

Queensland public hospital operating theatre efficiency

Volume Two - Hospital and Health Services Metrics

Report 15: 2015–16



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Our ref: 10675



April 2016

The Honourable P Wellington MP
Speaker of the Legislative Assembly
Parliament House
BRISBANE QLD 4000

Dear Mr Speaker

Report to Parliament

This report is prepared under Part 3 Division 3 of the *Auditor-General Act 2009*, and is titled Queensland public hospital operating theatre efficiency, volume one and volume two.

In accordance with s.67 of the Act, would you please arrange for the report to be tabled in the Legislative Assembly.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Andrew Greaves', is written over a light grey rectangular background.

Andrew Greaves
Auditor-General

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1. Cairns and Hinterland Hospital and Health Service

Theatre performance statistics

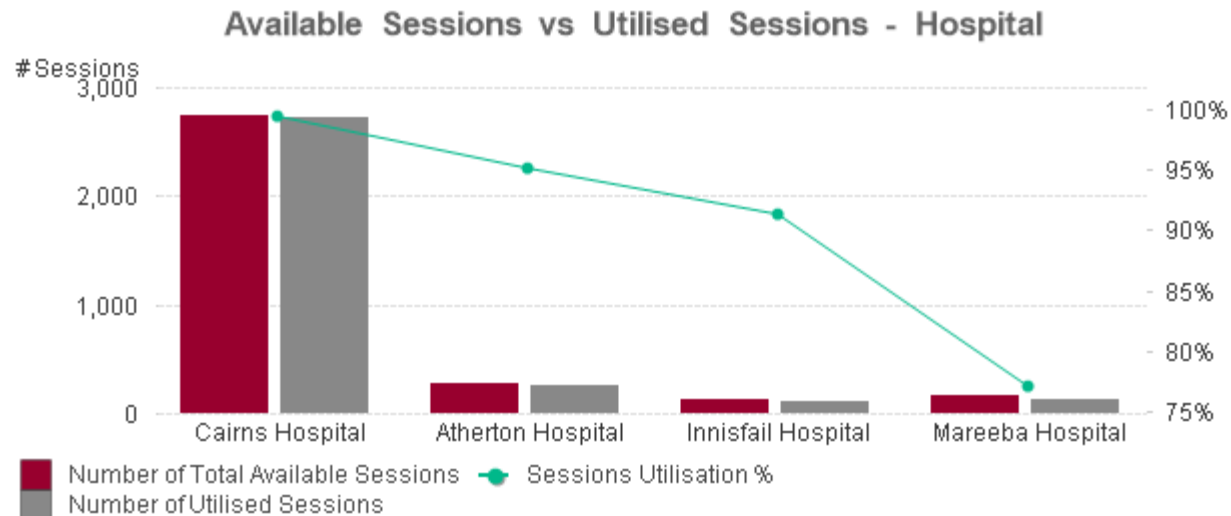
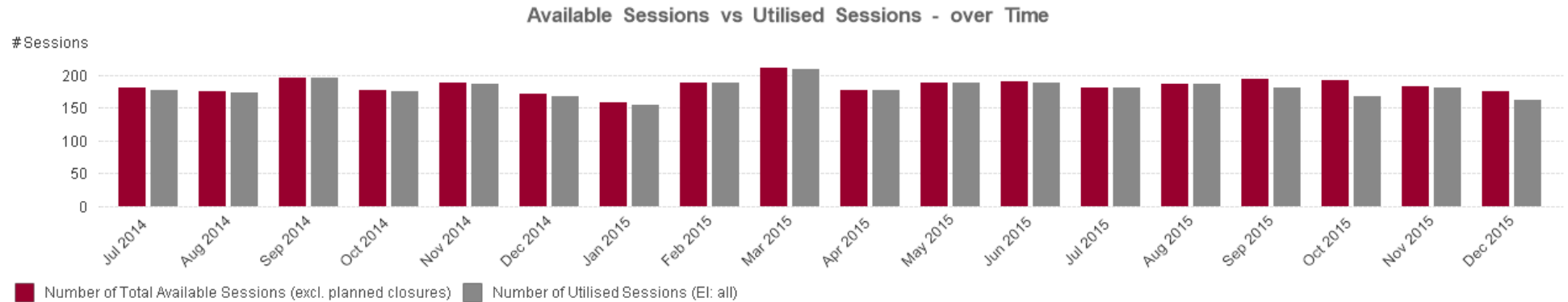
Volume 2 of Report 15 of 2015–16 is to be read in conjunction with Volume 1 and should not be used and interpreted in isolation. The following graphs and charts represent a variety of performance metrics and trend data we used to assess theatre performance. Care should be taken in comparing Hospital and Health Services and hospitals. Refer to Appendix E in Volume 1 for hospital peer groups.

Unless otherwise stated, all charts and graphs:

- cover July 2014 to December 2015
- are for elective sessions only
- include all hospitals within the Cairns and Hinterland Hospital and Health Service.

Session utilisation

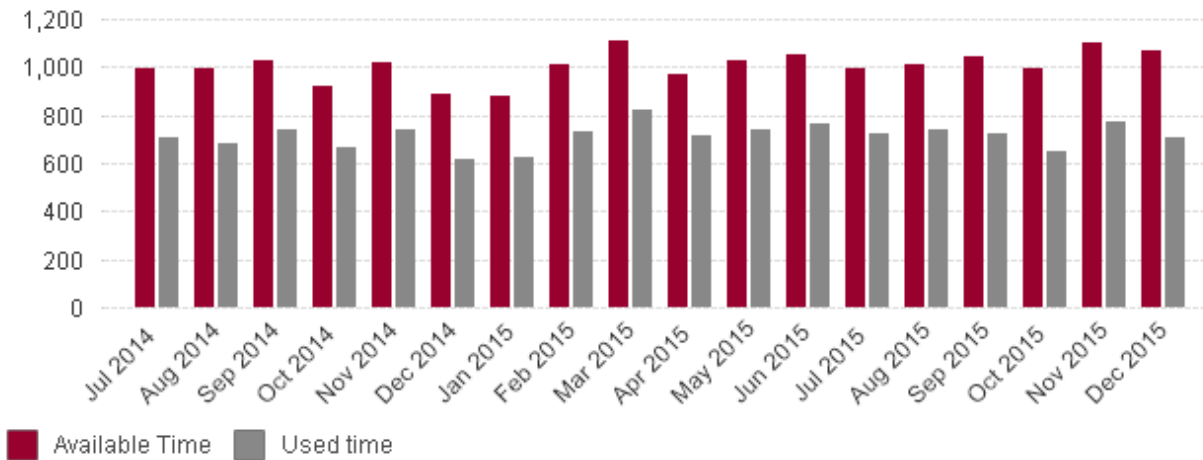
Displays the number of sessions made available for bookings compared to the number of utilised sessions (at least one operation) over time and by hospital.



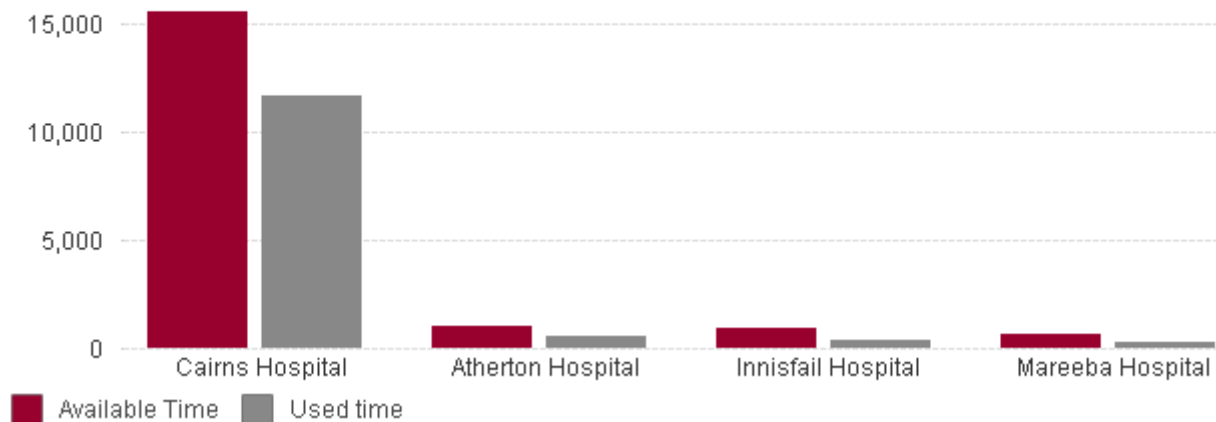
Actual versus available session time

Displays the utilised session hours (wheeling the patient into the operating room—OR—to wheeling them out, less changeover time) against available session hours.

Actual vs available Session Time - over Time



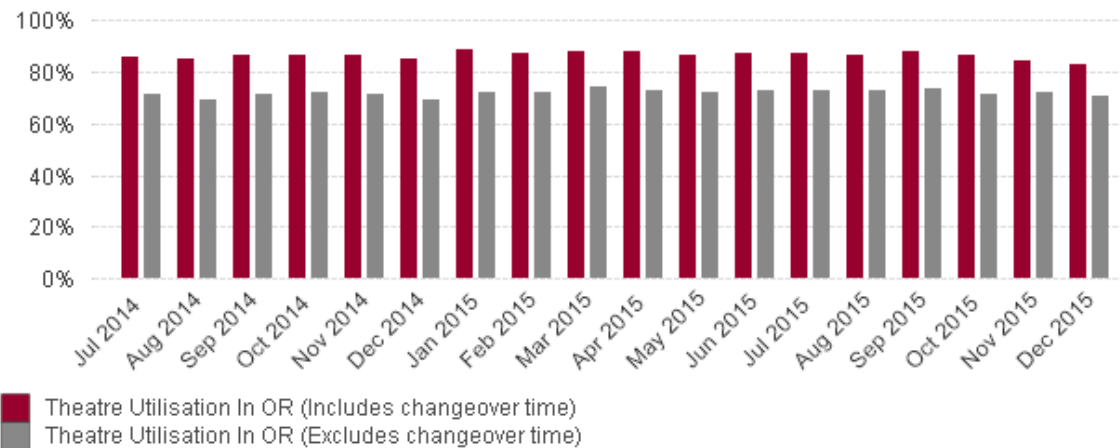
Actual vs available Session Time - Hospital



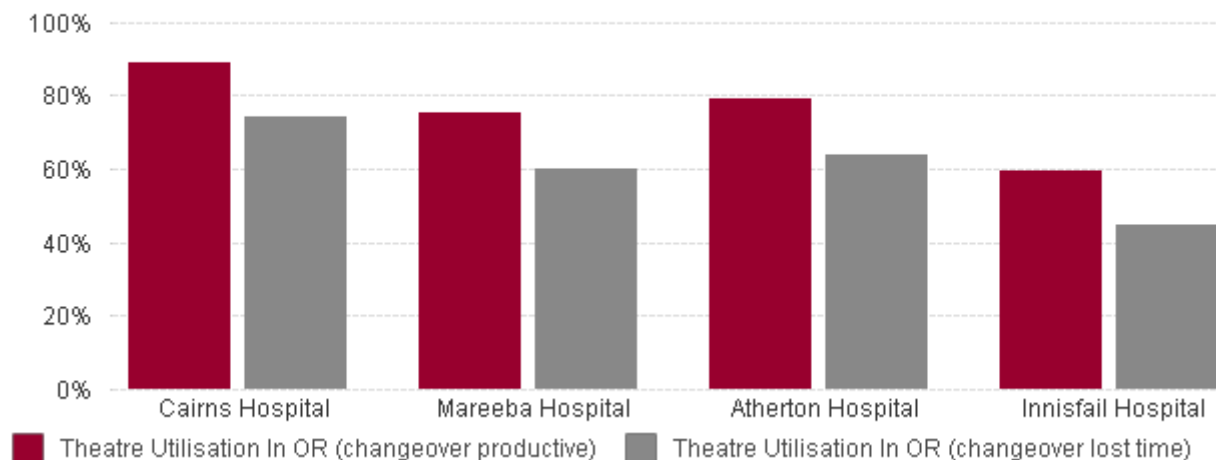
Theatre utilisation

Displays the percentage of time used in an elective session against the available hours. It measures from wheeling the patient into the OR to wheeling them out; it discounts early starts or overruns. The red bars include changeover time; the grey bars exclude changeover time.

Theatre Utilisation % (against Available Session Time) - over Time



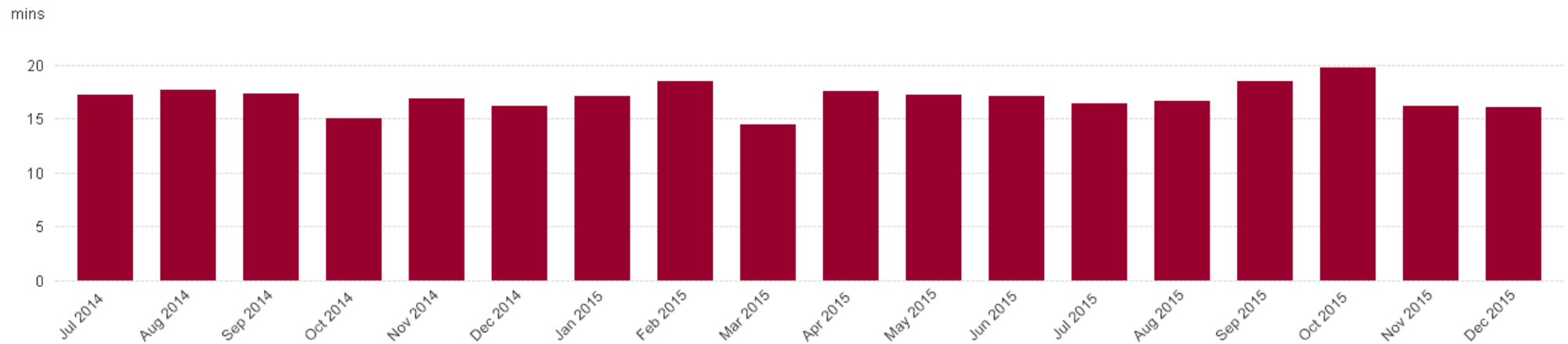
Theatre Utilisation % (against Available Session Time) - Hospital



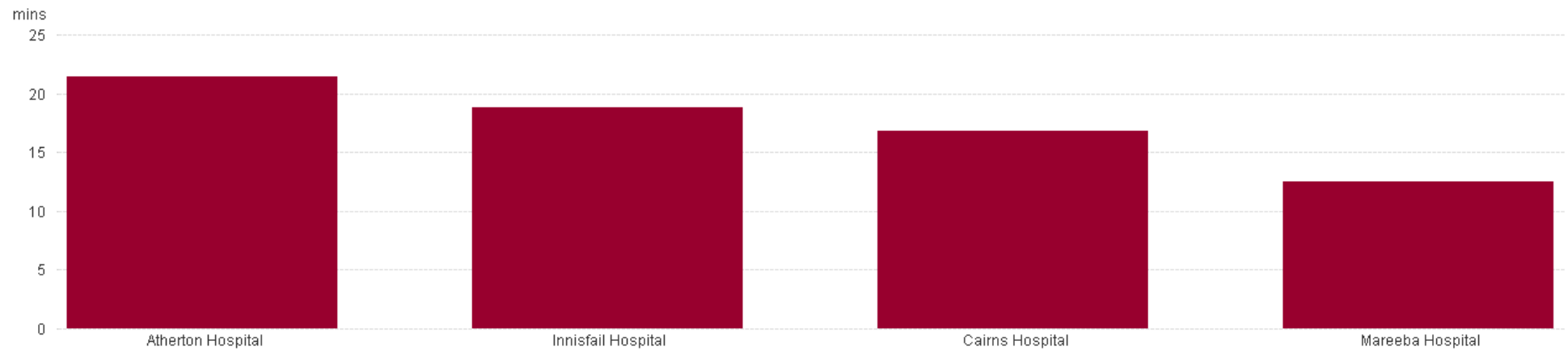
Average changeover time

Displays the average changeover time between elective surgeries, measured from wheeling a patient out to wheeling the next patient in. It excludes any time the patient remains in the operating room waiting for an orderly to take them to recovery or waiting for a recovery bed to become available.

Avg Changeover Time between Surgery - over Time



Avg Changeover Time between Surgery - Hospital

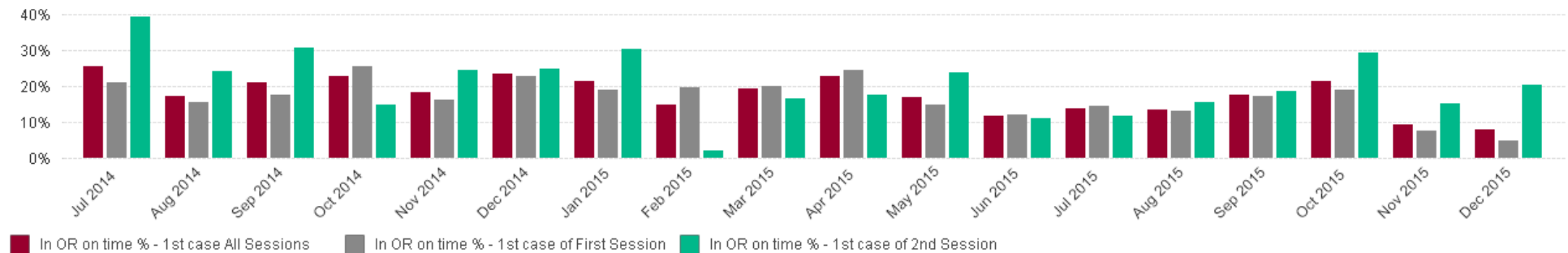


Starting on time

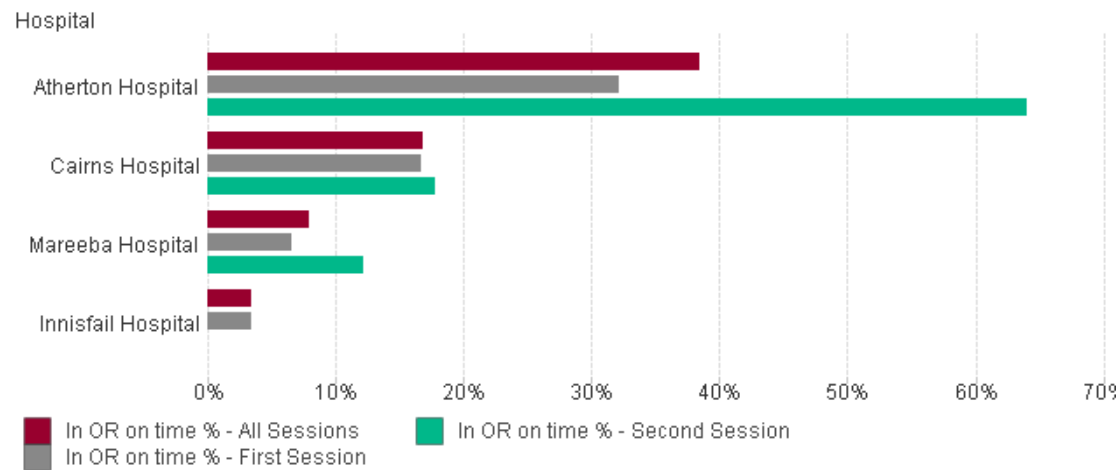
Wheeling patients into the operating theatre

Displays the percentage of first cases wheeled into theatre by the scheduled start time for the first session (grey bar), second session (green bar) and all sessions (red bar) over time and by hospital.

In OR On Time - over Time



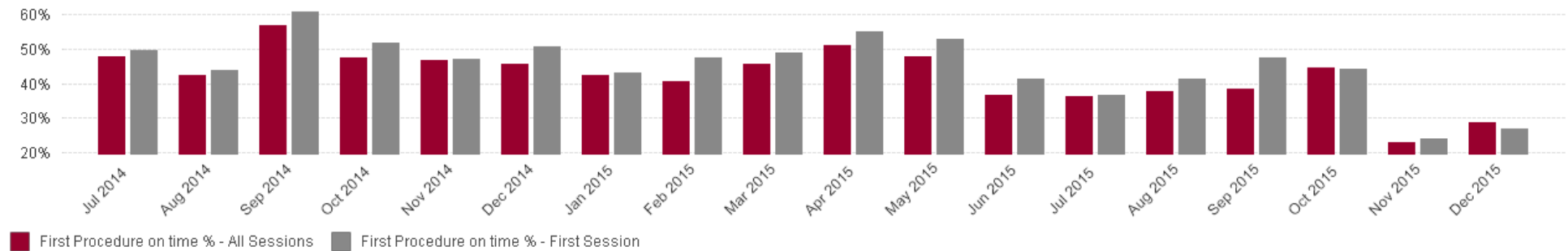
In OR On Time - Hospital



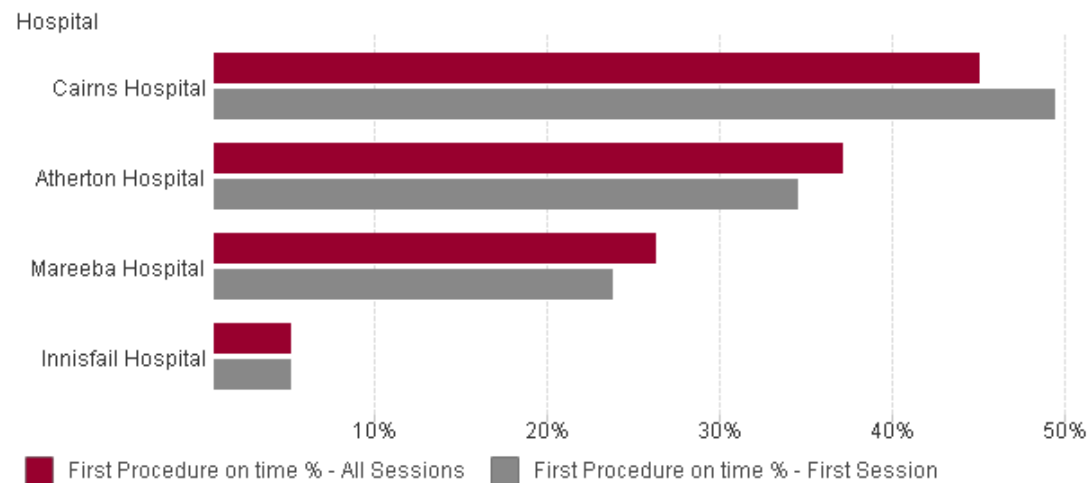
Commencing the first procedure

Displays the percentage of procedures in all sessions (red bar) and in the first session (grey bar) that commenced within 30 minutes of the scheduled start time over time and by hospital.

First Procedure Starting On Time - over Time

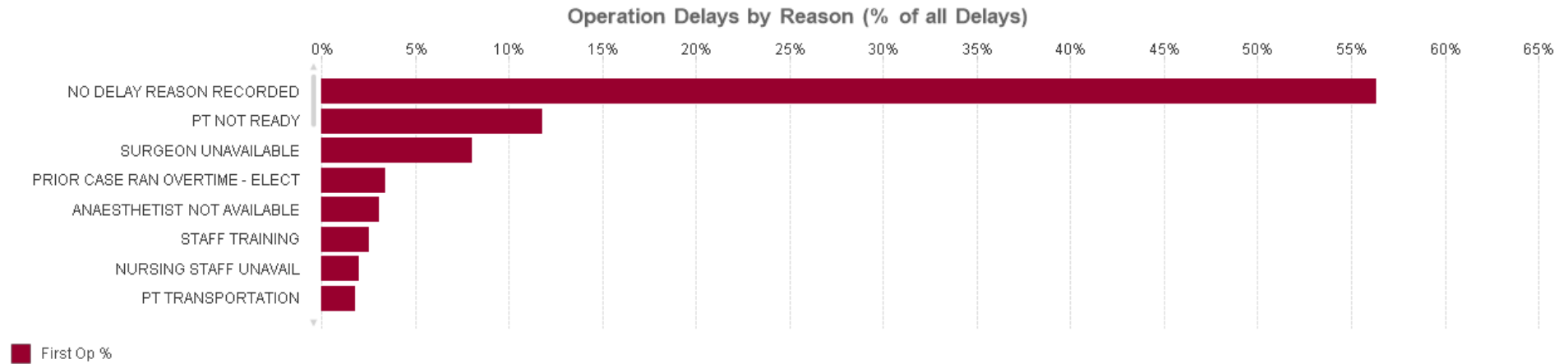


First Procedure Starting On Time - Hospital



Delay reasons

Displays the top eight reported reasons that the first surgery of any session was delayed by 10 minutes or more.

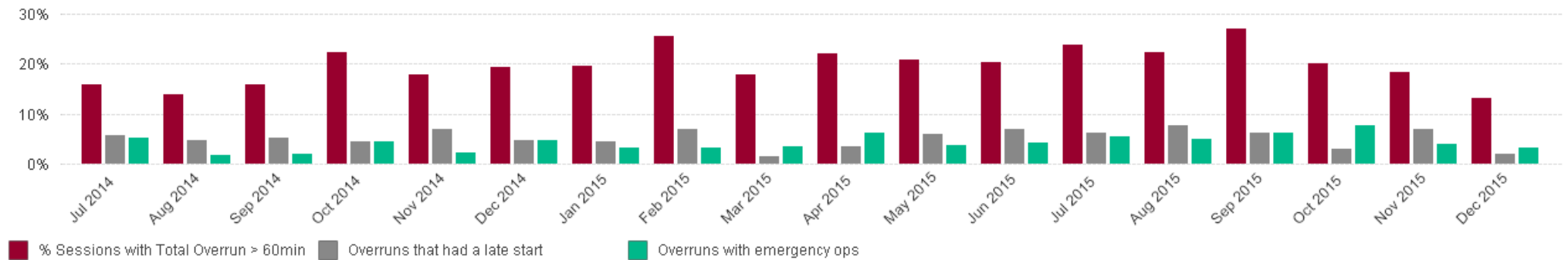


Session overruns

Displays the percentage of:

- sessions with an overrun of 60 minutes or more (red bar)
- sessions with a 30 minute delay or more contributing to overruns of 60 minutes or more (grey bar)
- overruns of 60 minutes or more that had emergency operations in the session (green bar).

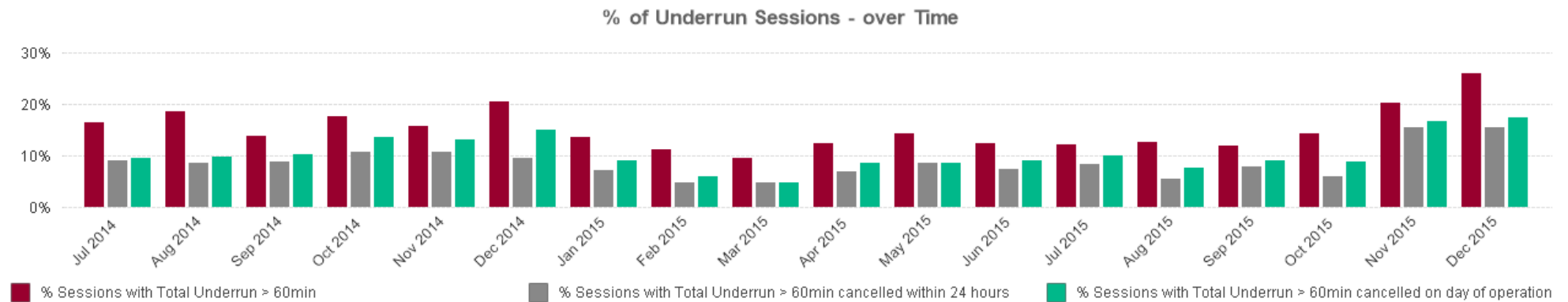
% of Overrun Sessions - over Time



Session underruns

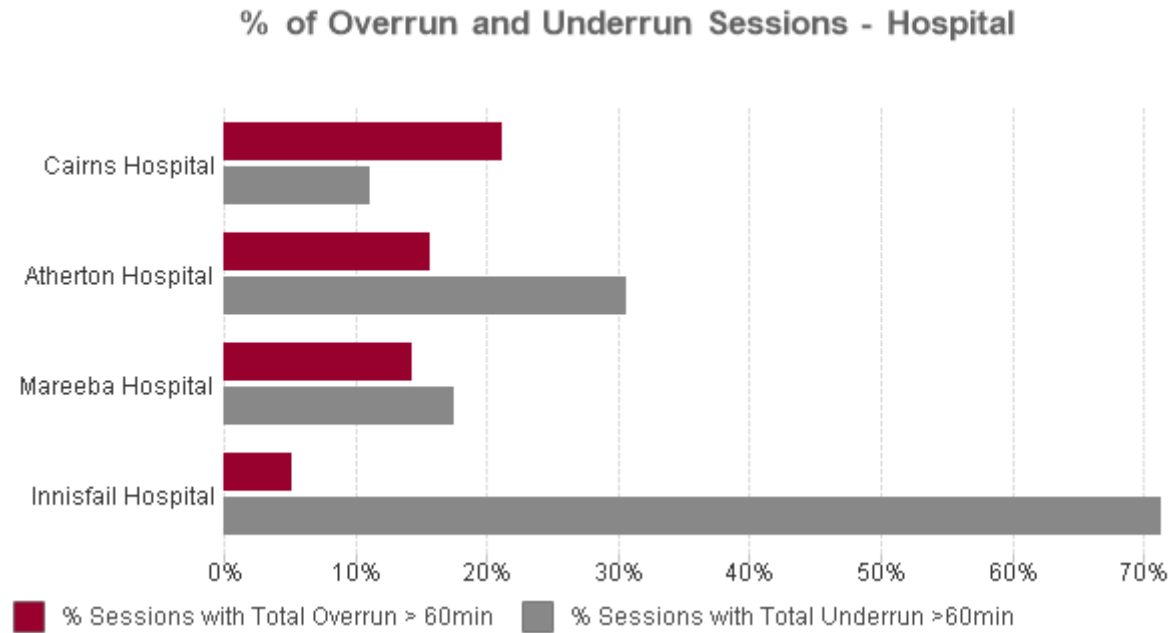
Displays the percentage of:

- sessions with an underrun of 60 minutes or more (red bar)
- sessions with an underrun of 60 minutes or more that had a booking cancellation within 24 hours of surgery (grey bar)
- sessions with an underrun of 60 minutes or more that had a booking cancellation on the day of surgery (green bar).



Overruns and underruns

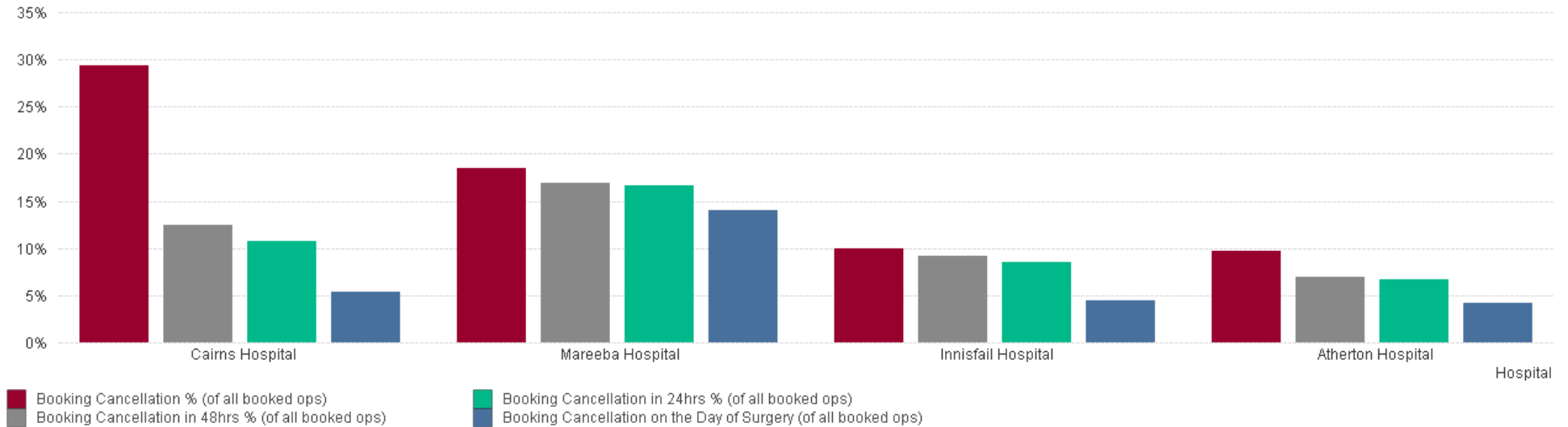
Displays the percentage of sessions with an overrun or underrun of 60 minutes or more by hospital.



Cancellations

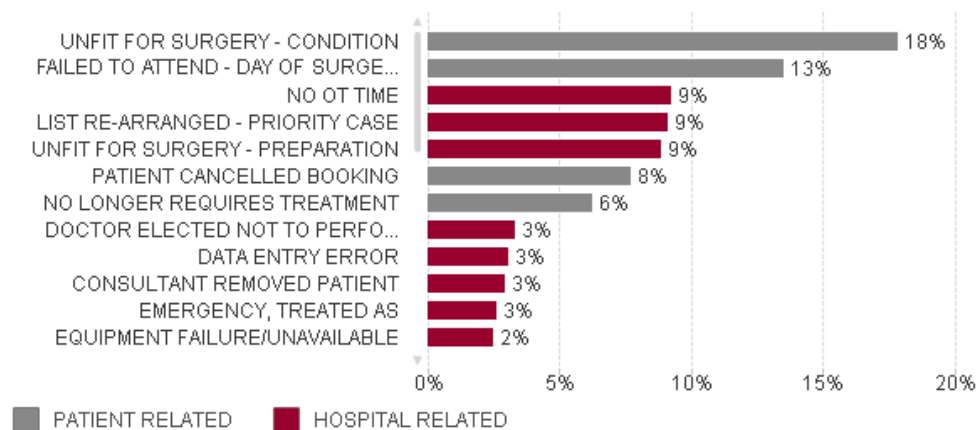
Displays the percentage of surgeries cancelled (red bar), within 48 hours (grey bar), within 24 hours of surgery (green bar) and on the day of surgery (blue bar).

Booking Cancellations - Hospital (%)



Displays the top 12 reported patient (grey bar) and hospital (red bar) related reasons for cancellations on the day of surgery.

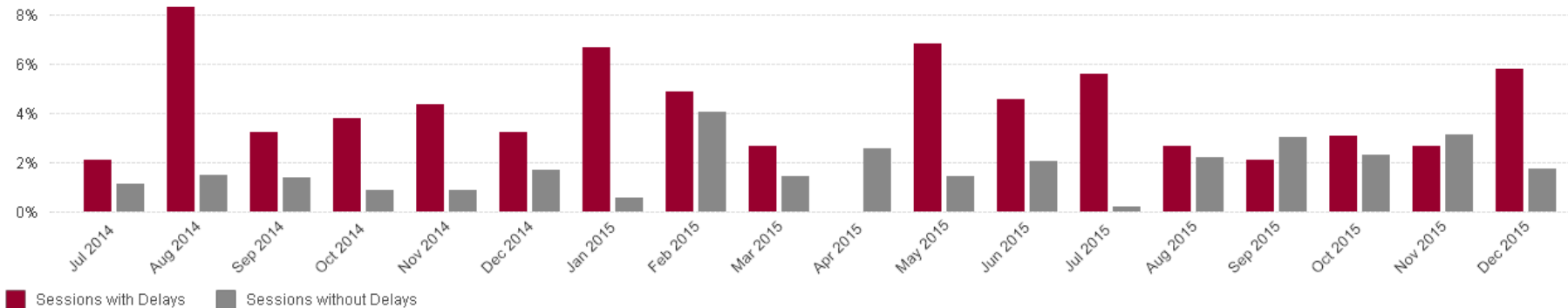
On the Day Booking Cancellation Reasons - Frequency %



Hospital initiated cancellations in sessions with delays

Displays the percentage of sessions with a 30 minutes or more delayed start that have contributed to a hospital initiated cancellation on the day of surgery compared to sessions without a 30 minute delay.

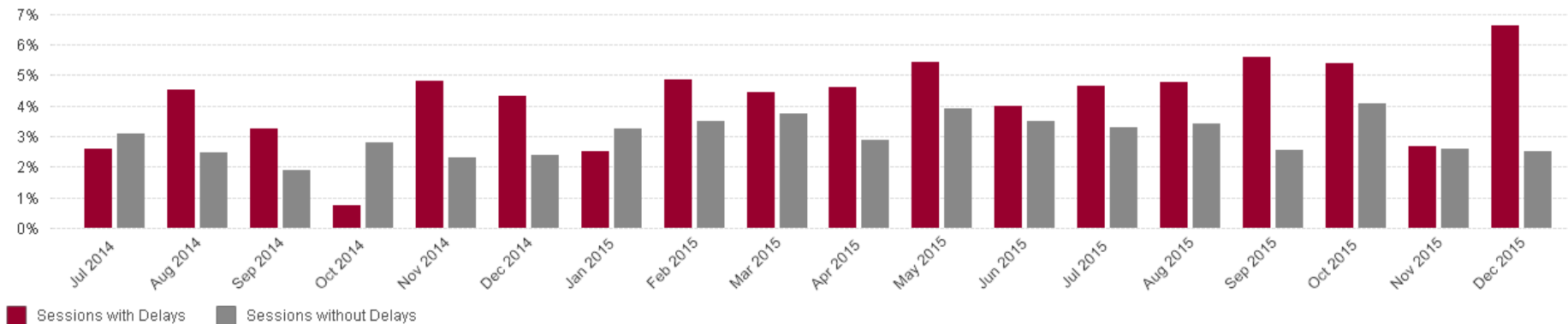
Hospital Related Bookings Cancelled on the Day (Proportion of Bookings Cancelled within Delay Margin) - over Time



Patient initiated cancellations in sessions with delays

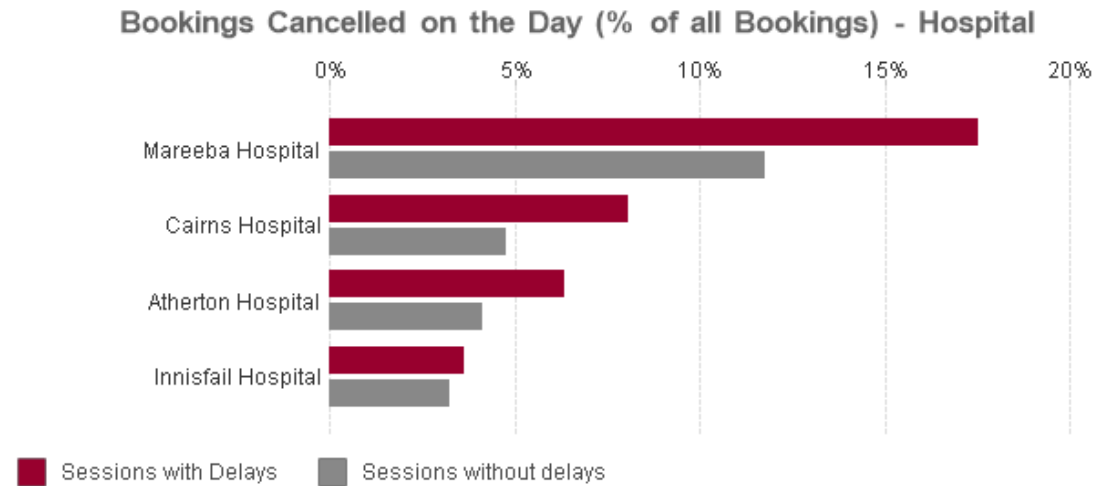
Displays the percentage of sessions with a 30 minutes or more delayed start that has contributed to a patient initiated cancellation on the day of surgery compared to sessions without a 30 minute delay.

Patient Related Bookings Cancelled on the Day (Proportion of Bookings Cancelled within Delay Margin) - over Time



Patient and hospital initiated cancellations in sessions with delays

Displays by hospital, the percentage of sessions with a delay of 30 minutes or more that have contributed to a cancellation on the day of surgery compared to sessions without a 30 minute delay.



2. Central Queensland Hospital and Health Service

Theatre performance statistics

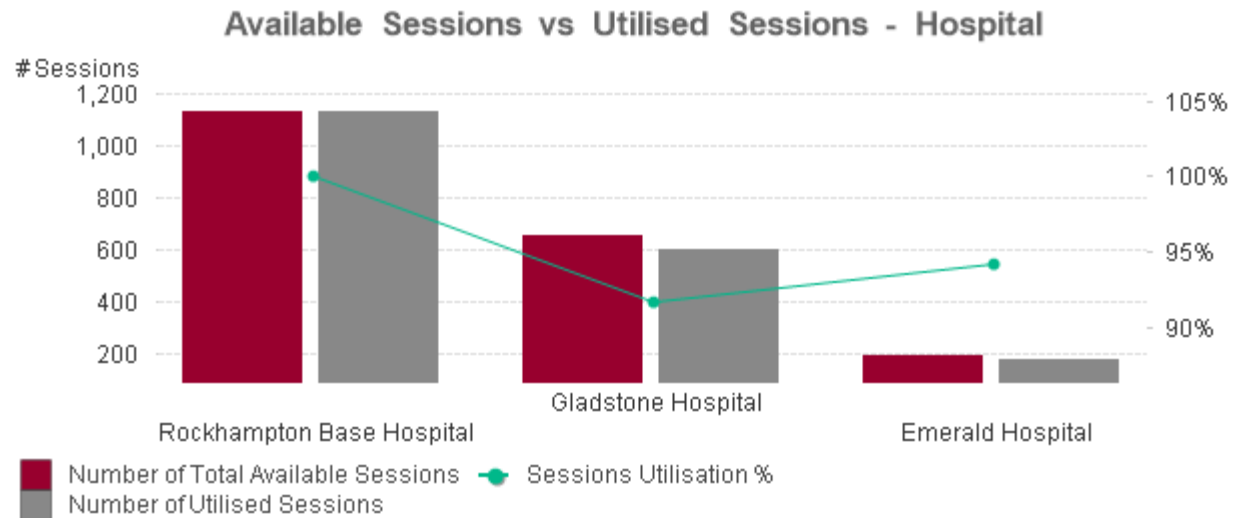
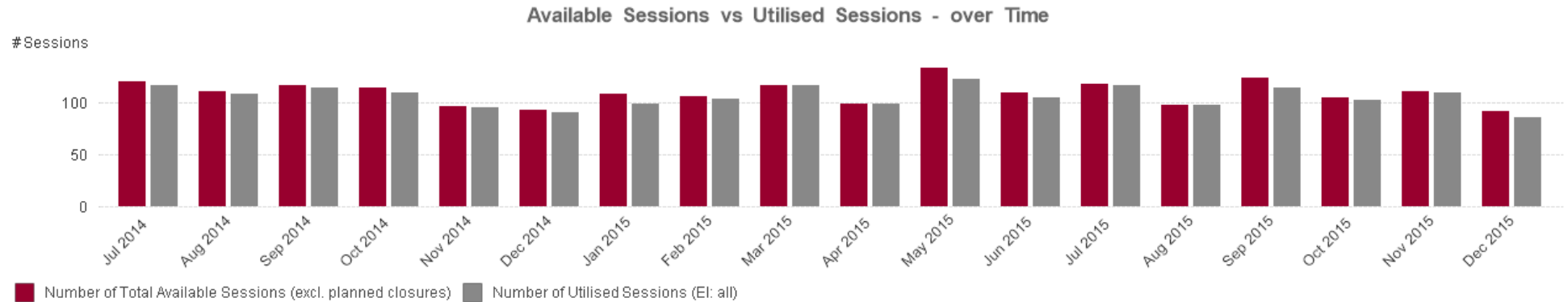
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Session utilisation

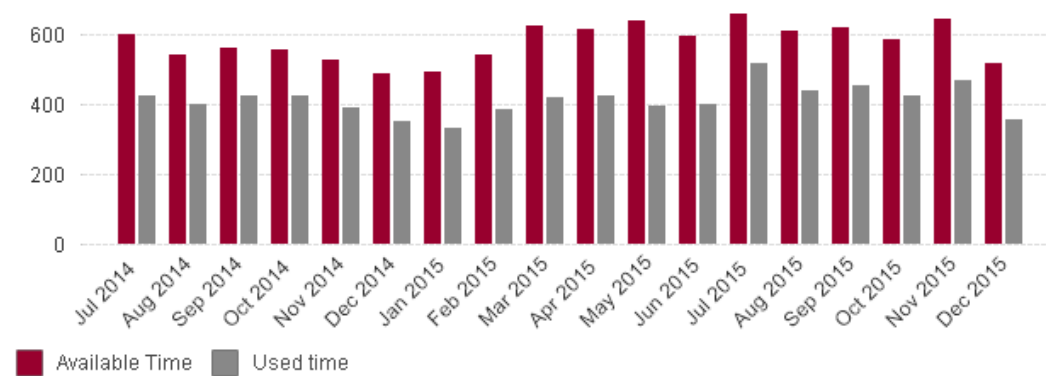
Displays the number of sessions made available for bookings compared to the number of utilised sessions (at least one operation) over time and by hospital.



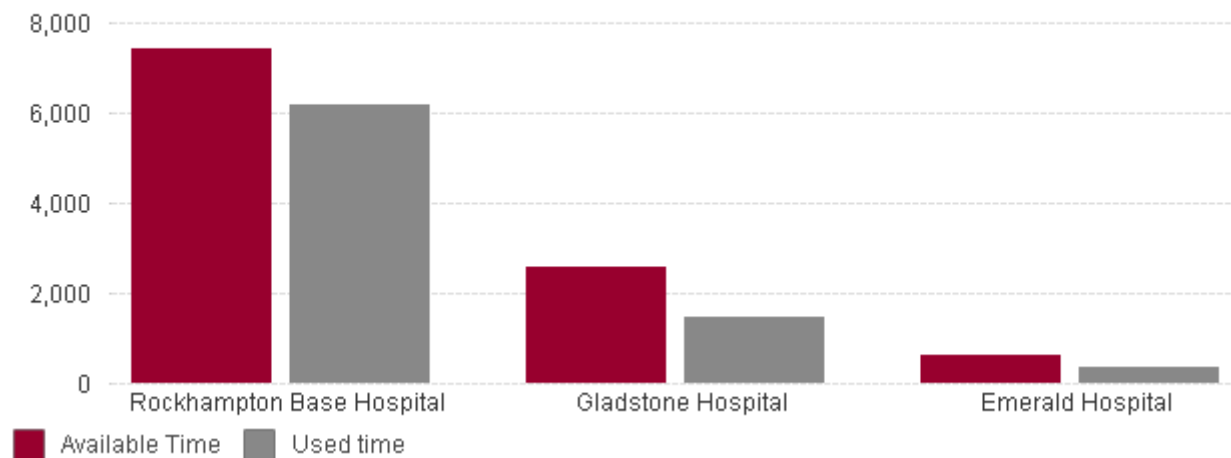
Actual versus available session time

Displays the utilised session hours (wheeling the patient into the operating room (OR) to wheeling them out, less changeover time) against available session hours.

Actual vs available Session Time - over Time



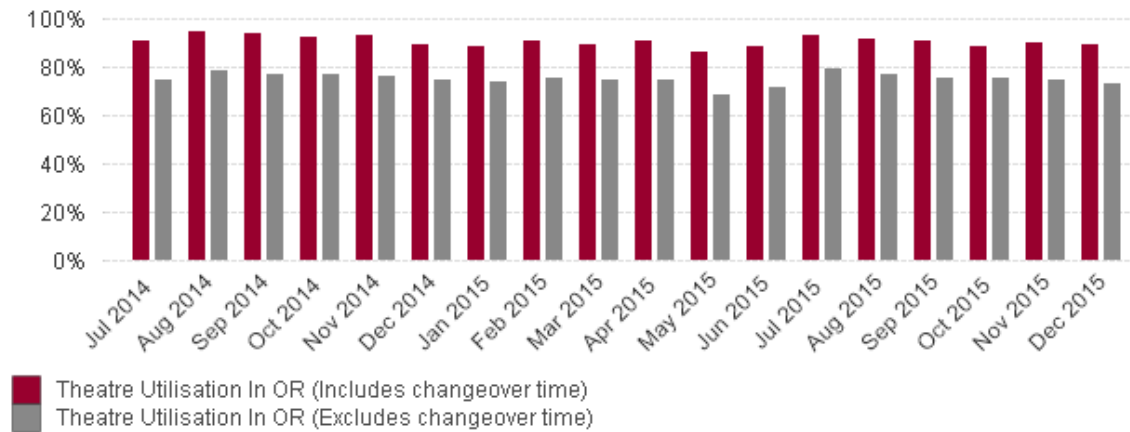
Actual vs available Session Time - Hospital



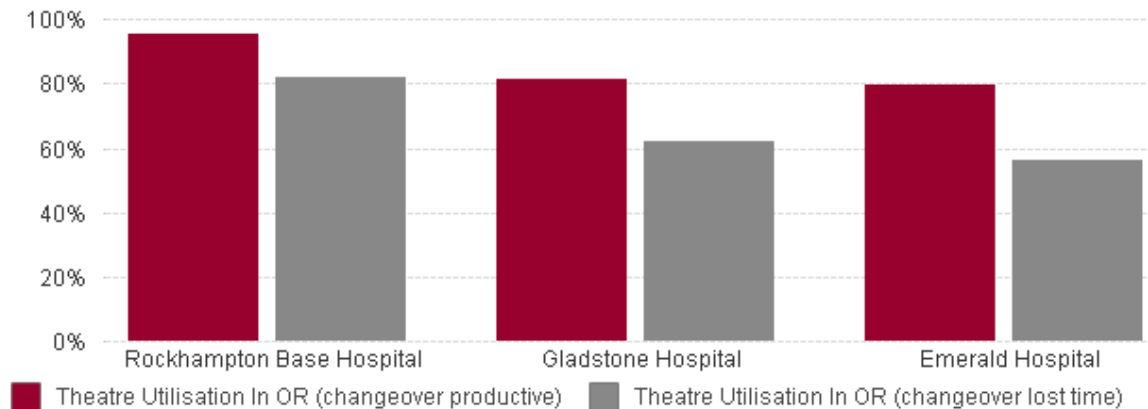
Theatre utilisation

Displays the percentage of time used in an elective session against the available hours. It measures from wheeling the patient into the OR to wheeling them out; it discounts early starts or overruns. The red bars include changeover time; the grey bars exclude changeover time.

Theatre Utilisation % (against Available Session Time) - over Time



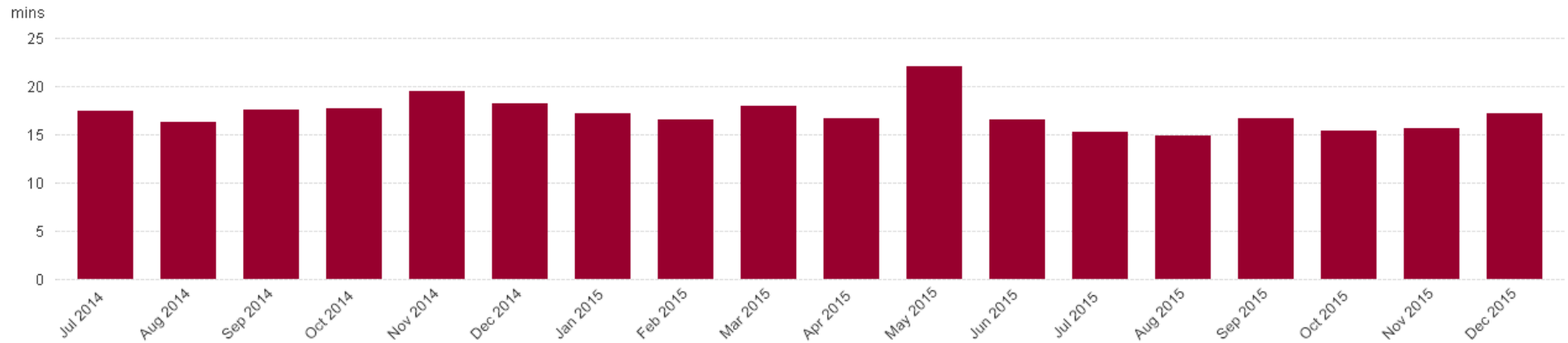
Theatre Utilisation % (against Available Session Time) - Hospital



Average changeover time

Displays the average changeover time between elective surgeries, measured from wheeling a patient out to wheeling the next patient in. It excludes any time the patient remains in the operating room waiting for an orderly to take them to recovery or waiting for a recovery bed to become available.

