

D. Analysis of departmental services

All departments provide a variety of services, and report by service area in their annual financial statements and service delivery statements. We have grouped these service areas by nature, with reference to the description in their service delivery statements and some alignment with the Queensland Government's *Report on State Finances – Expenses by Function*, using the following categorisations:

- central policy and fiscal management – whole-of-government policy coordination
- communities – services that support local communities, including recreation activities like arts and sport, as well social protection and housing
- education – early childhood and school education
- employment – services that assist people, businesses, and industry to increase employment, including training and skills, small business, innovation, and tourism
- environment – services that protect the natural environment
- health – physical and mental health care provision
- internal to government service delivery – internal support services ranging from corporate and technology support to construction and vehicle services
- safety – services that keep people and businesses safe, including police, law courts, and prisons
- transport – services that support people; and freight transportation, including roads, rail, and public transport.

Figure D1 shows most departments have a clear focus on service delivery with a common purpose, demonstrated by the fact that all services for those departments are grouped together under a single category. However, this is not the case for all departments, with some spread across up to 3 categories.



Figure D1
Department functions analysed by nature



Notes: Each circle represents a service provided by the department.

DAF – Department of Agriculture and Fisheries	DCYJMA – Department of Children, Youth Justice and Multicultural Affairs	DCHDE – Department of Communities, Housing and Digital Economy
DoE – Department of Education	DESBT – Department of Employment, Small Business and Training	DEPW – Department of Energy and Public Works
DES – Department of Environment and Science	DoH – Department of Health	DJAG – Department of Justice and Attorney-General
DRDMW – Department of Regional Development, Manufacturing and Water	DoR – Department of Resources	DSDSATSIP – Department of Seniors, Disability Services and Aboriginal and Torres Strait Islander Partnerships
DSDILGP – Department of State Development, Infrastructure, Local Government and Planning	DPC – Department of the Premier and Cabinet	DTIS – Department of Tourism, Innovation and Sport
DTMR – Department of Transport and Main Roads	QCS – Queensland Corrective Services	QFES – Queensland Fire and Emergency Services
QPS – Queensland Police Service	QT – Queensland Treasury	

Source: Compiled by the Queensland Audit Office.