Avg Changeover Time between Surgery - over Time



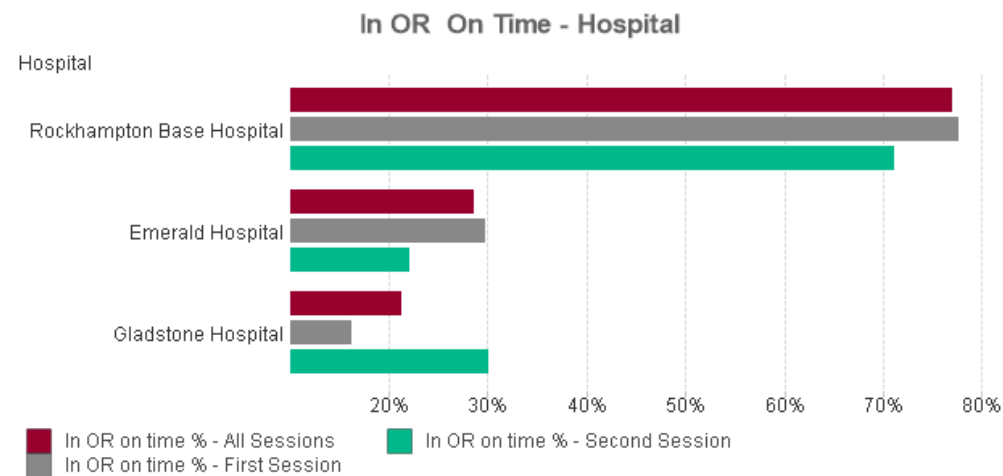
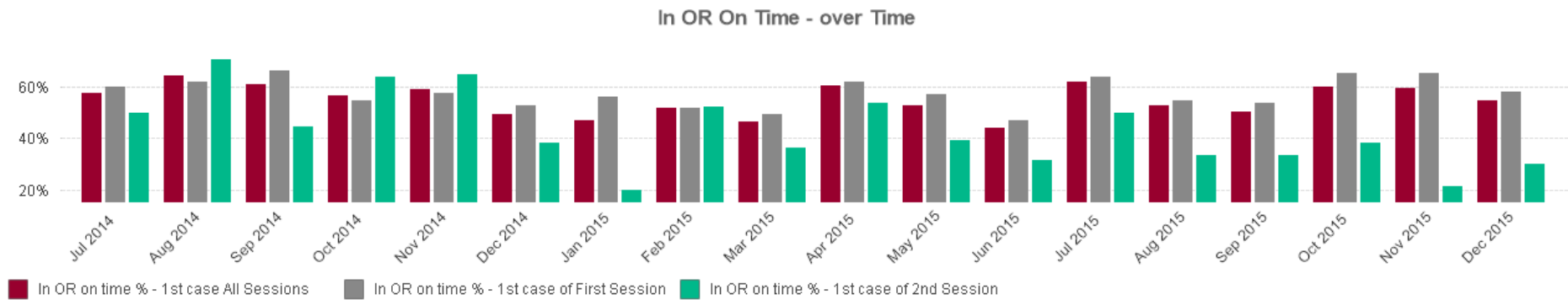
Avg Changeover Time between Surgery - Hospital



Starting on time

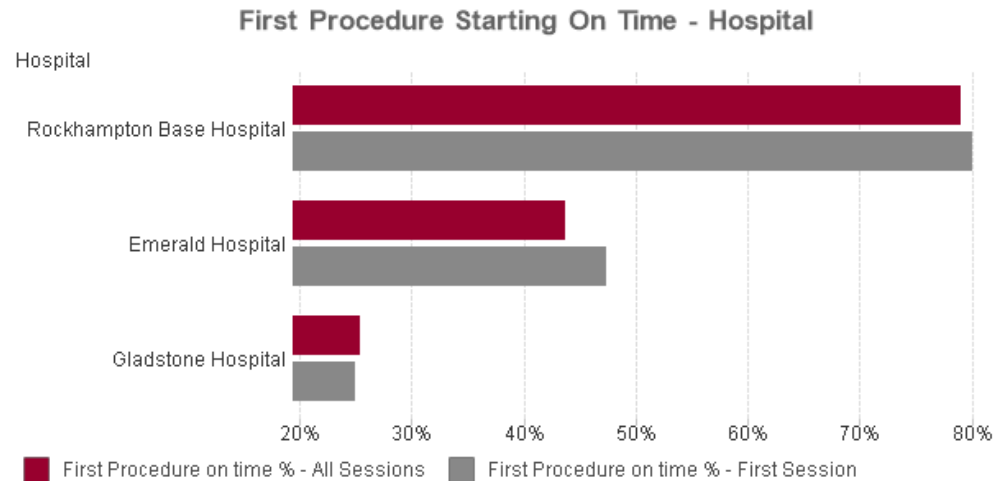
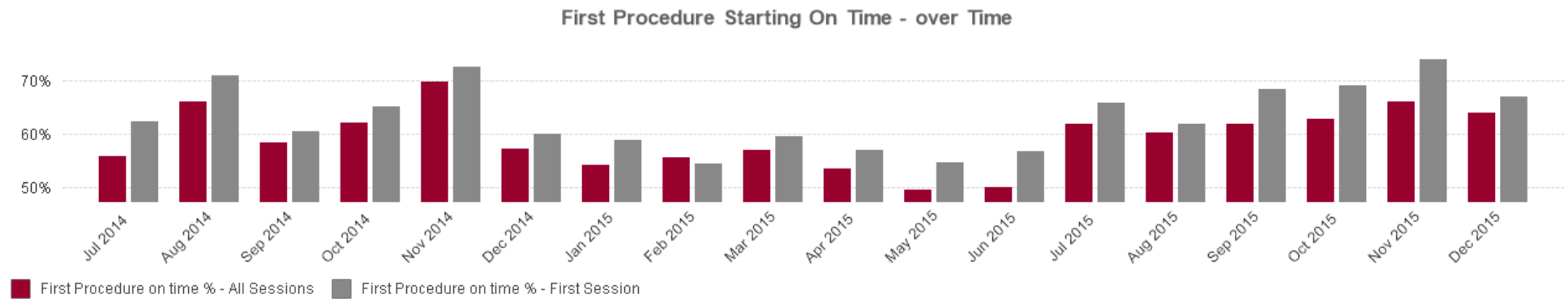
Wheeling patients into the operating theatre

Displays the percentage of first cases wheeled into theatre by the scheduled start time for the first session (grey bar), second session (green bar) and all sessions (red bar) over time and by hospital.



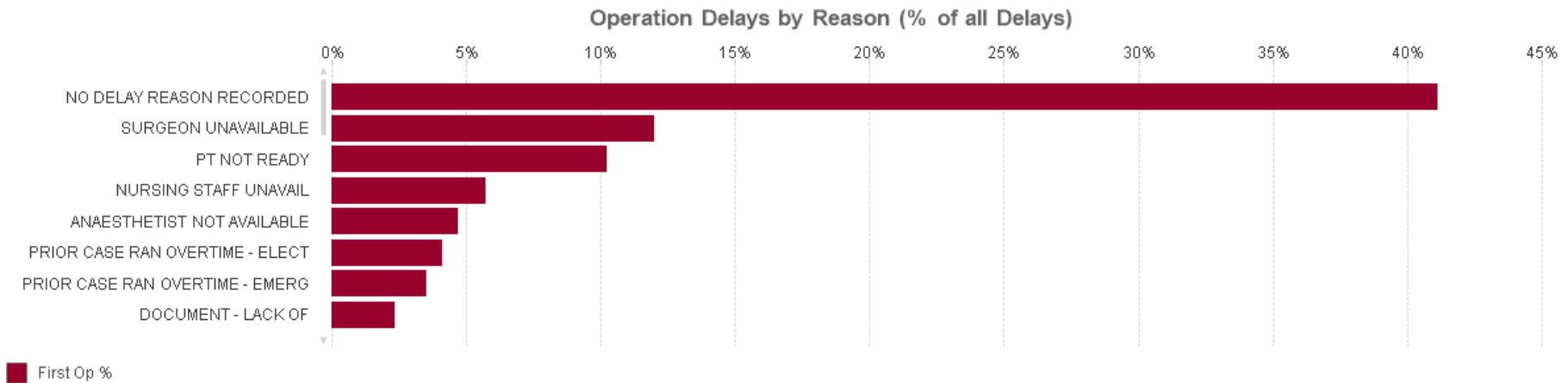
Commencing the first procedure

Displays the percentage of procedures in all sessions (red bar) and in the first session (grey bar) that commenced within 30 minutes of the scheduled start time over time and by hospital.



Delay reasons

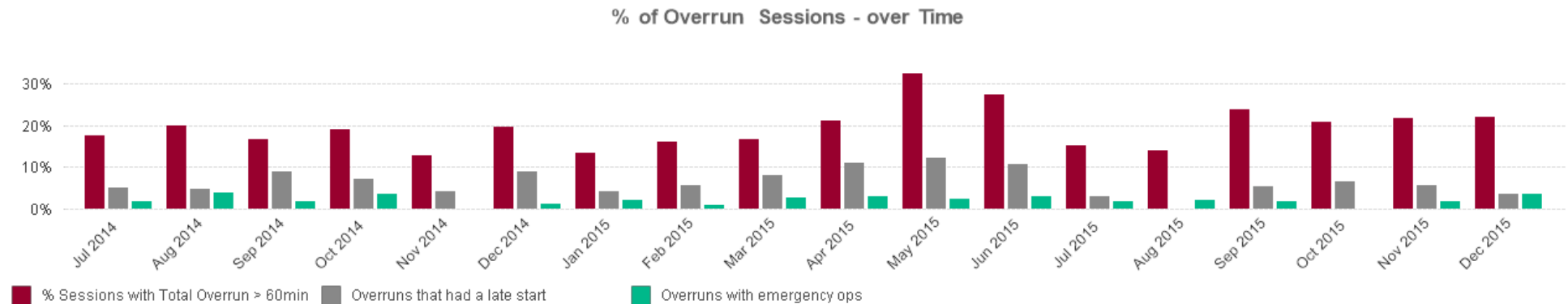
Displays the top eight reported reasons that the first surgery of any session was delayed by 10 minutes or more.



Session overruns

Displays the percentage of:

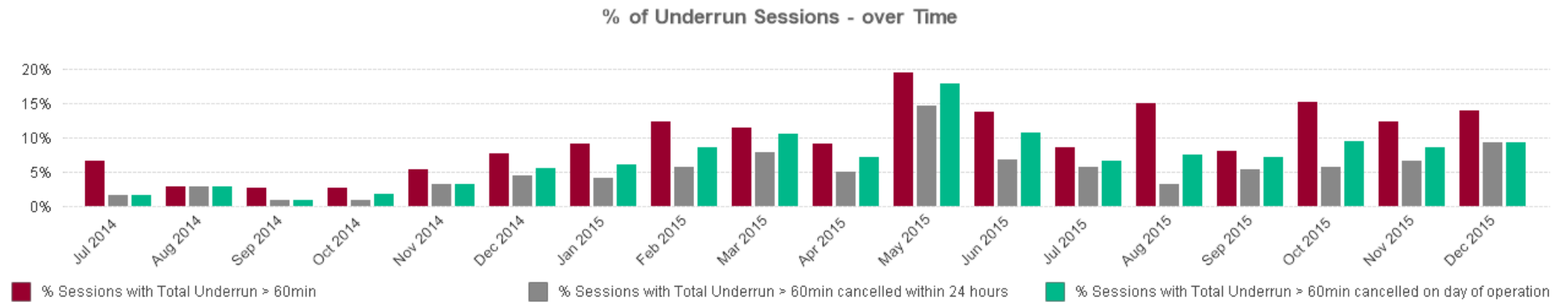
- sessions with an overrun of 60 minutes or more (red bar)
- sessions with a 30 minute delay or more contributing to overruns of 60 minutes or more (grey bar)
- overruns of 60 minutes or more that had emergency operations in the session (green bar).



Session underruns

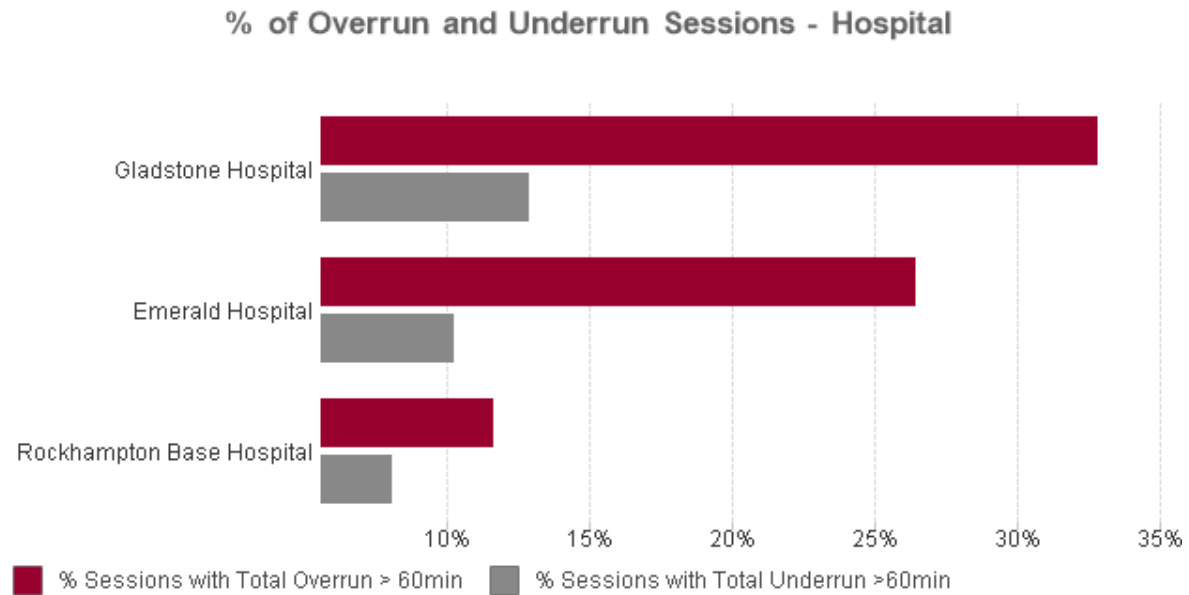
Displays the percentage of:

- sessions with an underrun of 60 minutes or more (red bar)
- sessions with an underrun of 60 minutes or more that had a booking cancellation within 24 hours of surgery (grey bar)
- sessions with an underrun of 60 minutes or more that had a booking cancellation on the day of surgery (green bar)



Overruns and underruns

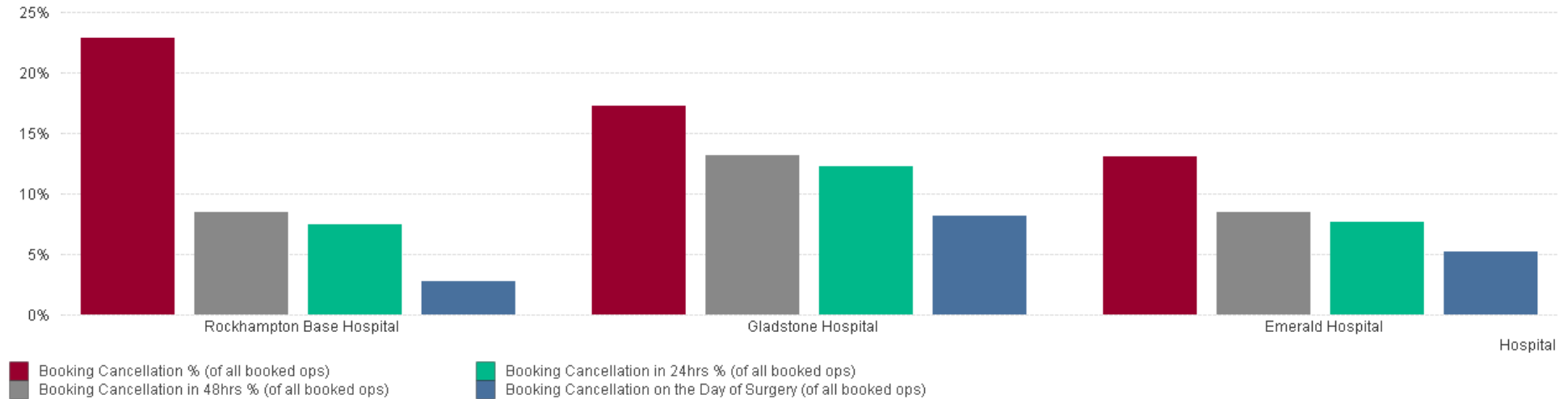
Displays the percentage of sessions with an overrun or underrun of 60 minutes or more by hospital.



Cancellations

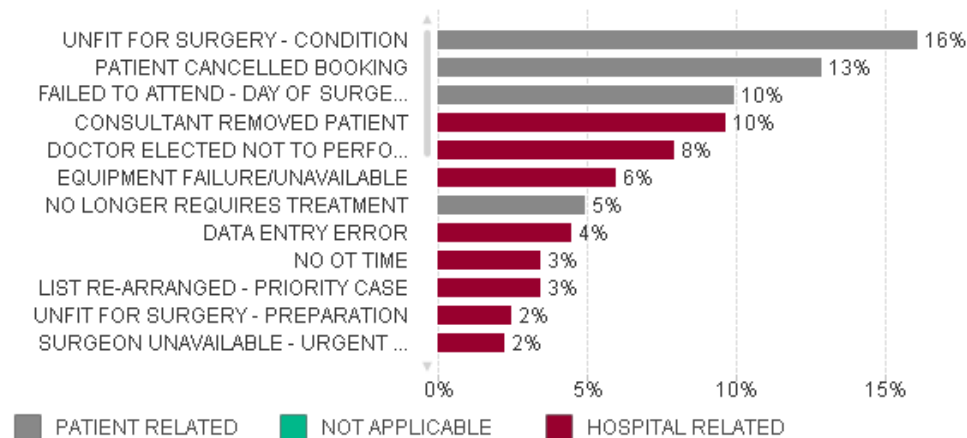
Displays the percentage of surgeries cancelled (red bar), within 48 hours (grey bar), within 24 hours of surgery (green bar) and on the day of surgery (blue bar).

Booking Cancellations - Hospital (%)



Displays the top 12 reported patient (grey bar) and hospital (red bar) related reasons for cancellations on the day of surgery.

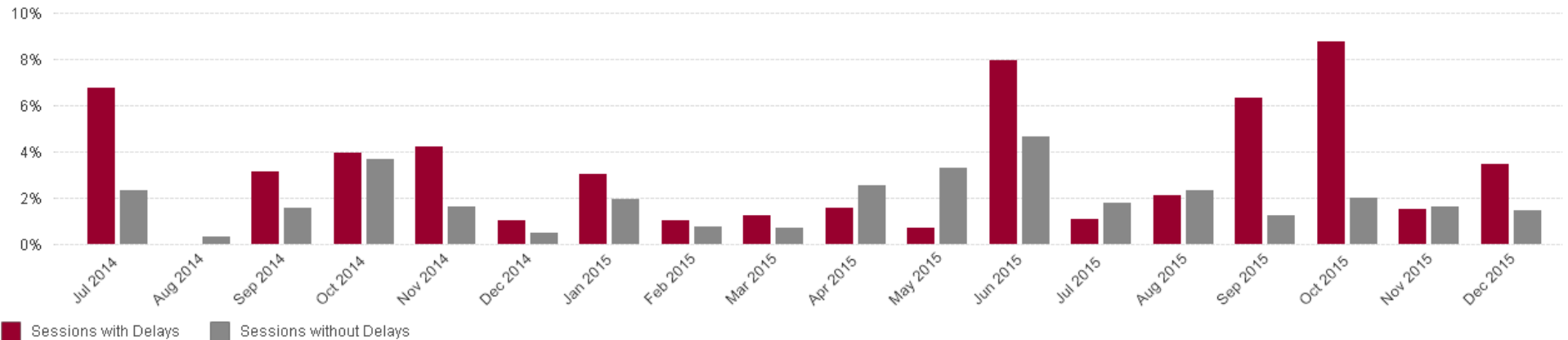
On the Day Booking Cancellation Reasons - Frequency %



Hospital initiated cancellations in sessions with delays

Displays the percentage of sessions with a 30 minutes or more delayed start that have contributed to a hospital initiated cancellation on the day of surgery compared to sessions without a 30 minute delay.

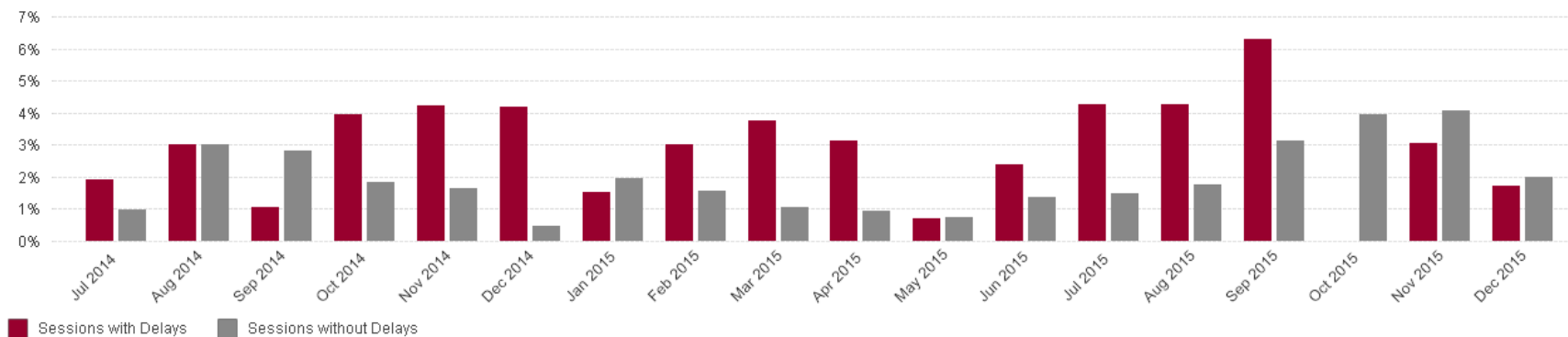
Hospital Related Bookings Cancelled on the Day (Proportion of Bookings Cancelled within Delay Margin) - over Time



Patient initiated cancellations in sessions with delays

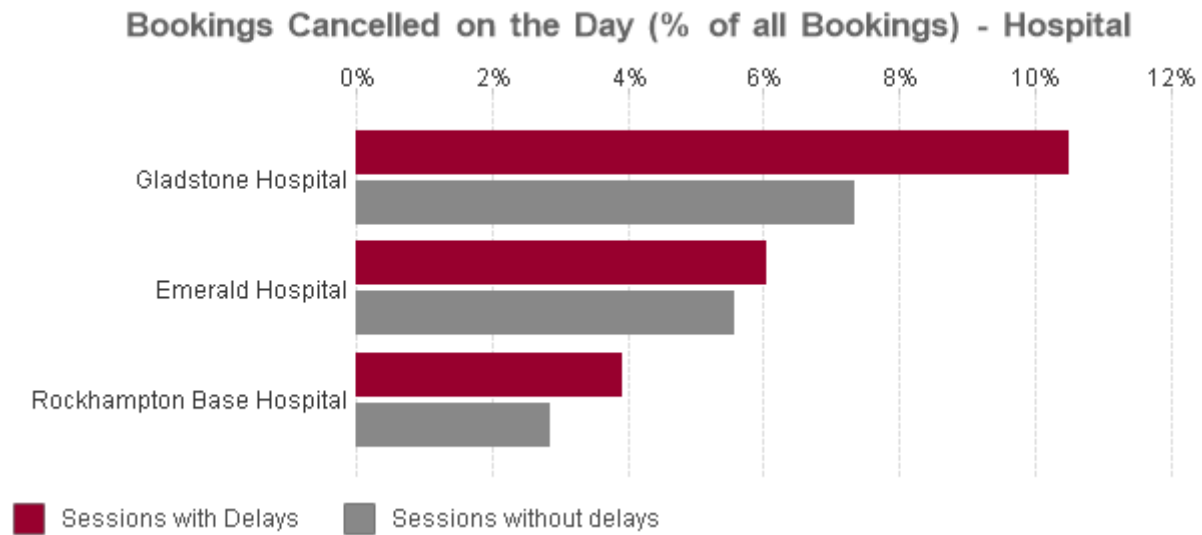
Displays the percentage of sessions with a 30 minutes or more delayed start that has contributed to a patient initiated cancellation on the day of surgery compared to sessions without a 30 minute delay.

Patient Related Bookings Cancelled on the Day (Proportion of Bookings Cancelled within Delay Margin) - over Time



Patient and hospital initiated cancellations in sessions with delays

Displays by hospital, the percentage of sessions with a delay of 30 minutes or more that have contributed to a cancellation on the day of surgery compared to sessions without a 30 minute delay.



3. Central West Hospital and Health Service

Theatre performance statistics

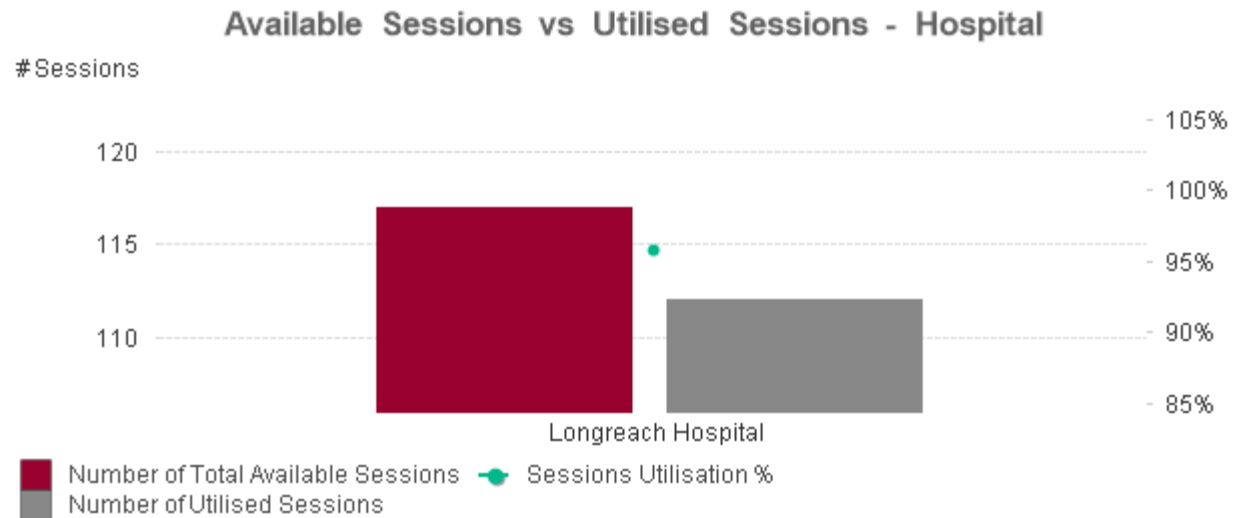
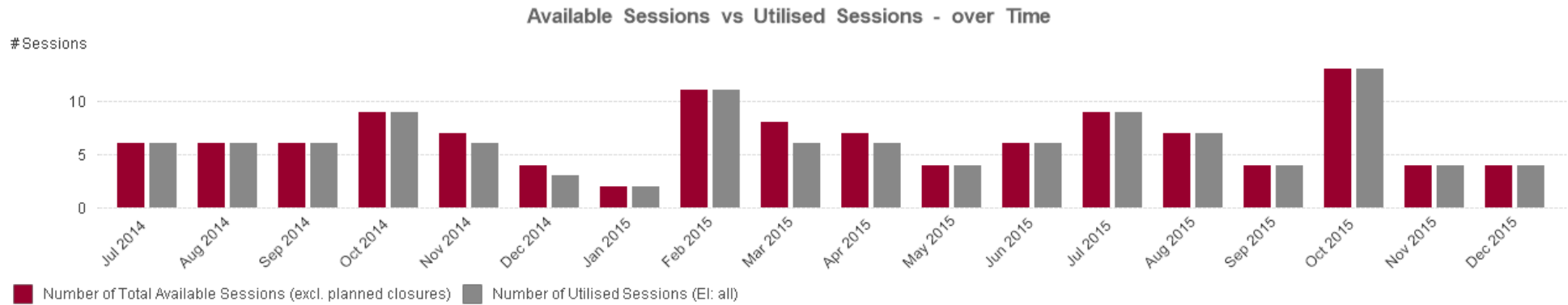
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Session utilisation

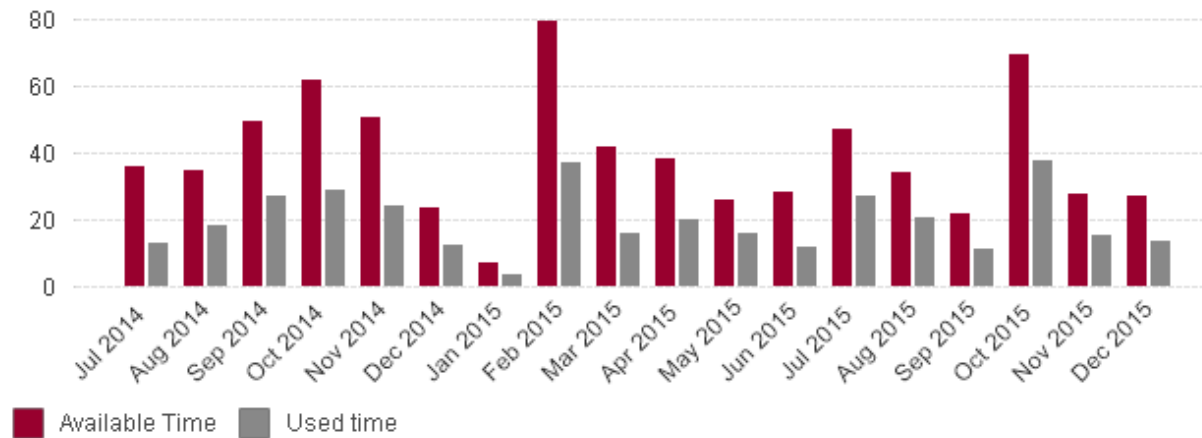
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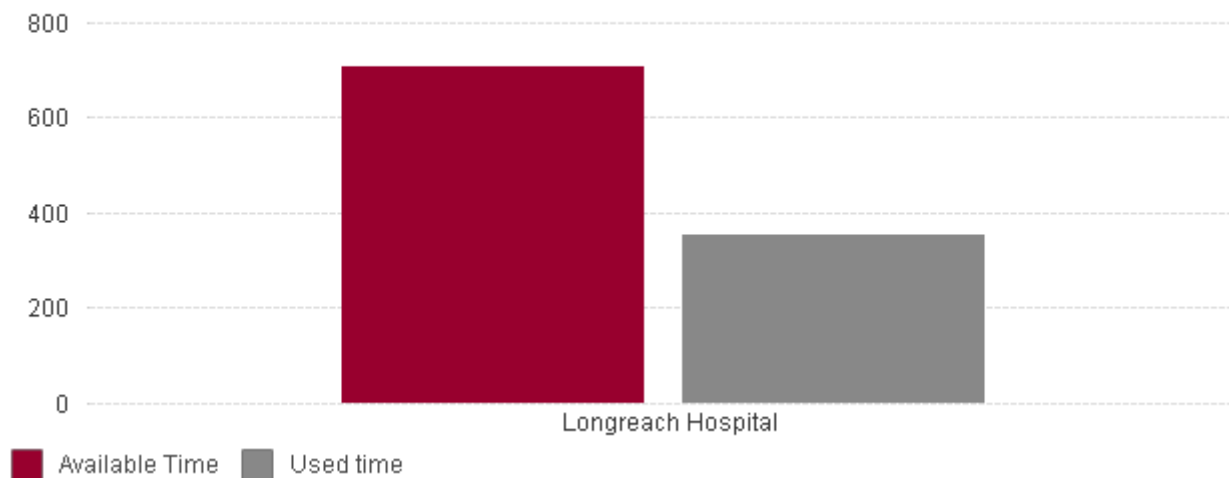
Actual versus available session time

Displays the utilised session hours (wheeling the patient into the operating room (OR) to wheeling them out, less changeover time) against available session hours.

Actual vs available Session Time - over Time

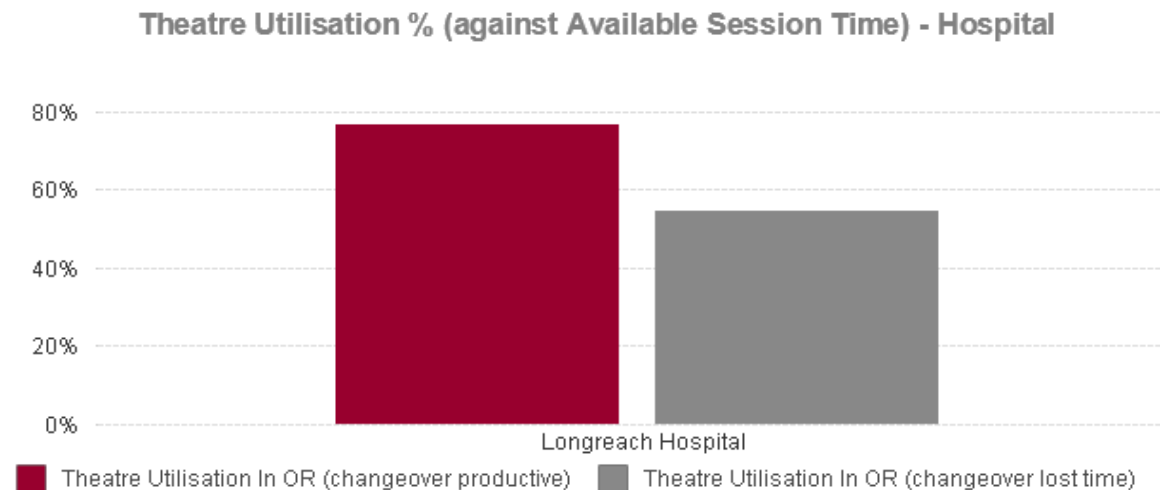
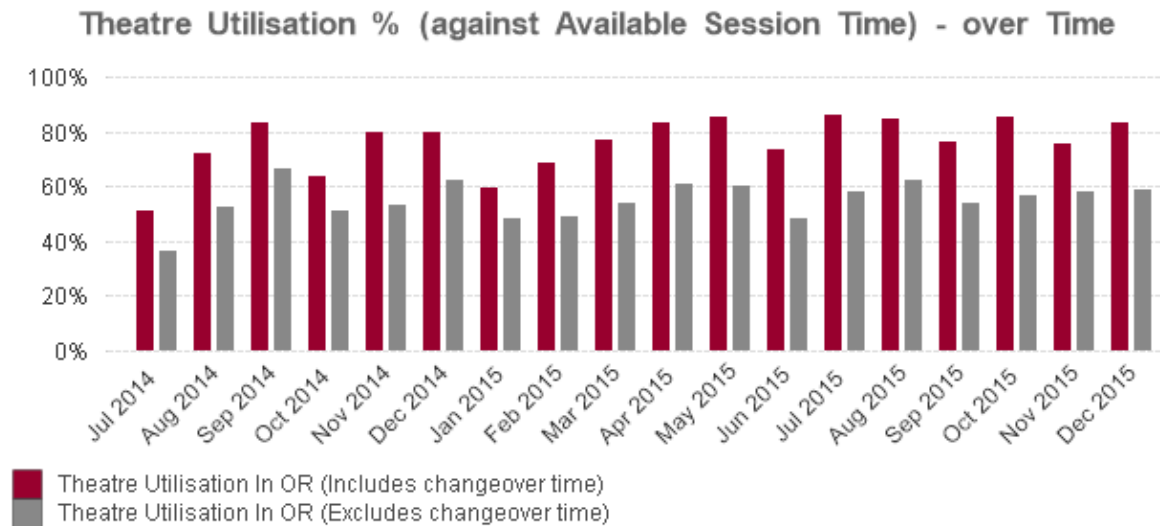


Actual vs available Session Time - Hospital



Theatre utilisation

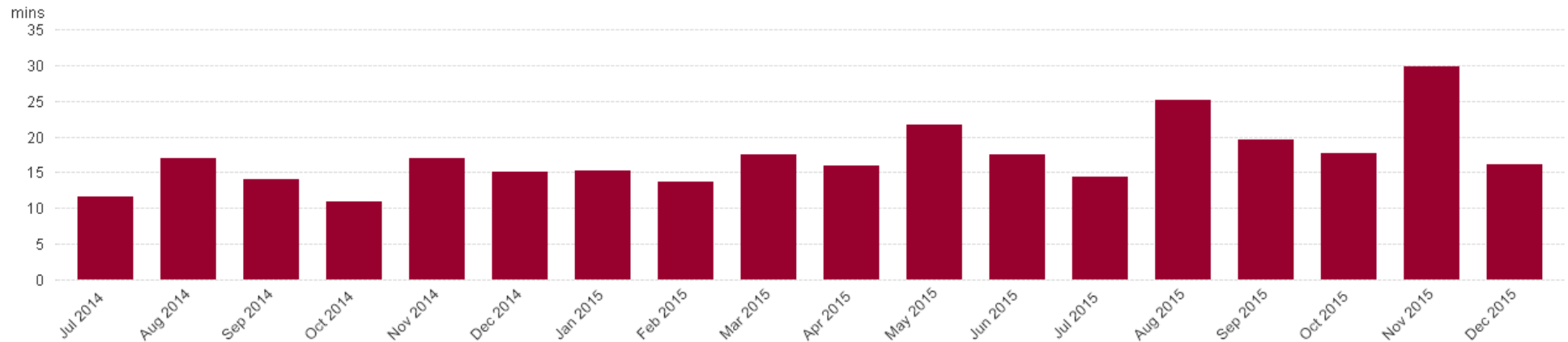
Displays the percentage of time used in an elective session against the available hours. It measures from wheeling the patient into the OR to wheeling them out; it discounts early starts or overruns. The red bars include changeover time; the grey bars exclude changeover time.



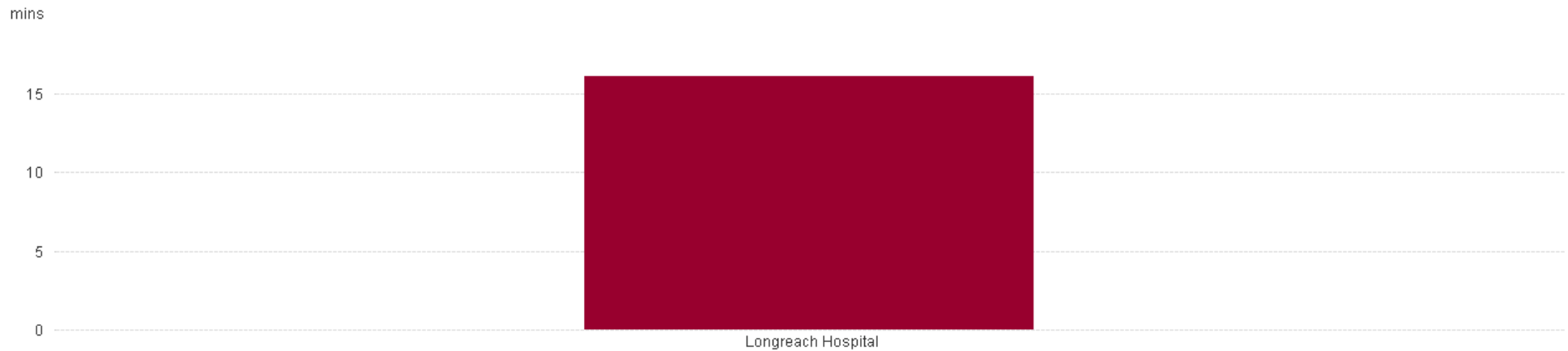
Average changeover time

Displays the average changeover time between elective surgeries, measured from wheeling a patient out to wheeling the next patient in. It excludes any time the patient remains in the operating room waiting for an orderly to take them to recovery or waiting for a recovery bed to become available.

Avg Changeover Time between Surgery - over Time



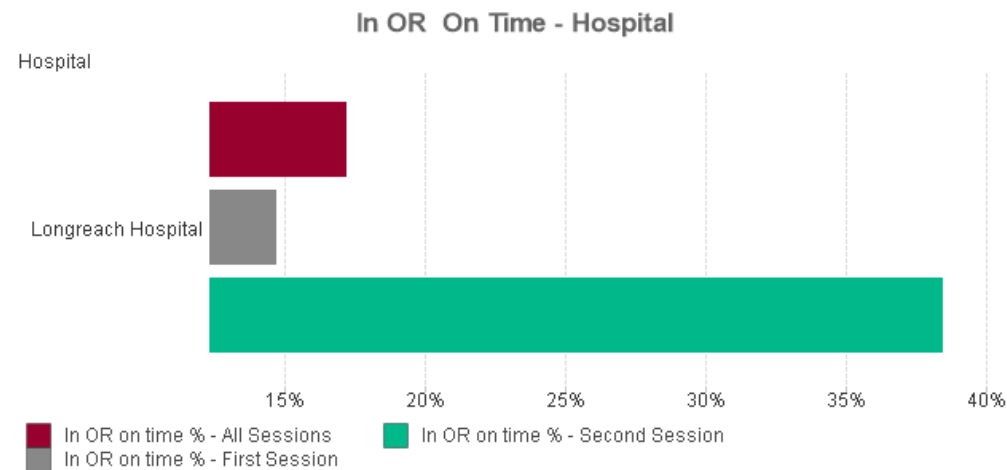
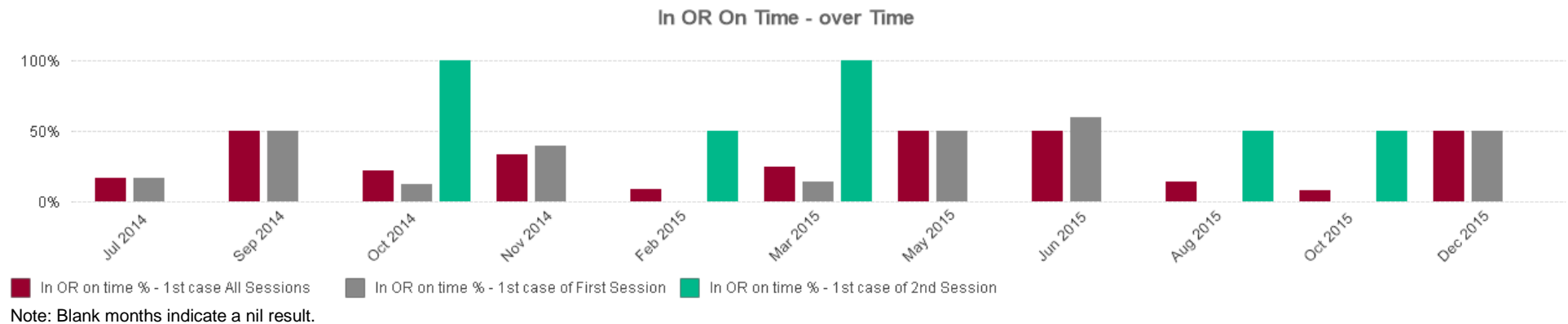
Avg Changeover Time between Surgery - Hospital



Starting on time

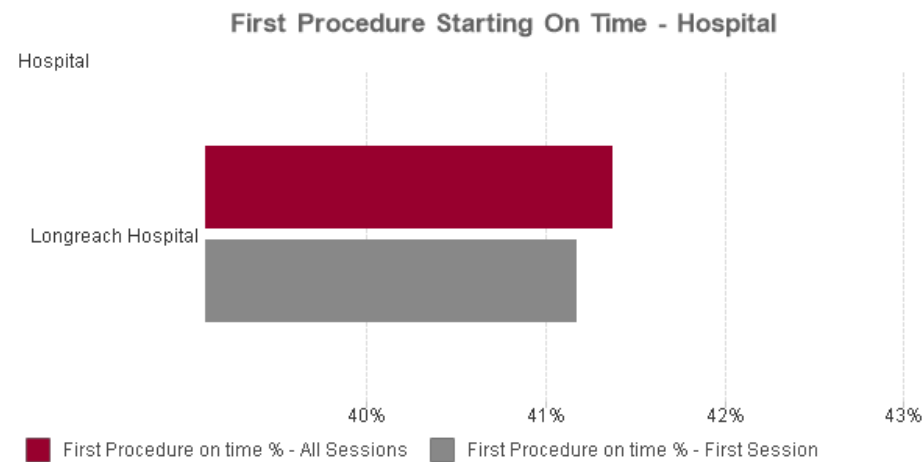
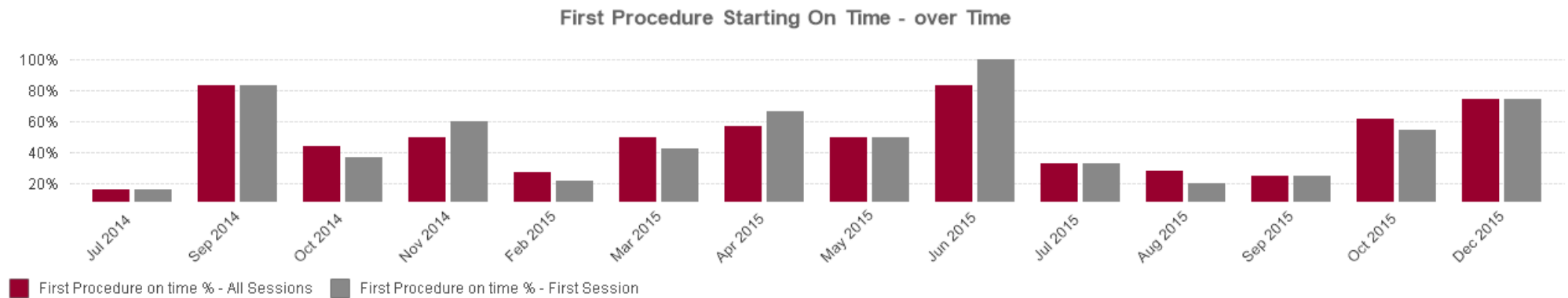
Wheeling patients into the operating theatre

Displays the percentage of first cases wheeled into theatre by the scheduled start time for the first session (grey bar), second session (green bar) and all sessions (red bar) over time and by hospital.



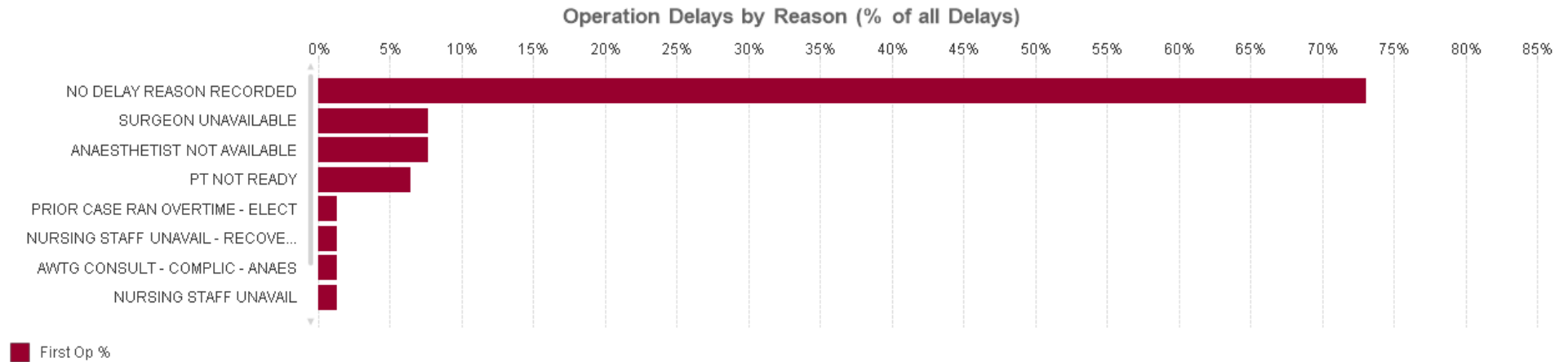
Commencing the first procedure

Displays the percentage of procedures in all sessions (red bar) and in the first session (grey bar) that commenced within 30 minutes of the scheduled start time over time and by hospital.



Delay reasons

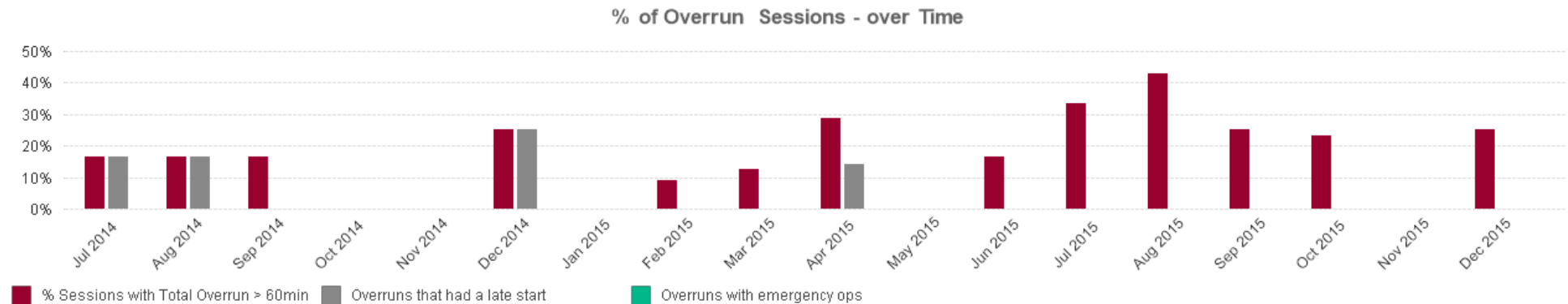
Displays the top eight reported reasons that the first surgery of any session was delayed by 10 minutes or more.



Session overruns

Displays the percentage of:

- sessions with an overrun of 60 minutes or more (red bar)
- sessions with a 30 minute delay or more contributing to overruns of 60 minutes or more (grey bar)
- overruns of 60 minutes or more that had emergency operations in the session (green bar).

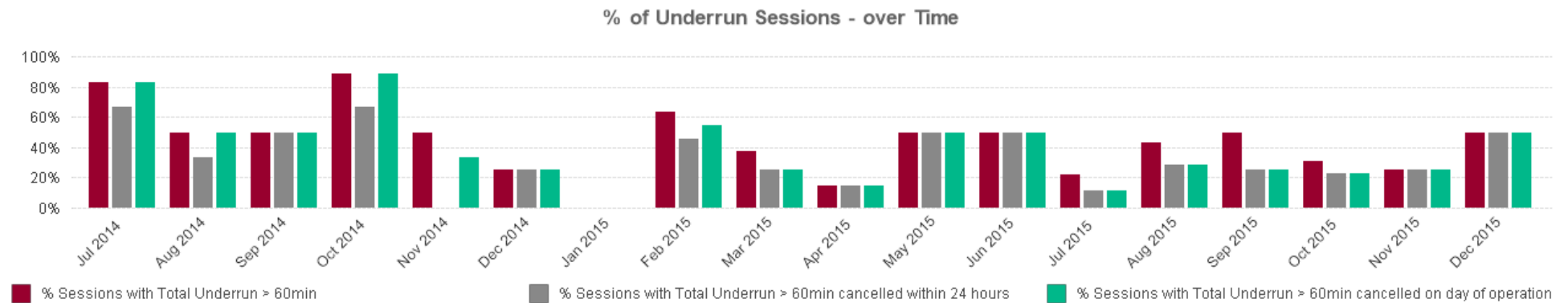


Note: Blank months indicate a nil result.

Session underruns

Displays the percentage of:

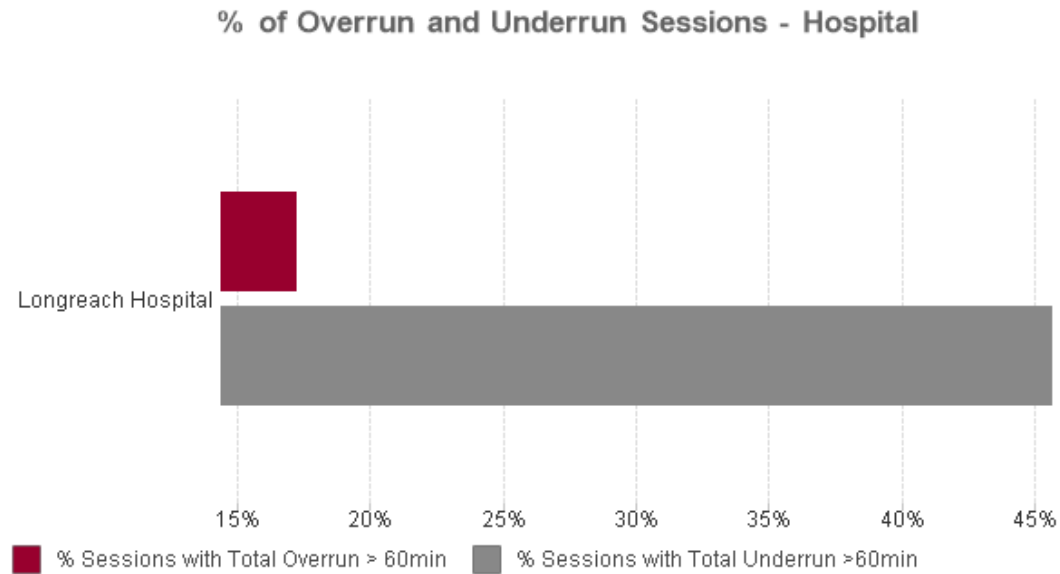
- sessions with an underrun of 60 minutes or more (red bar)
- sessions with an underrun of 60 minutes or more that had a booking cancellation within 24 hours of surgery (grey bar)
- sessions with an underrun of 60 minutes or more that had a booking cancellation on the day of surgery (green bar).



Note: Blank months indicate a nil result.

Overruns and underruns

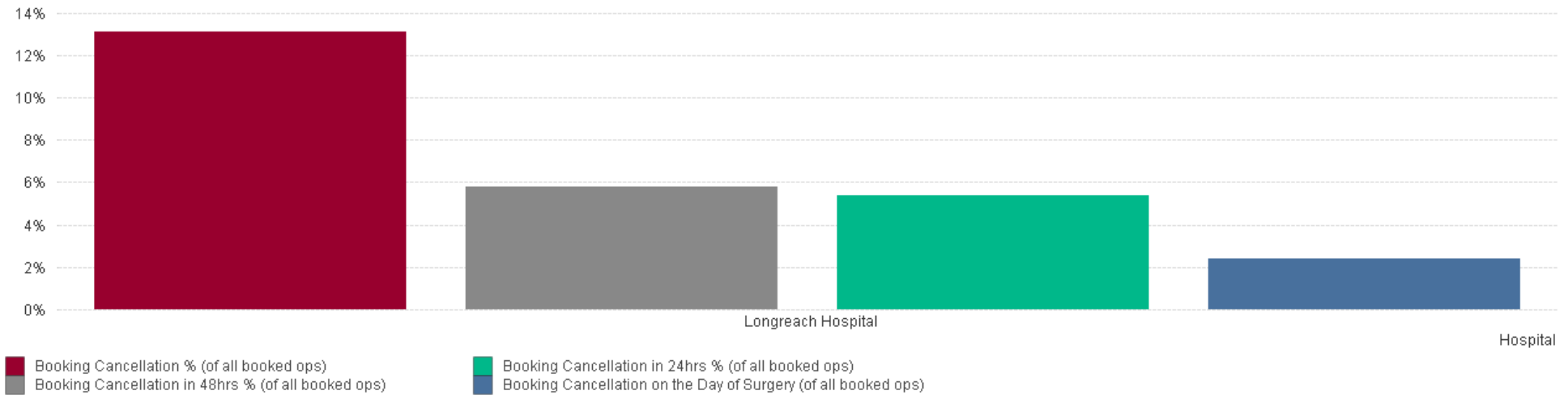
Displays the percentage of sessions with an overrun or underrun of 60 minutes or more by hospital.



Cancellations

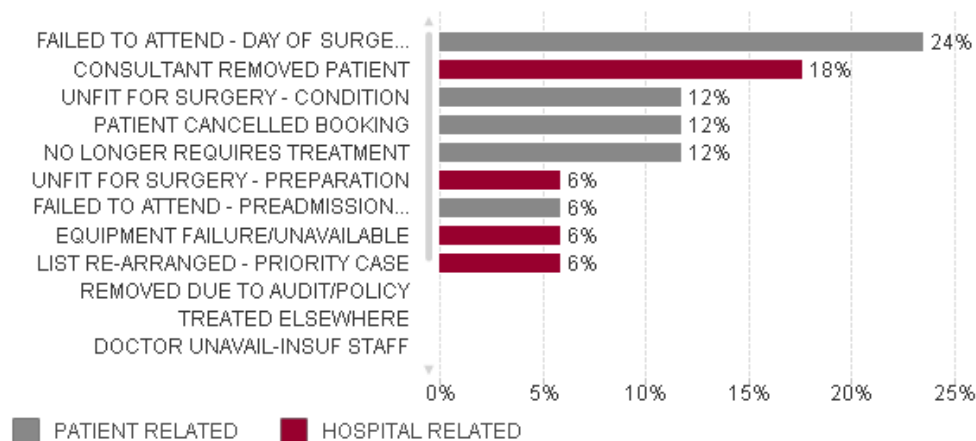
Displays the percentage of surgeries cancelled (red bar), within 48 hours (grey bar), within 24 hours of surgery (green bar) and on the day of surgery (blue bar).

Booking Cancellations - Hospital (%)



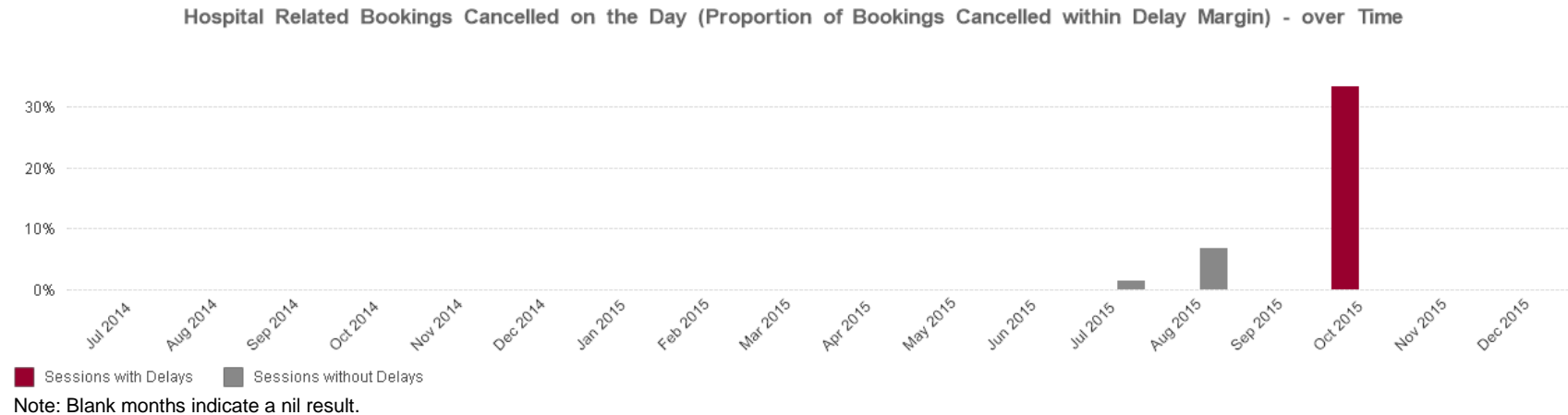
Displays the top 12 reported patient (grey bar) and hospital (red bar) related reasons for cancellations on the day of surgery.

On the Day Booking Cancellation Reasons - Frequency %



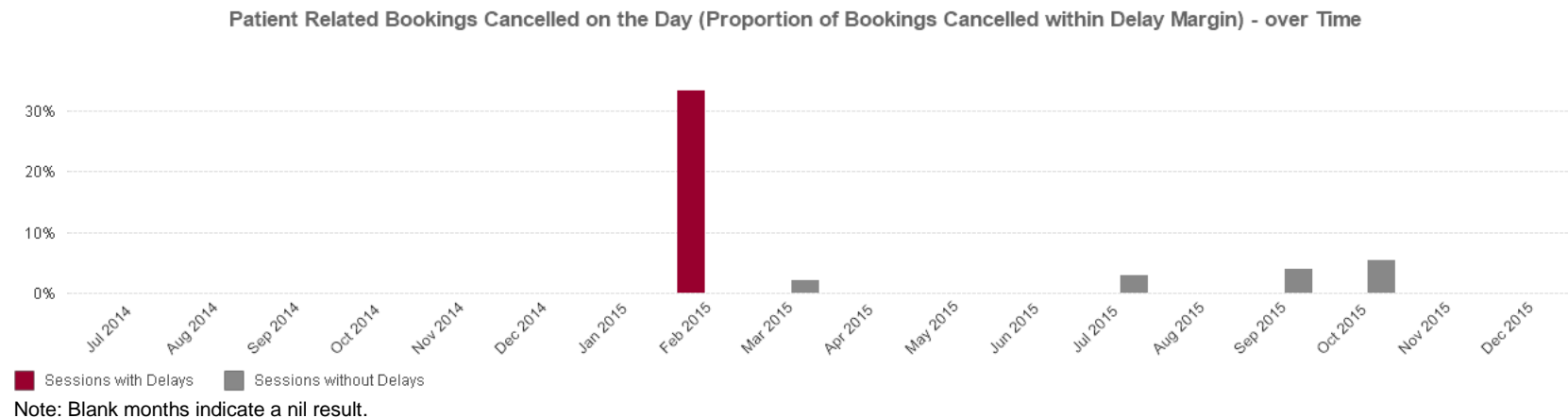
Hospital initiated cancellations in sessions with delays

Displays the percentage of sessions with a 30 minutes or more delayed start that have contributed to a hospital initiated cancellation on the day of surgery compared to sessions without a 30 minute delay.



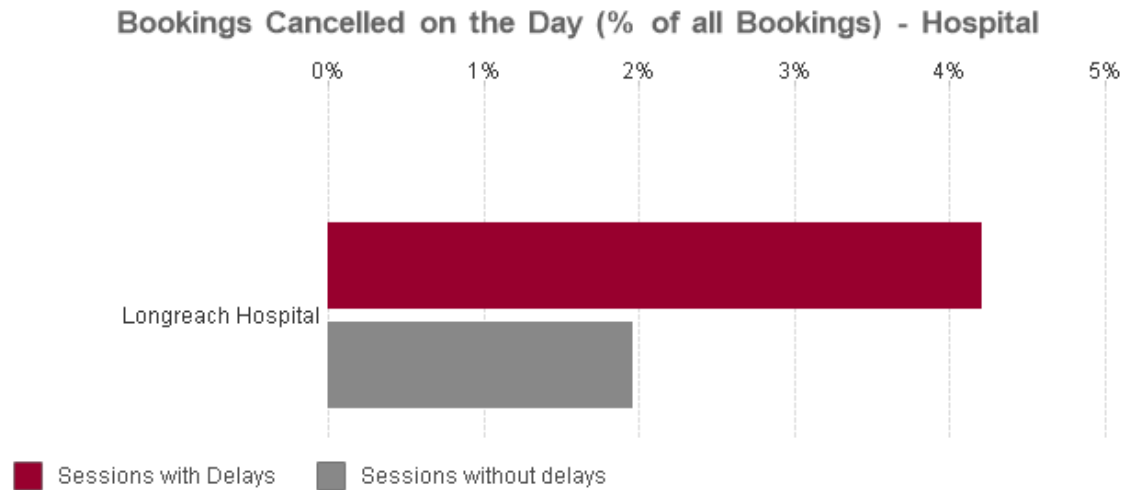
Patient initiated cancellations in sessions with delays

Displays the percentage of sessions with a delay of 30 minutes or more that have resulted in a patient initiated cancellation on the day of surgery compared to sessions without a 30 minute delay.



Patient and hospital initiated cancellations in sessions with delays

Displays by hospital, the percentage of sessions with a delay of 30 minutes or more that have contributed to a cancellation on the day of surgery compared to sessions without a 30 minute delay.



4. Children's Health Queensland Hospital and Health Service

Theatre performance statistics

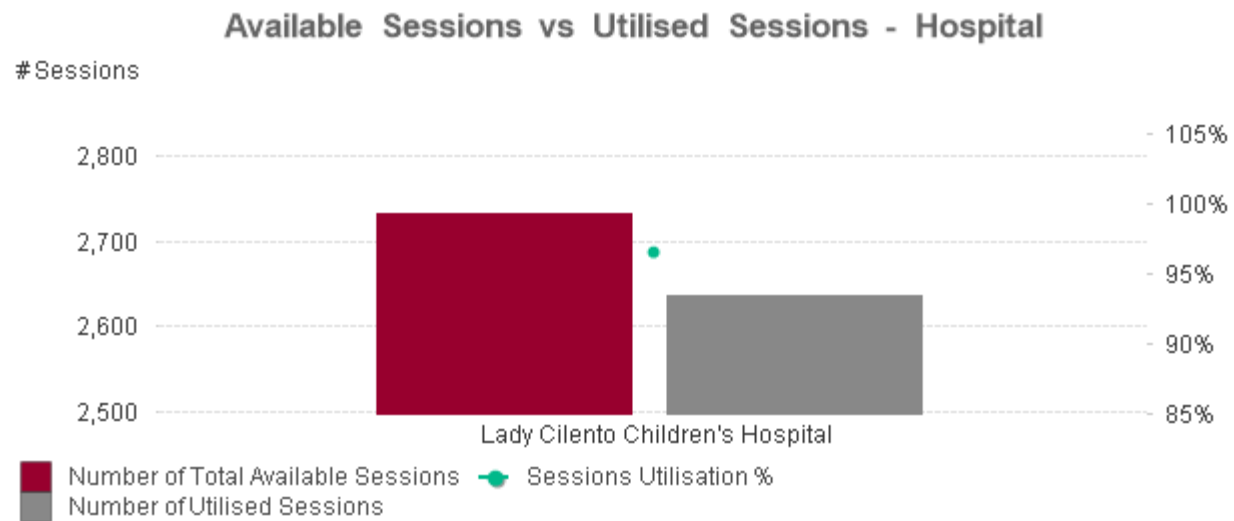
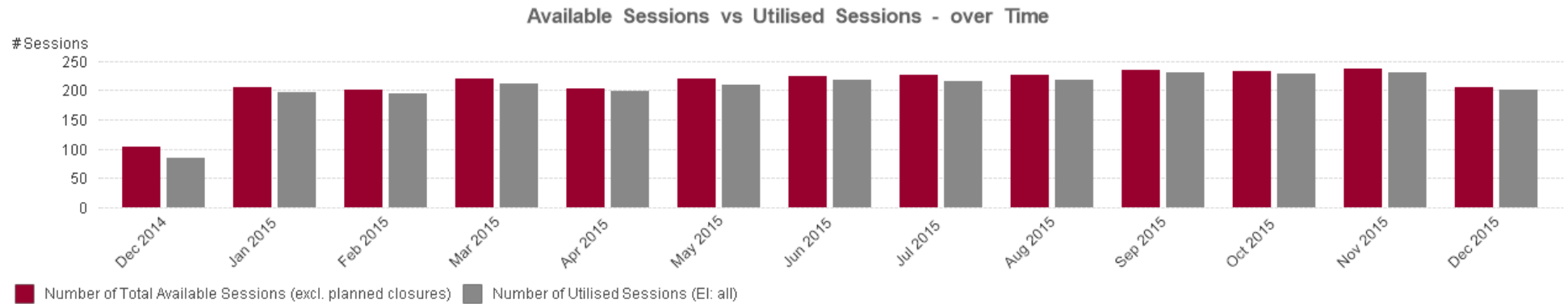
Volume 2 of Report 15 of 2015–16 is to be read in conjunction with Volume 1 and should not be used and interpreted in isolation. The following graphs and charts represent a variety of performance metrics and trend data we used to assess theatre performance. Care should be taken in comparing Hospital and Health Services and hospitals. Refer to Appendix E in Volume 1 for hospital peer groups.

Unless otherwise stated, all charts and graphs:

- cover December 2014 to December 2015
- are for elective sessions only
- include all hospitals within the Children's Health Hospital and Health Service.

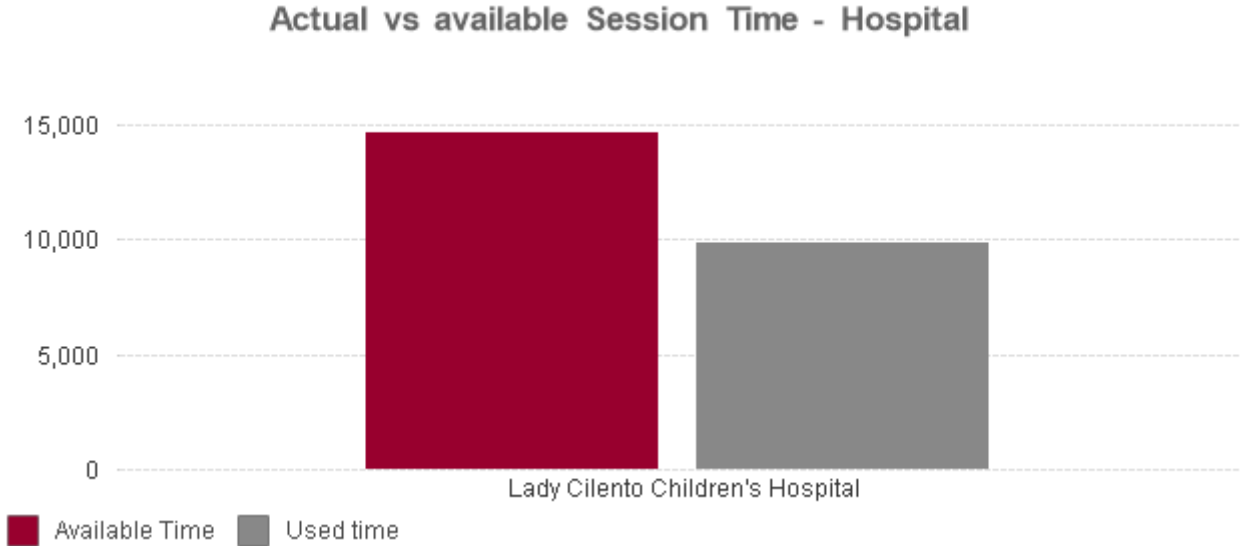
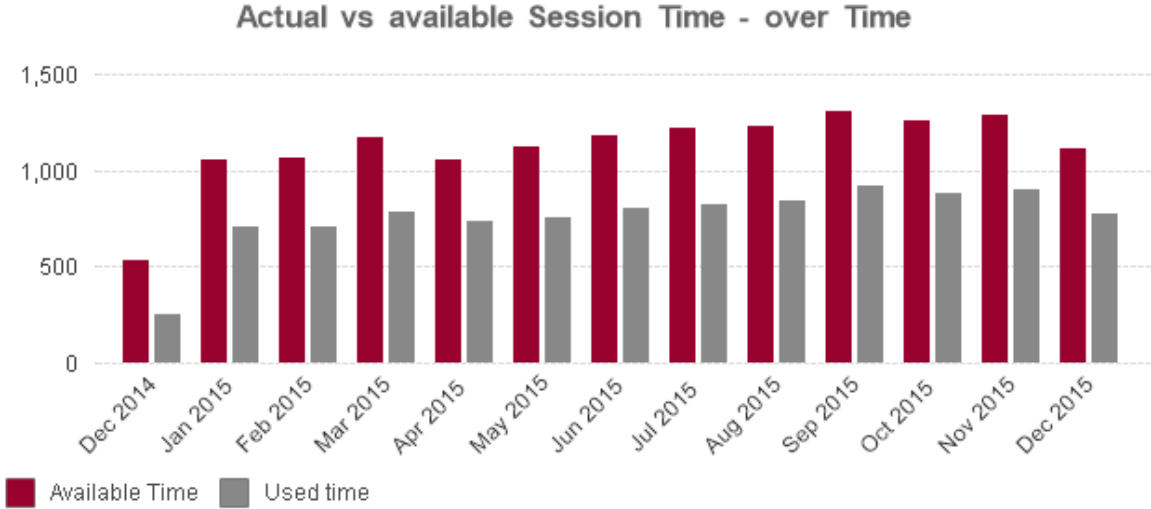
Session utilisation

Displays the number of sessions made available for bookings compared to the number of utilised sessions (at least one operation) over time and by hospital.



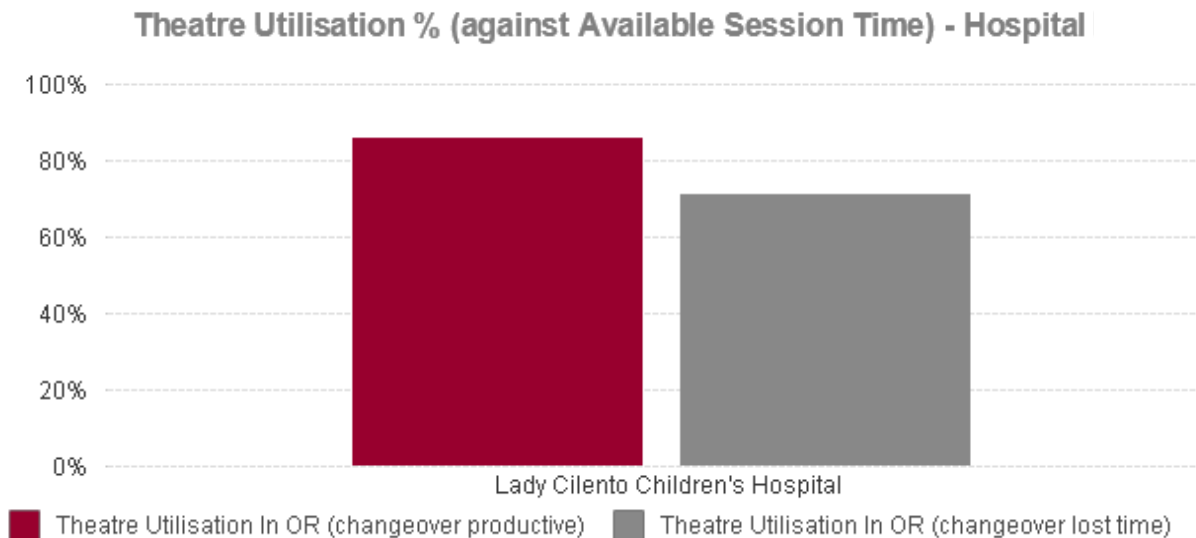
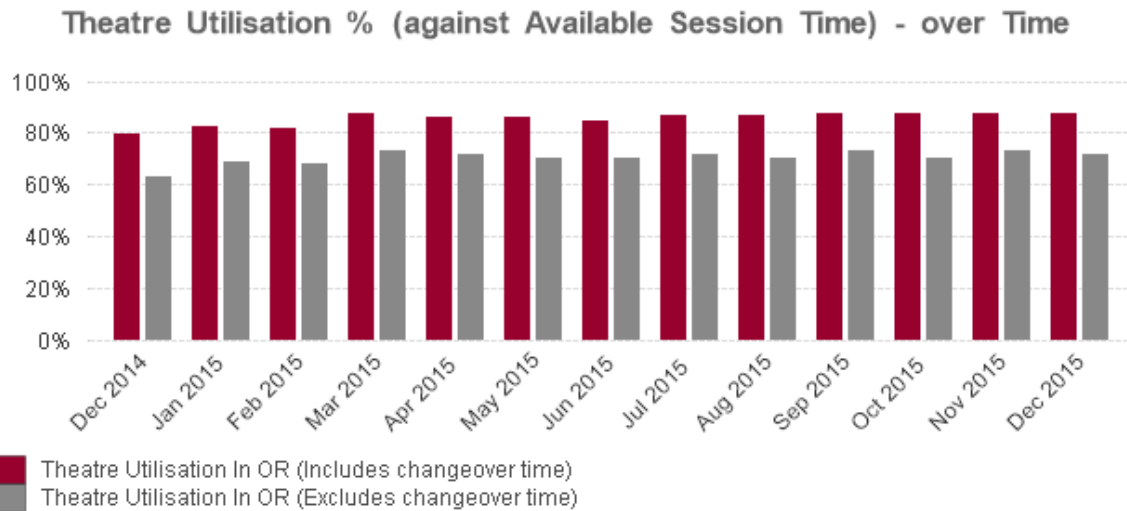
Actual versus available session time

Displays the utilised session hours (wheeling the patient into the operating room (OR) to wheeling them out, less changeover time) against available session hours.



Theatre utilisation

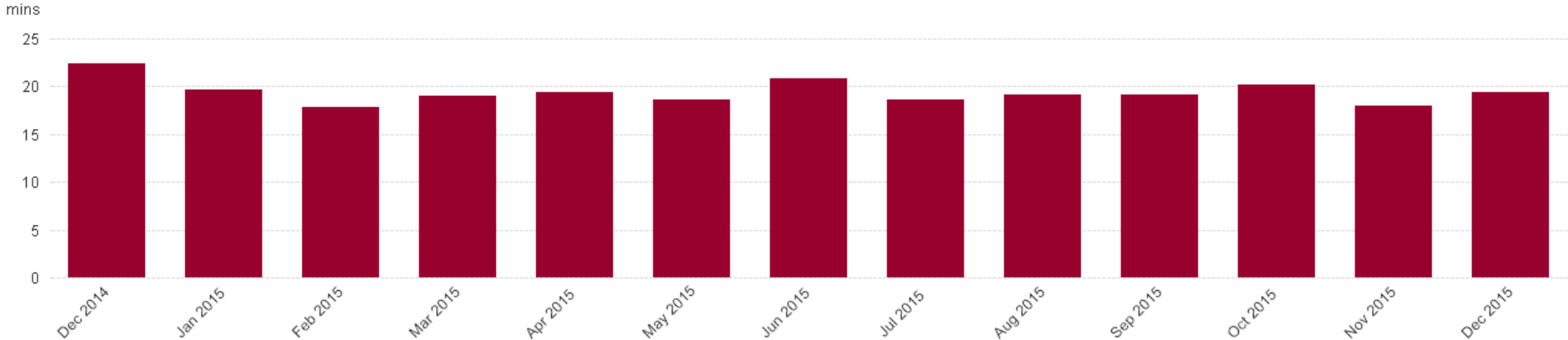
Displays the percentage of time used in an elective session against the available hours. It measures from wheeling the patient into the OR to wheeling them out; it discounts early starts or overruns. The red bars include changeover time; the grey bars exclude changeover time.



Average changeover time

Displays the average changeover time between elective surgeries, measured from wheeling a patient out to wheeling the next patient in. It excludes any time the patient remains in the operating room waiting for an orderly to take them to recovery or waiting for a recovery bed to become available.

Avg Changeover Time between Surgery - over Time



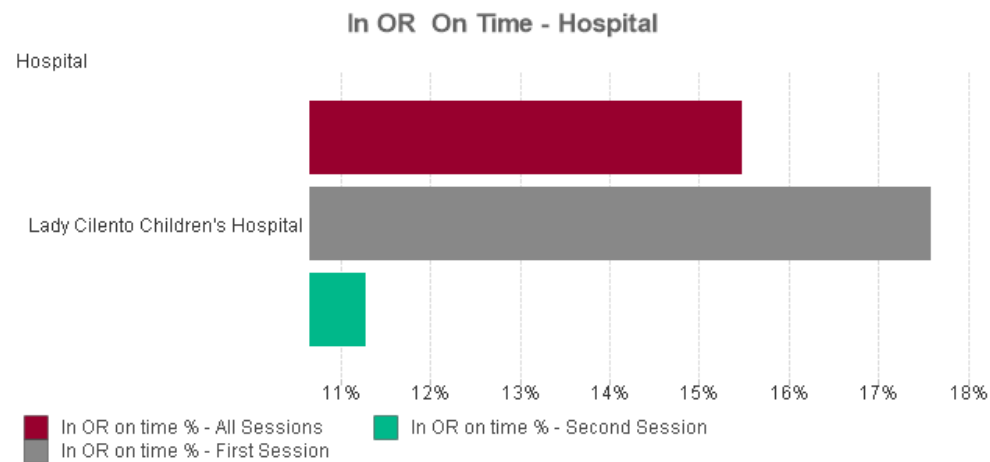
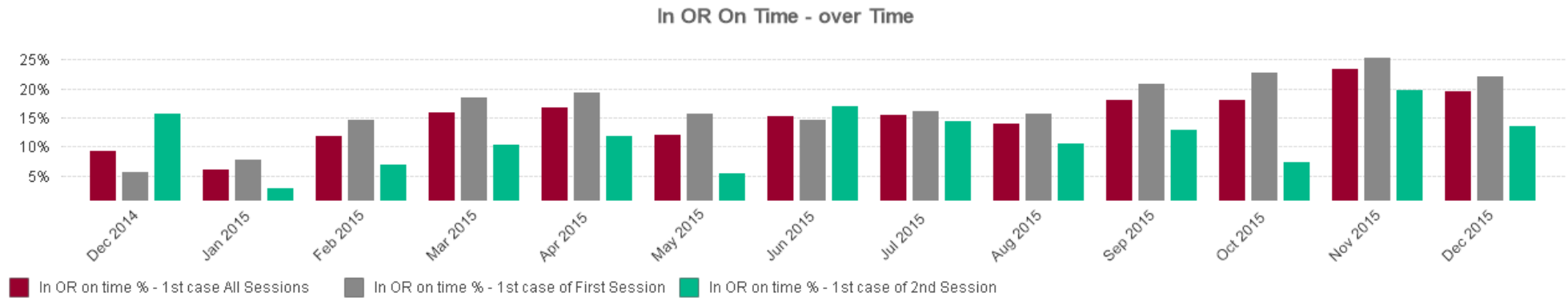
Avg Changeover Time between Surgery - Hospital



Starting on time

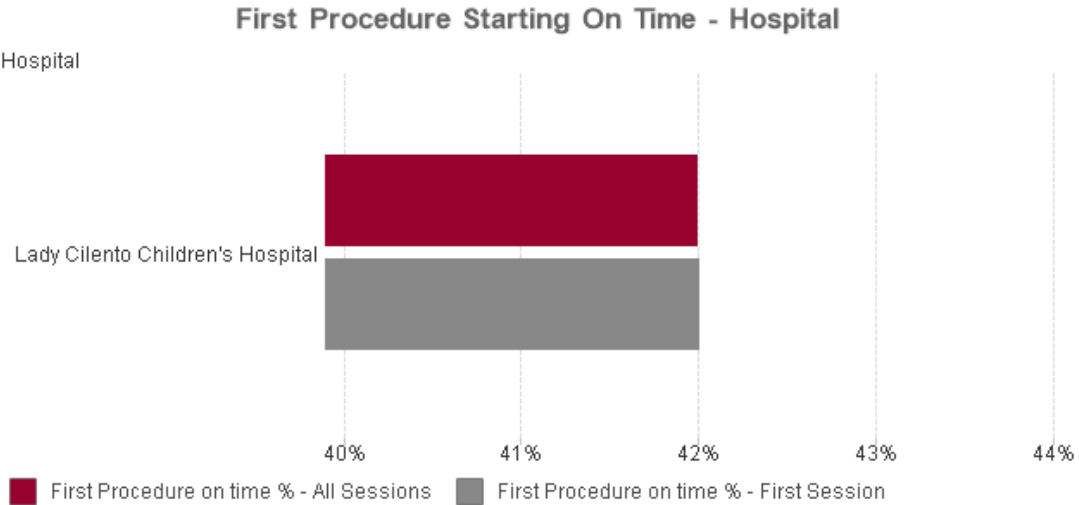
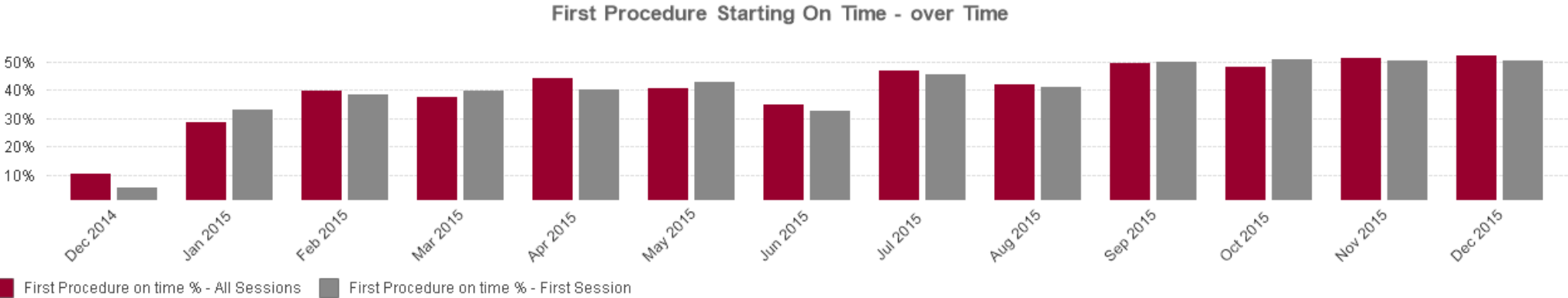
Wheeling patients into the operating theatre

Displays the percentage of first cases wheeled into theatre by the scheduled start time for the first session (grey bar), second session (green bar) and all sessions (red bar) over time and by hospital.



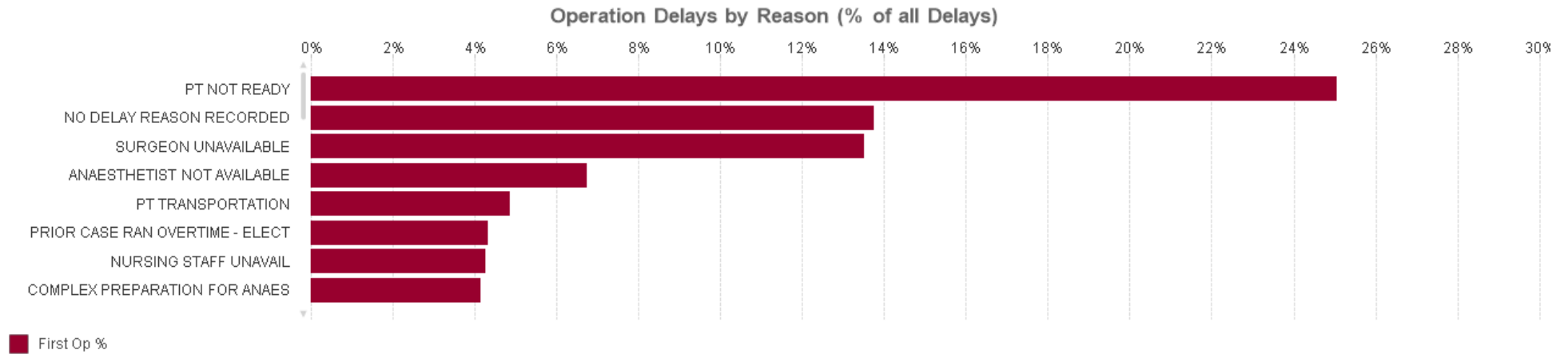
Commencing the first procedure

Displays the percentage of procedures in all sessions (red bar) and in the first session (grey bar) that commenced within 30 minutes of the scheduled start time over time and by hospital.



Delay reasons

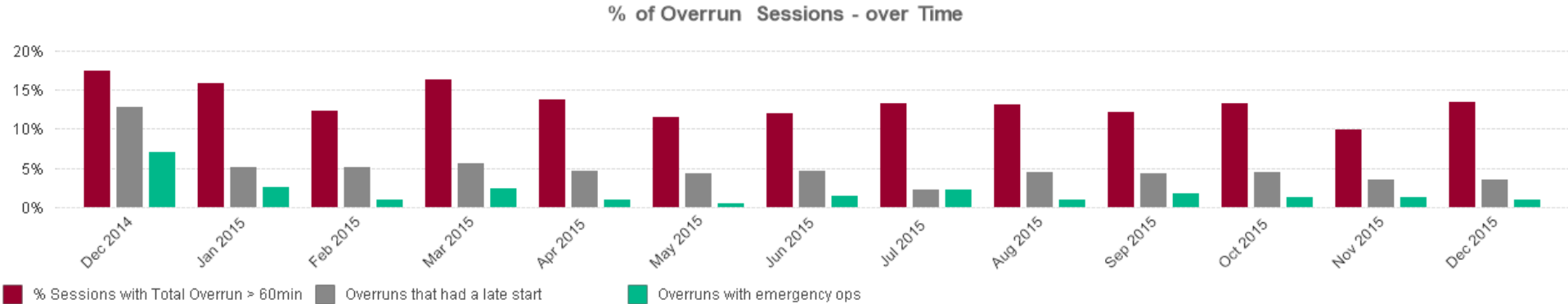
Displays the top eight reported reasons that the first surgery of any session was delayed by 10 minutes or more.



Session overruns

Displays the percentage of:

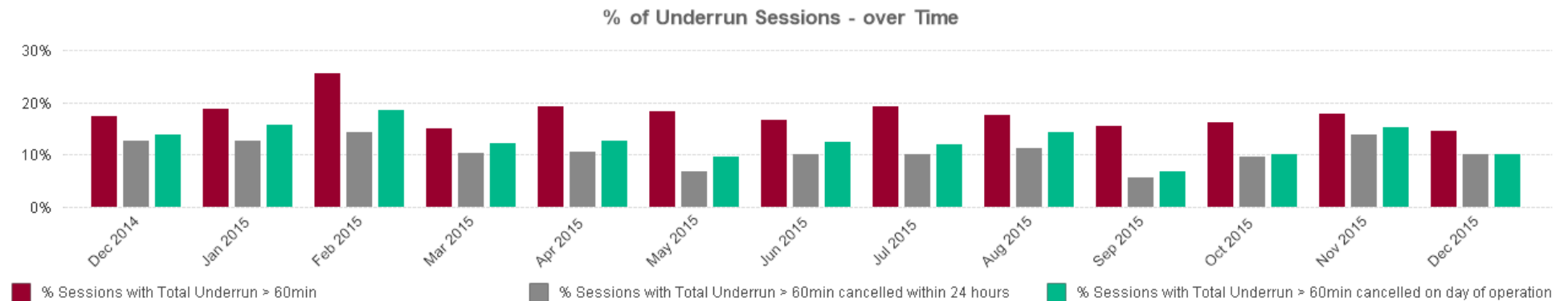
- sessions with an overrun of 60 minutes or more (red bar)
- sessions with a 30 minute delay or more contributing to overruns of 60 minutes or more (grey bar)
- overruns of 60 minutes or more that had emergency operations in the session (green bar).



Session underruns

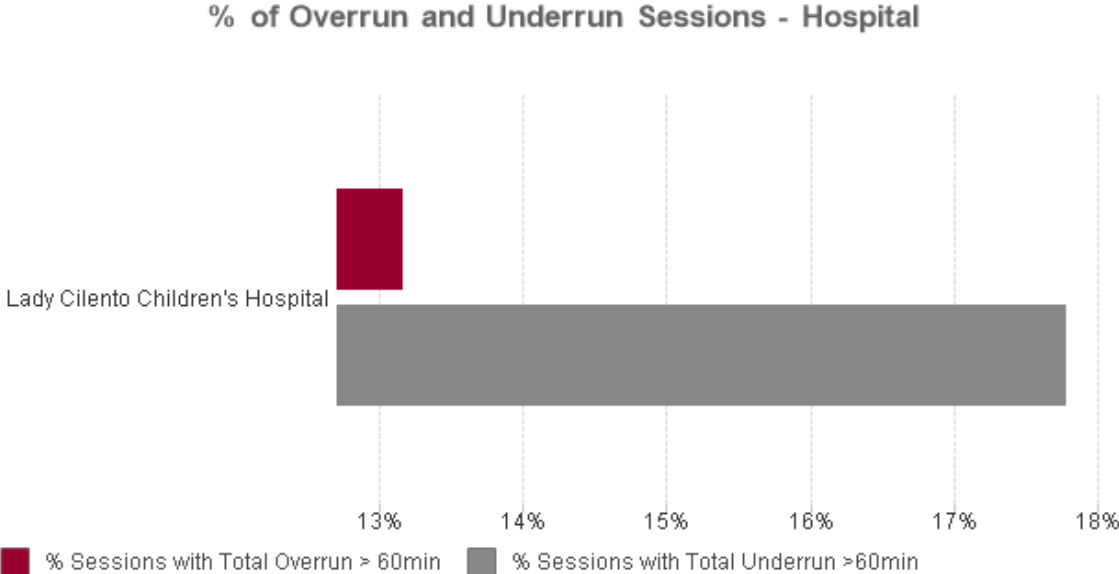
Displays the percentage of:

- sessions with an underrun of 60 minutes or more (red bar)
- sessions with an underrun of 60 minutes or more that had a booking cancellation within 24 hours of surgery (grey bar)
- sessions with an underrun of 60 minutes or more that had a booking cancellation on the day of surgery (green bar).



Overruns and underruns

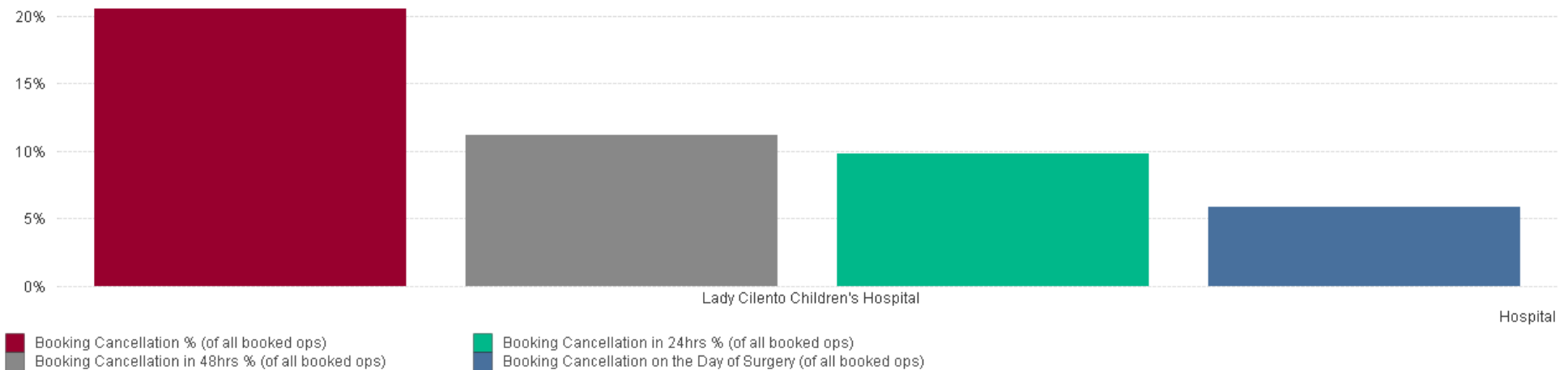
Displays the percentage of sessions with an overrun or underrun of 60 minutes or more by hospital.



Cancellations

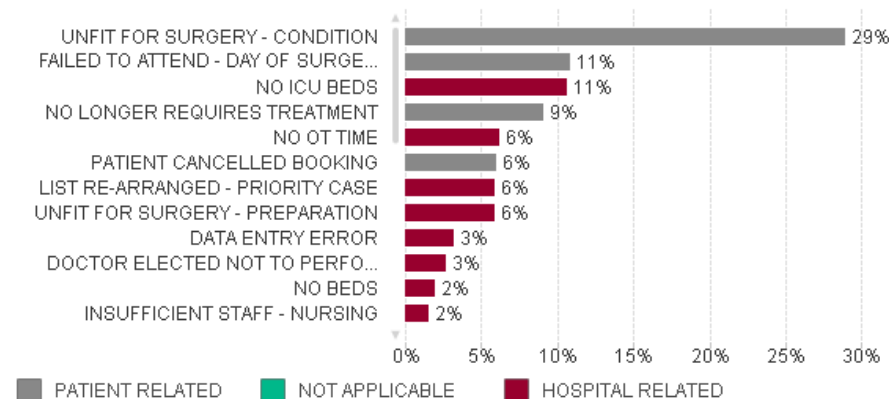
Displays the percentage of surgeries cancelled (red bar), within 48 hours (grey bar), within 24 hours of surgery (green bar) and on the day of surgery (blue bar).

Booking Cancellations - Hospital (%)



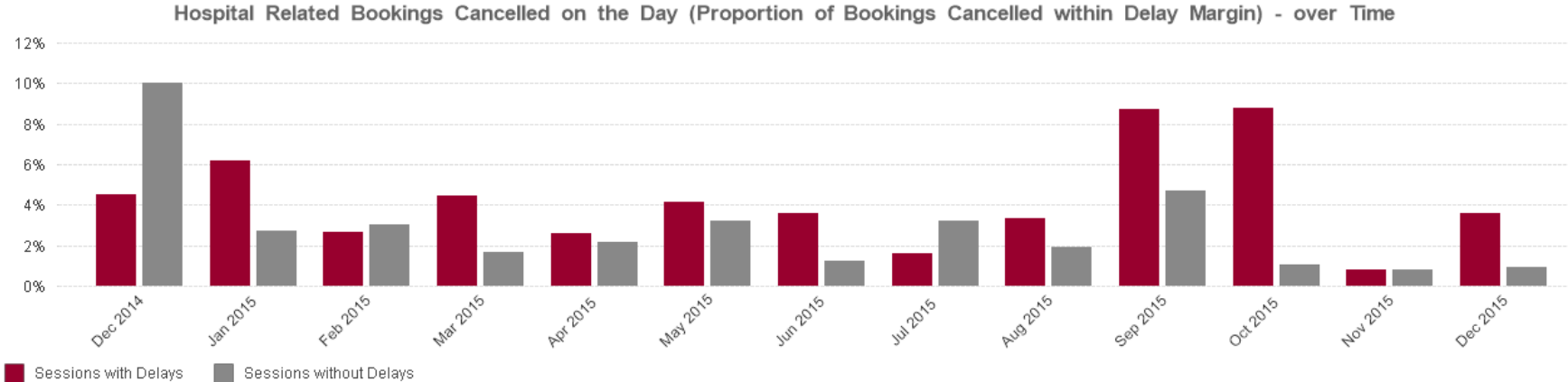
Displays the top 12 reported patient (grey bar) and hospital (red bar) related reasons for cancellations on the day of surgery.

On the Day Booking Cancellation Reasons - Frequency %



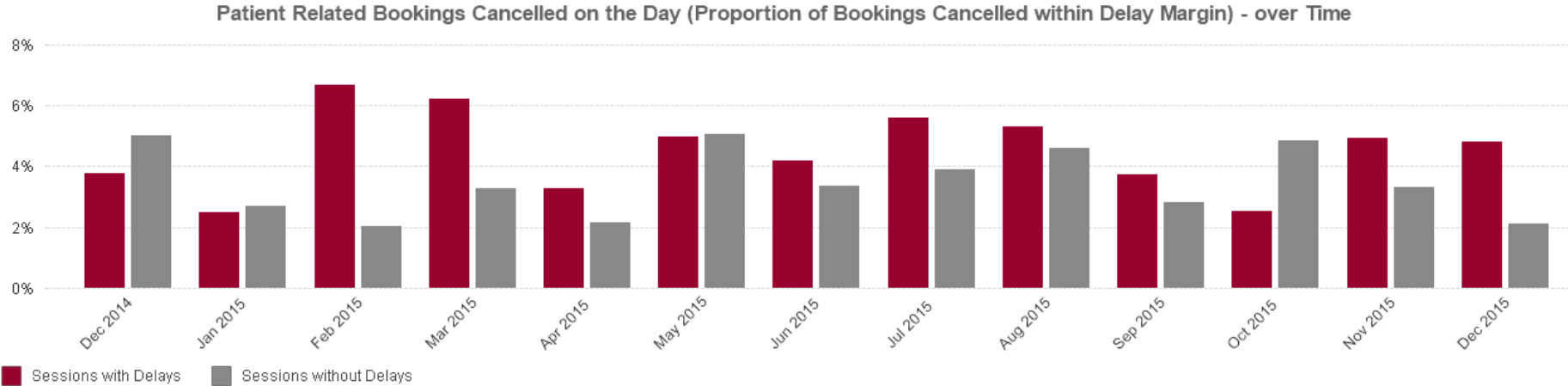
Hospital initiated cancellations in sessions with delays

Displays the percentage of sessions with a 30 minutes or more delayed start that have contributed to a hospital initiated cancellation on the day of surgery compared to sessions without a 30 minute delay.



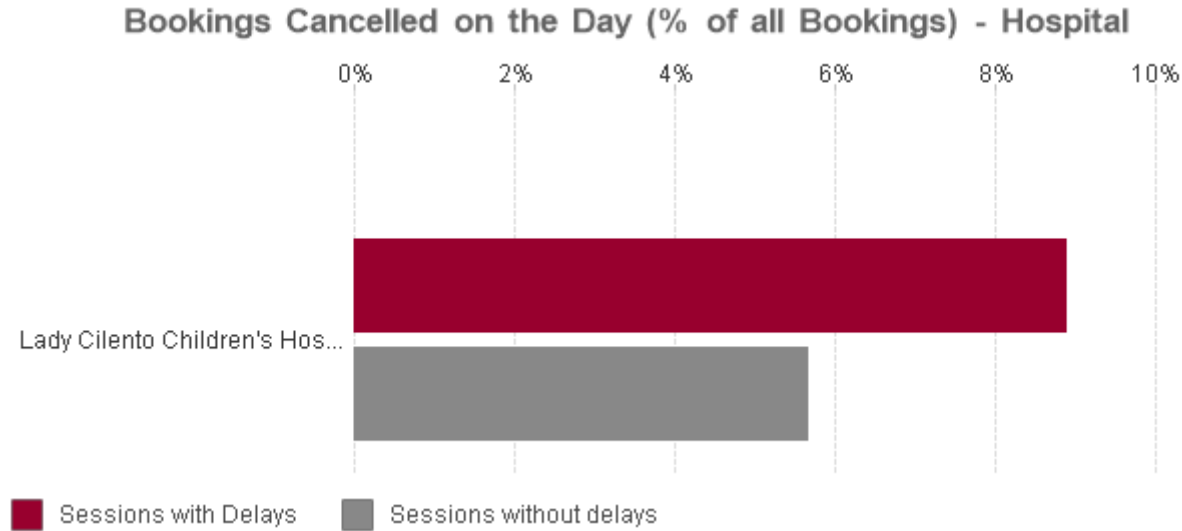
Patient initiated cancellations in sessions with delays

Displays the percentage of sessions with a 30 minutes or more delayed start that has contributed to a patient initiated cancellation on the day of surgery compared to sessions without a 30 minute delay.



Patient and hospital initiated cancellations in sessions with delays

Displays by hospital, the percentage of sessions with a delay of 30 minutes or more that have contributed to a cancellation on the day of surgery compared to sessions without a 30 minute delay.



5. Darling Downs Hospital and Health Service

Theatre performance statistics

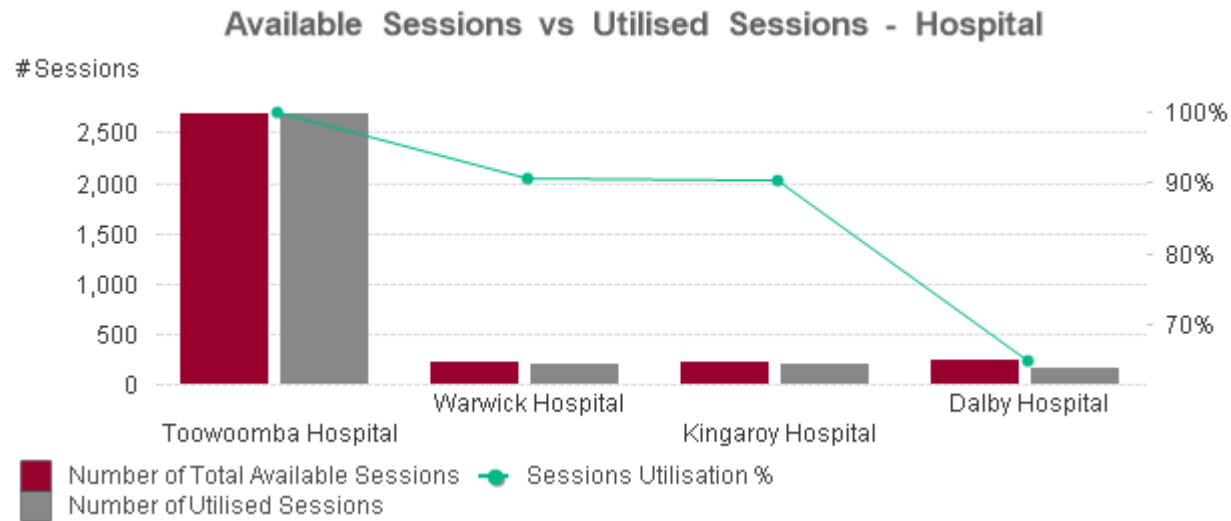
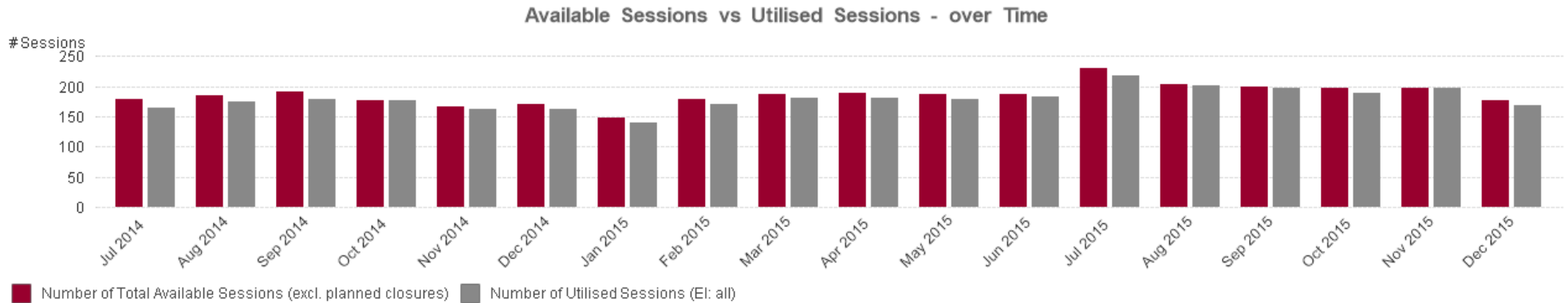
Volume 2 of Report 15 of 2015–16 is to be read in conjunction with Volume 1 and should not be used and interpreted in isolation. The following graphs and charts represent a variety of performance metrics and trend data we used to assess theatre performance. Care should be taken in comparing Hospital and Health Services and hospitals. Refer to Appendix E in Volume 1 for hospital peer groups.

Unless otherwise stated, all charts and graphs:

- cover July 2014 to December 2015
- are for elective sessions only
- include all hospitals within the Darling Downs Hospital and Health Service.

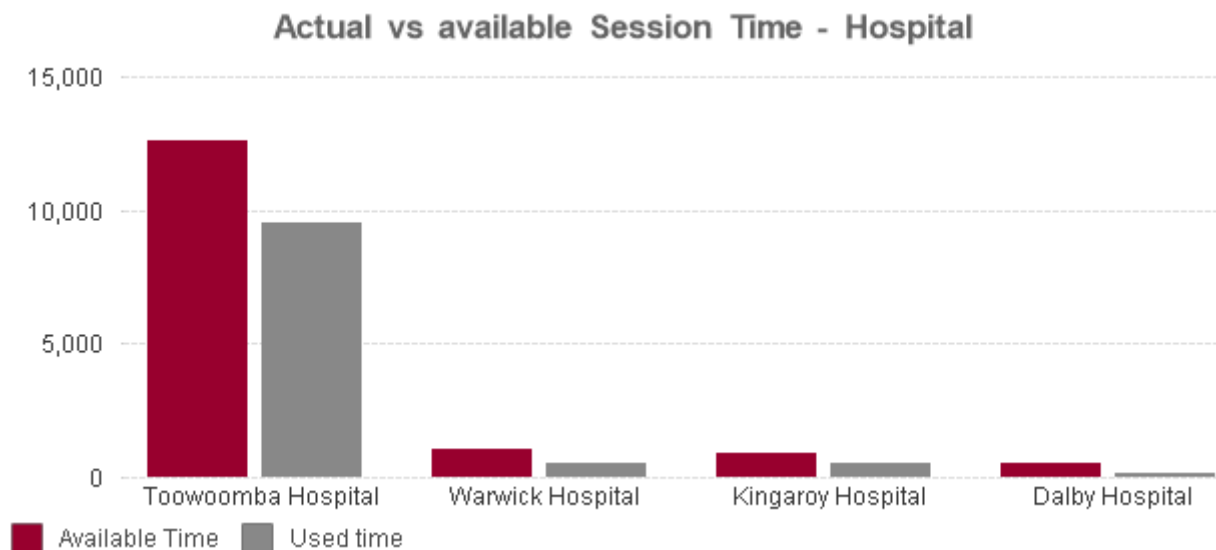
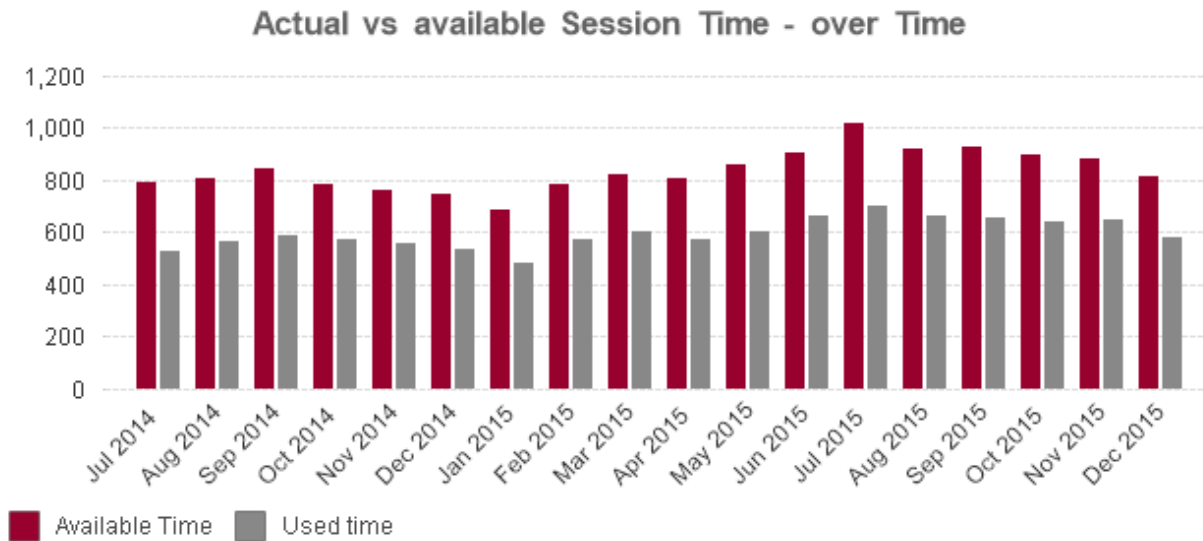
Session utilisation

Displays the number of sessions made available for bookings compared to the number of utilised sessions (at least one operation) over time and by hospital.



Actual versus available session time

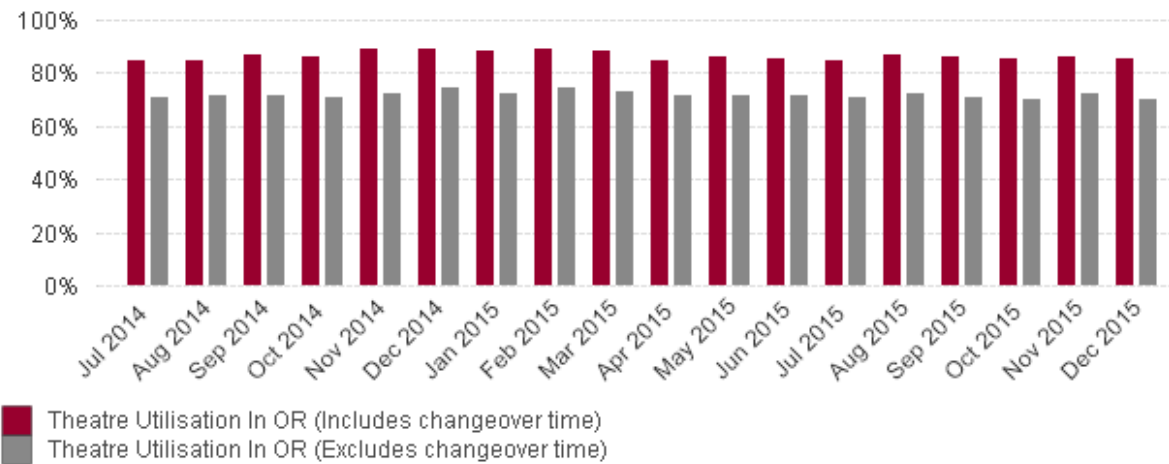
Displays the utilised session hours (wheeling the patient into the operating room (OR) to wheeling them out, less changeover time) against available session hours.



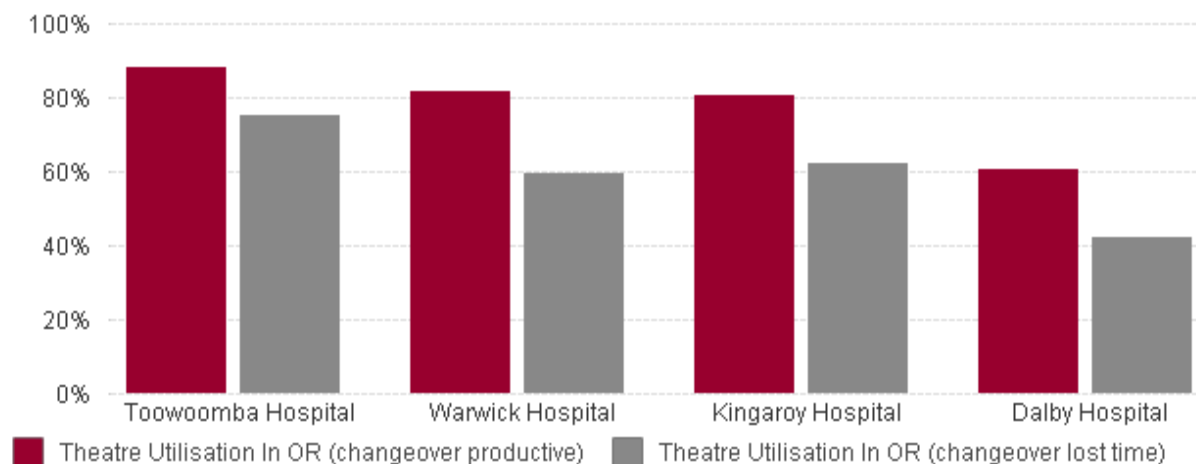
Theatre utilisation

Displays the percentage of time used in an elective session against the available hours. It measures from wheeling the patient into the OR to wheeling them out; it discounts early starts or overruns. The red bars include changeover time; the grey bars exclude changeover time.

Theatre Utilisation % (against Available Session Time) - over Time



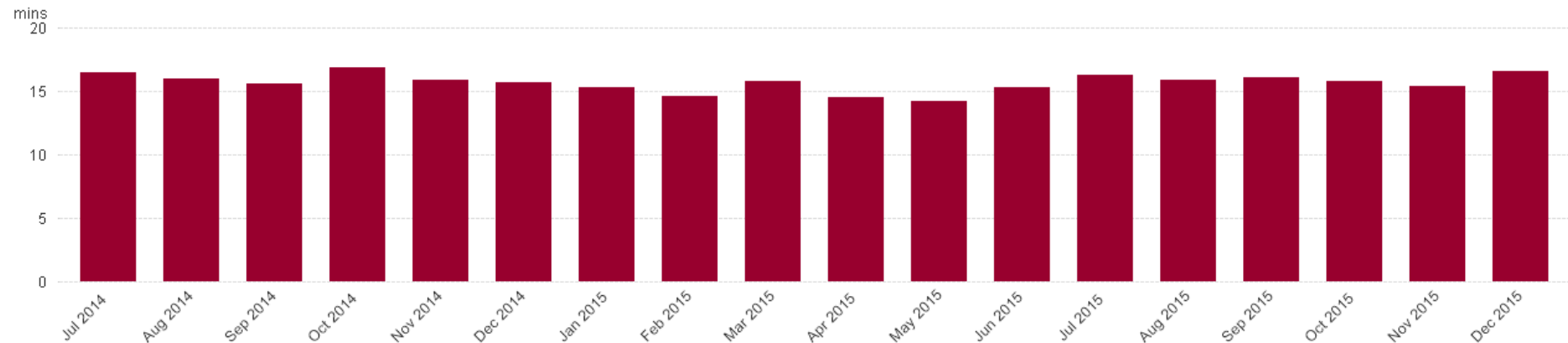
Theatre Utilisation % (against Available Session Time) - Hospital



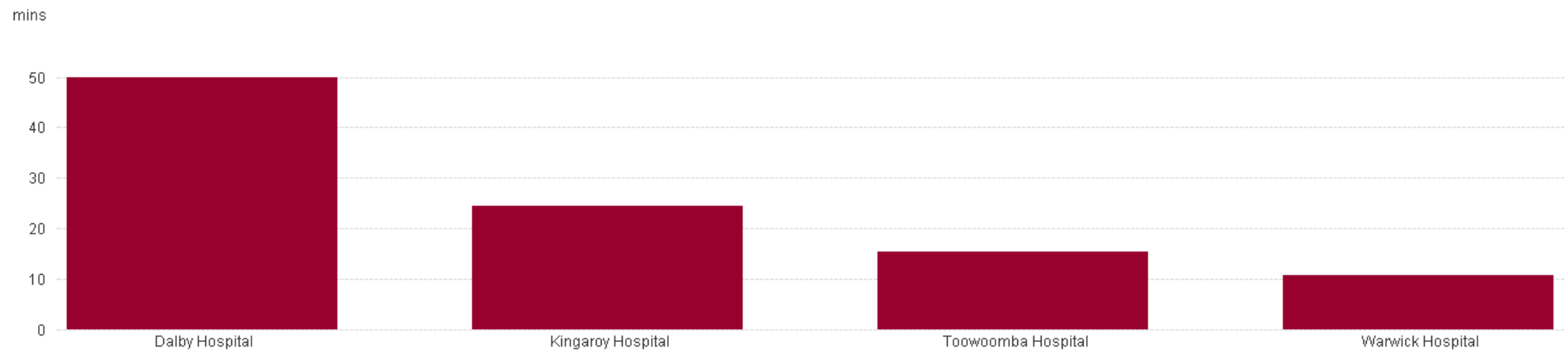
Average changeover time

Displays the average changeover time between elective surgeries, measured from wheeling a patient out to wheeling the next patient in. It excludes any time the patient remains in the operating room waiting for an orderly to take them to recovery or waiting for a recovery bed to become available.

Avg Changeover Time between Surgery - over Time



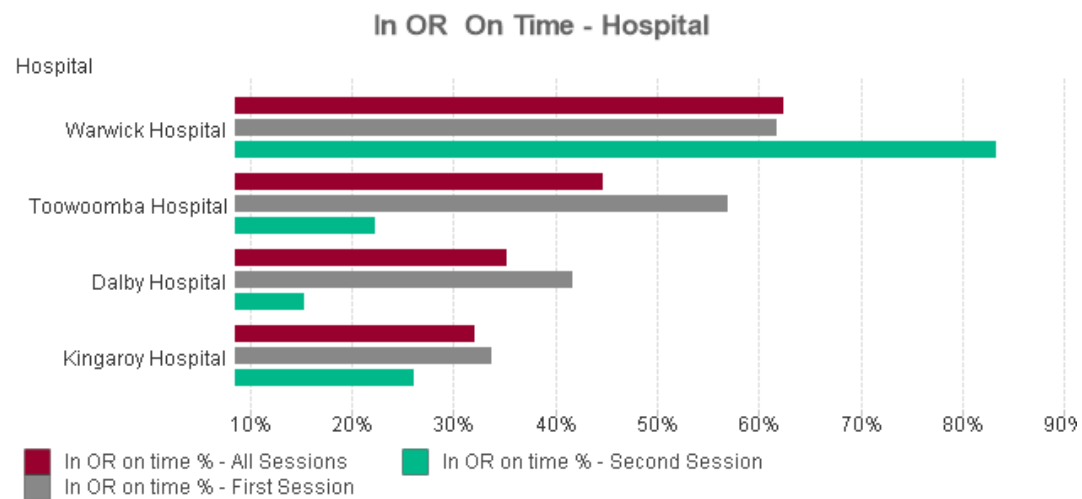
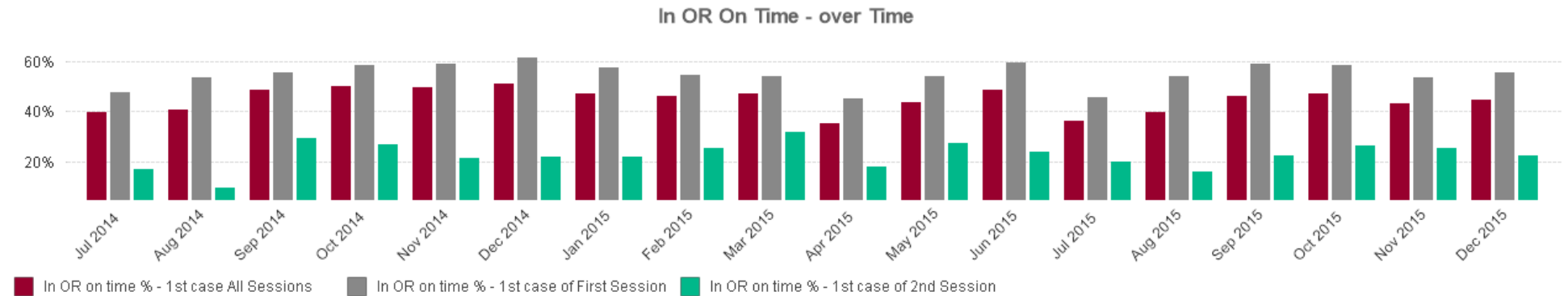
Avg Changeover Time between Surgery - Hospital



Starting on time

Wheeling patients into the operating theatre

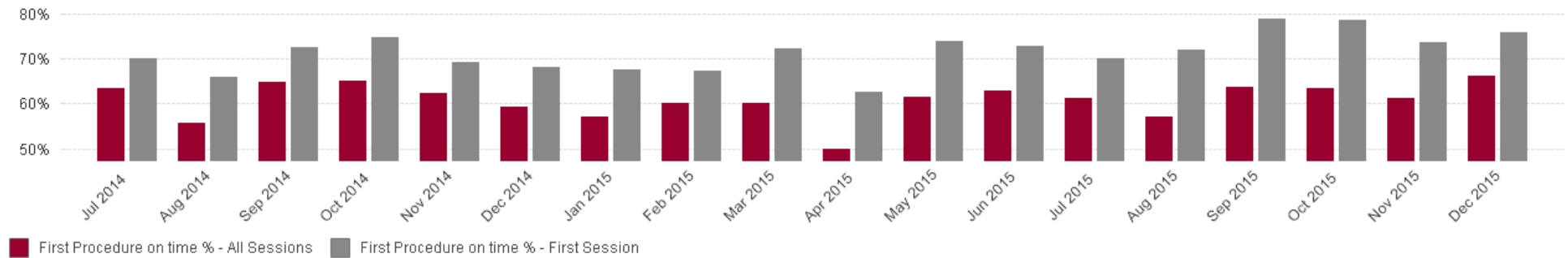
Displays the percentage of first cases wheeled into theatre by the scheduled start time for the first session (grey bar), second session (green bar) and all sessions (red bar) over time and by hospital.



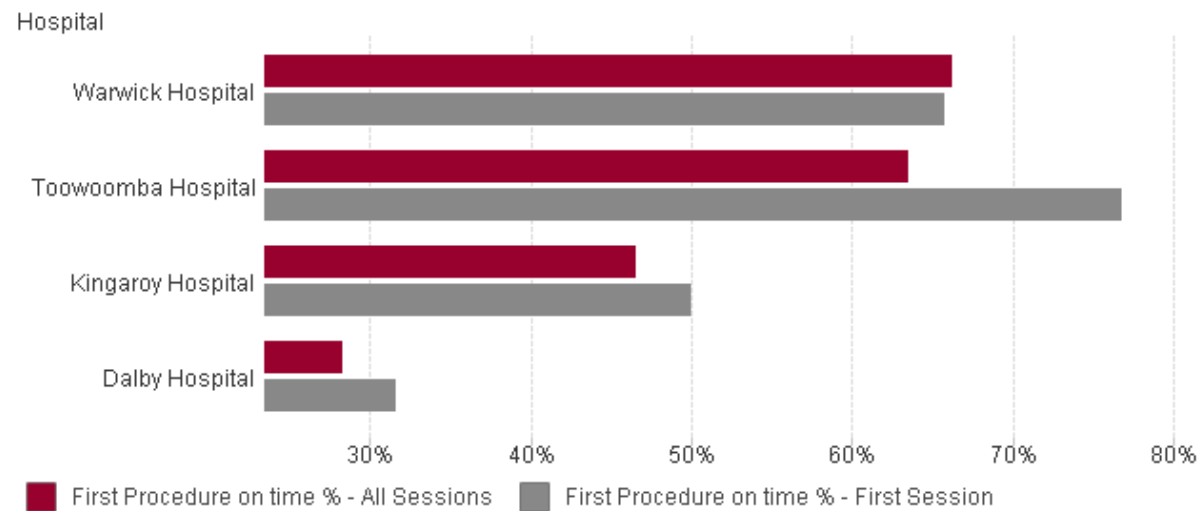
Commencing the first procedure

Displays the percentage of procedures in all sessions (red bar) and in the first session (grey bar) that commenced within 30 minutes of the scheduled start time over time and by hospital.

First Procedure Starting On Time - over Time

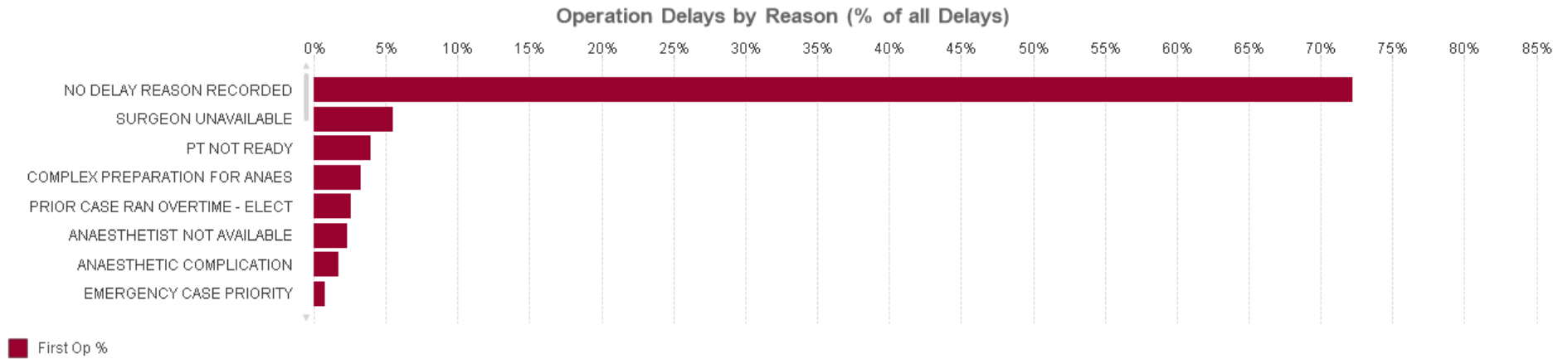


First Procedure Starting On Time - Hospital



Delay reasons

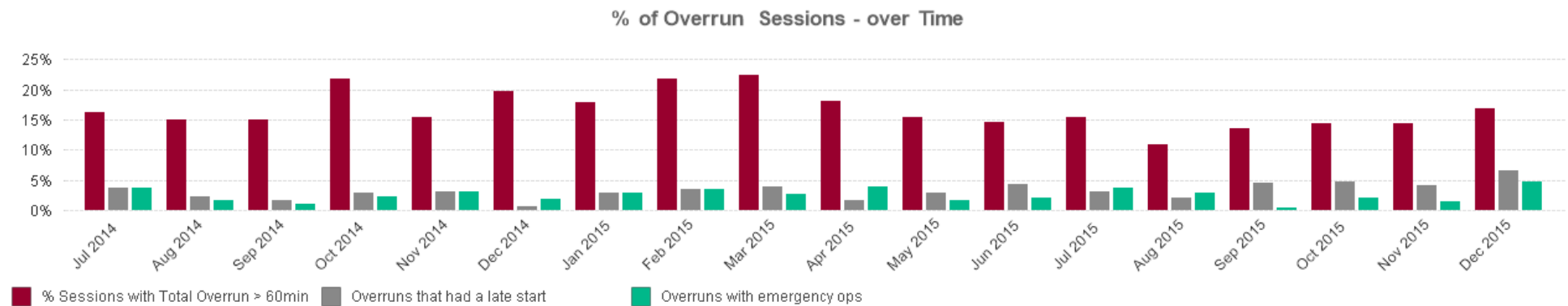
Displays the top eight reported reasons that the first surgery of any session was delayed by 10 minutes or more.



Session overruns

Displays the percentage of:

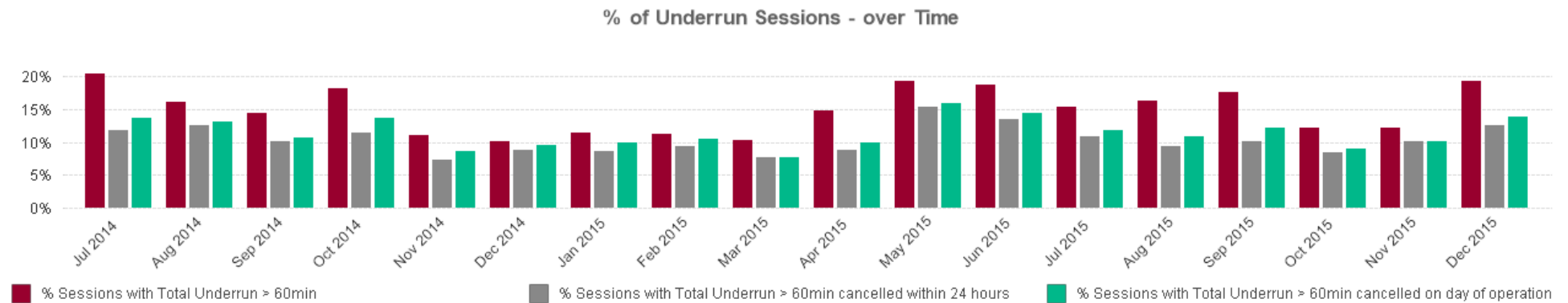
- sessions with an overrun of 60 minutes or more (red bar)
- sessions with a 30 minute delay or more contributing to overruns of 60 minutes or more (grey bar)
- overruns of 60 minutes or more that had emergency operations in the session (green bar).



Session underruns

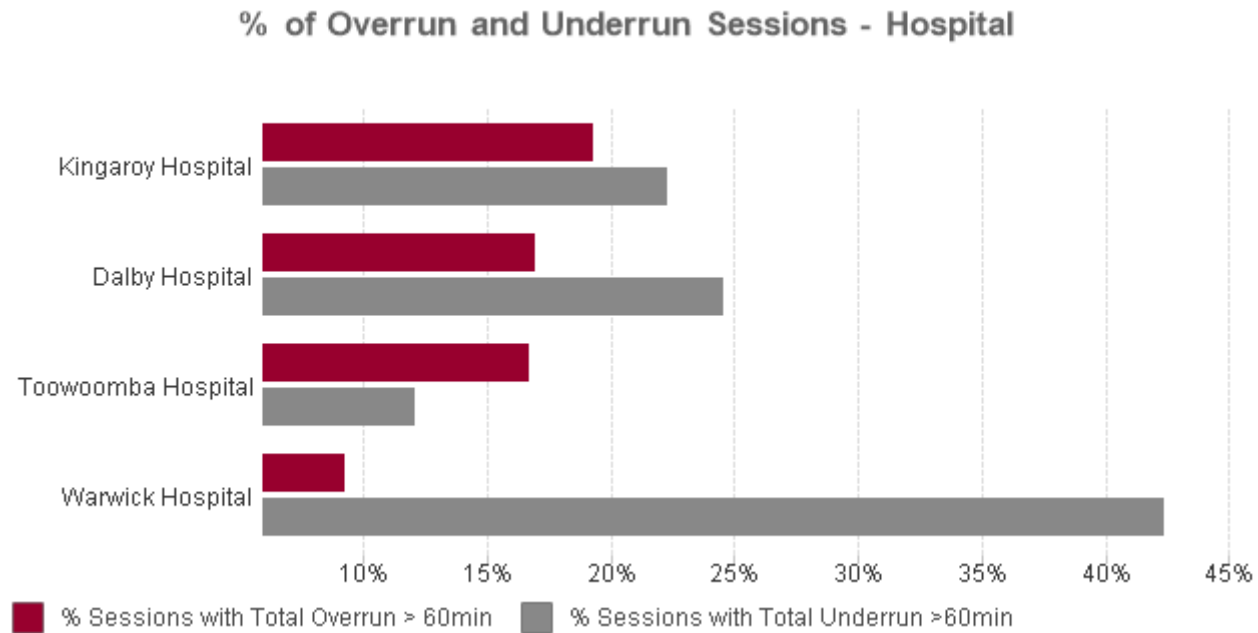
Displays the percentage of:

- sessions with an underrun of 60 minutes or more (red bar)
- sessions with an underrun of 60 minutes or more that had a booking cancellation within 24 hours of surgery (grey bar)
- sessions with an underrun of 60 minutes or more that had a booking cancellation on the day of surgery (green bar).



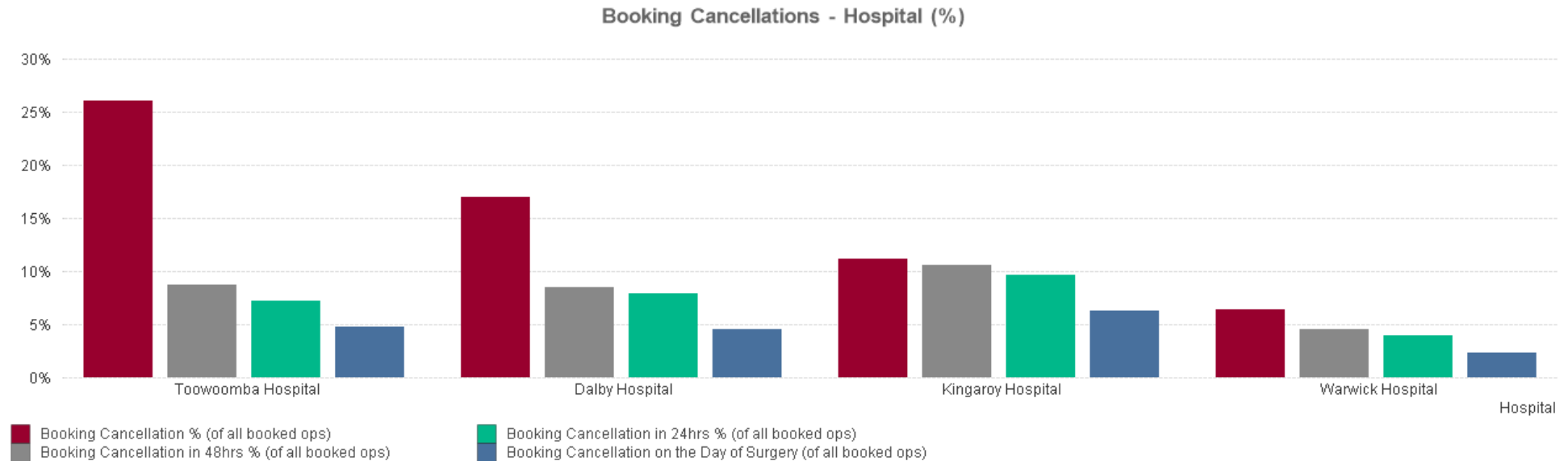
Overruns and underruns

Displays the percentage of sessions with an overrun or underrun of 60 minutes or more by hospital.

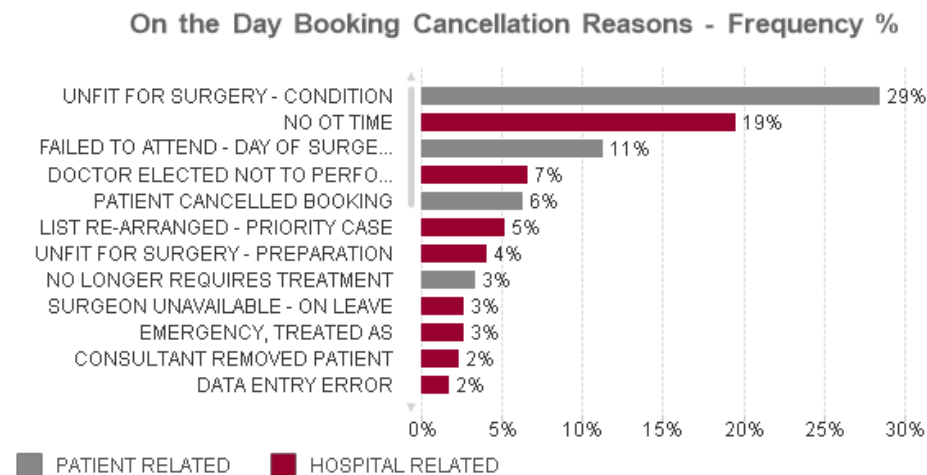


Cancellations

Displays the percentage of surgeries cancelled (red bar), within 48 hours (grey bar), within 24 hours of surgery (green bar) and on the day of surgery (blue bar).



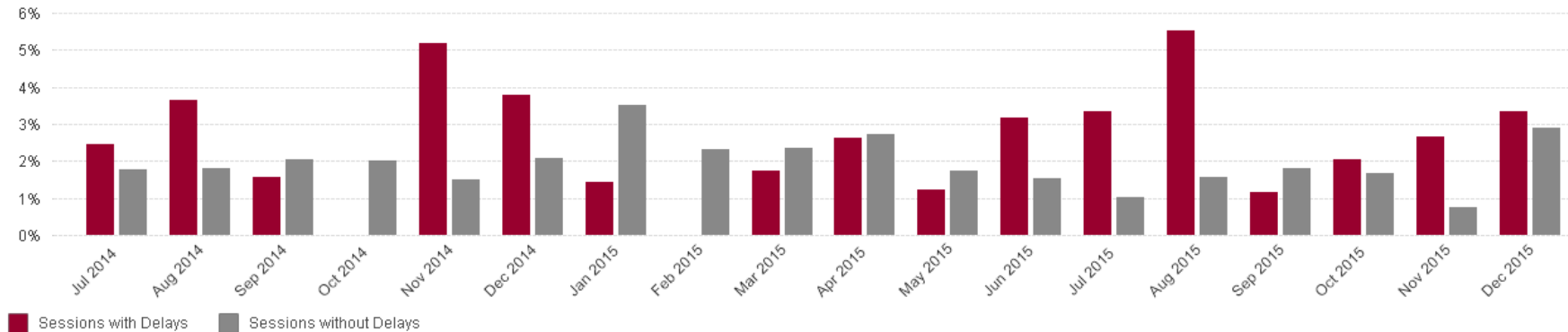
Displays the top 12 reported patient (grey bar) and hospital (red bar) related reasons for cancellations on the day of surgery.



Hospital initiated cancellations in sessions with delays

Displays the percentage of sessions with a 30 minutes or more delayed start that have contributed to a hospital initiated cancellation on the day of surgery compared to sessions without a 30 minute delay.

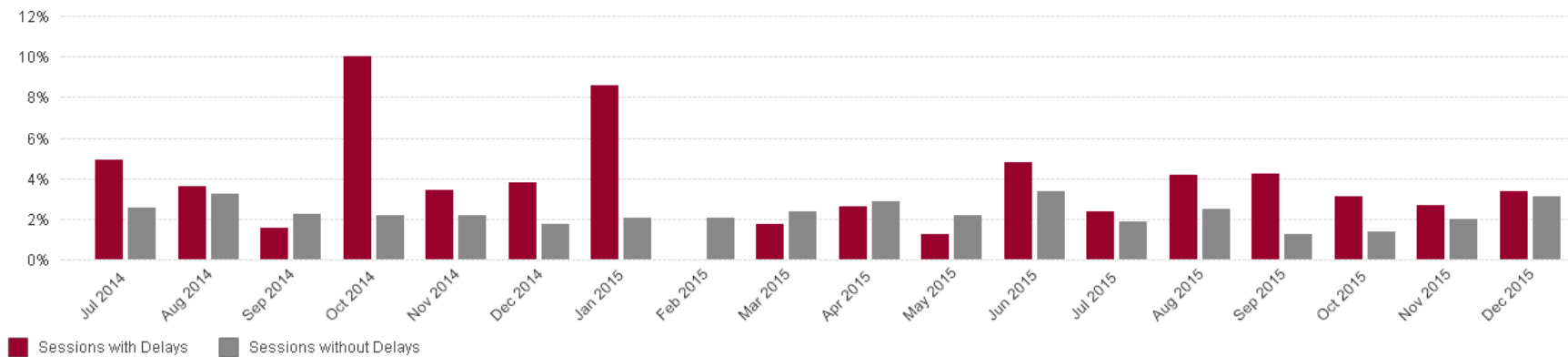
Hospital Related Bookings Cancelled on the Day (Proportion of Bookings Cancelled within Delay Margin) - over Time



Patient initiated cancellations in sessions with delays

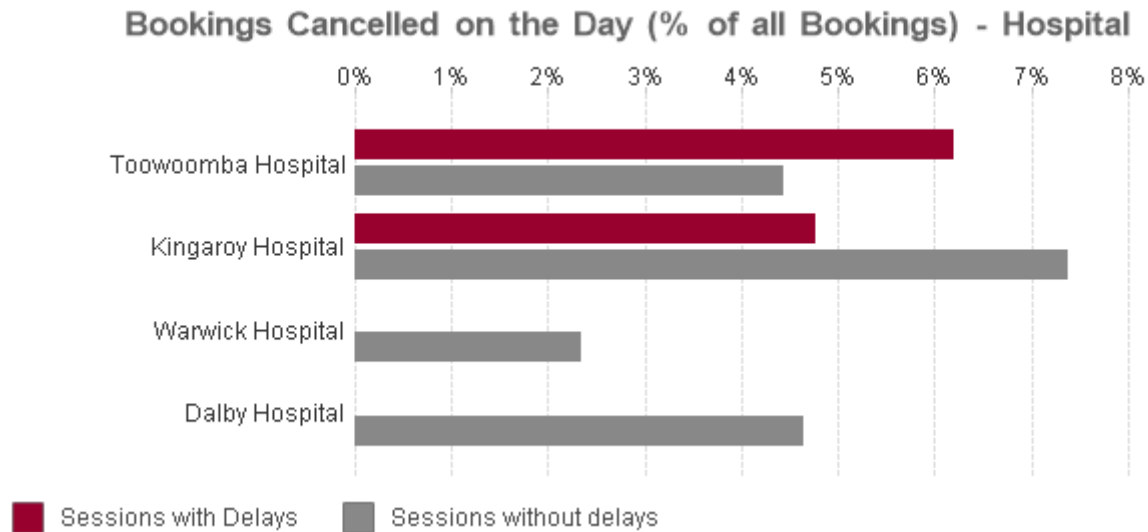
Displays the percentage of sessions with a 30 minutes or more delayed start that has contributed to a patient initiated cancellation on the day of surgery compared to sessions without a 30 minute delay.

Patient Related Bookings Cancelled on the Day (Proportion of Bookings Cancelled within Delay Margin) - over Time



Patient and hospital initiated cancellations in sessions with delays

Displays by hospital, the percentage of sessions with a delay of 30 minutes or more that have contributed to a cancellation on the day of surgery compared to sessions without a 30 minute delay.



6. Gold Coast Hospital and Health Service

Theatre performance statistics

Volume 2 of Report 15 of 2015–16 is to be read in conjunction with Volume 1 and should not be used and interpreted in isolation. The following graphs and charts represent a variety of performance metrics and trend data we used to assess theatre performance. Care should be taken in comparing Hospital and Health Services and hospitals. Refer to Appendix E in Volume 1 for hospital peer groups.

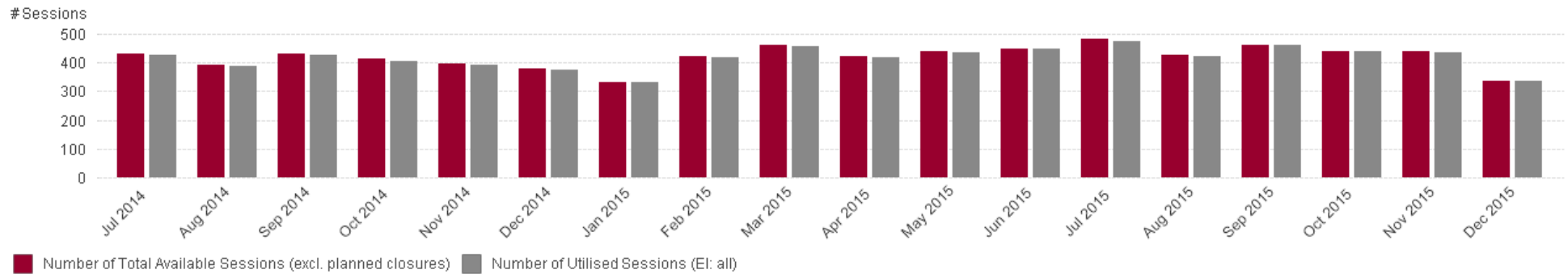
Unless otherwise stated, all charts and graphs:

- cover July 2014 to December 2015
- are for elective sessions only
- include all hospitals within the Gold Coast Hospital and Health Service.

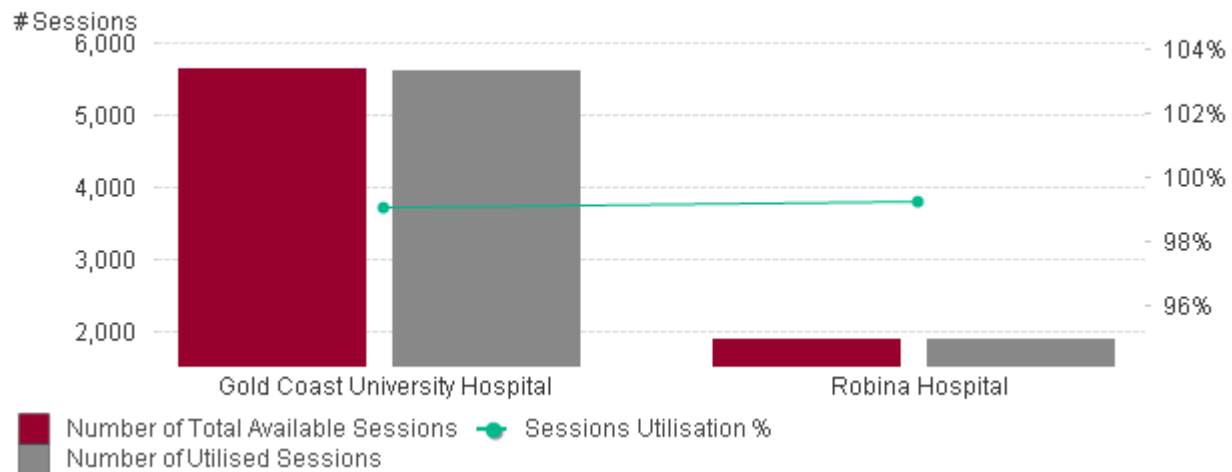
Session utilisation

Displays the number of sessions made available for bookings compared to the number of utilised sessions (at least one operation) over time and by hospital.

Available Sessions vs Utilised Sessions - over Time



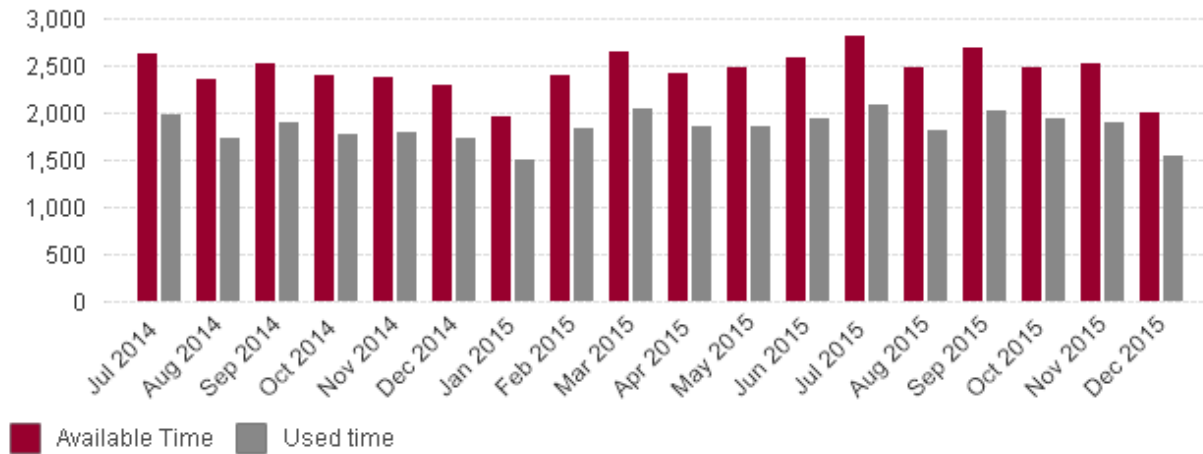
Available Sessions vs Utilised Sessions - Hospital



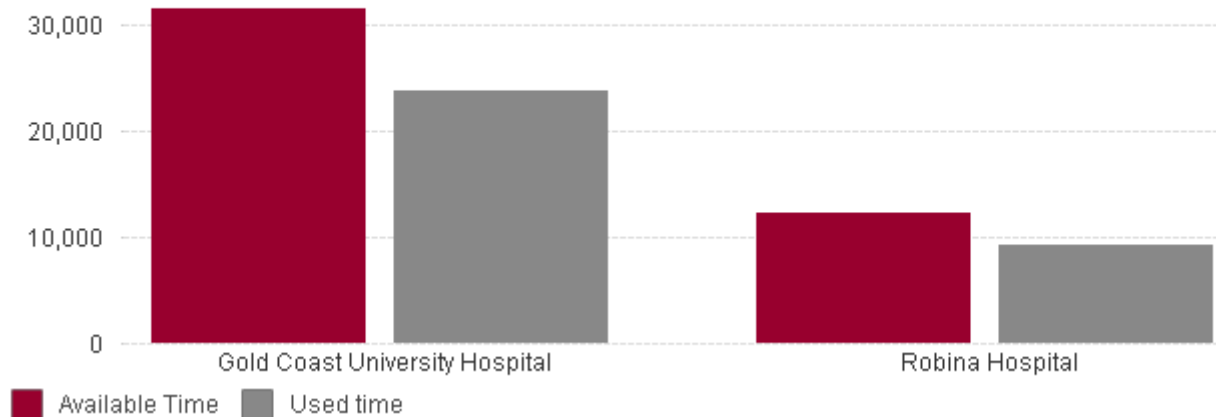
Actual versus available session time

Displays the utilised session hours (wheeling the patient into the operating room (OR) to wheeling them out, less changeover time) against available session hours.

Actual vs available Session Time - over Time



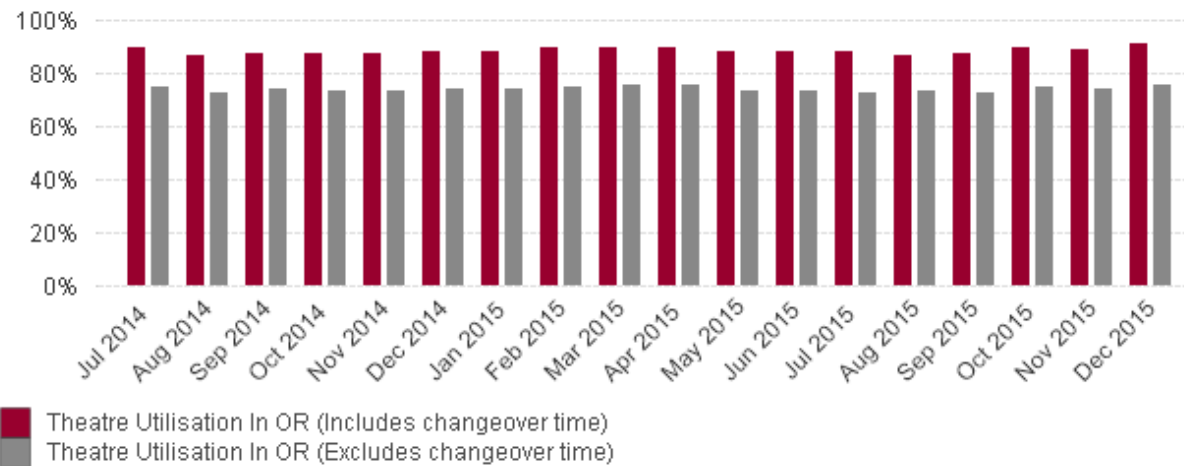
Actual vs available Session Time - Hospital



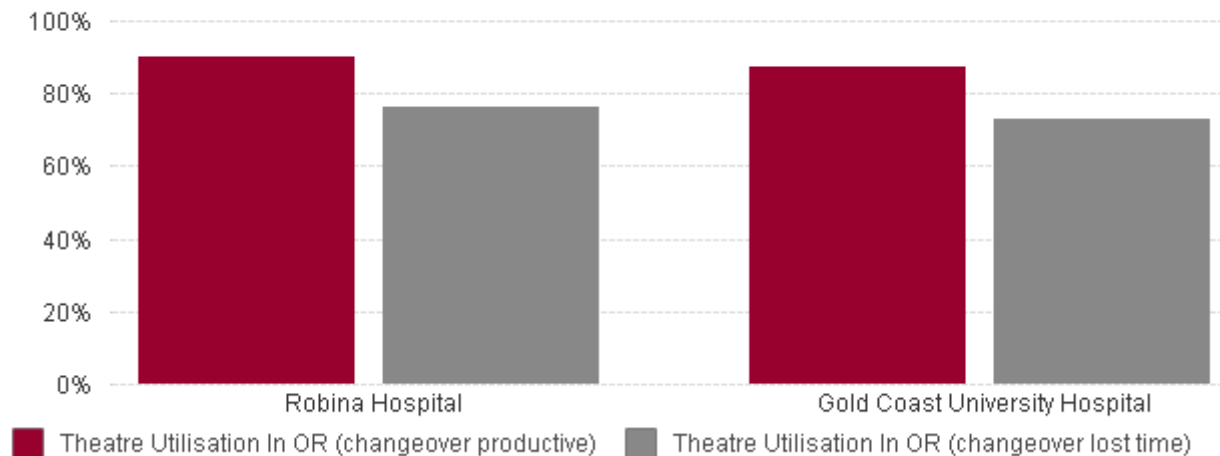
Theatre utilisation

Displays the percentage of time used in an elective session against the available hours. It measures from wheeling the patient into the OR to wheeling them out; it discounts early starts or overruns. The red bars include changeover time; the grey bars exclude changeover time.

Theatre Utilisation % (against Available Session Time) - over Time



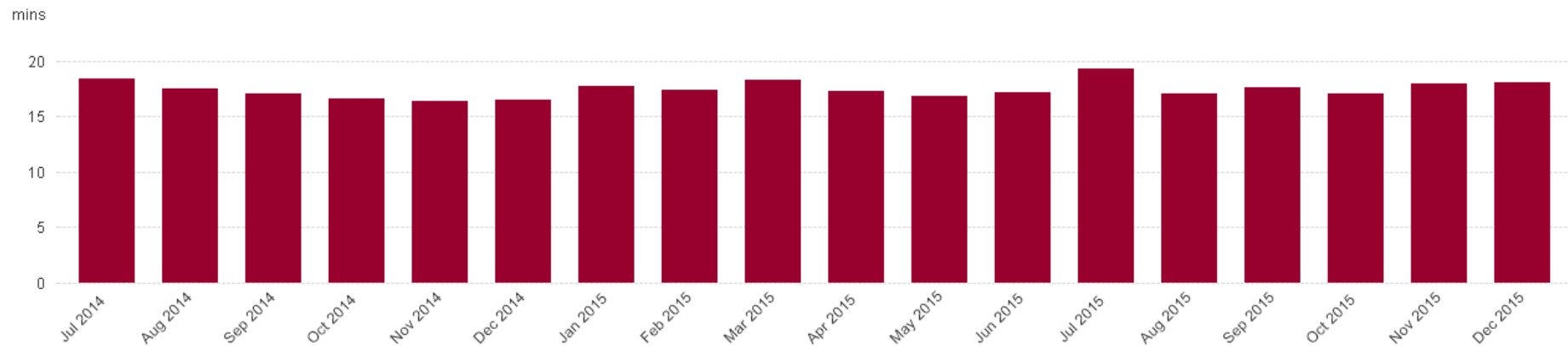
Theatre Utilisation % (against Available Session Time) - Hospital



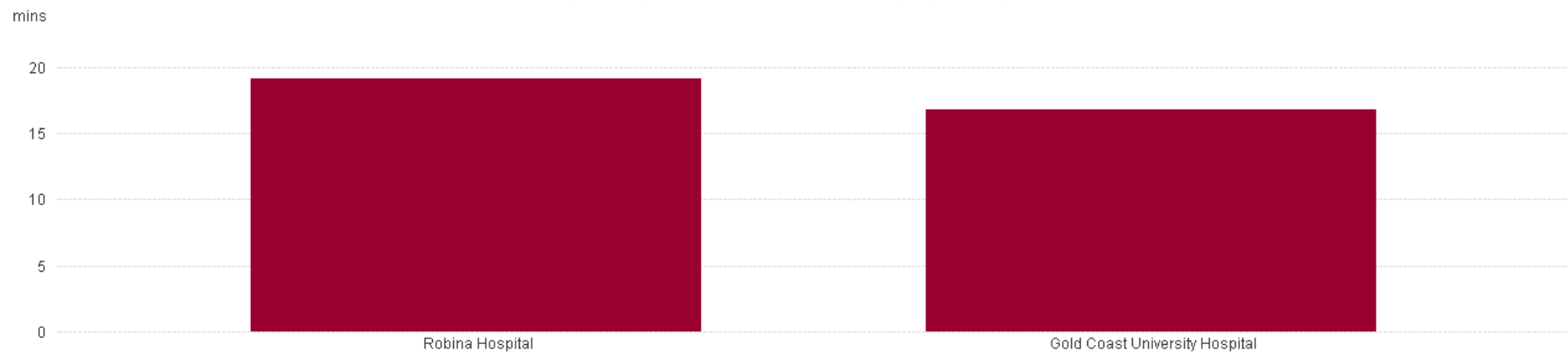
Average changeover time

Displays the average changeover time between elective surgeries, measured from wheeling a patient out to wheeling the next patient in. It excludes any time the patient remains in the operating room waiting for an orderly to take them to recovery or waiting for a recovery bed to become available.

Avg Changeover Time between Surgery - over Time



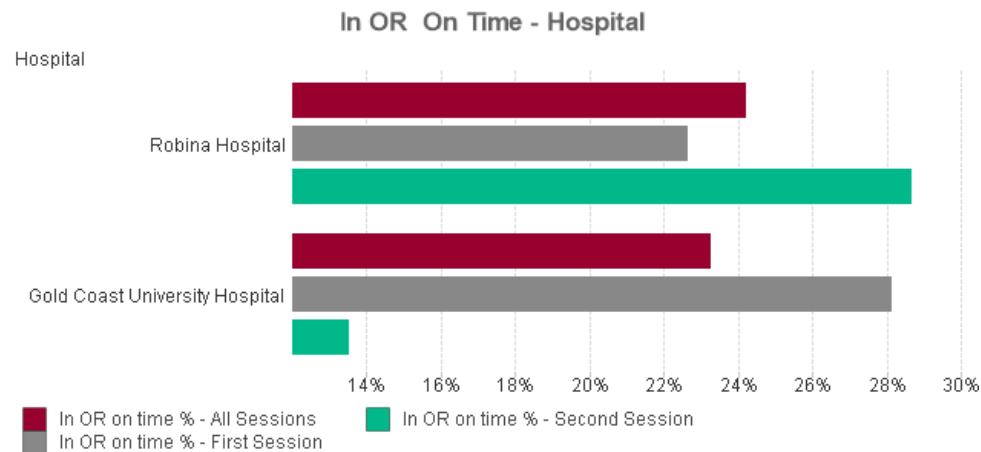
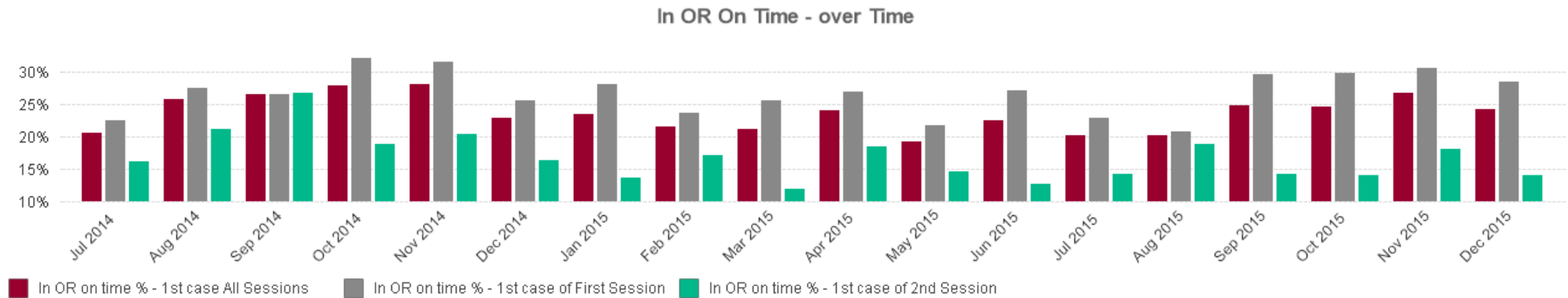
Avg Changeover Time between Surgery - Hospital



Starting on time

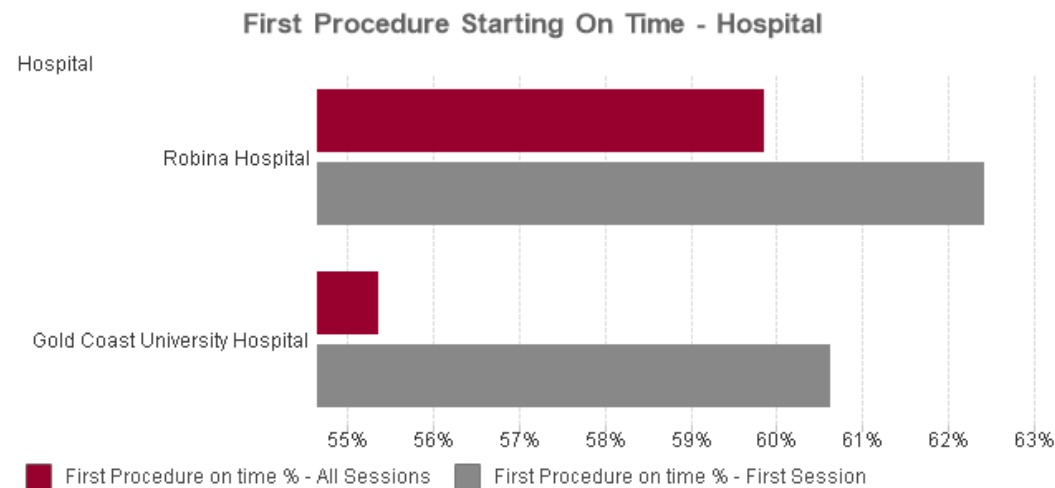
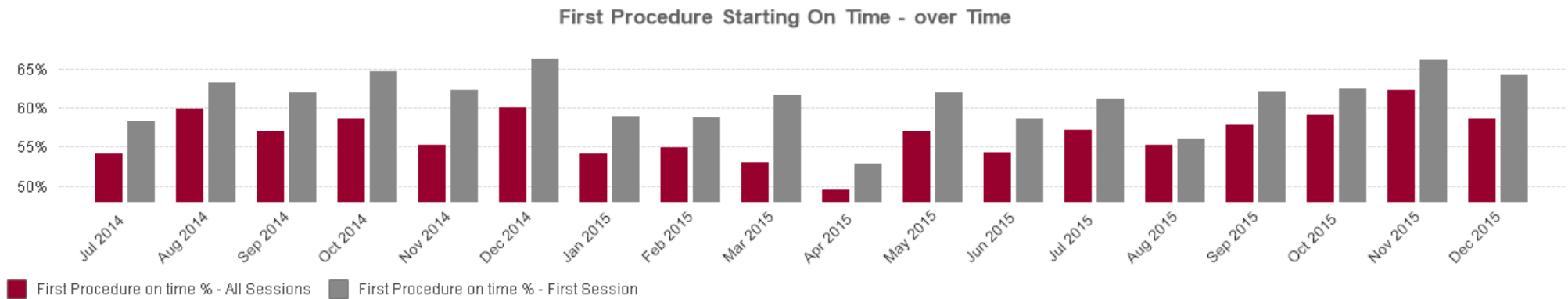
Wheeling patients into the operating theatre

Displays the percentage of first cases wheeled into theatre by the scheduled start time for the first session (grey bar), second session (green bar) and all sessions (red bar) over time and by hospital.



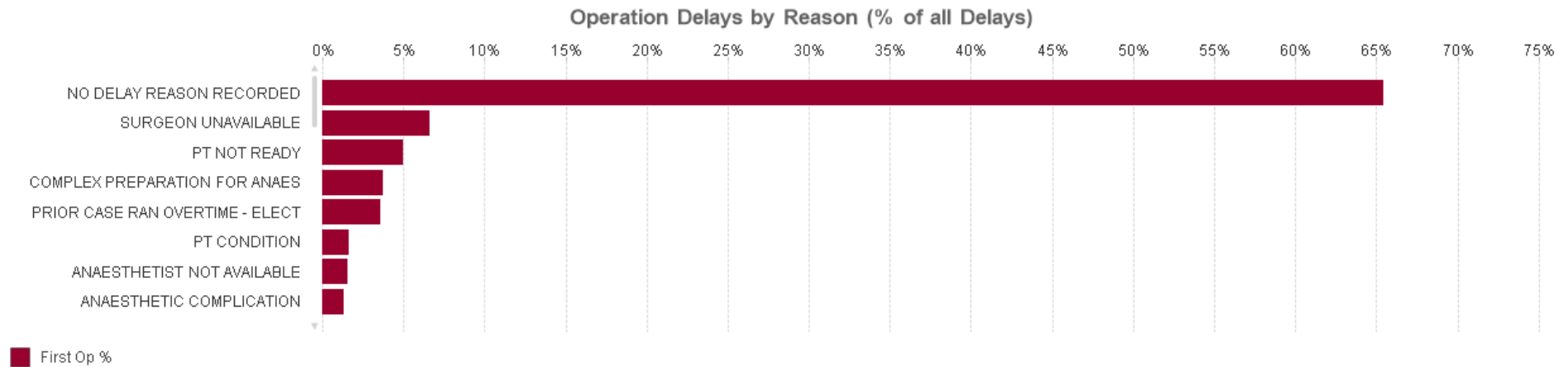
Commencing the first procedure

Displays the percentage of procedures in all sessions (red bar) and in the first session (grey bar) that commenced within 30 minutes of the scheduled start time over time and by hospital.



Delay reasons

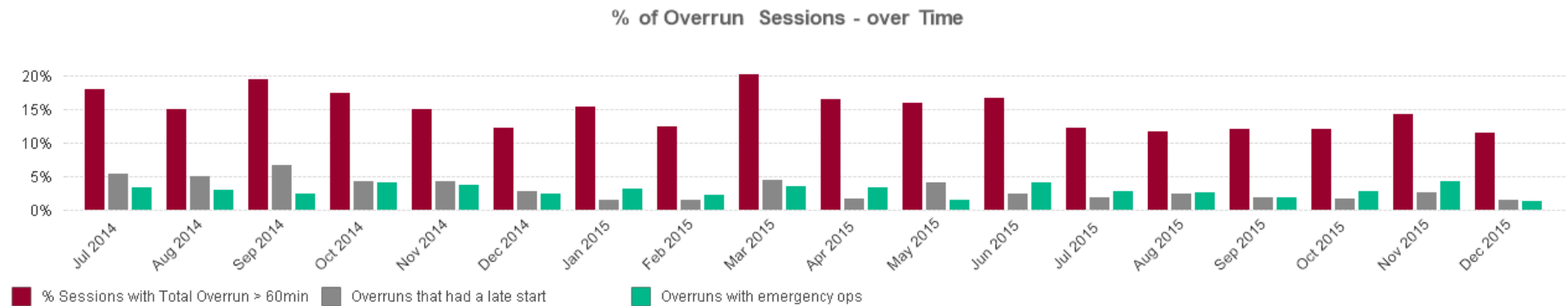
Displays the top eight reported reasons that the first surgery of any session was delayed by 10 minutes or more.



Session overruns

Displays the percentage of:

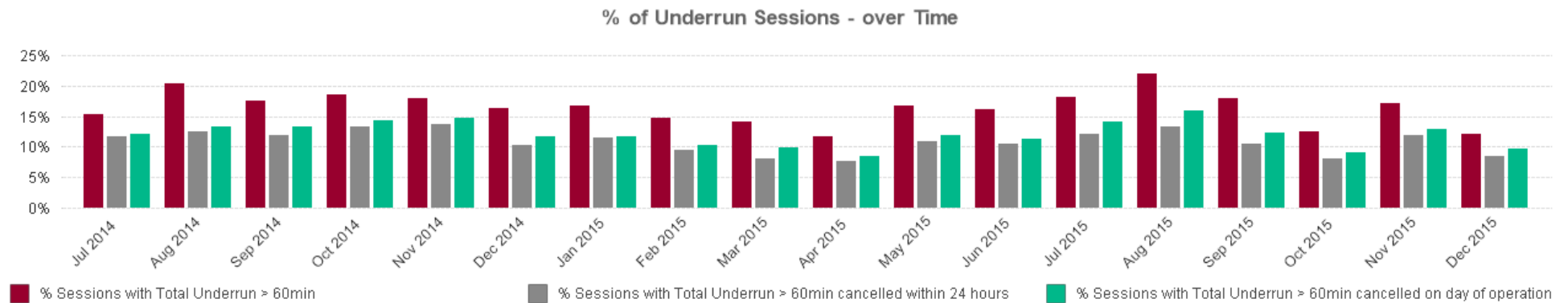
- sessions with an overrun of 60 minutes or more (red bar)
- sessions with a 30 minute delay or more contributing to overruns of 60 minutes or more (grey bar)
- overruns of 60 minutes or more that had emergency operations in the session (green bar).



Session underruns

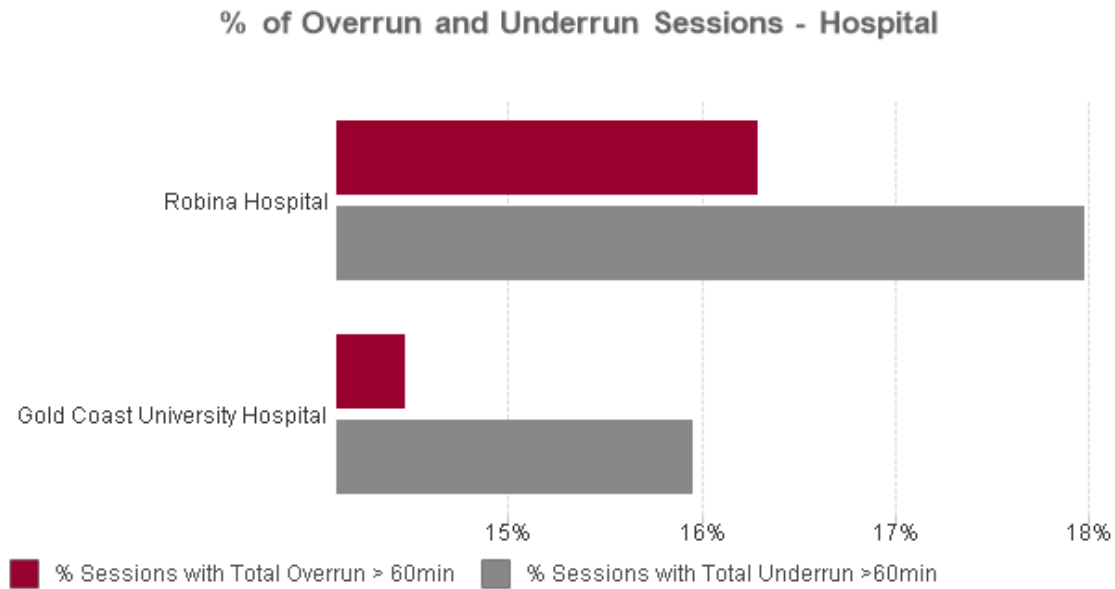
Displays the percentage of:

- sessions with an underrun of 60 minutes or more (red bar)
- sessions with an underrun of 60 minutes or more that had a booking cancellation within 24 hours of surgery (grey bar)
- sessions with an underrun of 60 minutes or more that had a booking cancellation on the day of surgery (green bar).



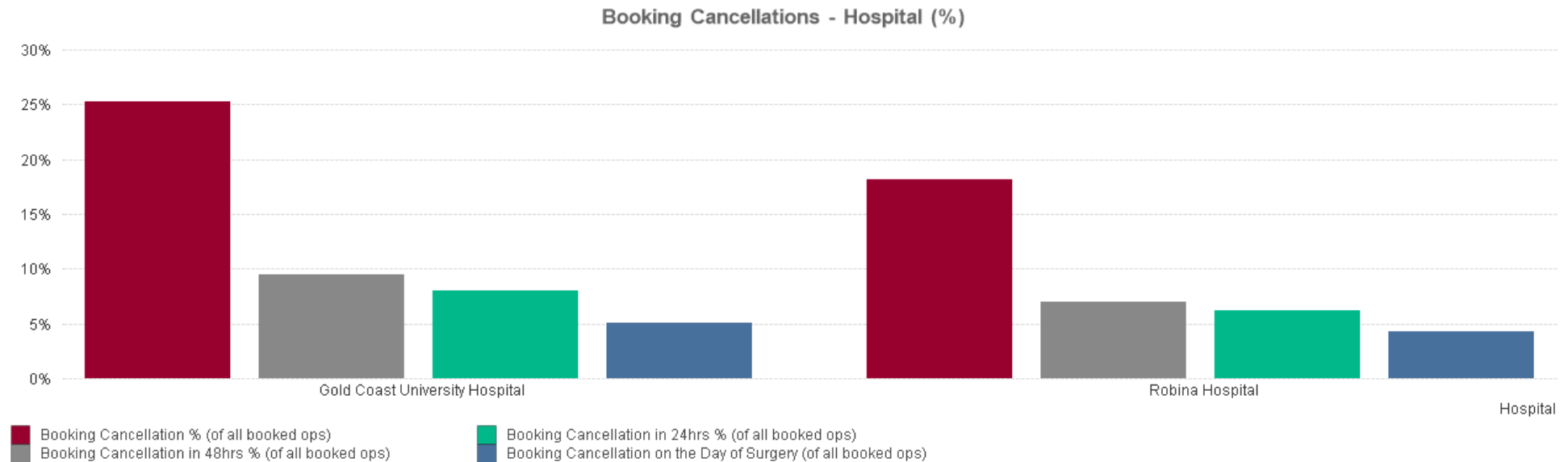
Overruns and underruns

Displays the percentage of sessions with an overrun or underrun of 60 minutes or more by hospital.

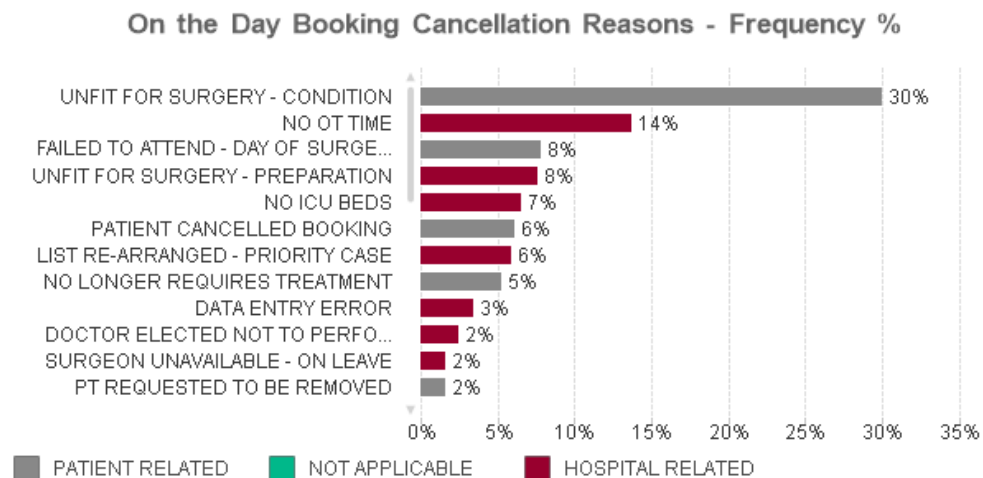


Cancellations

Displays the percentage of surgeries cancelled (red bar), within 48 hours (grey bar), within 24 hours of surgery (green bar) and on the day of surgery (blue bar).



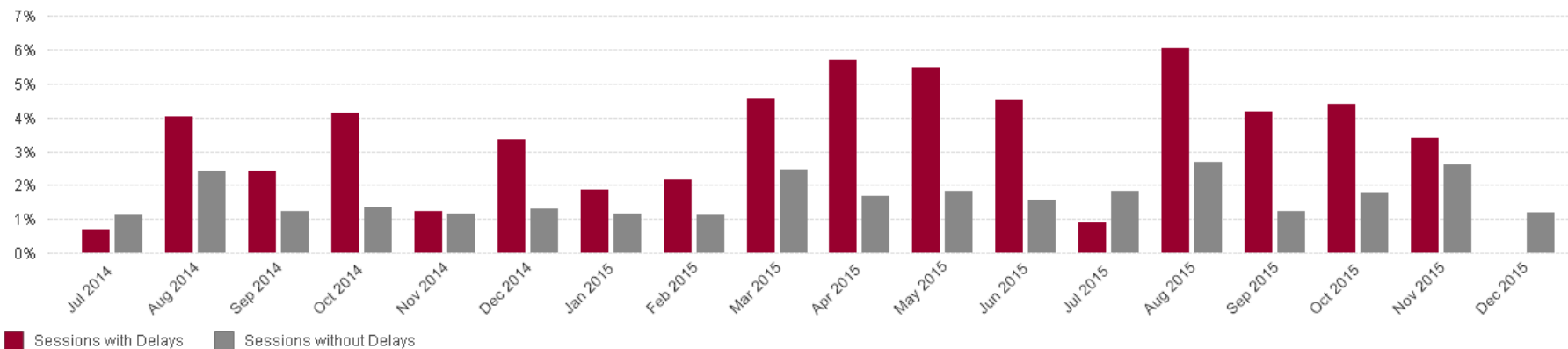
Displays the top 12 reported patient (grey bar) and hospital (red bar) related reasons for cancellations on the day of surgery.



Hospital initiated cancellations in sessions with delays

Displays the percentage of sessions with a 30 minutes or more delayed start that have contributed to a hospital initiated cancellation on the day of surgery compared to sessions without a 30 minute delay.

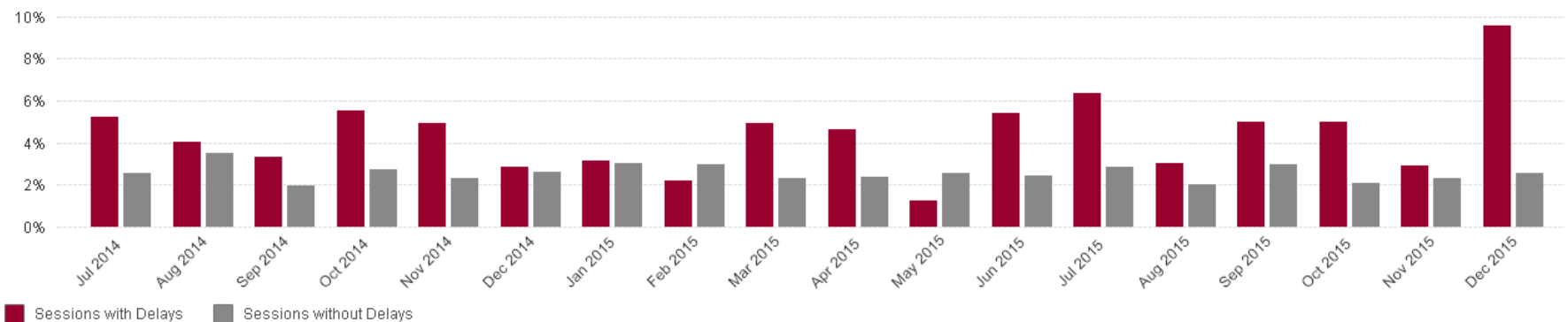
Hospital Related Bookings Cancelled on the Day (Proportion of Bookings Cancelled within Delay Margin) - over Time



Patient initiated cancellations in sessions with delays

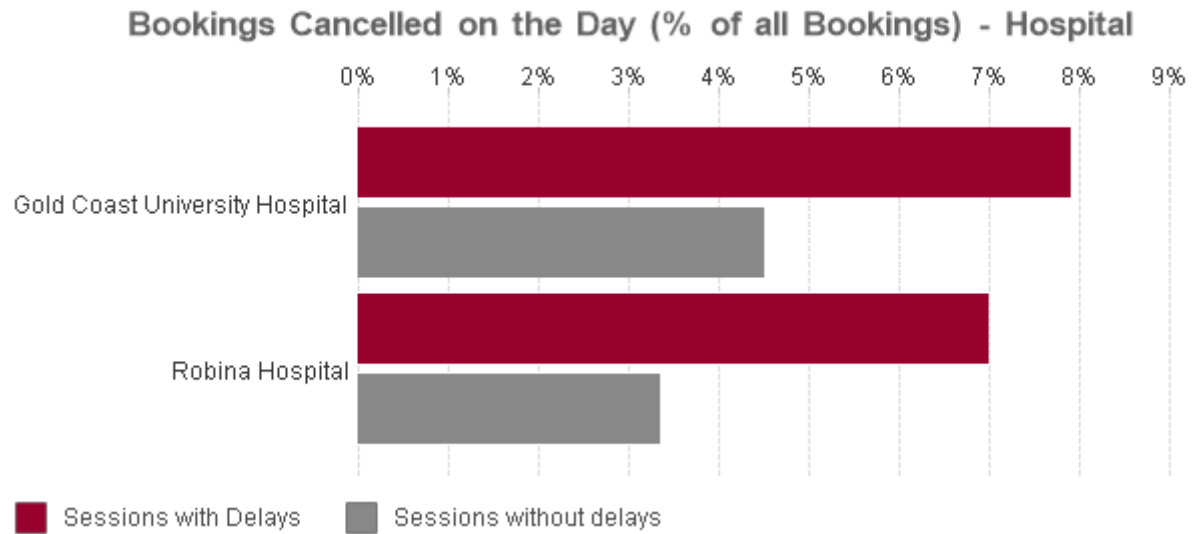
Displays the percentage of sessions with a 30 minutes or more delayed start that has contributed to a patient initiated cancellation on the day of surgery compared to sessions without a 30 minute delay.

Patient Related Bookings Cancelled on the Day (Proportion of Bookings Cancelled within Delay Margin) - over Time



Patient and hospital initiated cancellations in sessions with delays

Displays by hospital, the percentage of sessions with a delay of 30 minutes or more that have contributed to a cancellation on the day of surgery compared to sessions without a 30 minute delay.



7. Mackay Hospital and Health Service

Theatre performance statistics

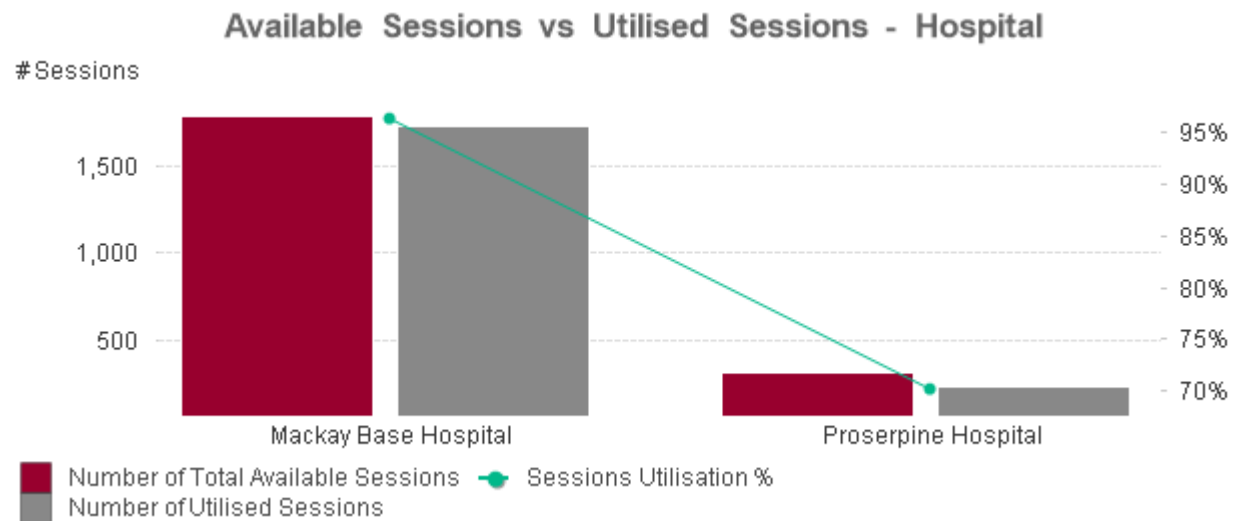
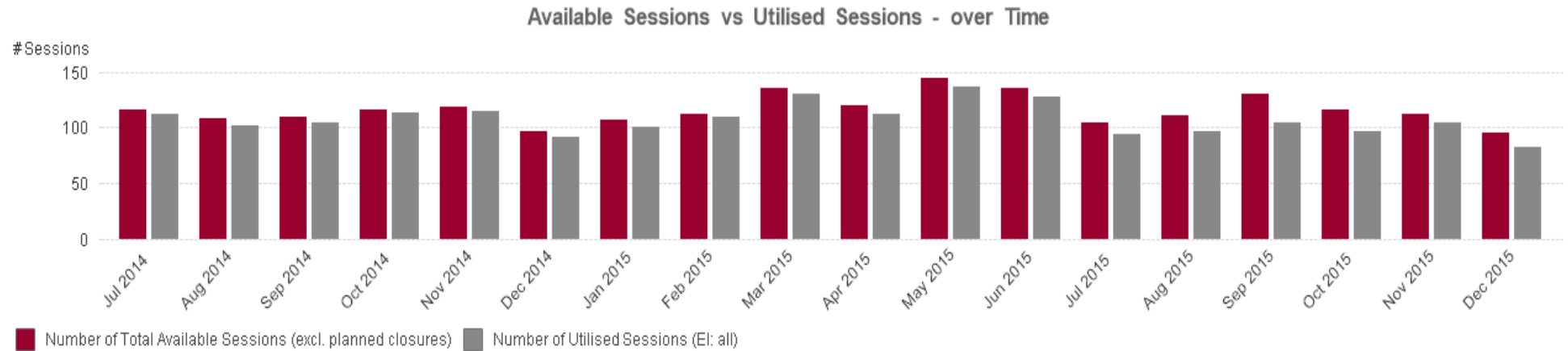
Volume 2 of Report 15 of 2015–16 is to be read in conjunction with Volume 1 and should not be used and interpreted in isolation. The following graphs and charts represent a variety of performance metrics and trend data we used to assess theatre performance. Care should be taken in comparing Hospital and Health Services and hospitals. Refer to Appendix E in Volume 1 for hospital peer groups.

Unless otherwise stated, all charts and graphs:

- cover July 2014 to December 2015
- are for elective sessions only
- include all hospitals within the Mackay Hospital and Health Service.

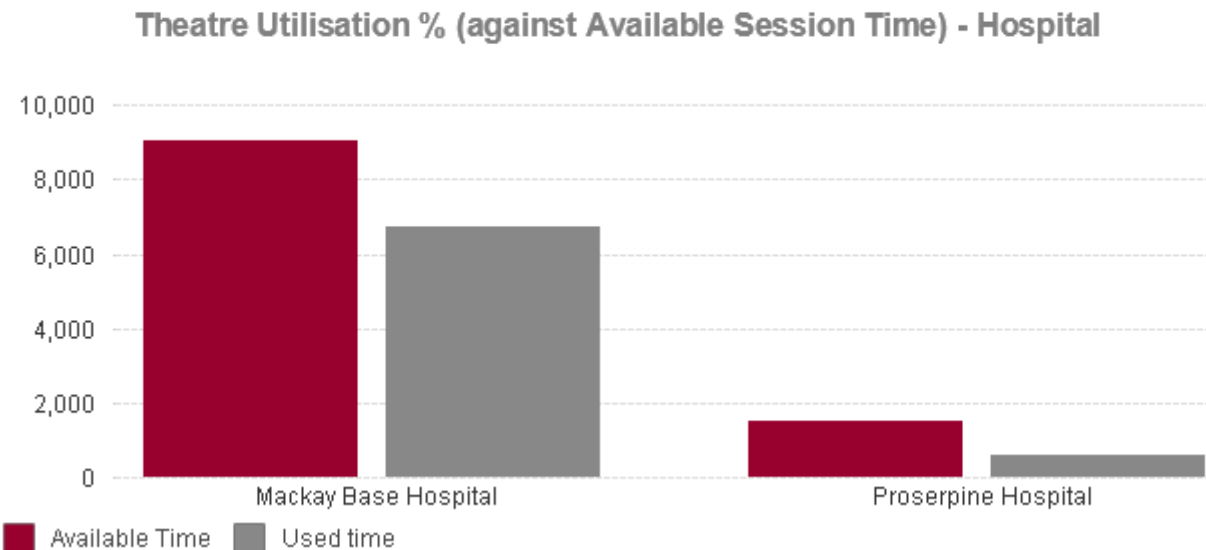
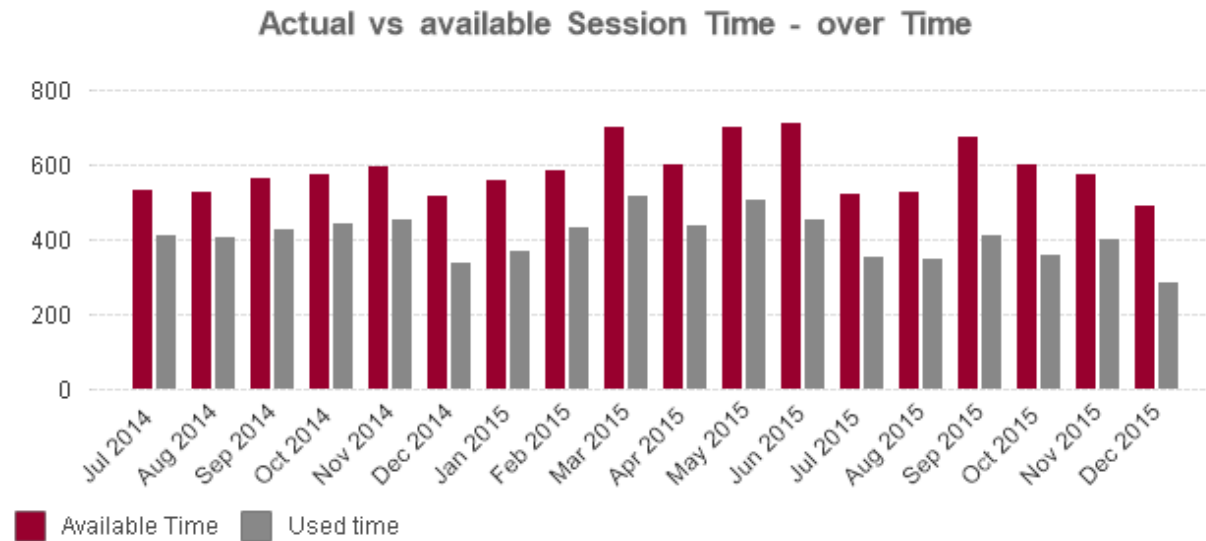
Session utilisation

Displays the number of sessions made available for bookings compared to the number of utilised sessions (at least one operation) over time and by hospital.



Actual versus available session time

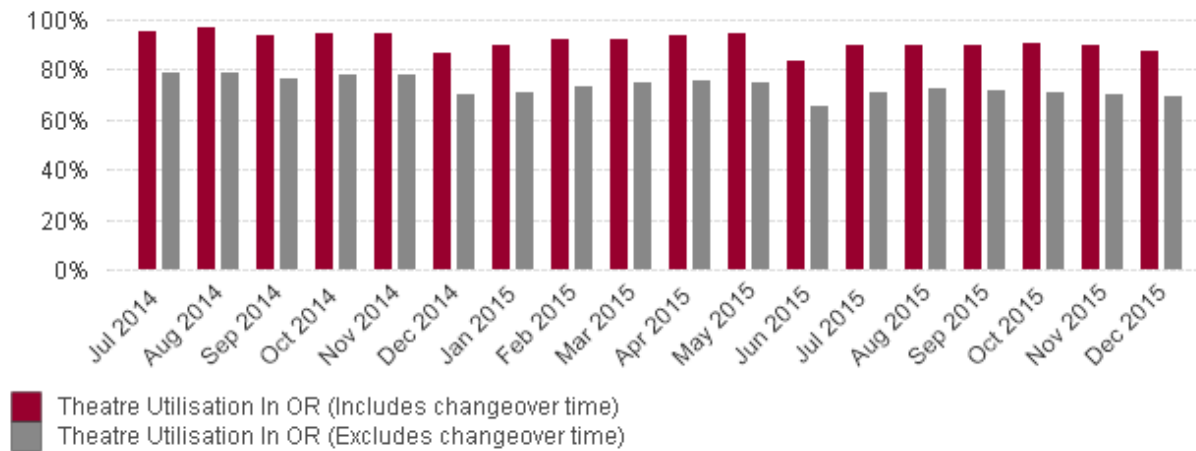
Displays the utilised session hours (wheeling the patient into the operating room (OR) to wheeling them out, less changeover time) against available session hours.



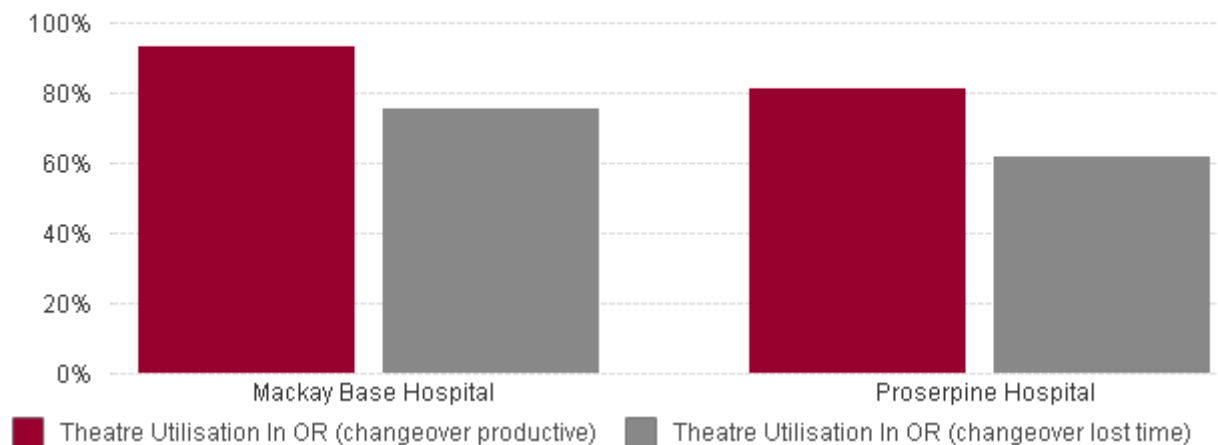
Theatre utilisation

Displays the percentage of time used in an elective session against the available hours. It measures from wheeling the patient into the OR to wheeling them out; it discounts early starts or overruns. The red bars include changeover time; the grey bars exclude changeover time.

Theatre Utilisation % (against Available Session Time) - over Time



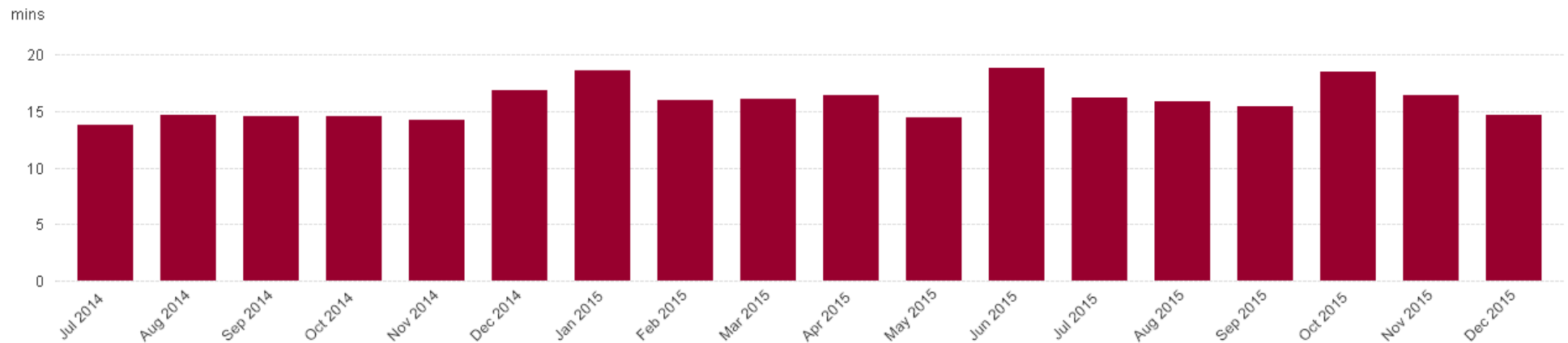
Theatre Utilisation % (against Available Session Time) - Hospital



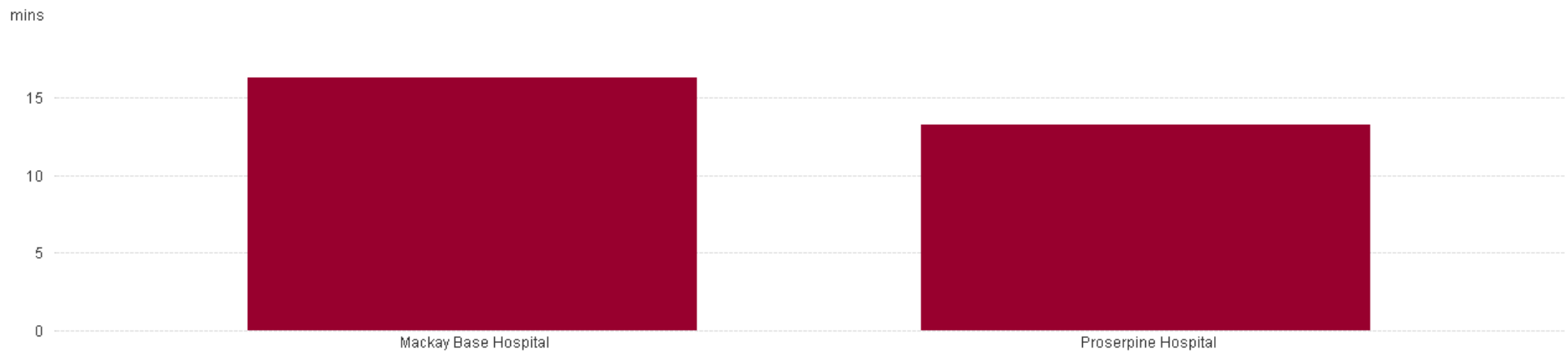
Average changeover time

Displays the average changeover time between elective surgeries, measured from wheeling a patient out to wheeling the next patient in. It excludes any time the patient remains in the operating room waiting for an orderly to take them to recovery or waiting for a recovery bed to become available.

Avg Changeover Time between Surgery - over Time



Avg Changeover Time between Surgery - Hospital

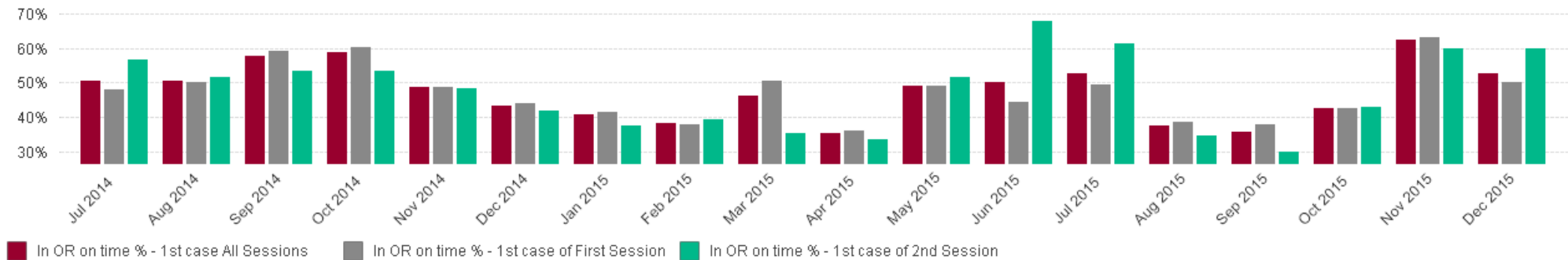


Starting on time

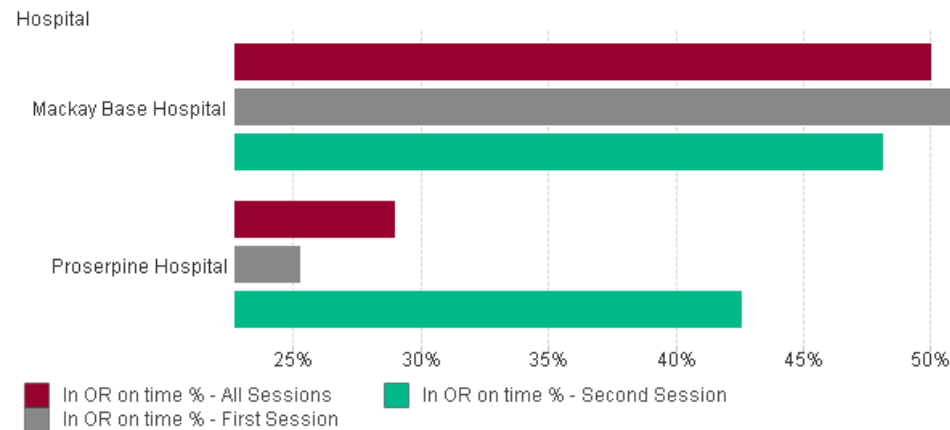
Wheeling patients into the operating theatre

Displays the percentage of first cases wheeled into theatre by the scheduled start time for the first session (grey bar), second session (green bar) and all sessions (red bar) over time and by hospital.

In OR On Time - over Time



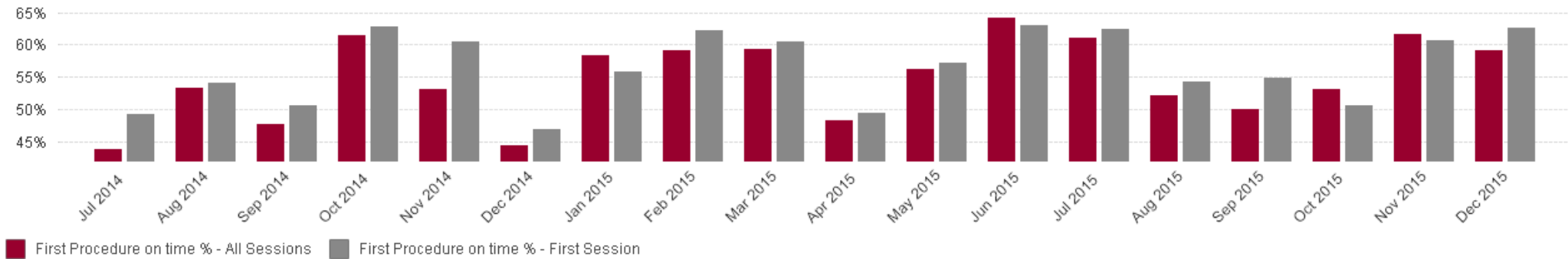
In OR On Time - Hospital



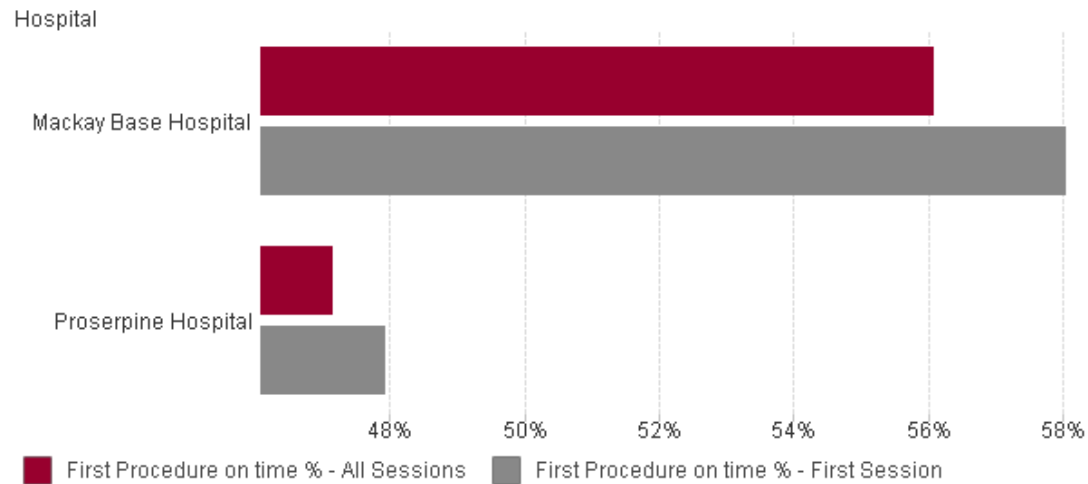
Commencing the first procedure

Displays the percentage of procedures in all sessions (red bar) and in the first session (grey bar) that commenced within 30 minutes of the scheduled start time over time and by hospital.

First Procedure Starting On Time - over Time

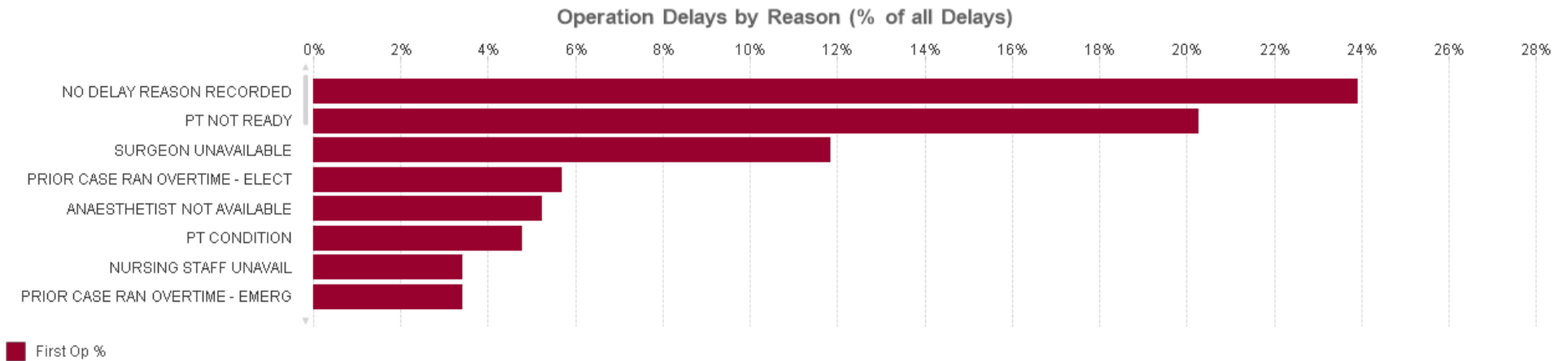


First Procedure Starting On Time - Hospital



Delay reasons

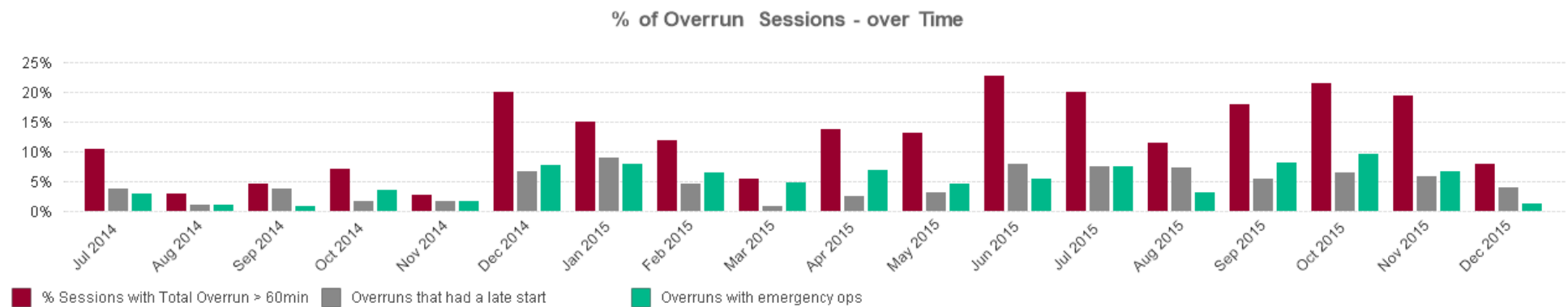
Displays the top eight reported reasons that the first surgery of any session was delayed by 10 minutes or more.



Session overruns

Displays the percentage of:

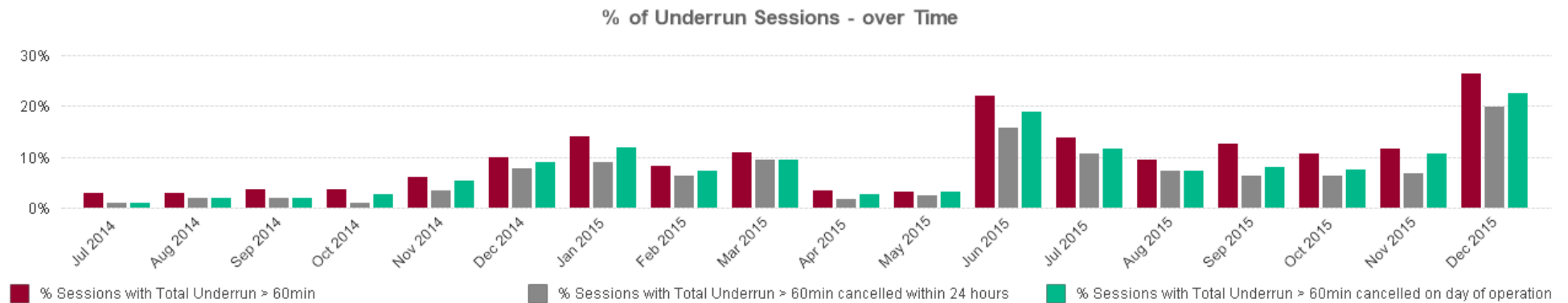
- sessions with an overrun of 60 minutes or more (red bar)
- sessions with a 30 minute delay or more contributing to overruns of 60 minutes or more (grey bar)
- overruns of 60 minutes or more that had emergency operations in the session (green bar).



Session underruns

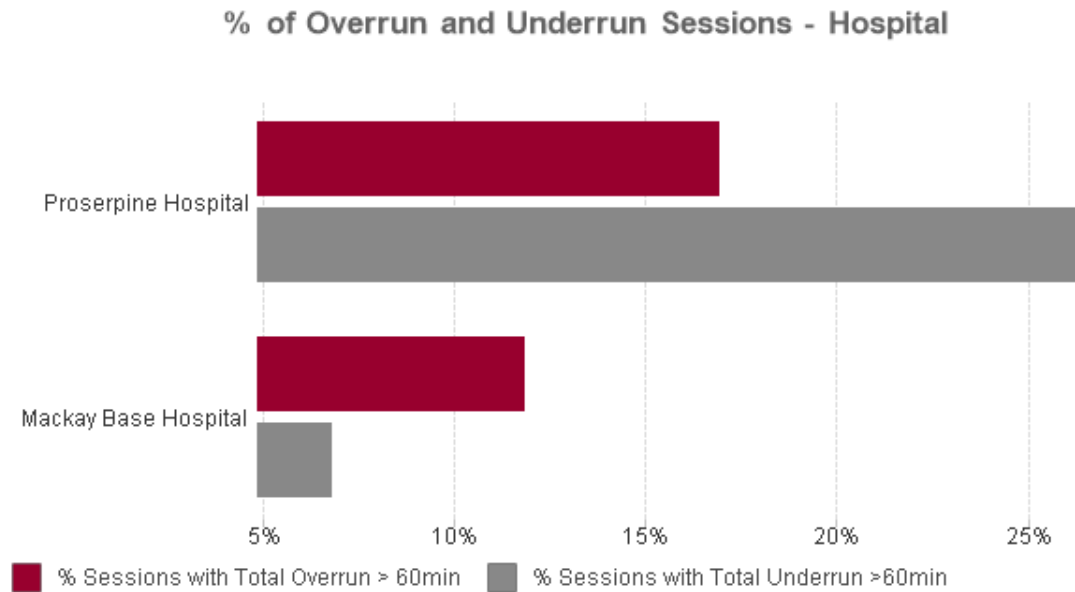
Displays the percentage of:

- sessions with an underrun of 60 minutes or more (red bar)
- sessions with an underrun of 60 minutes or more that had a booking cancellation within 24 hours of surgery (grey bar)
- sessions with an underrun of 60 minutes or more that had a booking cancellation on the day of surgery (green bar).



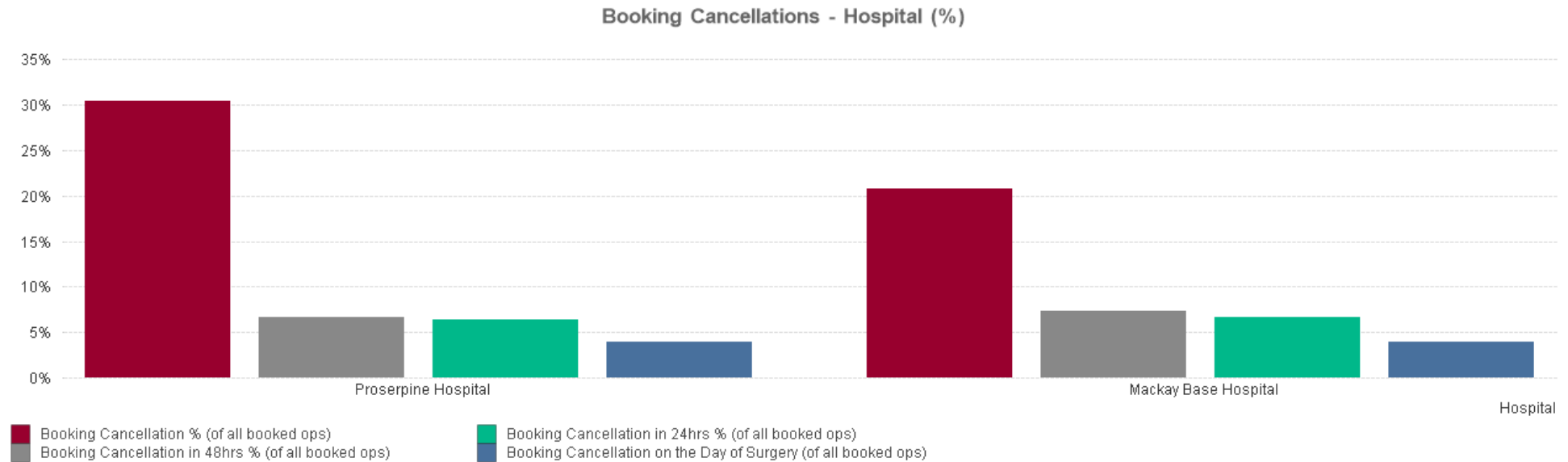
Overruns and underruns

Displays the percentage of sessions with an overrun or underrun of 60 minutes or more by hospital.

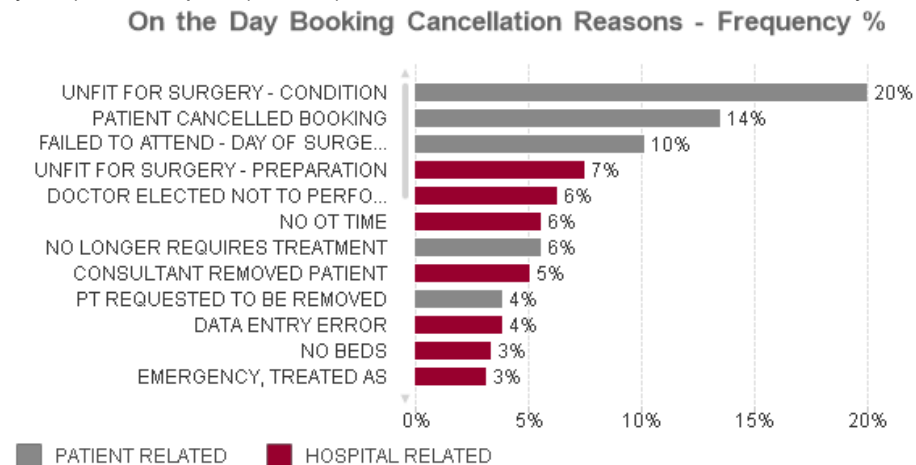


Cancellations

Displays the percentage of surgeries cancelled (red bar), within 48 hours (grey bar), within 24 hours of surgery (green bar) and on the day of surgery (blue bar).

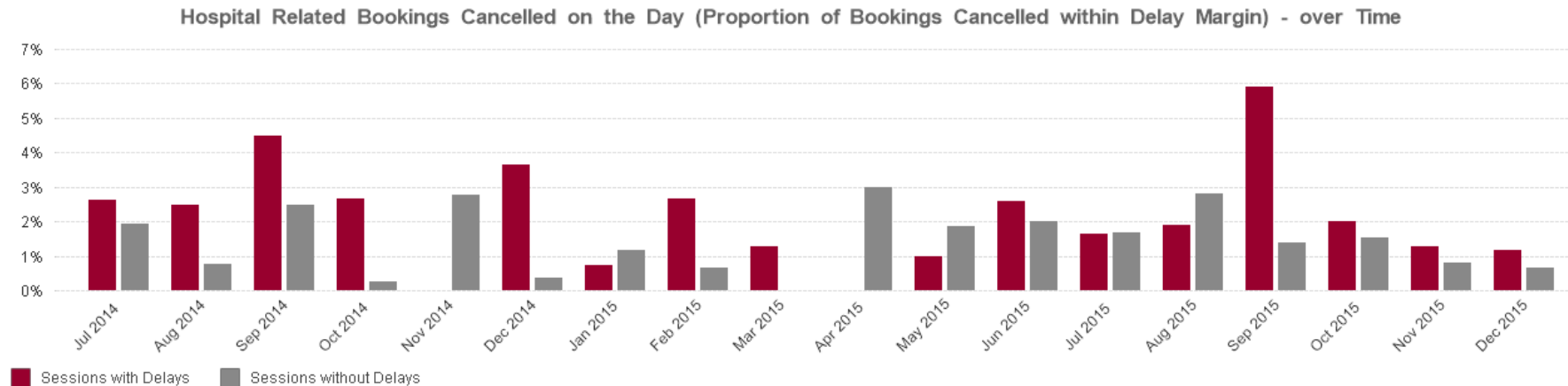


Displays the top 12 reported patient (grey bar) and hospital (red bar) related reasons for cancellations on the day of surgery.



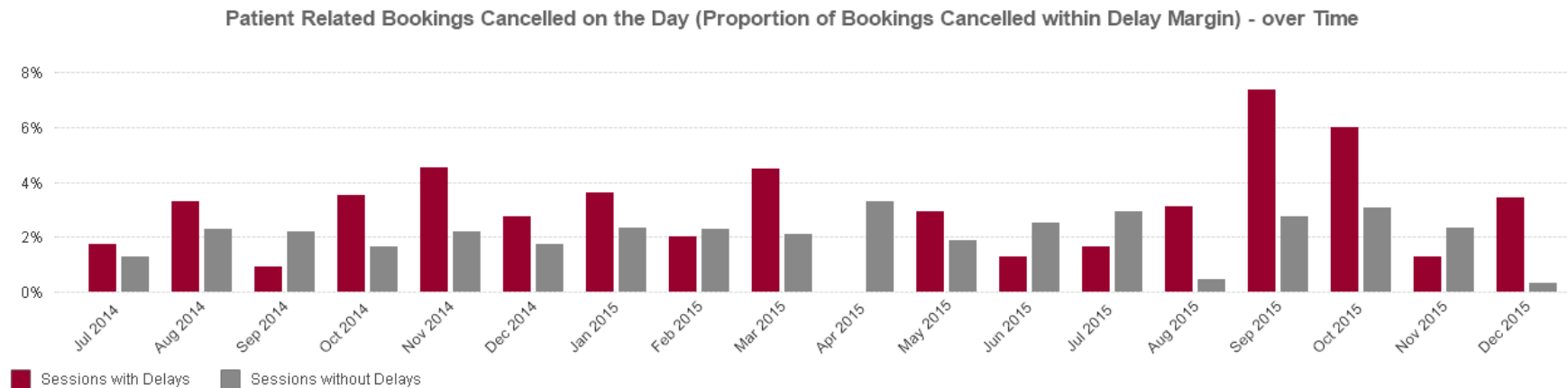
Hospital initiated cancellations in sessions with delays

Displays the percentage of sessions with a 30 minutes or more delayed start that have contributed to a hospital initiated cancellation on the day of surgery compared to sessions without a 30 minute delay.



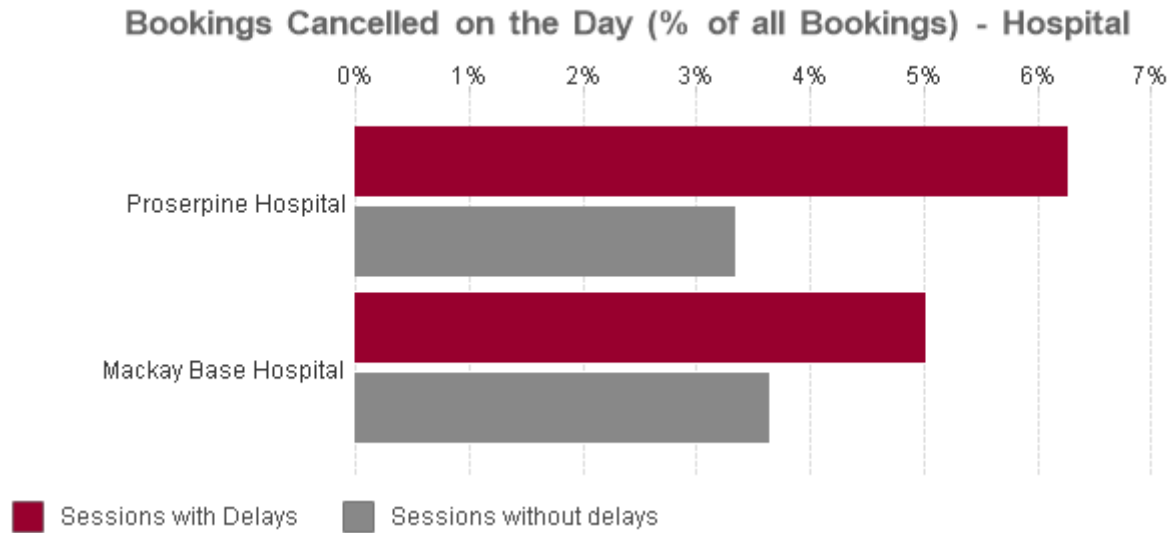
Patient initiated cancellations in sessions with delays

Displays the percentage of sessions with a 30 minutes or more delayed start that has contributed to a patient initiated cancellation on the day of surgery compared to sessions without a 30 minute delay.



Patient and hospital initiated cancellations in sessions with delays

Displays by hospital, the percentage of sessions with a delay of 30 minutes or more that have contributed to a cancellation on the day of surgery compared to sessions without a 30 minute delay.



8. Metro North Hospital and Health Service

Theatre performance statistics

Volume 2 of Report 15 of 2015–16 is to be read in conjunction with Volume 1 and should not be used and interpreted in isolation. The following graphs and charts represent a variety of performance metrics and trend data we used to assess theatre performance. Care should be taken in comparing Hospital and Health Services and hospitals. Refer to Appendix E in Volume 1 for hospital peer groups.

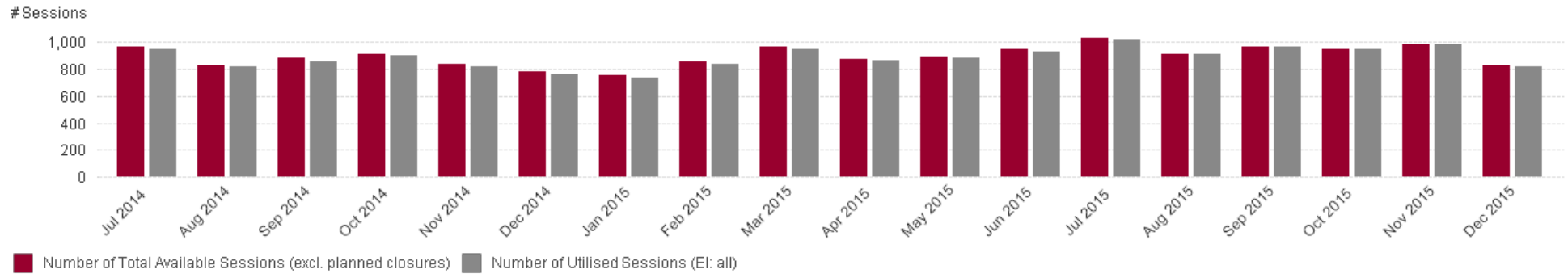
Unless otherwise stated, all charts and graphs:

- cover July 2014 to December 2015
- are for elective sessions only
- include all hospitals within the Metro North Hospital and Health Service.

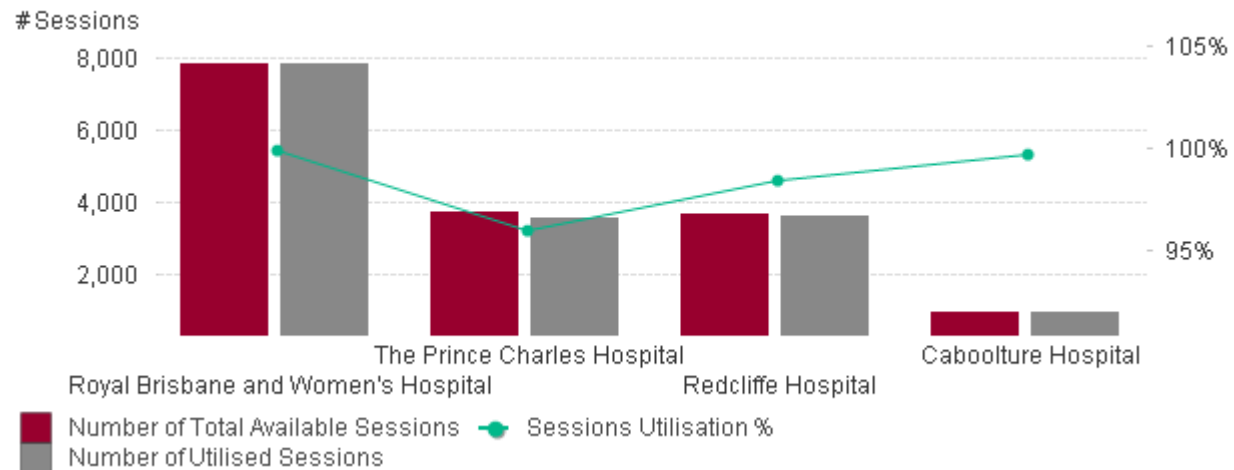
Session utilisation

Displays the number of sessions made available for bookings compared to the number of utilised sessions (at least one operation) over time and by hospital.

Available Sessions vs Utilised Sessions - over Time



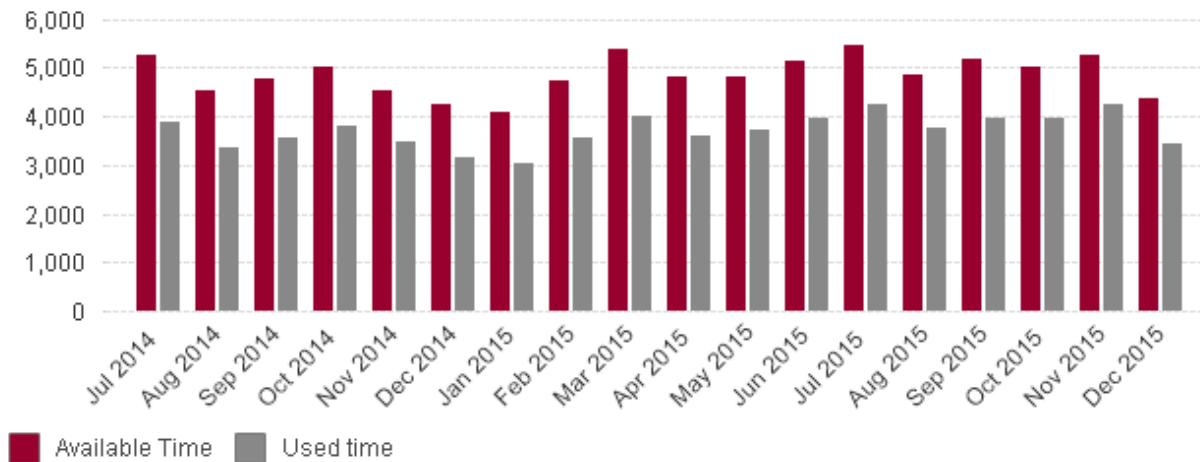
Available Sessions vs Utilised Sessions - Hospital



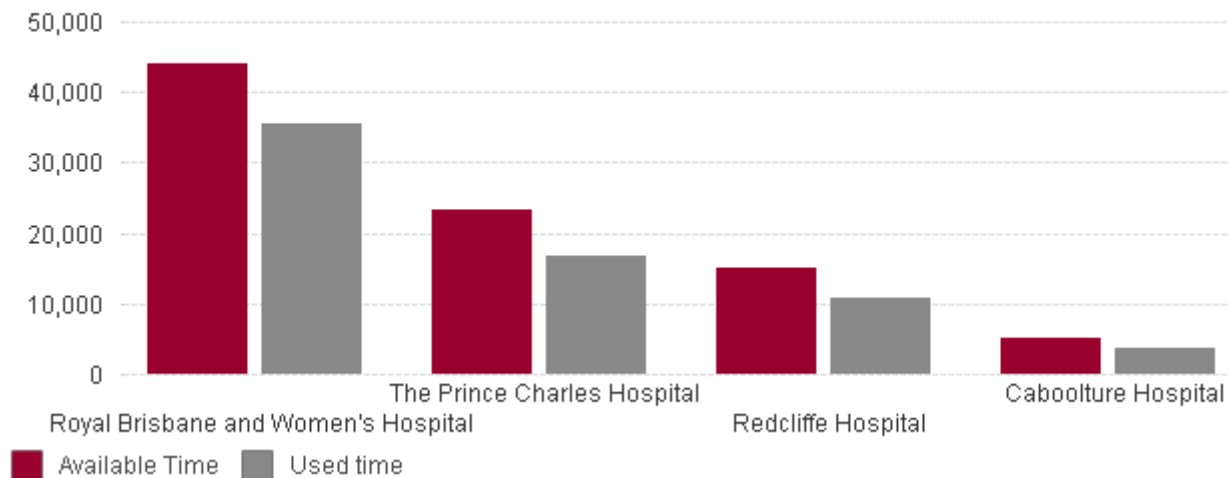
Actual versus available session time

Displays the utilised session hours (wheeling the patient into the operating room (OR) to wheeling them out, less changeover time) against available session hours.

Actual vs available Session Time - over Time



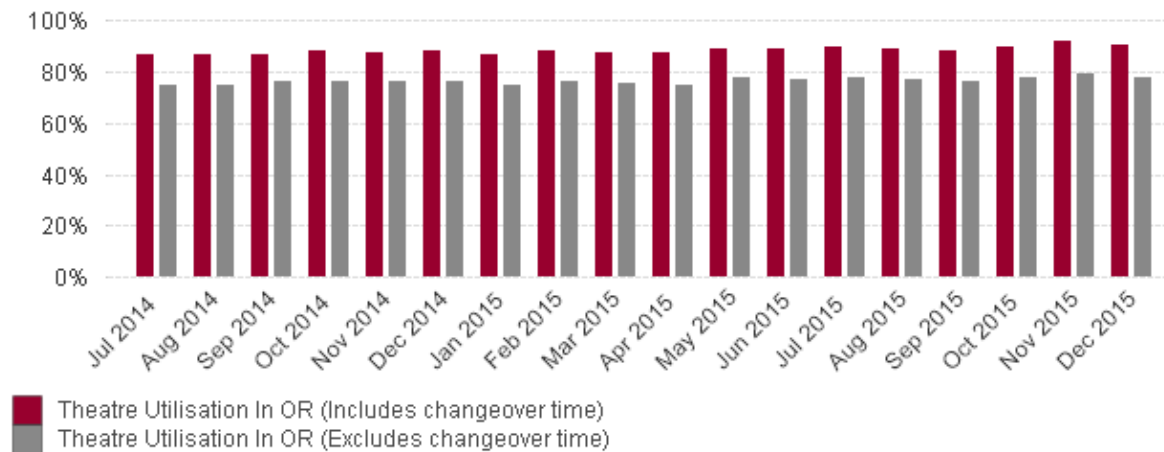
Actual vs available Session Time - Hospital



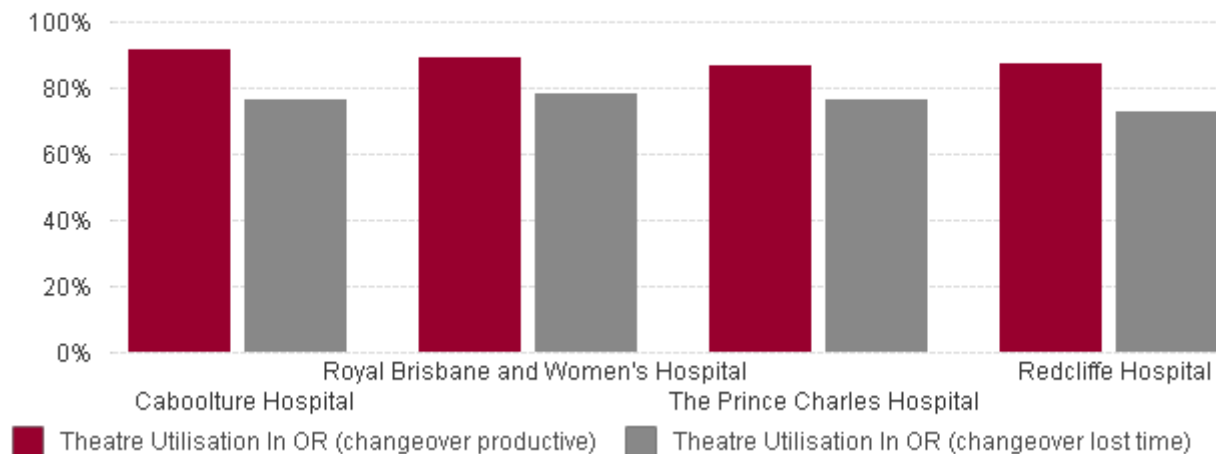
Theatre utilisation

Displays the percentage of time used in an elective session against the available hours. It measures from wheeling the patient into the OR to wheeling them out; it discounts early starts or overruns. The red bars include changeover time; the grey bars exclude changeover time.

Theatre Utilisation % (against Available Session Time) - over Time



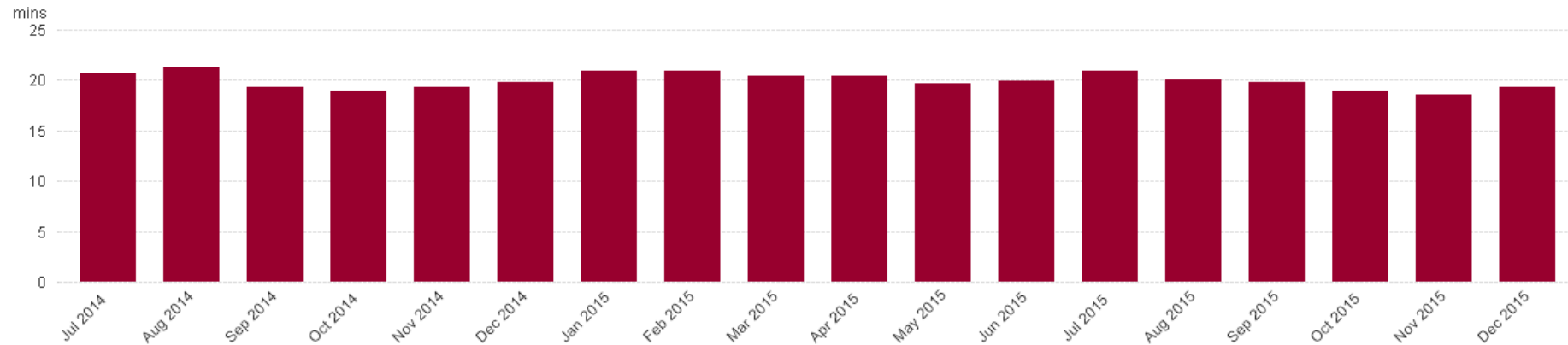
Theatre Utilisation % (against Available Session Time) - Hospital



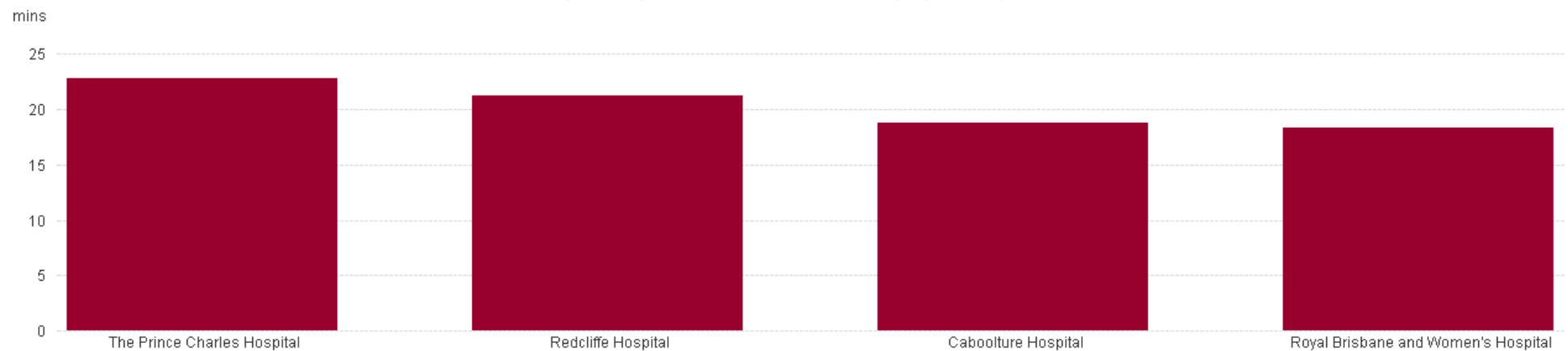
Average changeover time

Displays the average changeover time between elective surgeries, measured from wheeling a patient out to wheeling the next patient in. It excludes any time the patient remains in the operating room waiting for an orderly to take them to recovery or waiting for a recovery bed to become available.

Avg Changeover Time between Surgery - over Time



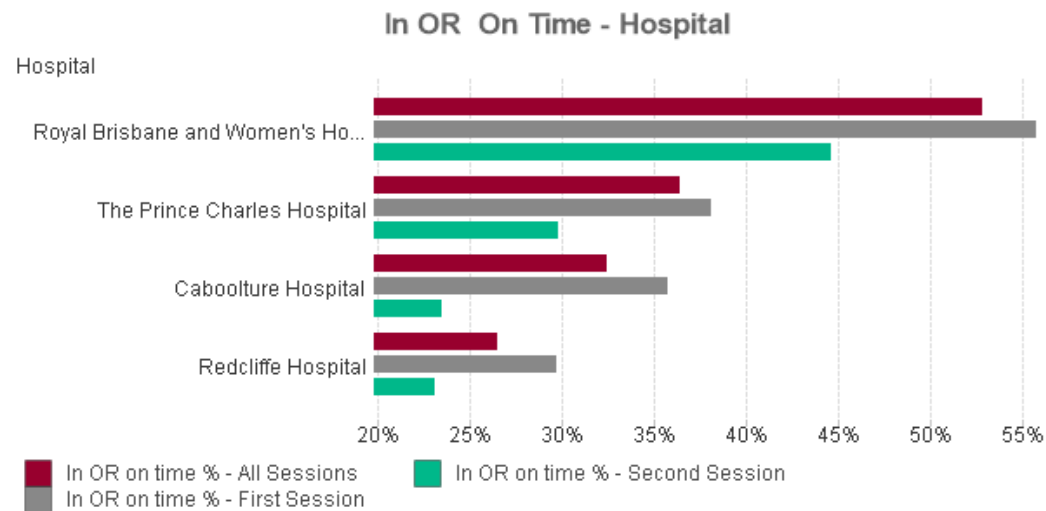
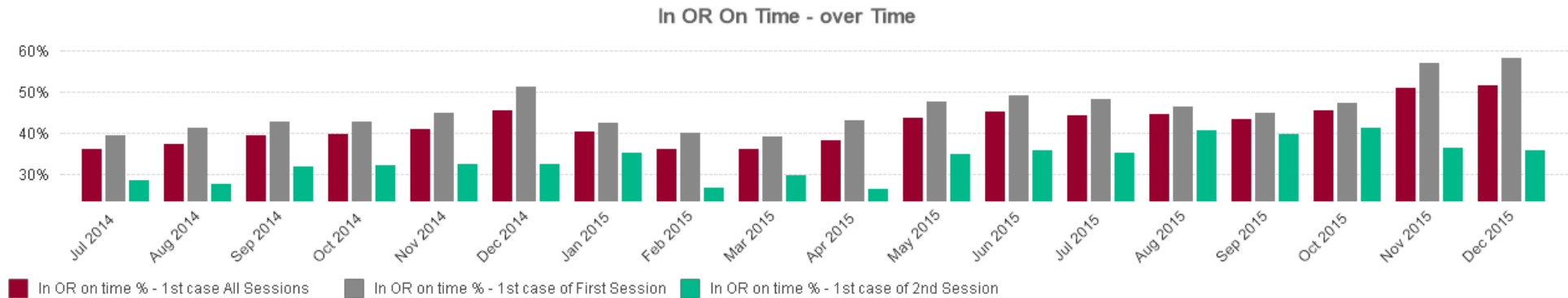
Avg Changeover Time between Surgery - Hospital



Starting on time

Wheeling patients into the operating theatre

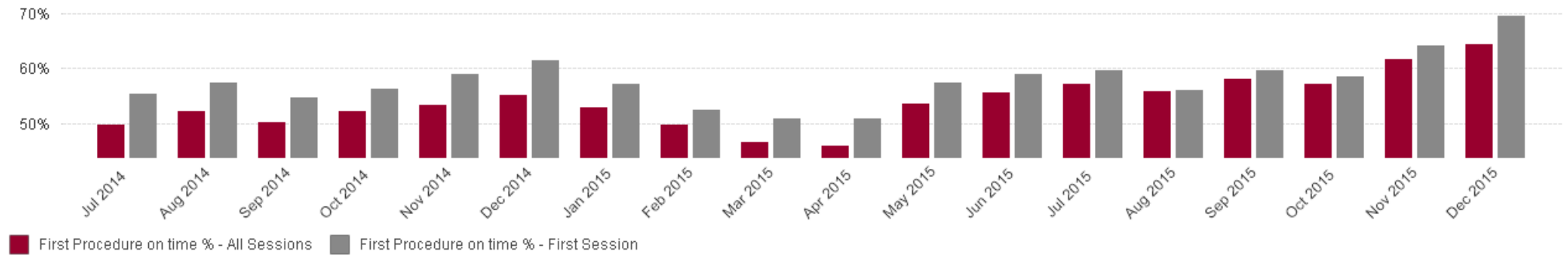
Displays the percentage of first cases wheeled into theatre by the scheduled start time for the first session (grey bar), second session (green bar) and all sessions (red bar) over time and by hospital.



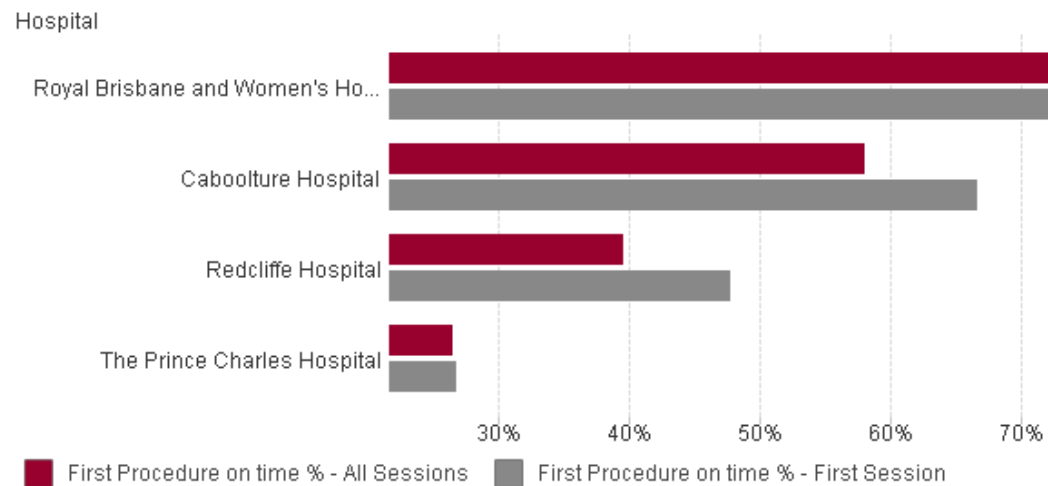
Commencing the first procedure

Displays the percentage of procedures in all sessions (red bar) and in the first session (grey bar) that commenced within 30 minutes of the scheduled start time over time and by hospital.

First Procedure Starting On Time - over Time

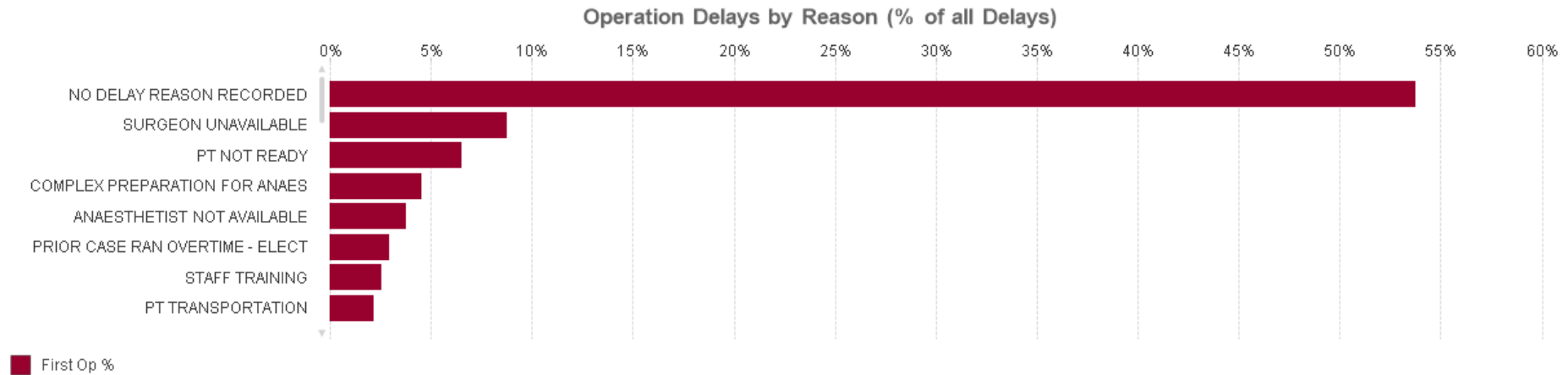


First Procedure Starting On Time - Hospital



Delay reasons

Displays the top eight reported reasons that the first surgery of any session was delayed by 10 minutes or more.

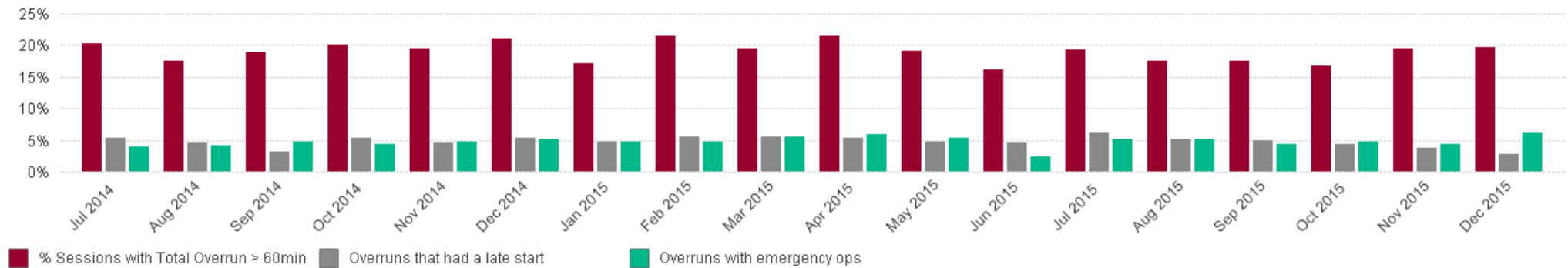


Session overruns

Displays the percentage of:

- sessions with an overrun of 60 minutes or more (red bar)
- sessions with a 30 minute delay or more contributing to overruns of 60 minutes or more (grey bar)
- overruns of 60 minutes or more that had emergency operations in the session (green bar).

% of Overrun Sessions - over Time

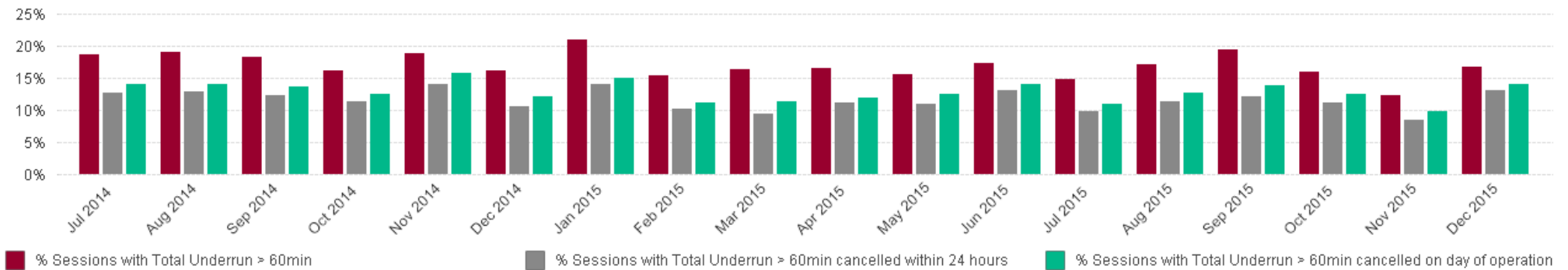


Session underruns

Displays the percentage of:

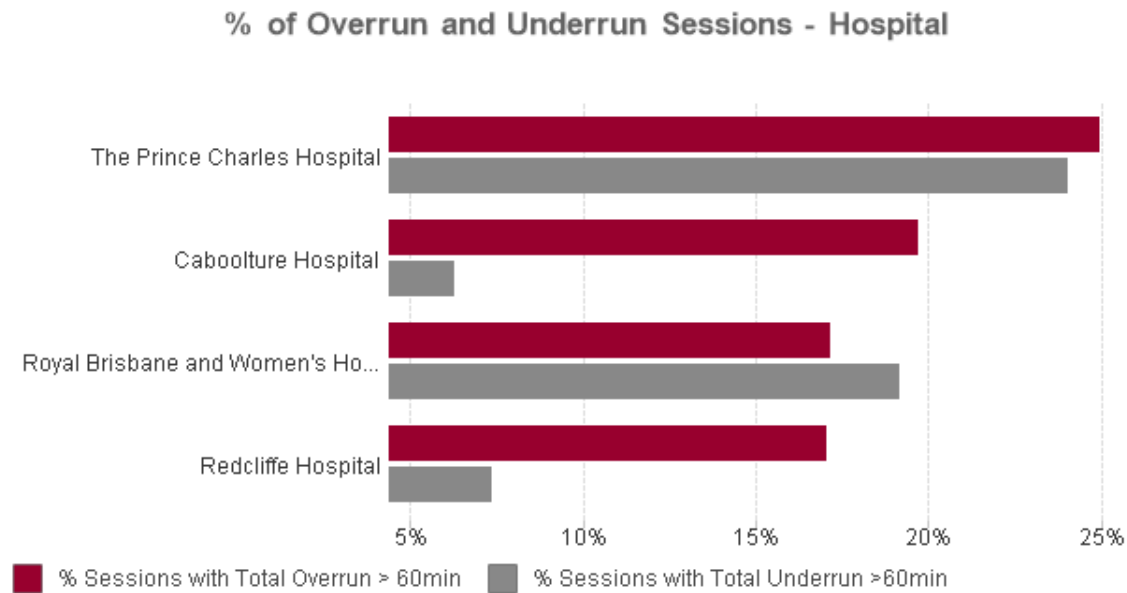
- sessions with an underrun of 60 minutes or more (red bar)
- sessions with an underrun of 60 minutes or more that had a booking cancellation within 24 hours of surgery (grey bar)
- sessions with an underrun of 60 minutes or more that had a booking cancellation on the day of surgery (green bar).

% of Underrun Sessions - over Time



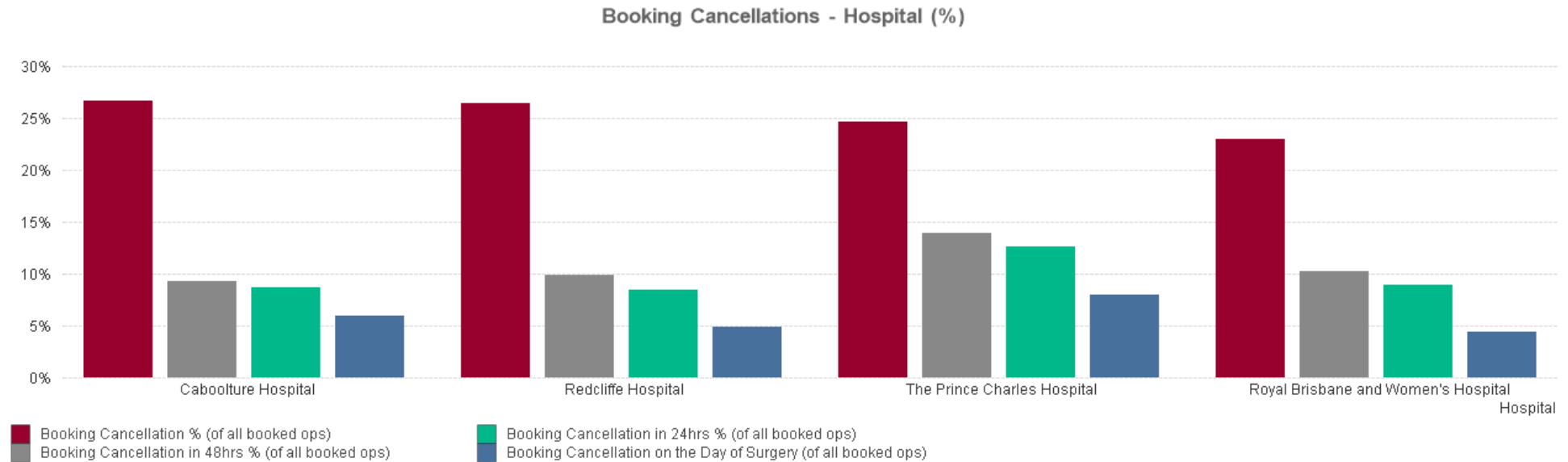
Overruns and underruns

Displays the percentage of sessions with an overrun or underrun of 60 minutes or more by hospital.

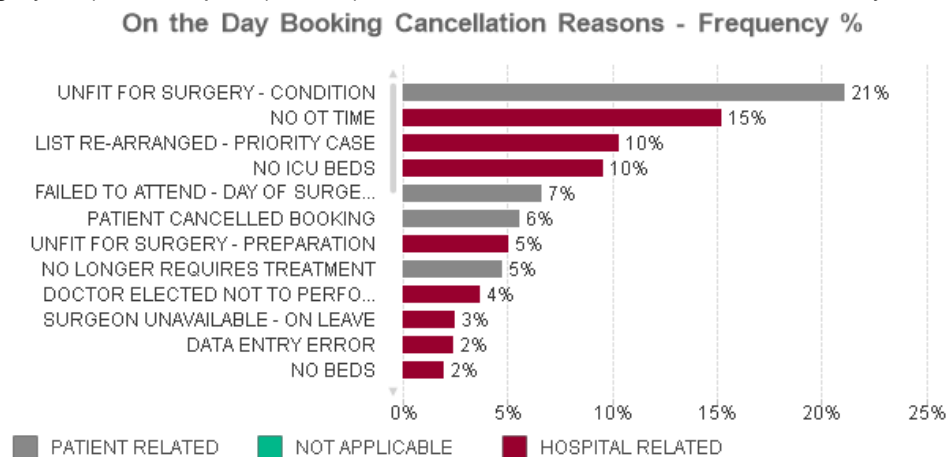


Cancellations

Displays the percentage of surgeries cancelled (red bar), within 48 hours (grey bar), within 24 hours of surgery (green bar) and on the day of surgery (blue bar).

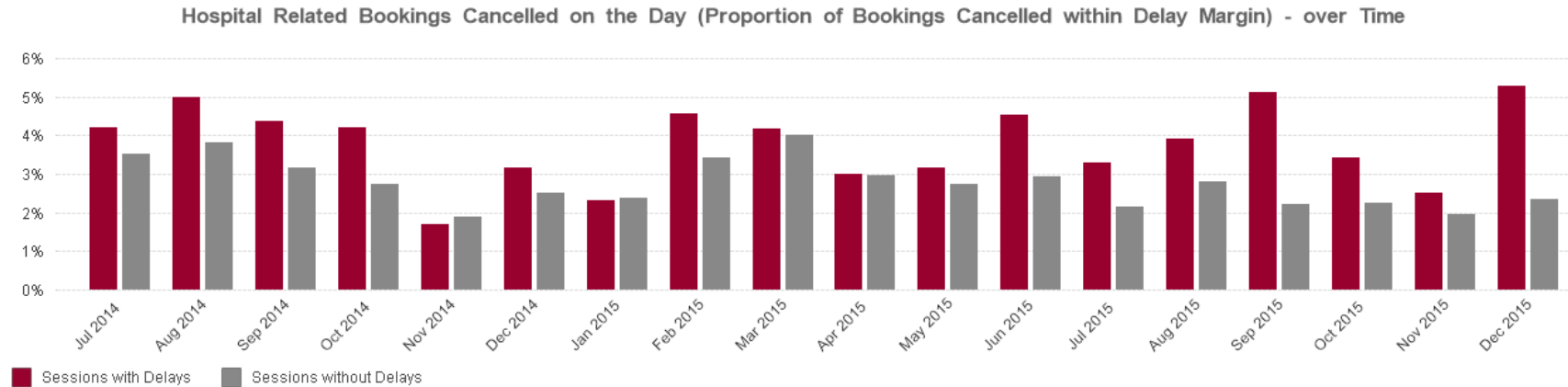


Displays the top 12 reported patient (grey bar) and hospital (red bar) related reasons for cancellations on the day of surgery.



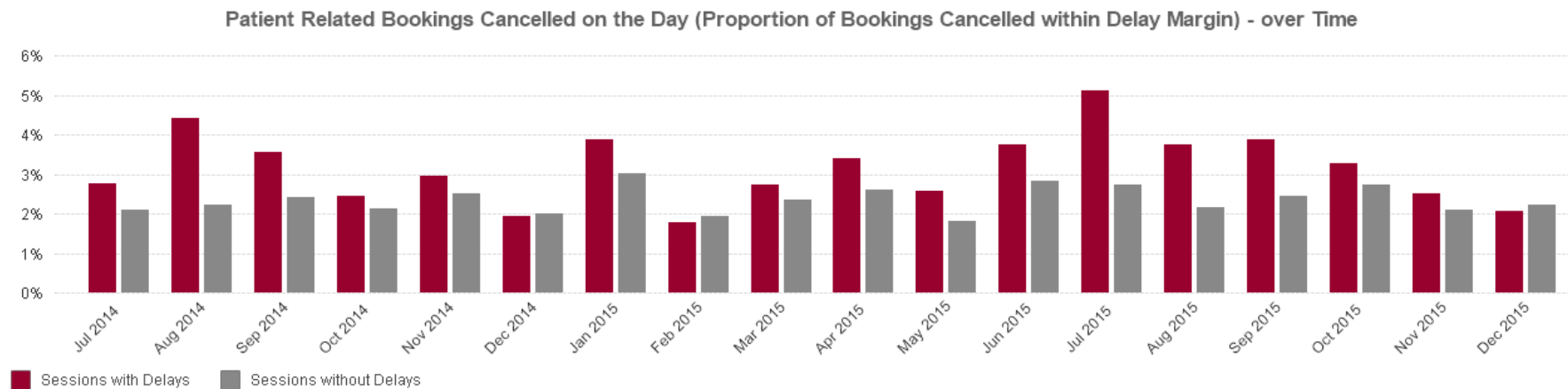
Hospital initiated cancellations in sessions with delays

Displays the percentage of sessions with a 30 minutes or more delayed start that have contributed to a hospital initiated cancellation on the day of surgery compared to sessions without a 30 minute delay.



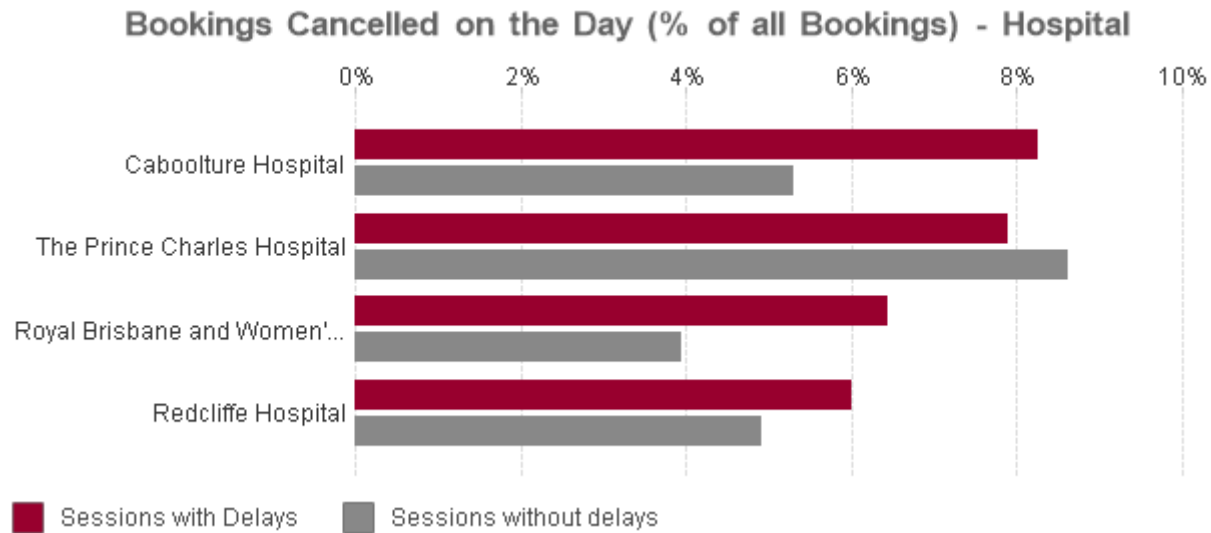
Patient initiated cancellations in sessions with delays

Displays the percentage of sessions with a 30 minutes or more delayed start that has contributed to a patient initiated cancellation on the day of surgery compared to sessions without a 30 minute delay.



Patient and hospital initiated cancellations in sessions with delays

Displays by hospital, the percentage of sessions with a delay of 30 minutes or more that have contributed to a cancellation on the day of surgery compared to sessions without a 30 minute delay.



9. Metro South Hospital and Health Service

Theatre performance statistics

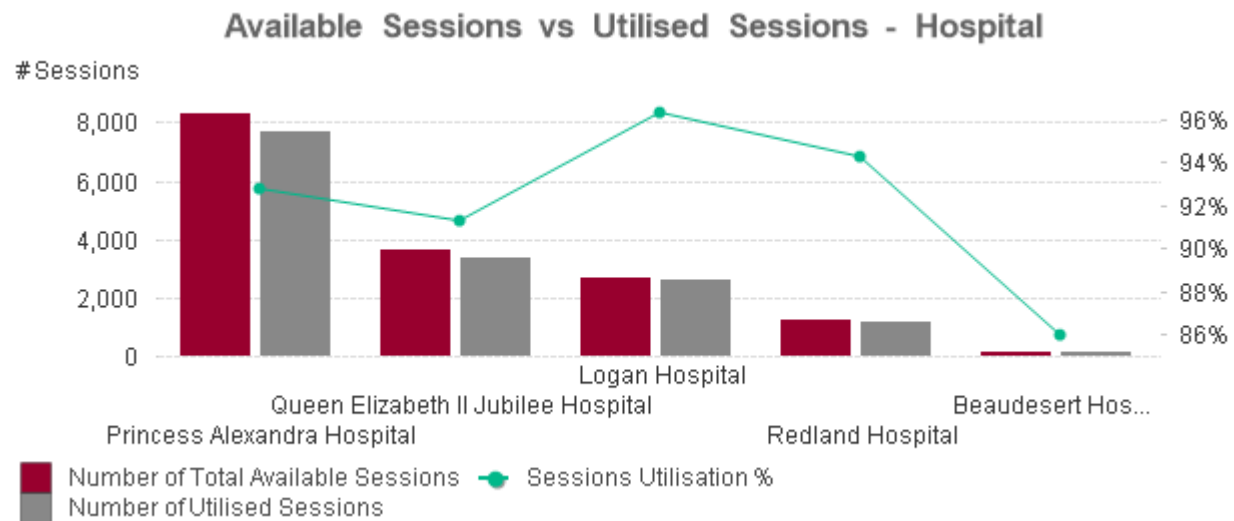
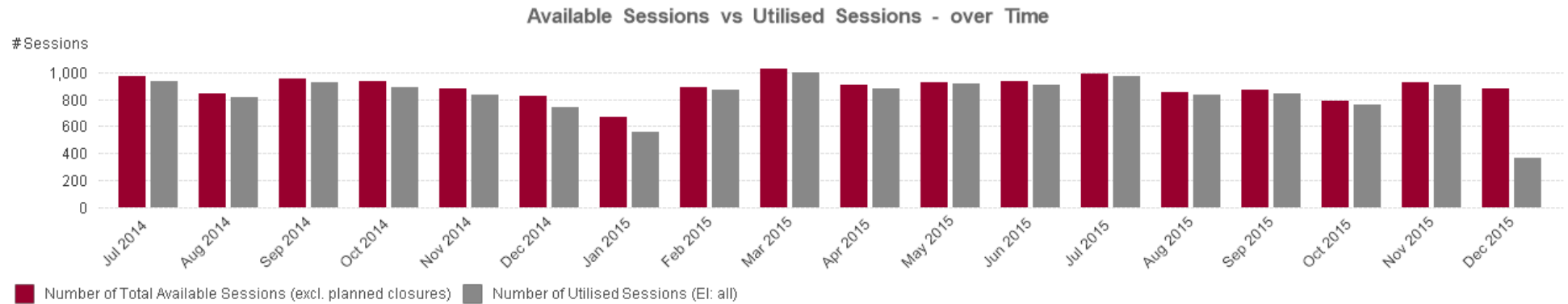
Volume 2 of Report 15 of 2015–16 is to be read in conjunction with Volume 1 and should not be used and interpreted in isolation. The following graphs and charts represent a variety of performance metrics and trend data we used to assess theatre performance. Care should be taken in comparing Hospital and Health Services and hospitals. Refer to Appendix E in Volume 1 for hospital peer groups.

Unless otherwise stated, all charts and graphs:

- cover July 2014 to December 2015
- are for elective sessions only
- include all hospitals within the Metro South Hospital and Health Service.

Session utilisation

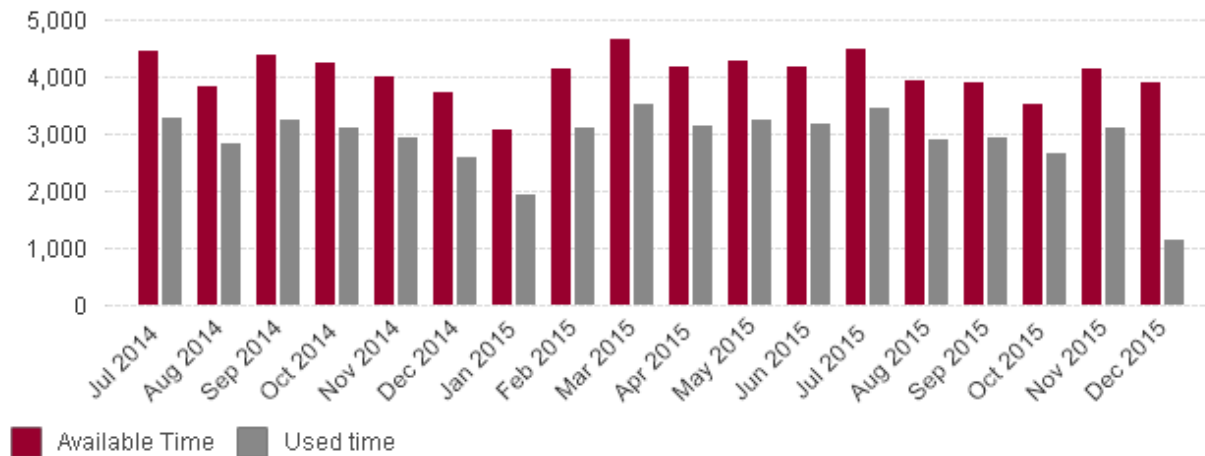
Displays the number of sessions made available for bookings compared to the number of utilised sessions (at least one operation) over time and by hospital.



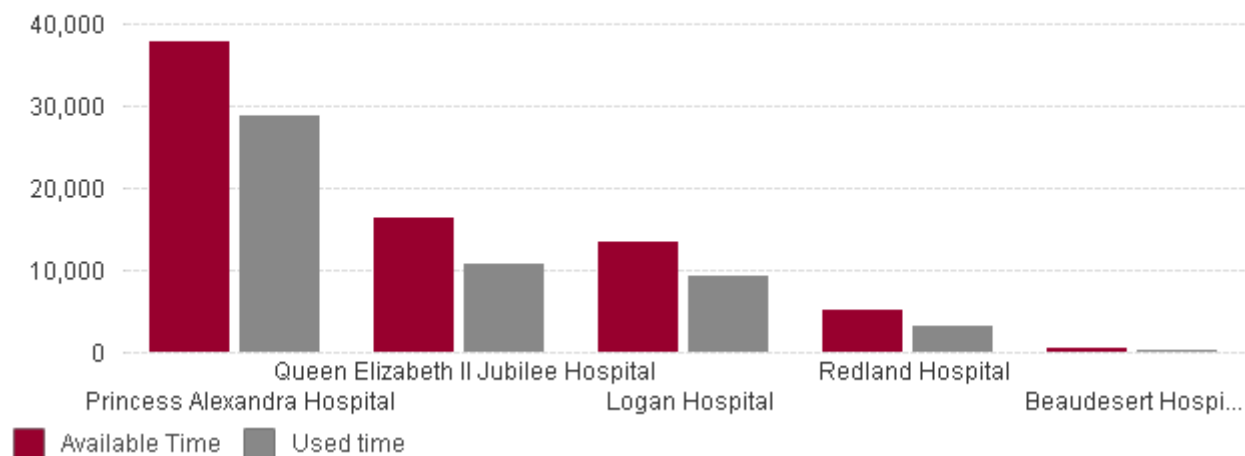
Actual versus available session time

Displays the utilised session hours (wheeling the patient into the operating room (OR) to wheeling them out, less changeover time) against available session hours.

Actual vs available Session Time - over Time



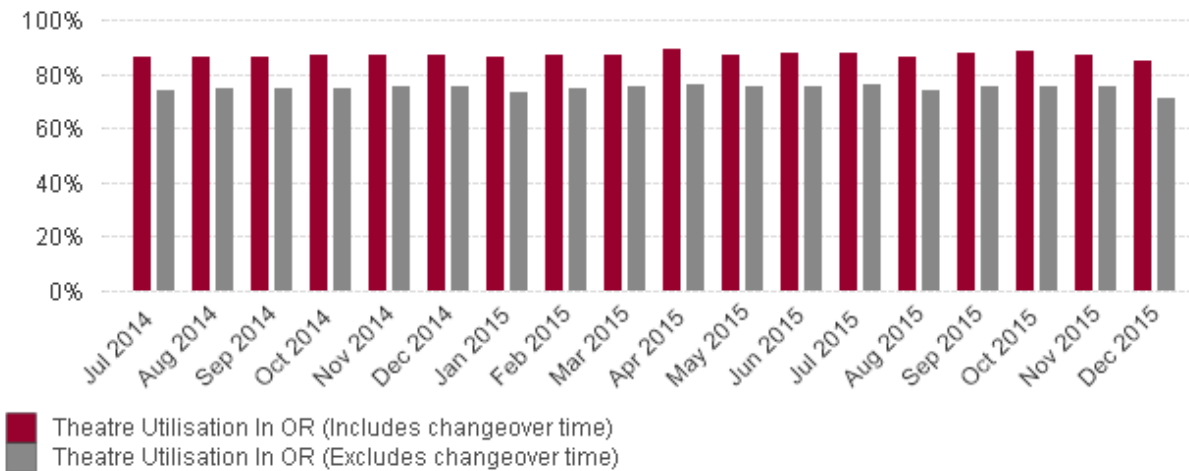
Actual vs available Session Time - Hospital



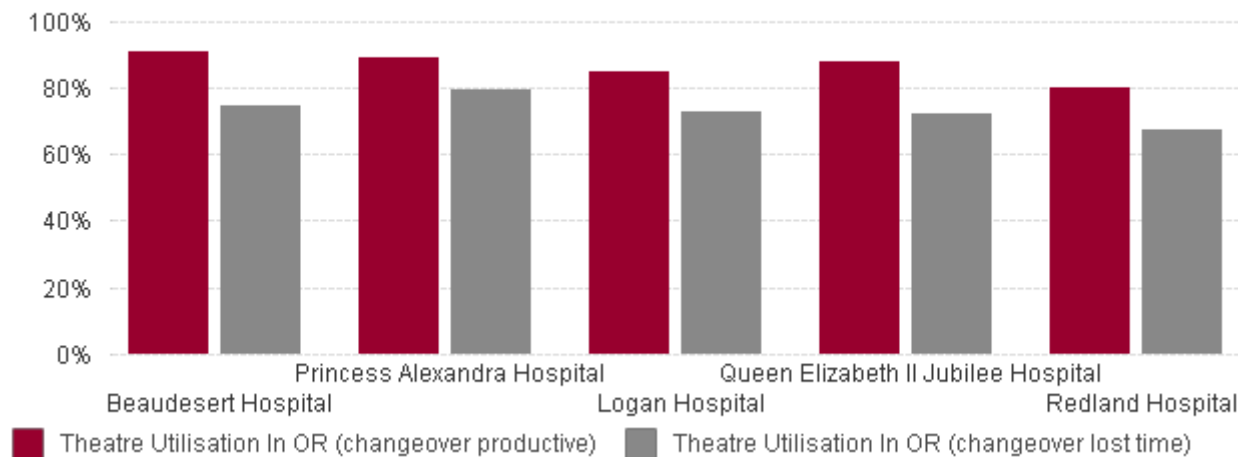
Theatre utilisation

Displays the percentage of time used in an elective session against the available hours. It measures from wheeling the patient into the OR to wheeling them out; it discounts early starts or overruns. The red bars include changeover time; the grey bars exclude changeover time.

Theatre Utilisation % (against Available Session Time) - over Time



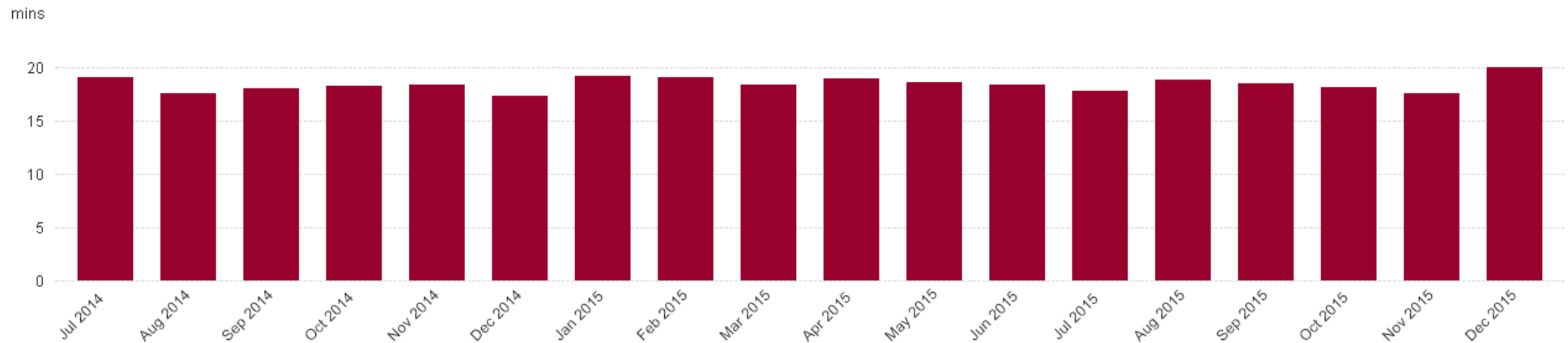
Theatre Utilisation % (against Available Session Time) - Hospital



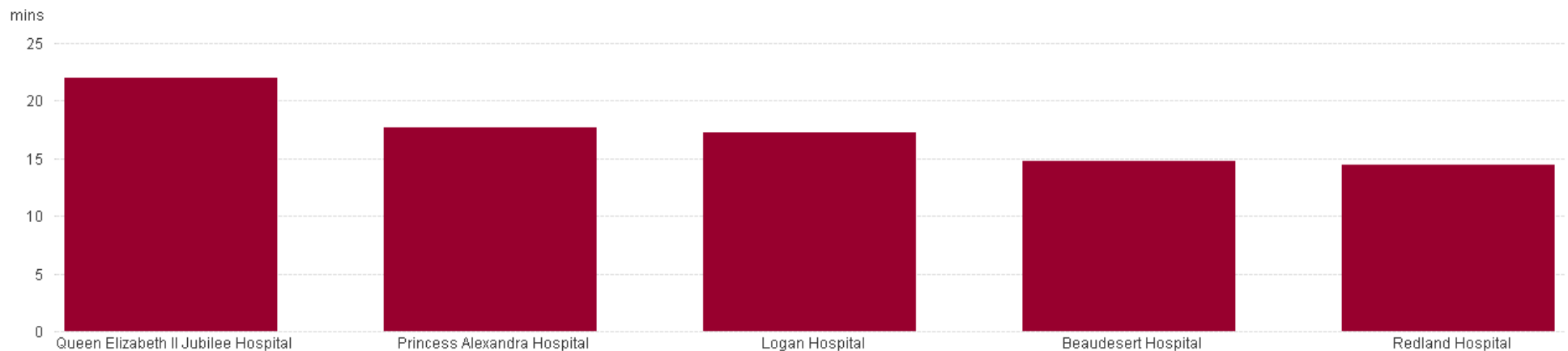
Average changeover time

Displays the average changeover time between elective surgeries, measured from wheeling a patient out to wheeling the next patient in. It excludes any time the patient remains in the operating room waiting for an orderly to take them to recovery or waiting for a recovery bed to become available.

Avg Changeover Time between Surgery - over Time



Avg Changeover Time between Surgery - Hospital

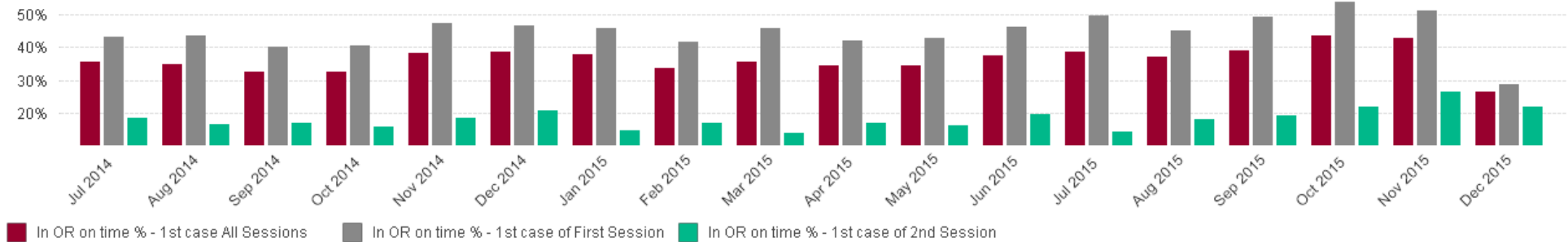


Starting on time

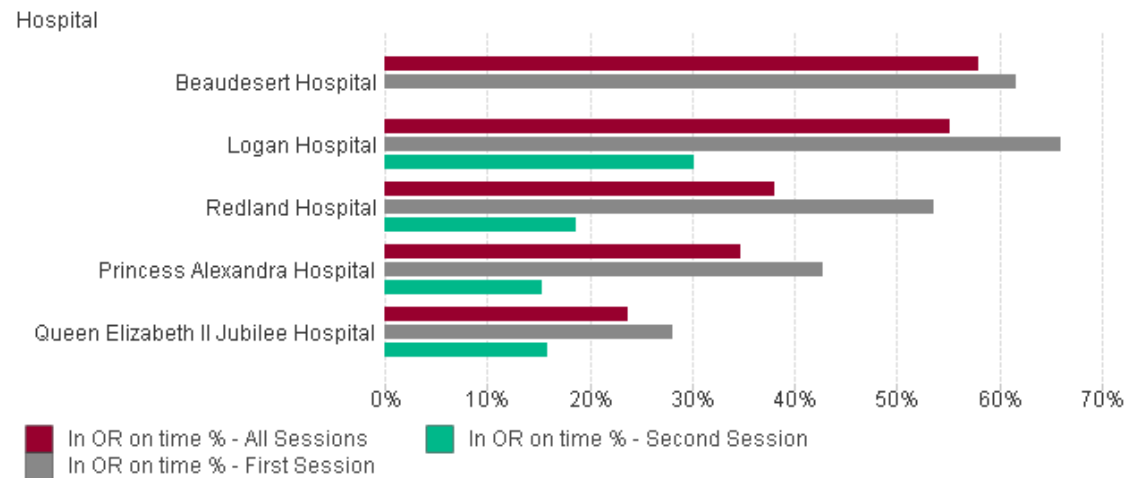
Wheeling patients into the operating theatre

Displays the percentage of first cases wheeled into theatre by the scheduled start time for the first session (grey bar), second session (green bar) and all sessions (red bar) over time and by hospital.

In OR On Time - over Time



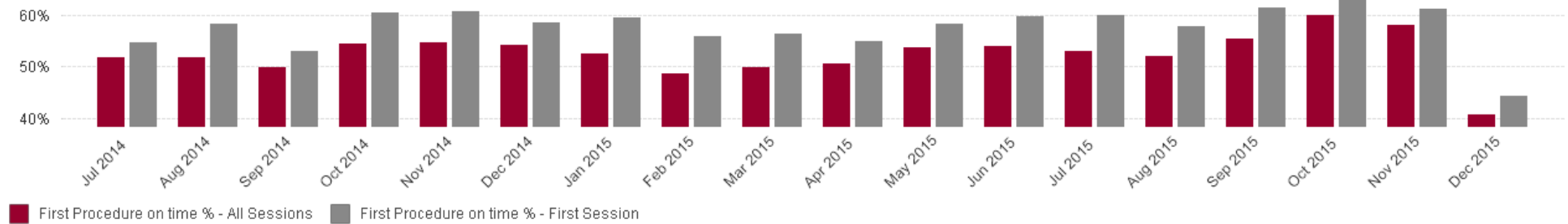
In OR On Time - Hospital



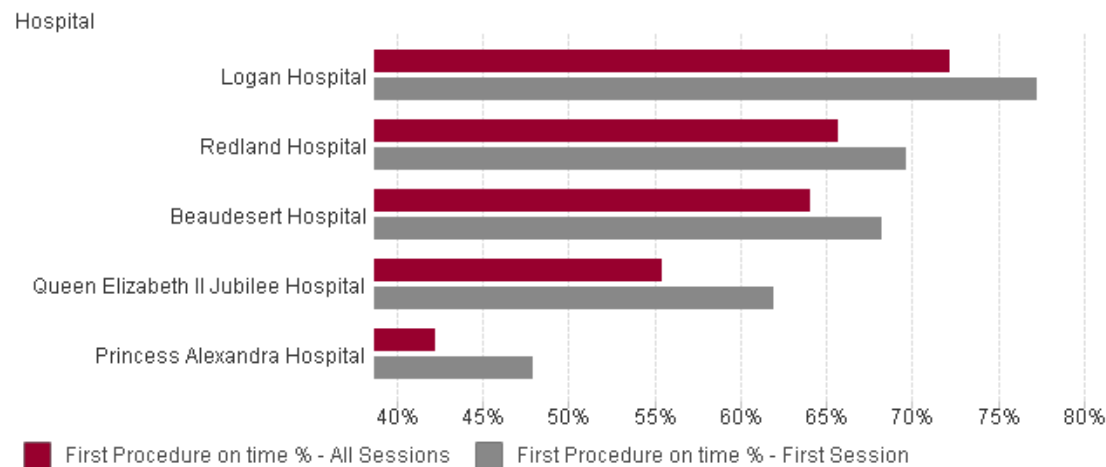
Commencing the first procedure

Displays the percentage of procedures in all sessions (red bar) and in the first session (grey bar) that commenced within 30 minutes of the scheduled start time over time and by hospital.

First Procedure Starting On Time - over Time

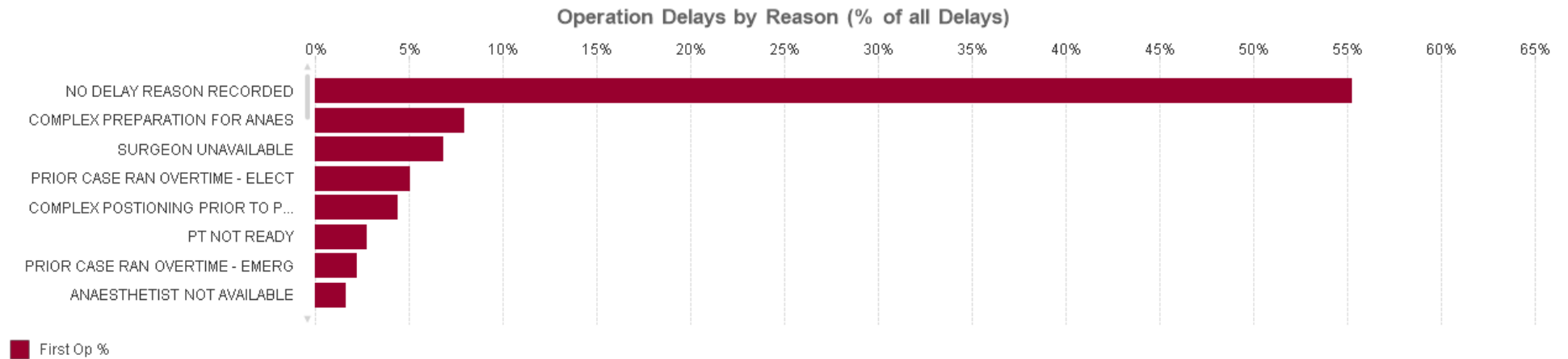


First Procedure Starting On Time - Hospital



Delay reasons

Displays the top eight reported reasons that the first surgery of any session was delayed by 10 minutes or more.

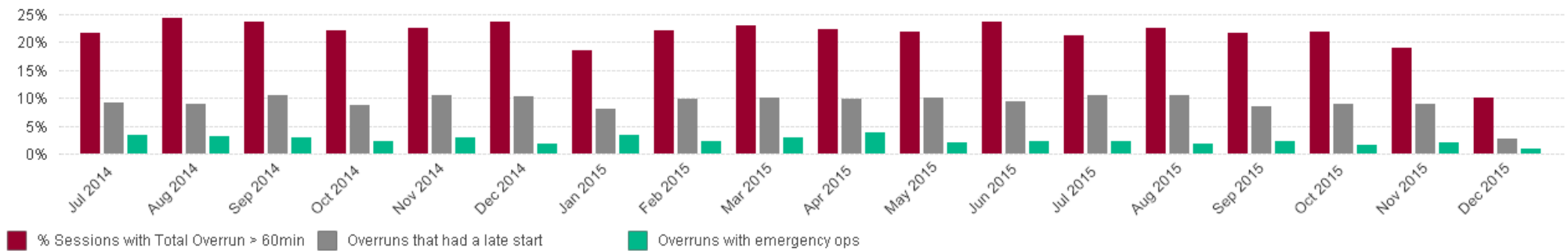


Session overruns

Displays the percentage of:

- sessions with an overrun of 60 minutes or more (red bar)
- sessions with a 30 minute delay or more contributing to overruns of 60 minutes or more (grey bar)
- overruns of 60 minutes or more that had emergency operations in the session (green bar).

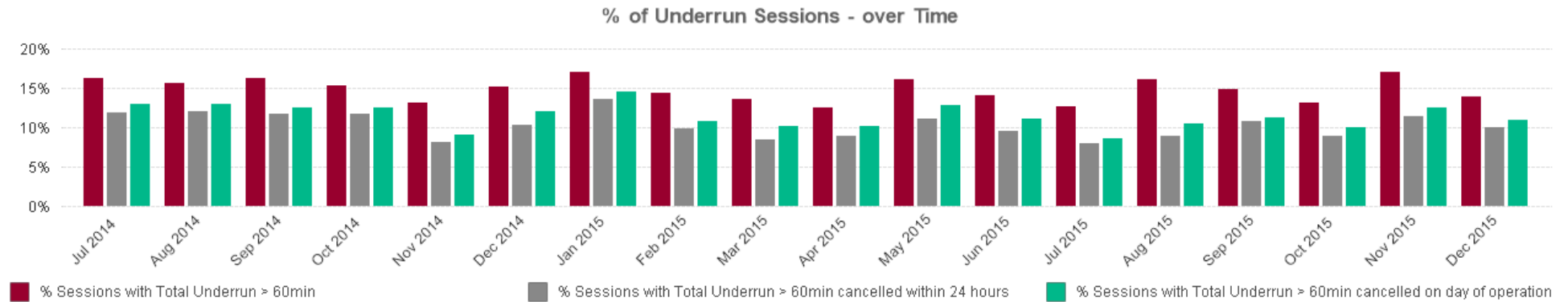
% of Overrun Sessions - over Time



Session underruns

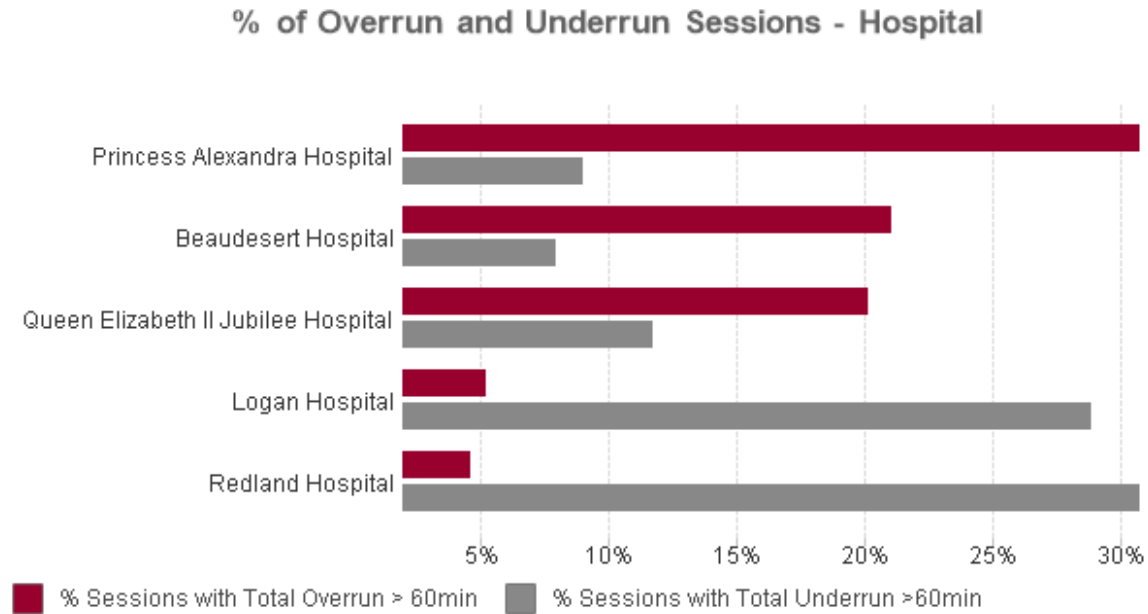
Displays the percentage of:

- sessions with an underrun of 60 minutes or more (red bar)
- sessions with an underrun of 60 minutes or more that had a booking cancellation within 24 hours of surgery (grey bar)
- sessions with an underrun of 60 minutes or more that had a booking cancellation on the day of surgery (green bar).



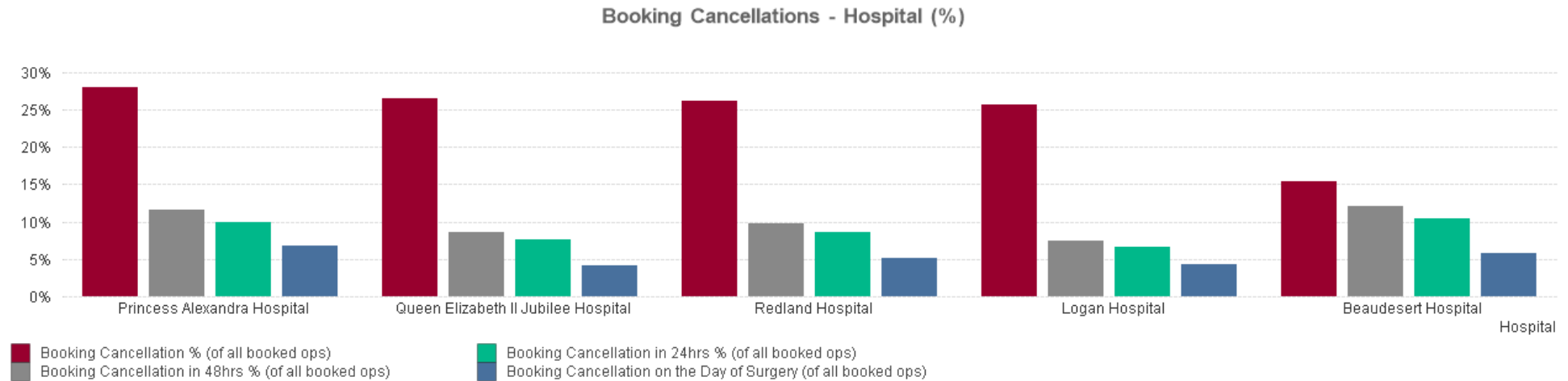
Overruns and underruns

Displays the percentage of sessions with an overrun or underrun of 60 minutes or more by hospital.

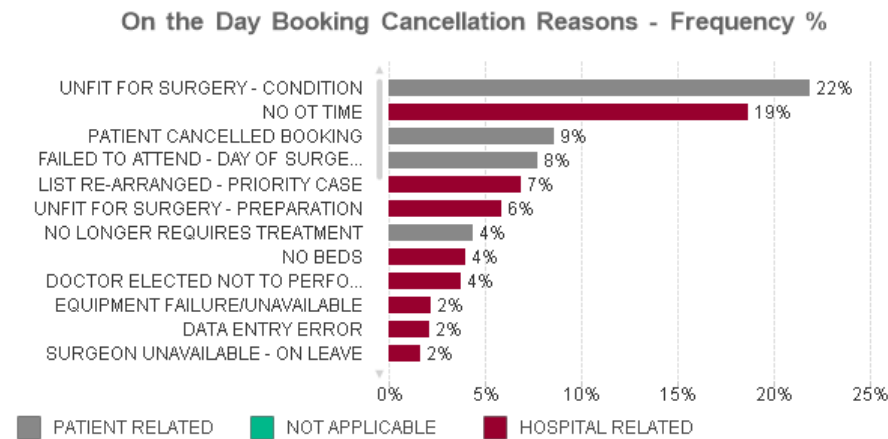


Cancellations

Displays the percentage of surgeries cancelled (red bar), within 48 hours (grey bar), within 24 hours of surgery (green bar) and on the day of surgery (blue bar).



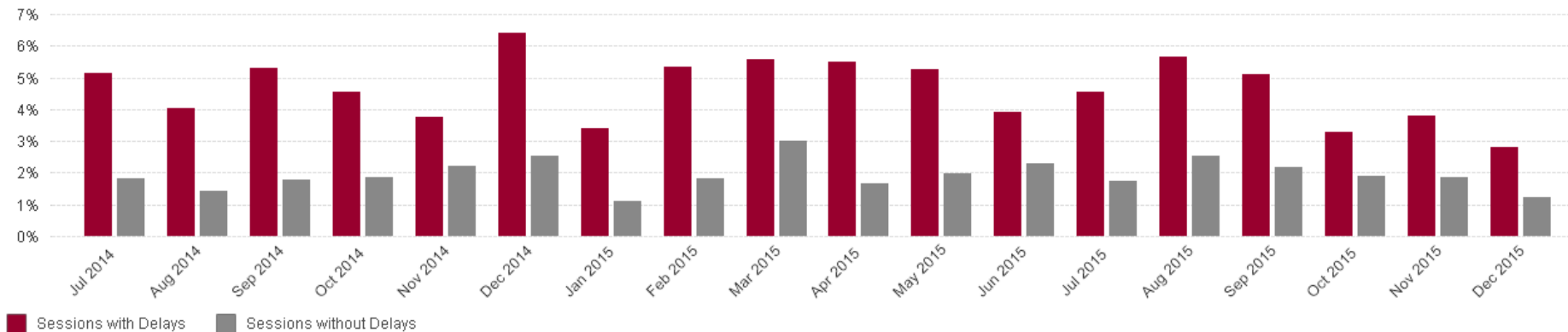
Displays the top 12 reported patient (grey bar) and hospital (red bar) related reasons for cancellations on the day of surgery.



Hospital initiated cancellations in sessions with delays

Displays the percentage of sessions with a 30 minutes or more delayed start that have contributed to a hospital initiated cancellation on the day of surgery compared to sessions without a 30 minute delay.

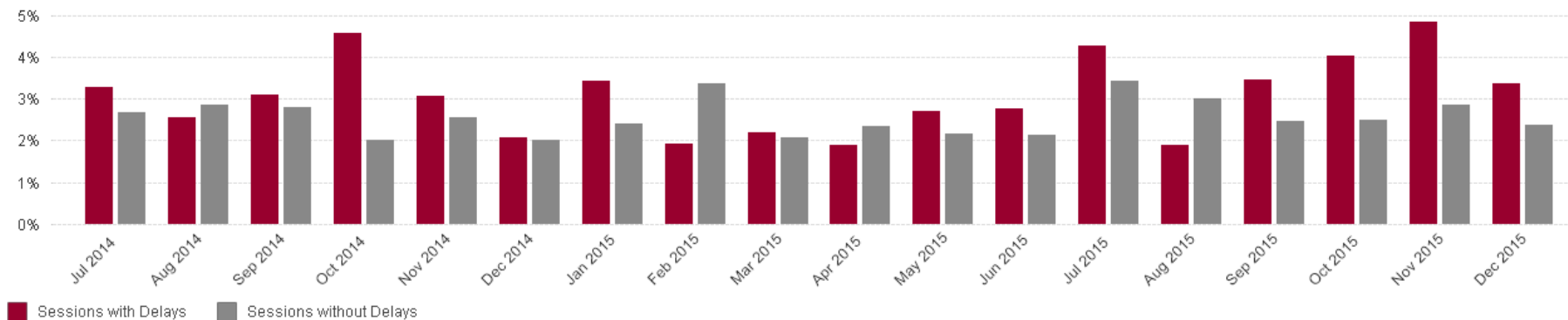
Hospital Related Bookings Cancelled on the Day (Proportion of Bookings Cancelled within Delay Margin) - over Time



Patient initiated cancellations in sessions with delays

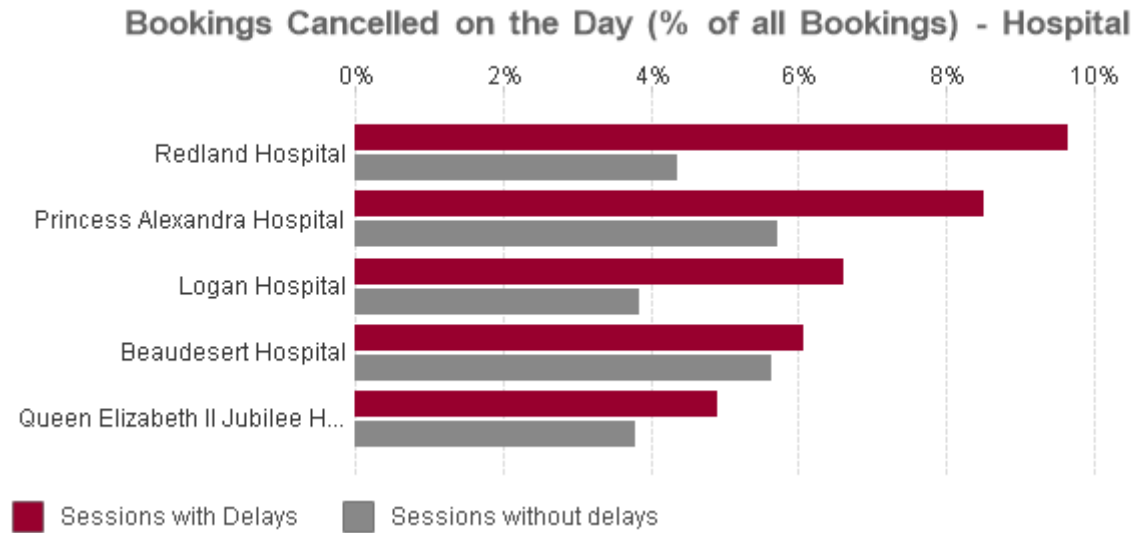
Displays the percentage of sessions with a 30 minutes or more delayed start that has contributed to a patient initiated cancellation on the day of surgery compared to sessions without a 30 minute delay.

Patient Related Bookings Cancelled on the Day (Proportion of Bookings Cancelled within Delay Margin) - over Time



Patient and hospital initiated cancellations in sessions with delays

Displays by hospital, the percentage of sessions with a delay of 30 minutes or more that have contributed to a cancellation on the day of surgery compared to sessions without a 30 minute delay.



10. North West Hospital and Health Service

Theatre performance statistics

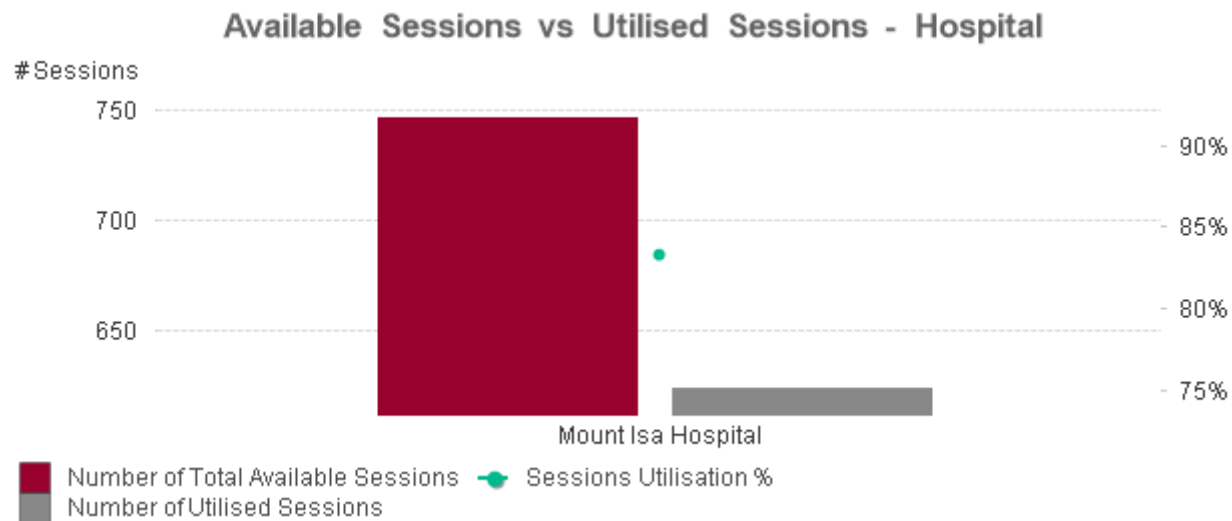
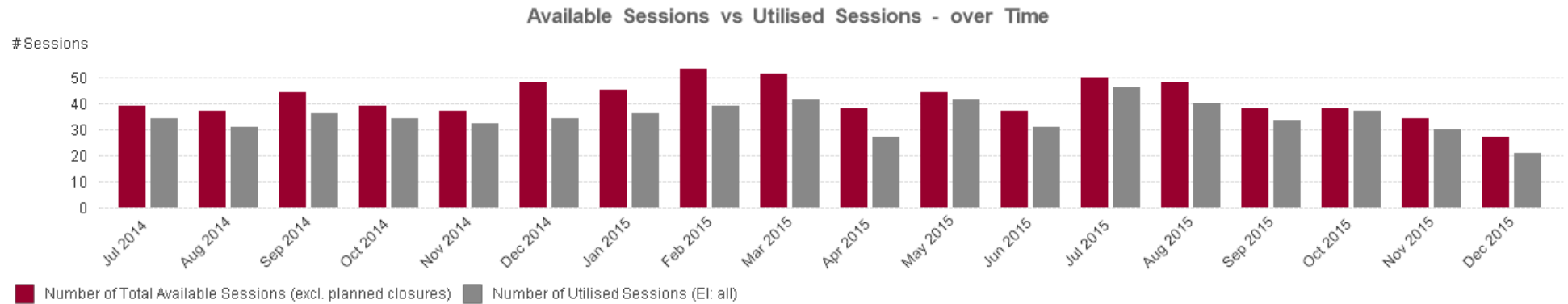
Volume 2 of Report 15 of 2015–16 is to be read in conjunction with Volume 1 and should not be used and interpreted in isolation. The following graphs and charts represent a variety of performance metrics and trend data we used to assess theatre performance. Care should be taken in comparing Hospital and Health Services and hospitals. Refer to Appendix E in Volume 1 for hospital peer groups.

Unless otherwise stated, all charts and graphs:

- cover July 2014 to December 2015
- are for elective sessions only
- include all hospitals within the North West Hospital and Health Service.

Session utilisation

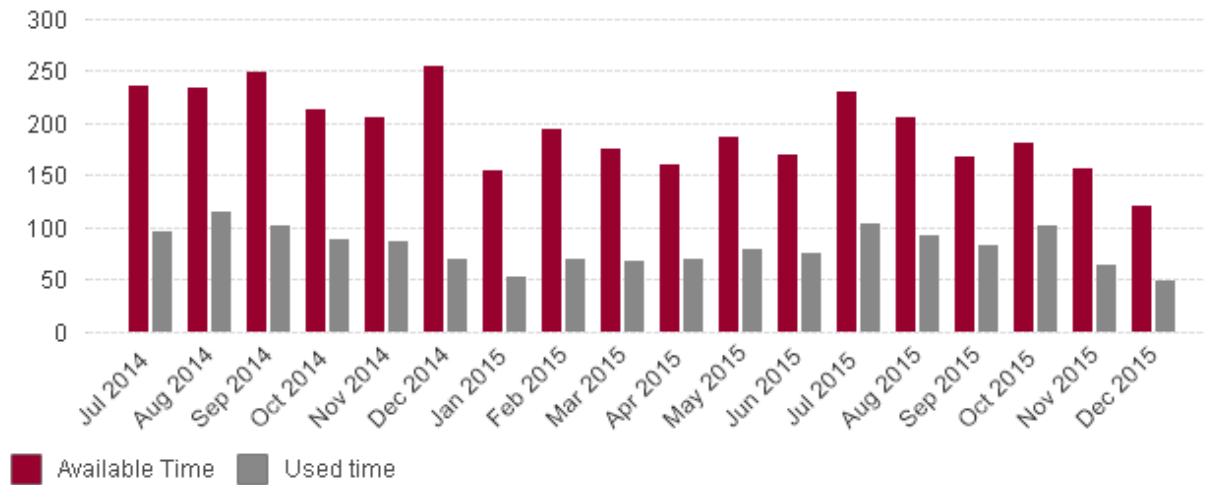
Displays the number of sessions made available for bookings compared to the number of utilised sessions (at least one operation) over time and by hospital.



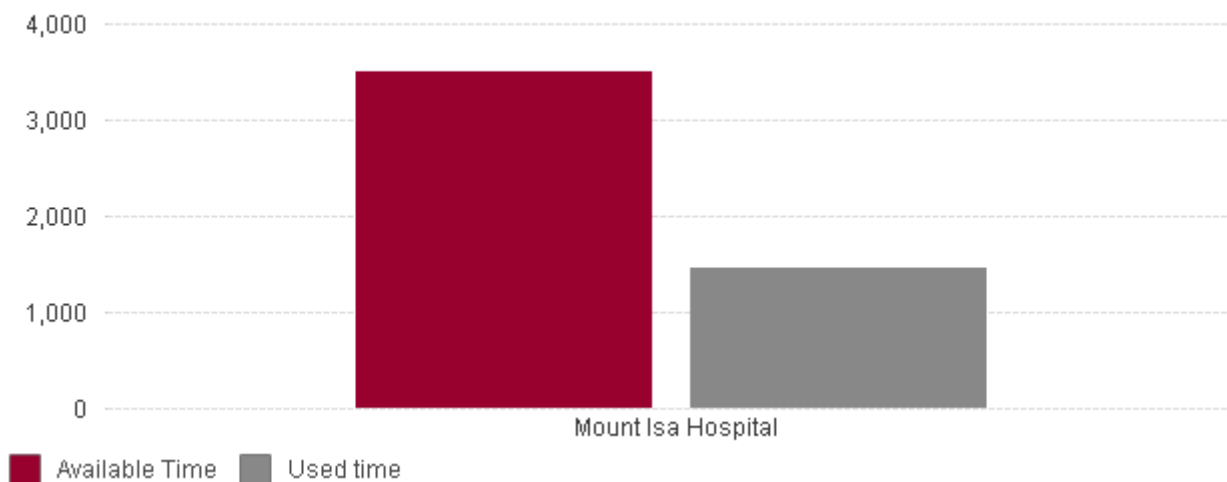
Actual versus available session time

Displays the utilised session hours (wheeling the patient into the operating room (OR) to wheeling them out, less changeover time) against available session hours.

Actual vs available Session Time - over Time



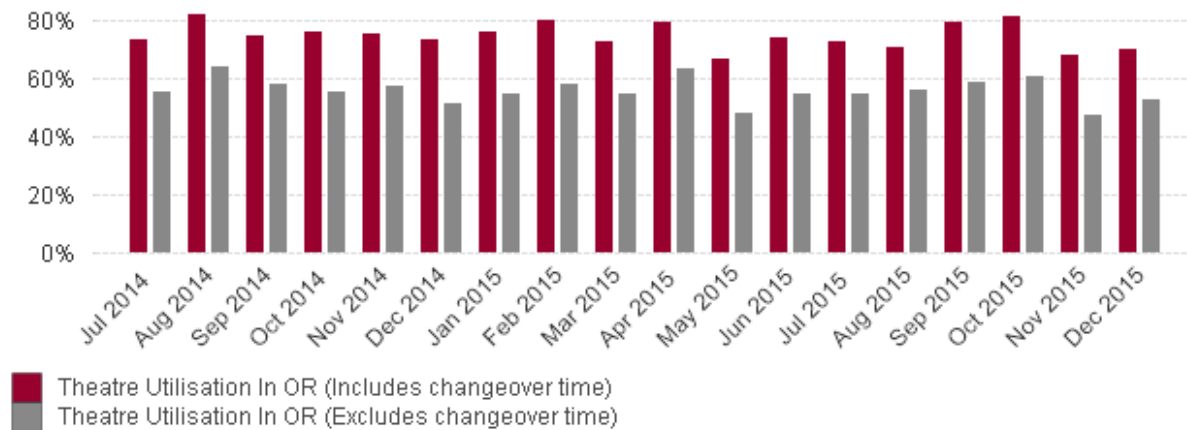
Actual vs available Session Time - Hospital



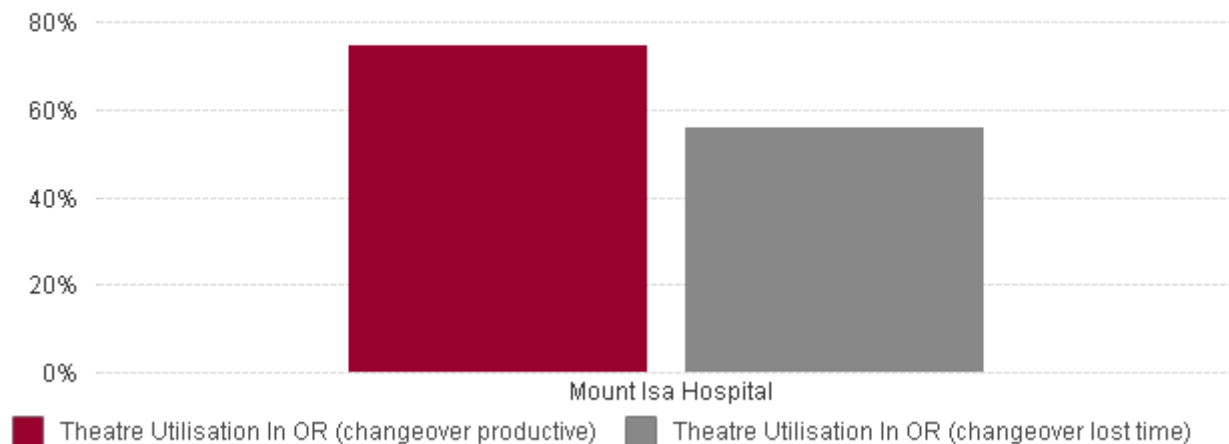
Theatre utilisation

Displays the percentage of time used in an elective session against the available hours. It measures from wheeling the patient into the OR to wheeling them out; it discounts early starts or overruns. The red bars include changeover time; the grey bars exclude changeover time.

Theatre Utilisation % (against Available Session Time) - over Time



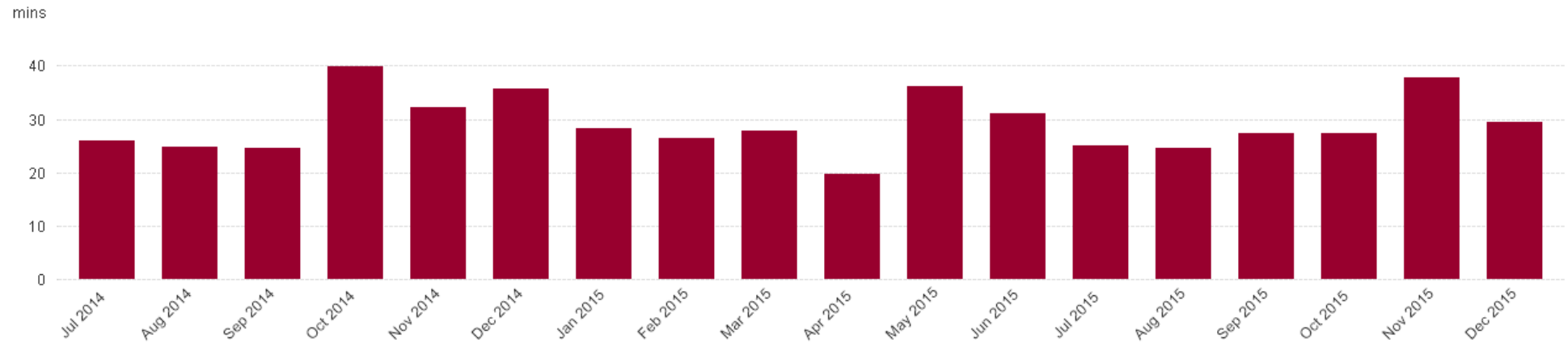
Theatre Utilisation % (against Available Session Time) - Hospital



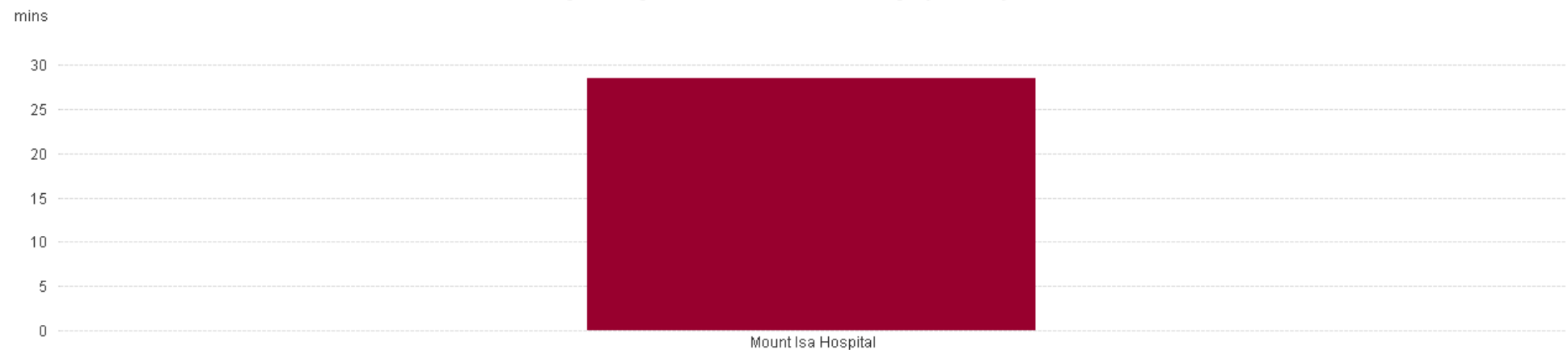
Average changeover time

Displays the average changeover time between elective surgeries, measured from wheeling a patient out to wheeling the next patient in. It excludes any time the patient remains in the operating room waiting for an orderly to take them to recovery or waiting for a recovery bed to become available.

Avg Changeover Time between Surgery - over Time



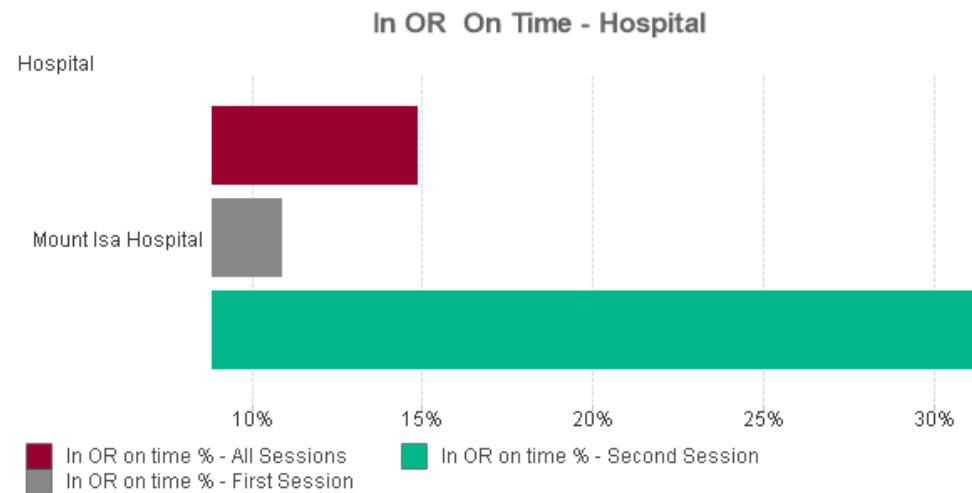
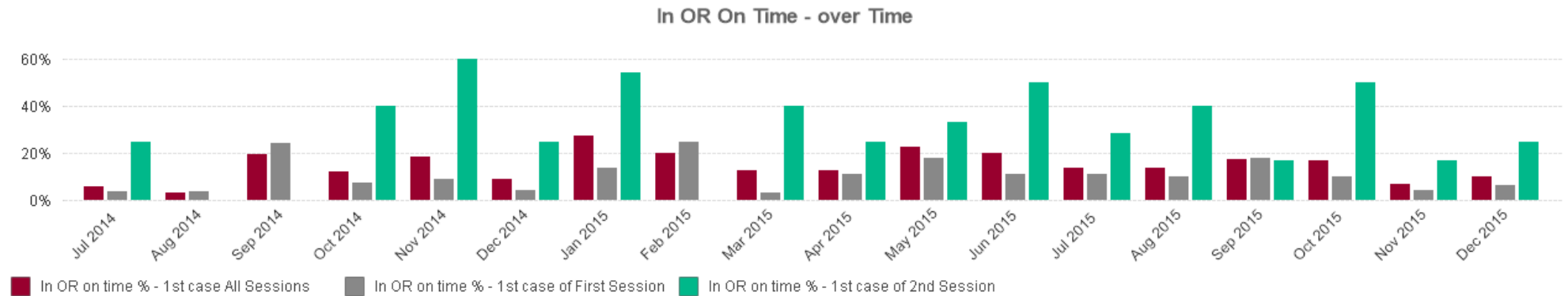
Avg Changeover Time between Surgery - Hospital



Starting on time

Wheeling patients into the operating theatre

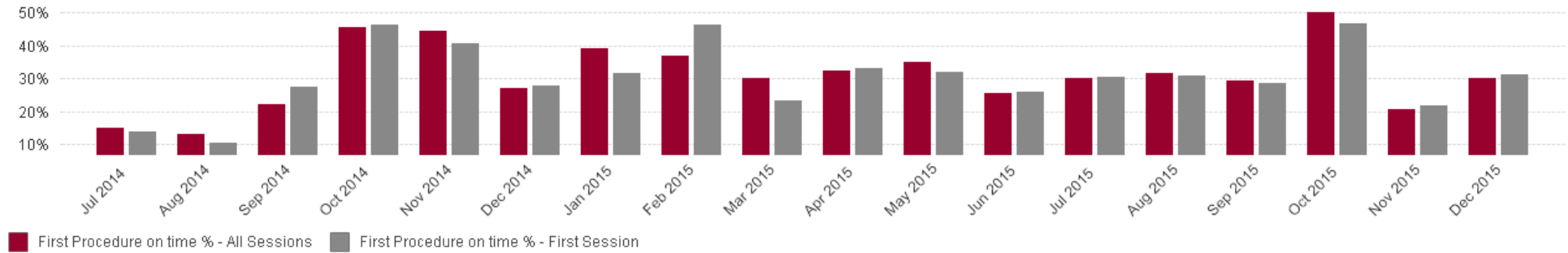
Displays the percentage of first cases wheeled into theatre by the scheduled start time for the first session (grey bar), second session (green bar) and all sessions (red bar) over time and by hospital.



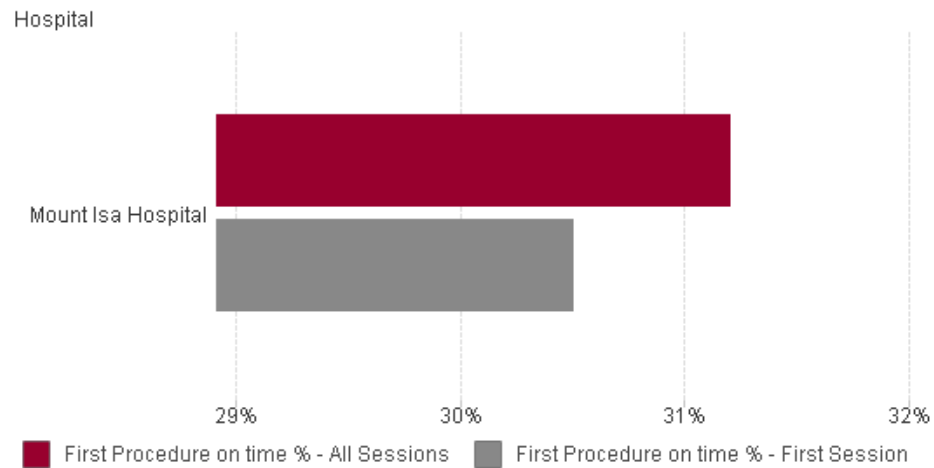
Commencing the first procedure

Displays the percentage of procedures in all sessions (red bar) and in the first session (grey bar) that commenced within 30 minutes of the scheduled start time over time and by hospital.

First Procedure Starting On Time - over Time

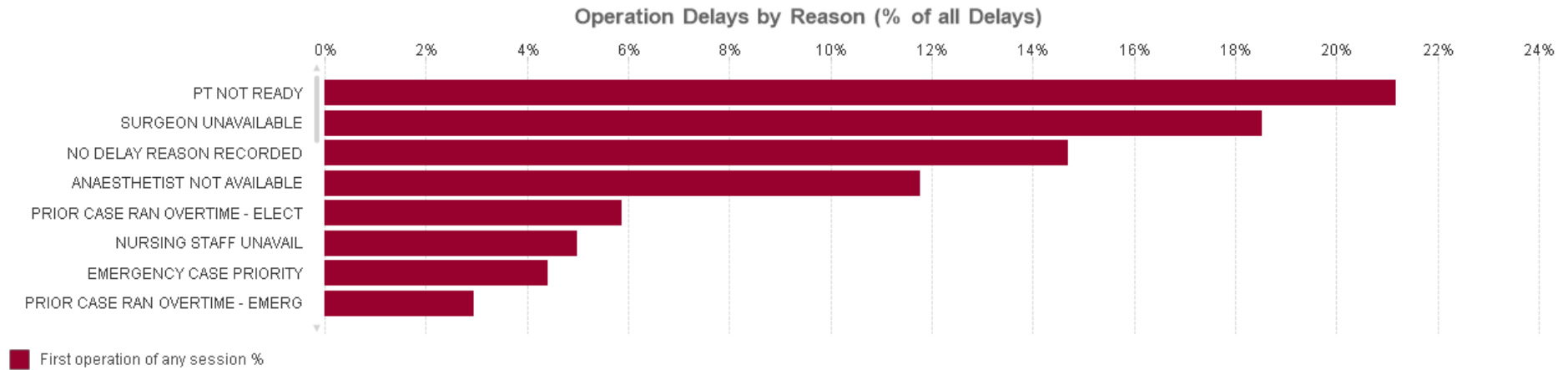


First Procedure Starting On Time - Hospital



Delay reasons

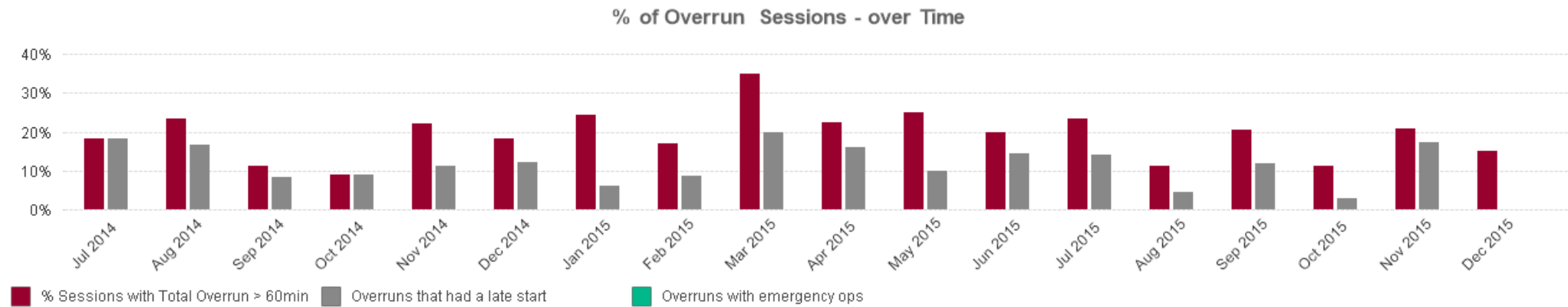
Displays the top eight reported reasons that the first surgery of any session was delayed by 10 minutes or more.



Session overruns

Displays the percentage of:

- sessions with an overrun of 60 minutes or more (red bar)
- sessions with a 30 minute delay or more contributing to overruns of 60 minutes or more (grey bar)
- overruns of 60 minutes or more that had emergency operations in the session (green bar).

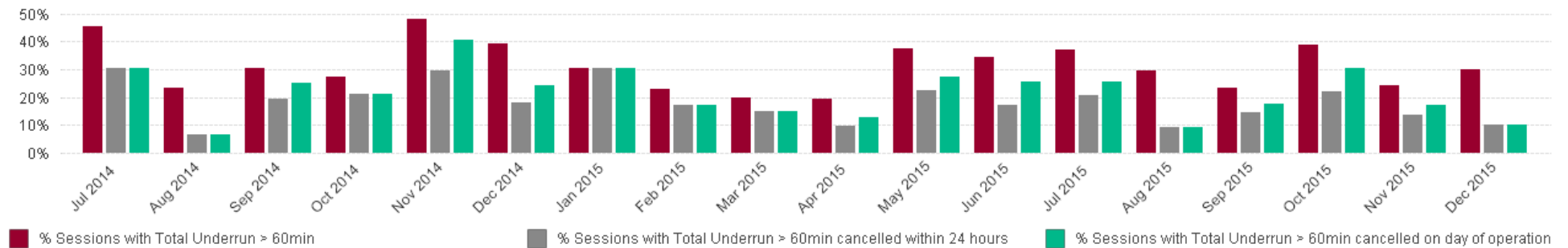


Session underruns

Displays the percentage of:

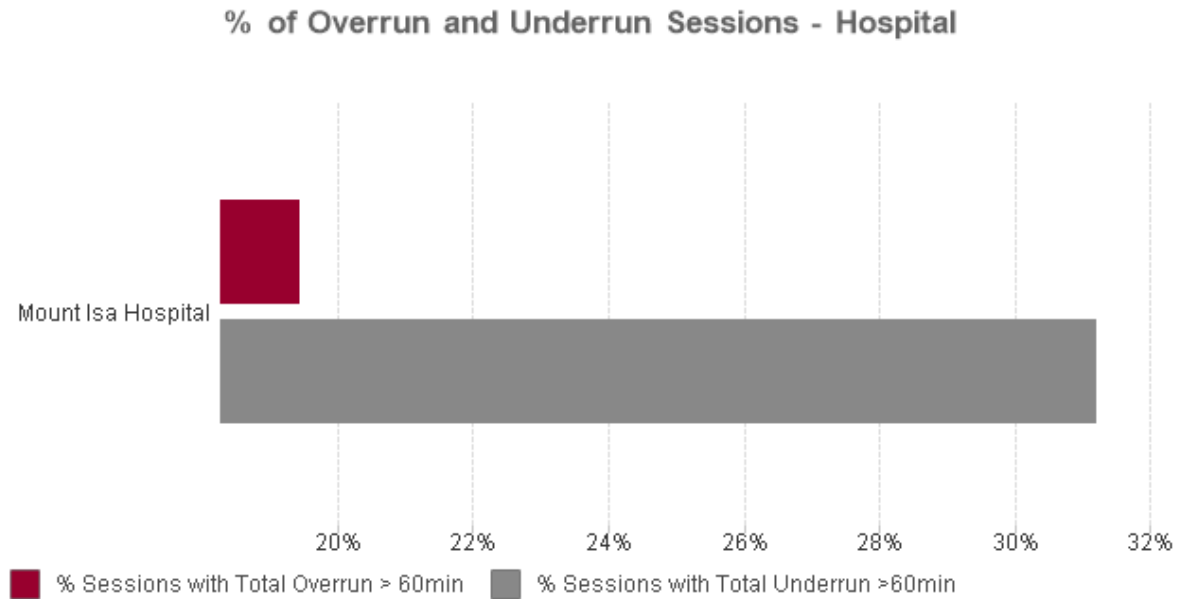
- sessions with an underrun of 60 minutes or more (red bar)
- sessions with an underrun of 60 minutes or more that had a booking cancellation within 24 hours of surgery (grey bar)
- sessions with an underrun of 60 minutes or more that had a booking cancellation on the day of surgery (green bar).

% of Underrun Sessions - over Time



Overruns and underruns

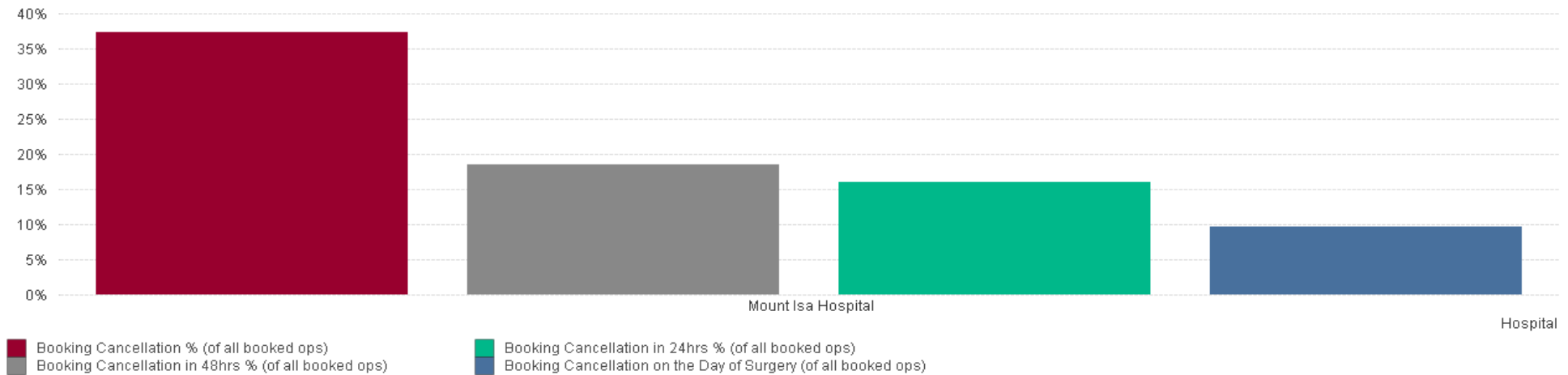
Displays the percentage of sessions with an overrun or underrun of 60 minutes or more by hospital.



Cancellations

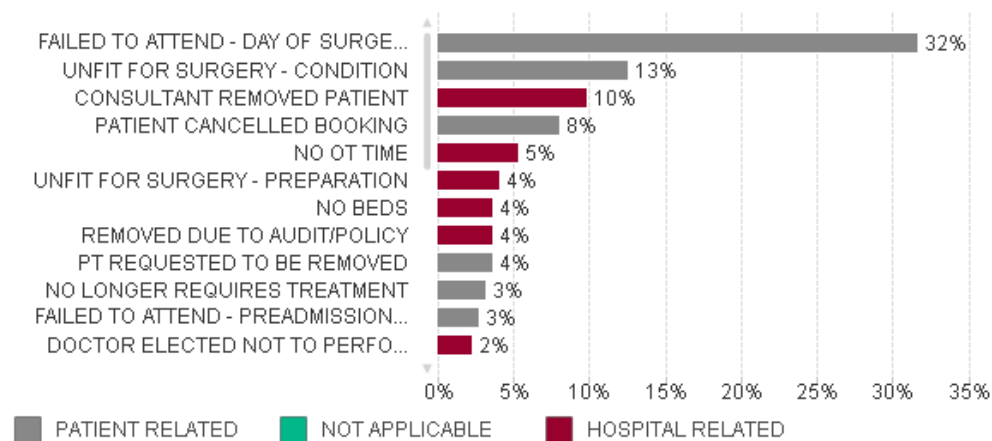
Displays the percentage of surgeries cancelled (red bar), within 48 hours (grey bar), within 24 hours of surgery (green bar) and on the day of surgery (blue bar).

Booking Cancellations - Hospital (%)



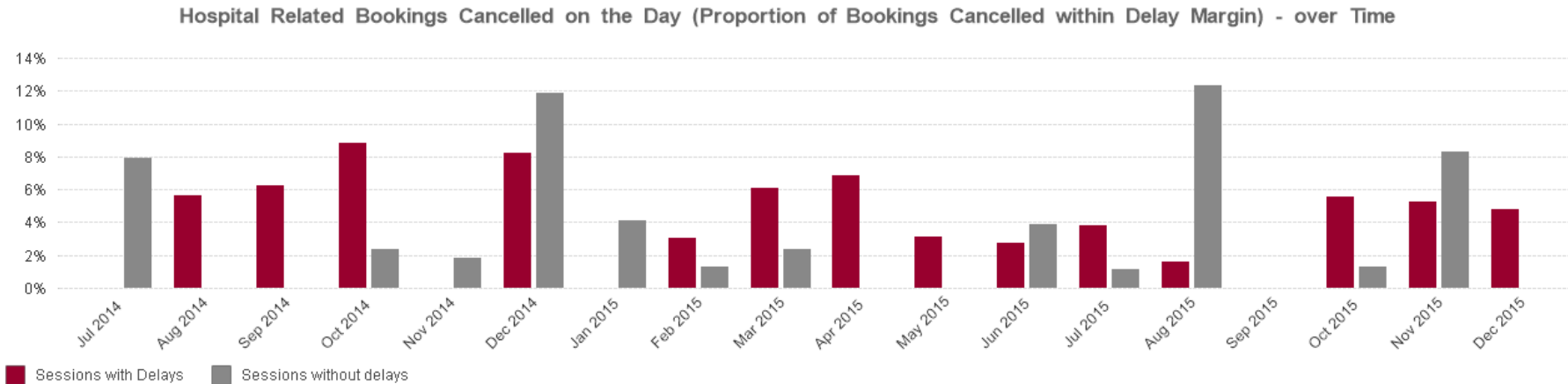
Displays the top 12 reported patient (grey bar) and hospital (red bar) related reasons for cancellations on the day of surgery.

On the Day Booking Cancellation Reasons - Frequency %



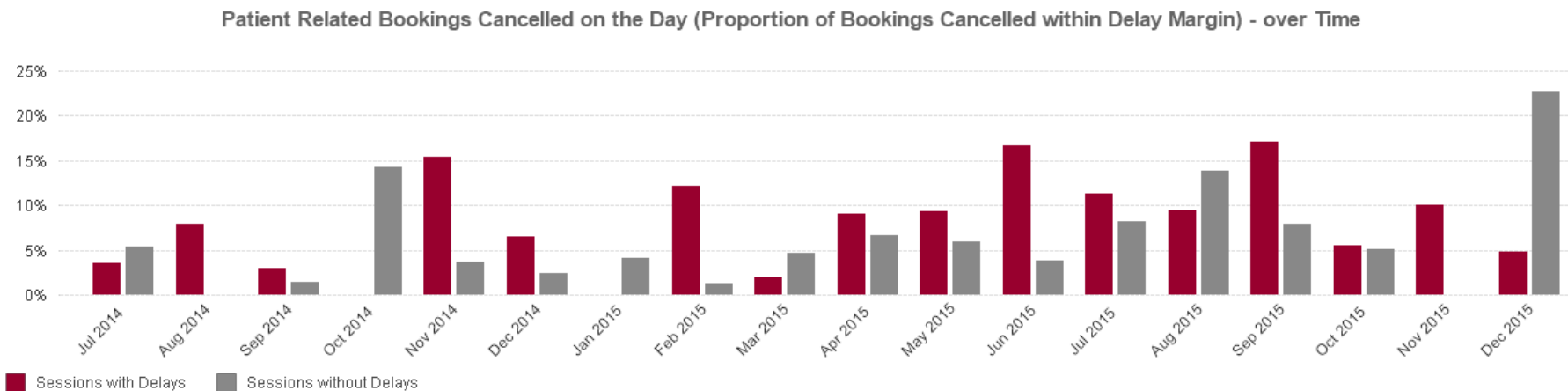
Hospital initiated cancellations in sessions with delays

Displays the percentage of sessions with a 30 minutes or more delayed start that have contributed to a hospital initiated cancellation on the day of surgery compared to sessions without a 30 minute delay.



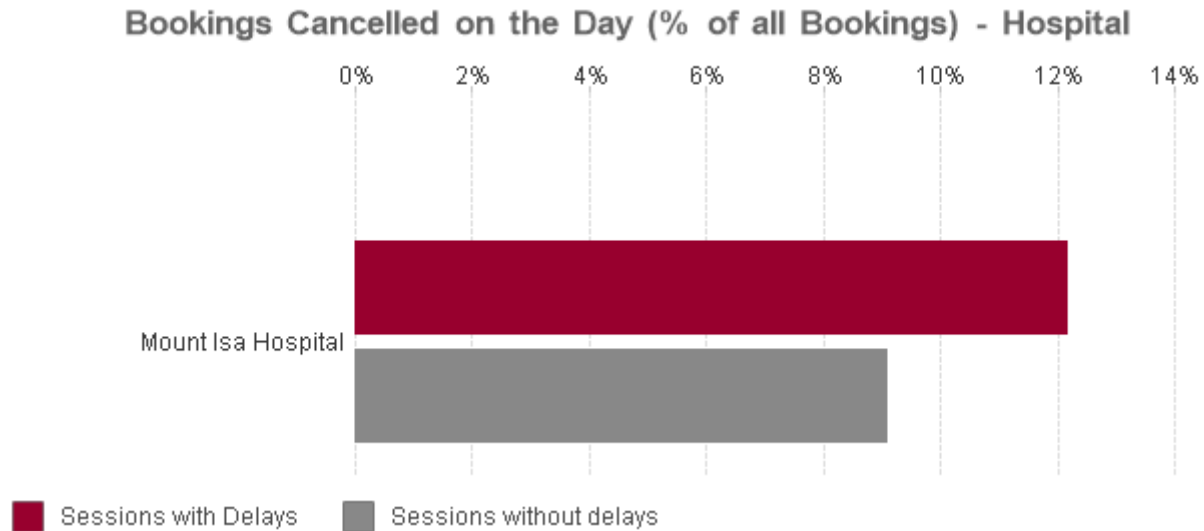
Patient initiated cancellations in sessions with delays

Displays the percentage of sessions with a 30 minutes or more delayed start that has contributed to a patient initiated cancellation on the day of surgery compared to sessions without a 30 minute delay.



Patient and hospital initiated cancellations in sessions with delays

Displays by hospital, the percentage of sessions with a delay of 30 minutes or more that have contributed to a cancellation on the day of surgery compared to sessions without a 30 minute delay.



11. South West Hospital and Health Service

Theatre performance statistics

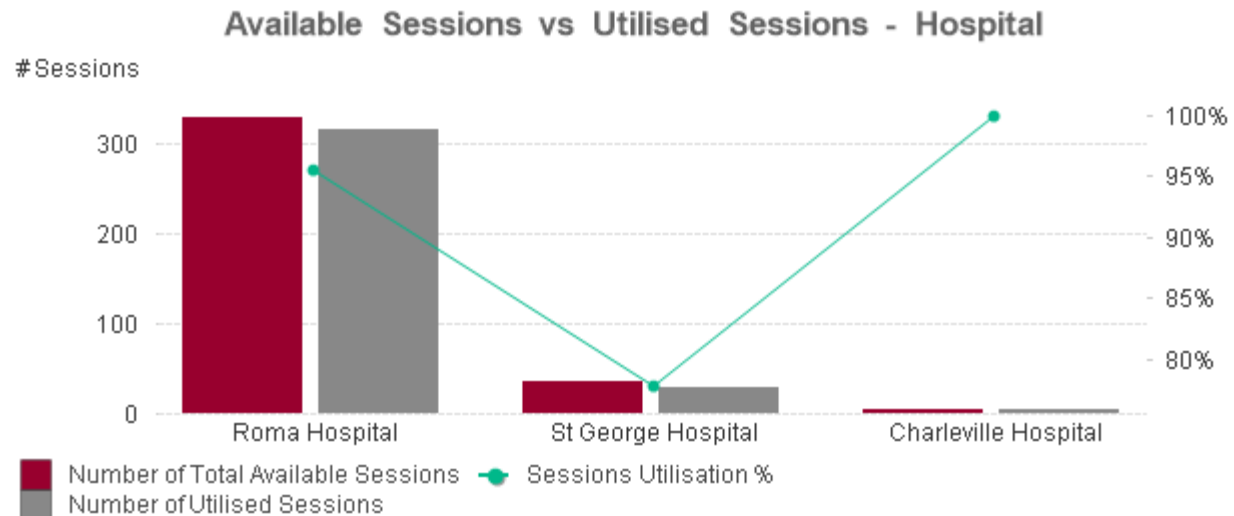
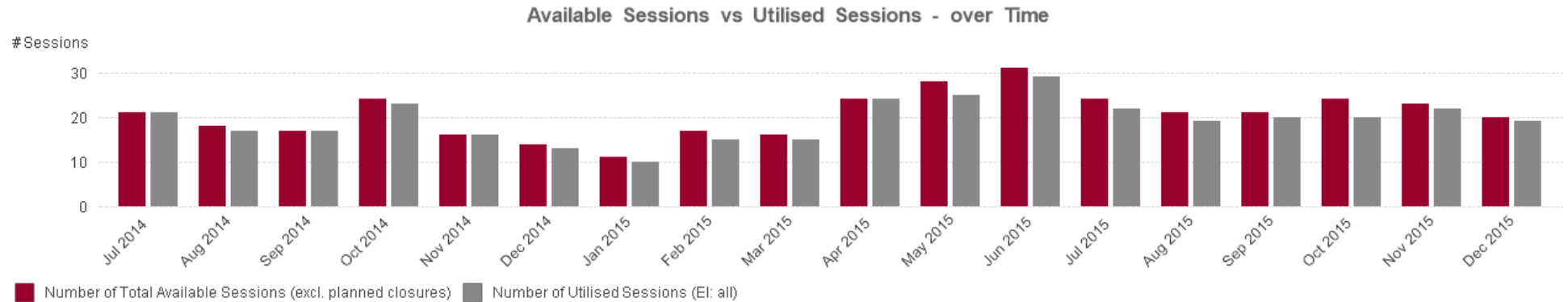
Volume 2 of Report 15 of 2015–16 is to be read in conjunction with Volume 1 and should not be used and interpreted in isolation. The following graphs and charts represent a variety of performance metrics and trend data we used to assess theatre performance. Care should be taken in comparing Hospital and Health Services and hospitals. Refer to Appendix E in Volume 1 for hospital peer groups.

Unless otherwise stated, all charts and graphs:

- cover July 2014 to December 2015
- are for elective sessions only
- include all hospitals within the South West Hospital and Health Service.

Session utilisation

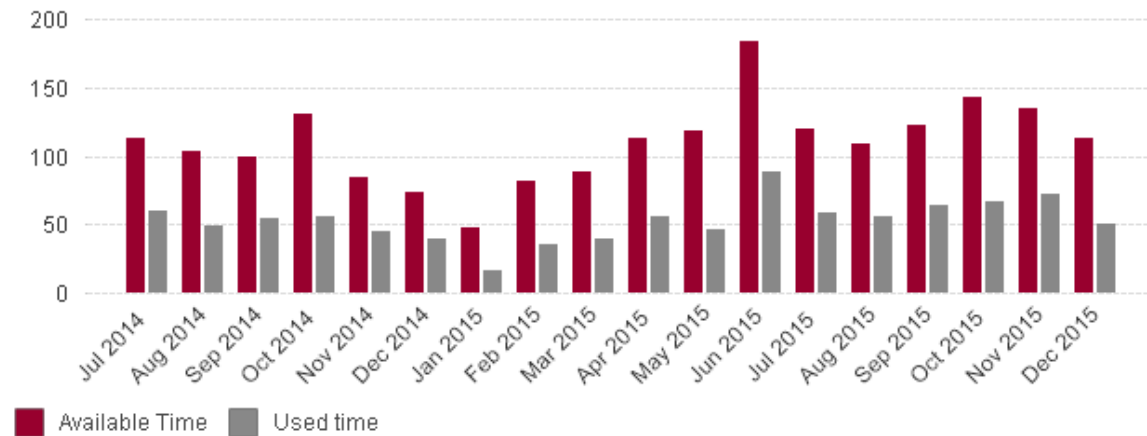
Displays the number of sessions made available for bookings compared to the number of utilised sessions (at least one operation) over time and by hospital.



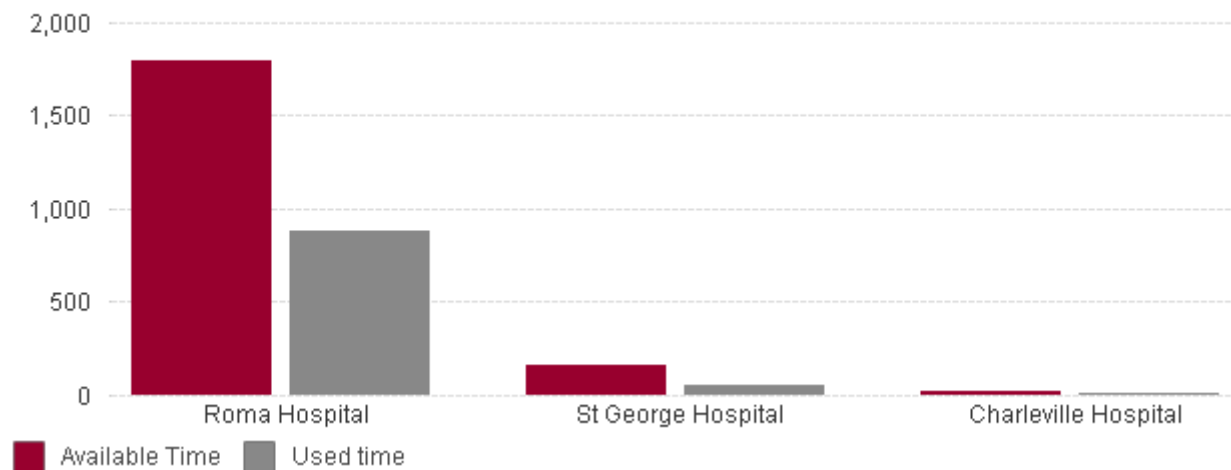
Actual versus available session time

Displays the utilised session hours (wheeling the patient into the operating room (OR) to wheeling them out, less changeover time) against available session hours.

Actual vs available Session Time - over Time

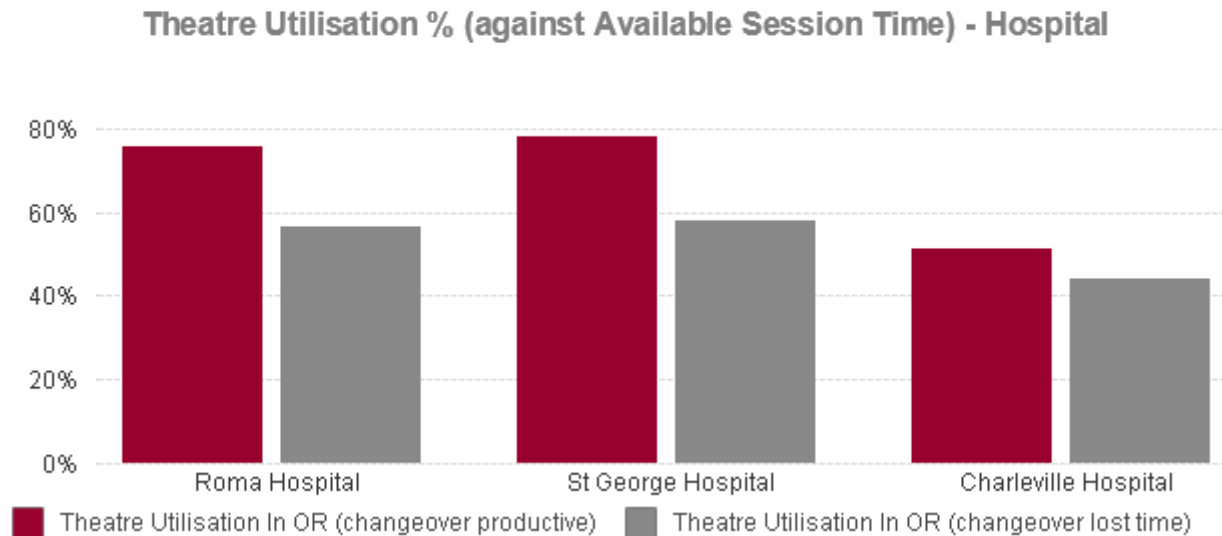
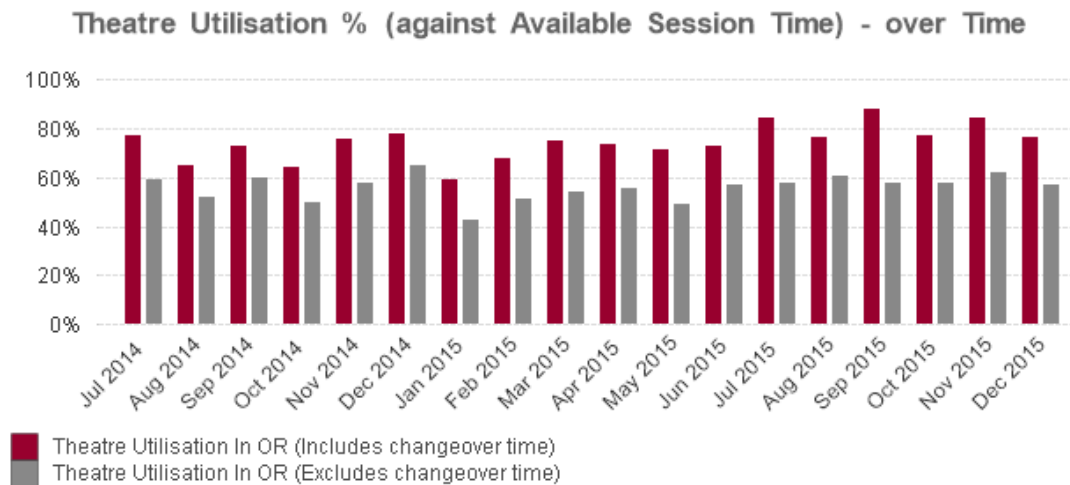


Actual vs available Session Time - Hospital



Theatre utilisation

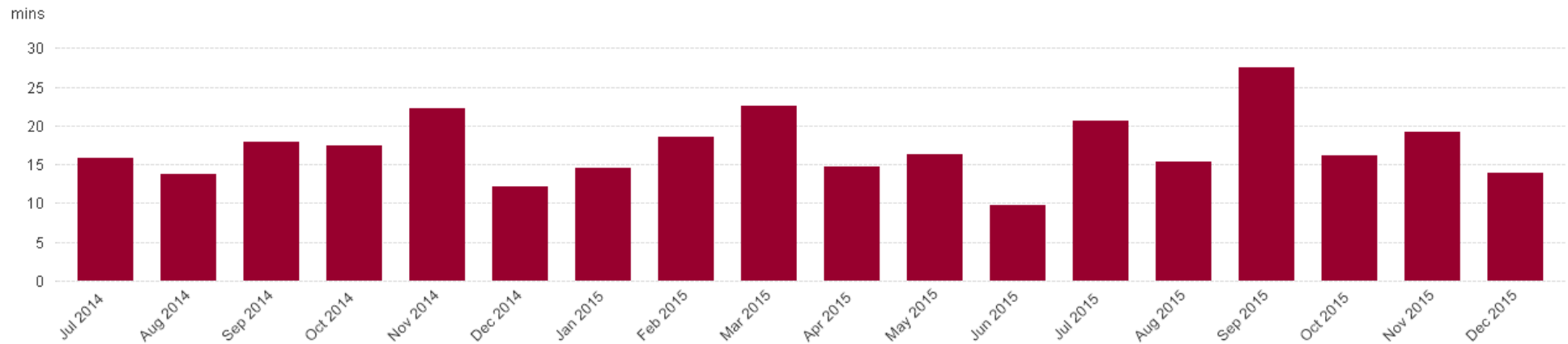
Displays the percentage of time used in an elective session against the available hours. It measures from wheeling the patient into the OR to wheeling them out; it discounts early starts or overruns. The red bars include changeover time; the grey bars exclude changeover time.



Average changeover time

Displays the average changeover time between elective surgeries, measured from wheeling a patient out to wheeling the next patient in. It excludes any time the patient remains in the operating room waiting for an orderly to take them to recovery or waiting for a recovery bed to become available.

Avg Changeover Time between Surgery - over Time



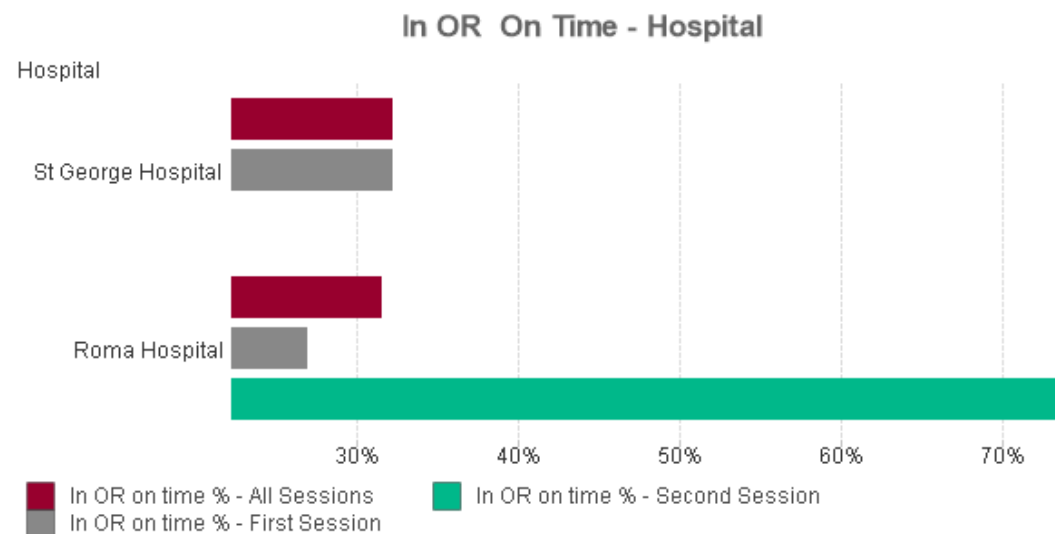
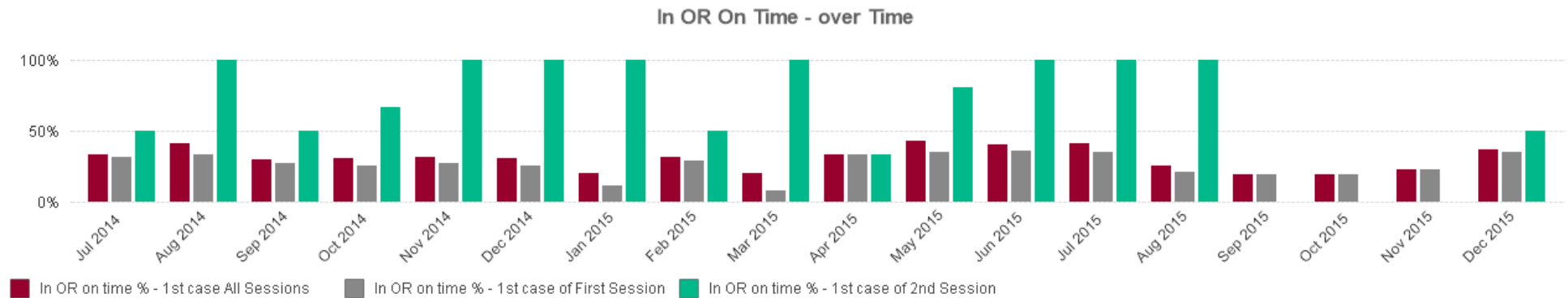
Avg Changeover Time between Surgery - Hospital



Starting on time

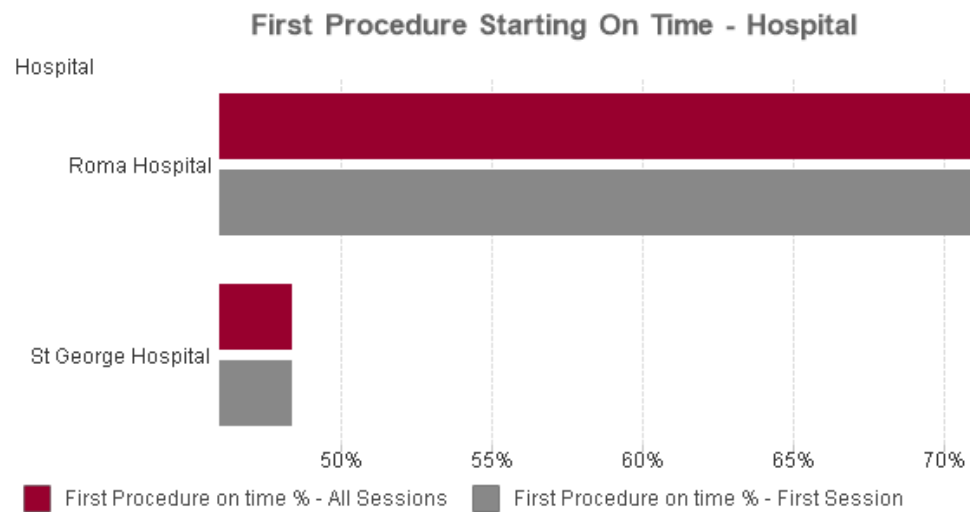
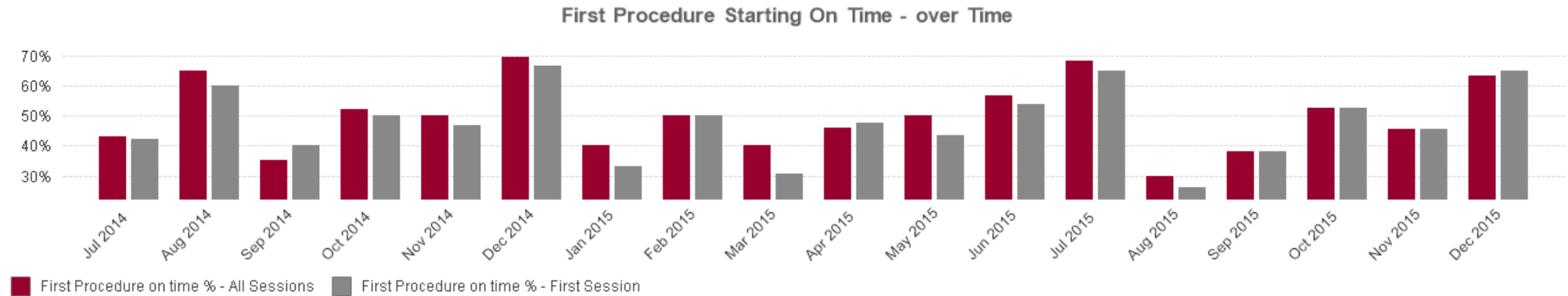
Wheeling patients into the operating theatre

Displays the percentage of first cases wheeled into theatre by the scheduled start time for the first session (grey bar), second session (green bar) and all sessions (red bar) over time and by hospital.



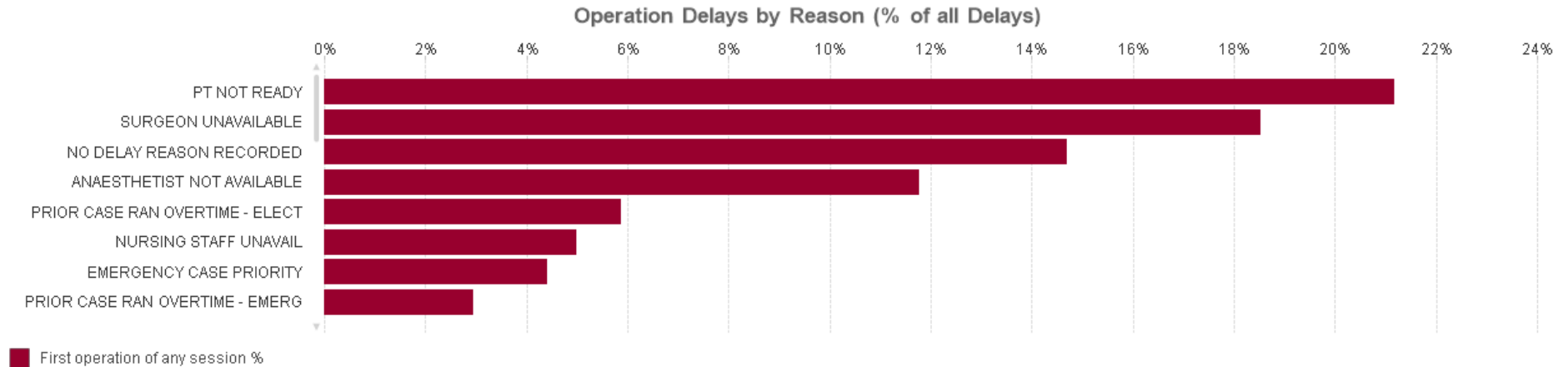
Commencing the first procedure

Displays the percentage of procedures in all sessions (red bar) and in the first session (grey bar) that commenced within 30 minutes of the scheduled start time over time and by hospital.



Delay reasons

Displays the top eight reported reasons that the first surgery of any session was delayed by 10 minutes or more.

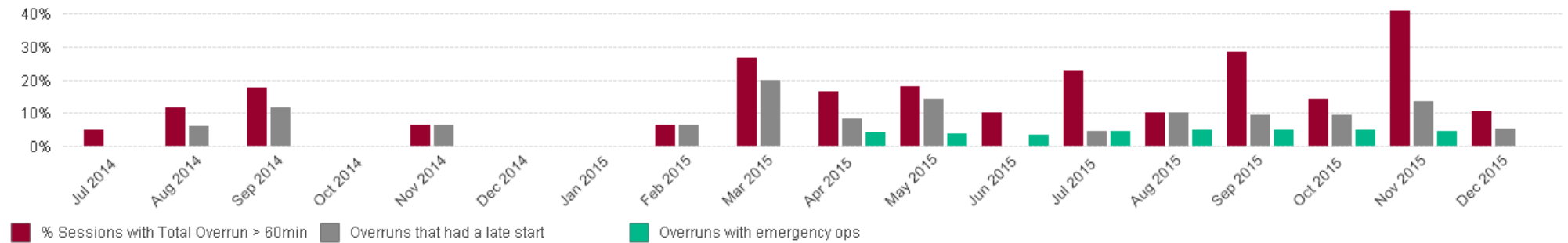


Session overruns

Displays the percentage of:

- sessions with an overrun of 60 minutes or more (red bar)
- sessions with a 30 minute delay or more contributing to overruns of 60 minutes or more (grey bar)
- overruns of 60 minutes or more that had emergency operations in the session (green bar).

% of Overrun Sessions - over Time



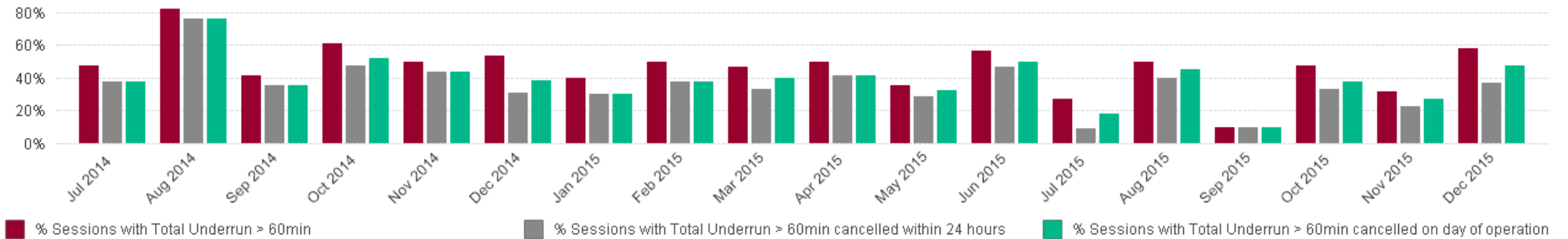
Note: Blank months indicate a nil result.

Session underruns

Displays the percentage of:

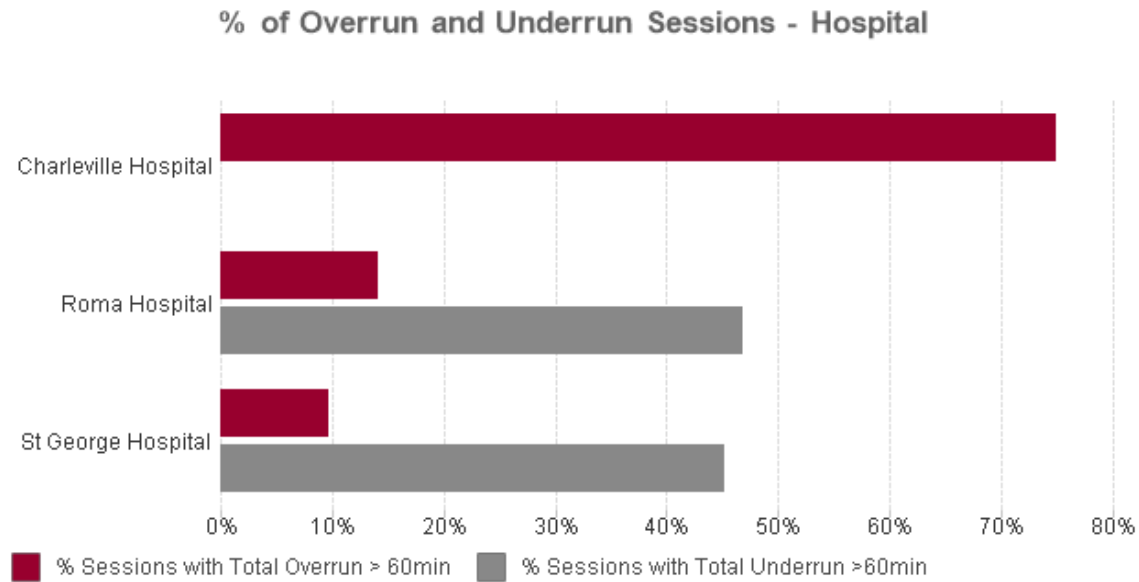
- sessions with an underrun of 60 minutes or more (red bar)
- sessions with an underrun of 60 minutes or more that had a booking cancellation within 24 hours of surgery (grey bar)
- sessions with an underrun of 60 minutes or more that had a booking cancellation on the day of surgery (green bar).

% of Underrun Sessions - over Time



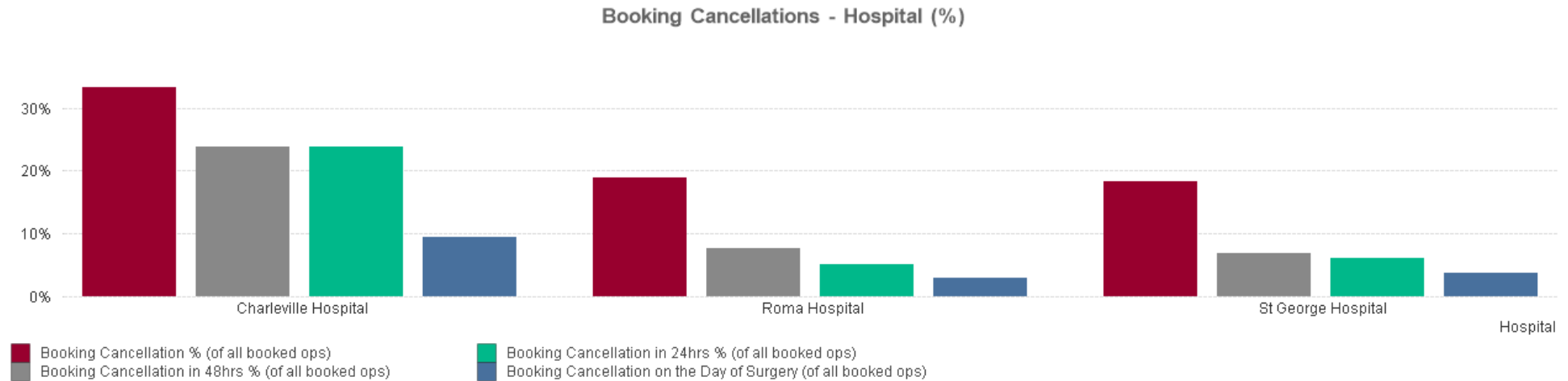
Overruns and underruns

Displays the percentage of sessions with an overrun or underrun of 60 minutes or more by hospital.

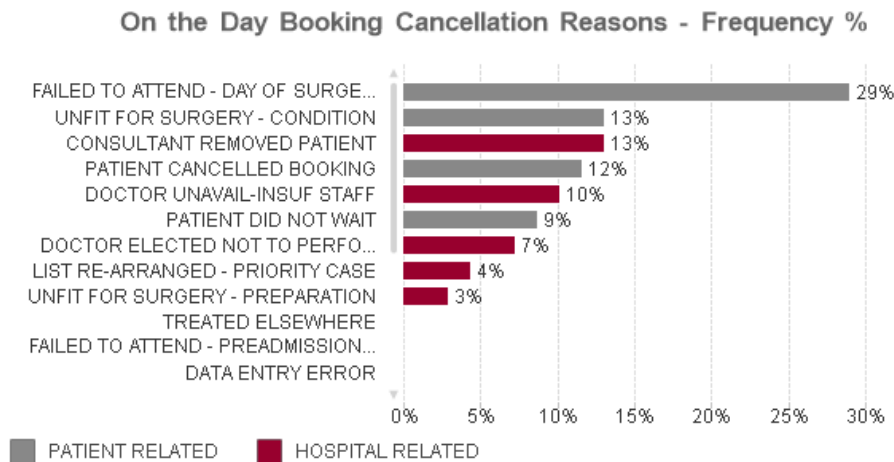


Cancellations

Displays the percentage of surgeries cancelled (red bar), within 48 hours (grey bar), within 24 hours of surgery (green bar) and on the day of surgery (blue bar).



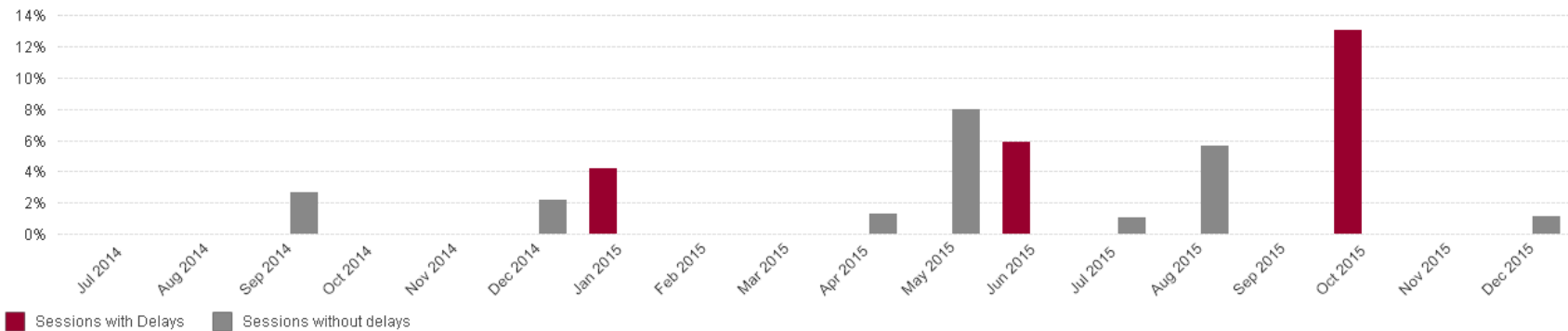
Displays the top 12 reported patient (grey bar) and hospital (red bar) related reasons for cancellations on the day of surgery.



Hospital initiated cancellations in sessions with delays

Displays the percentage of sessions with a 30 minutes or more delayed start that have contributed to a hospital initiated cancellation on the day of surgery compared to sessions without a 30 minute delay.

Hospital Related Bookings Cancelled on the Day (Proportion of Bookings Cancelled within Delay Margin) - over Time

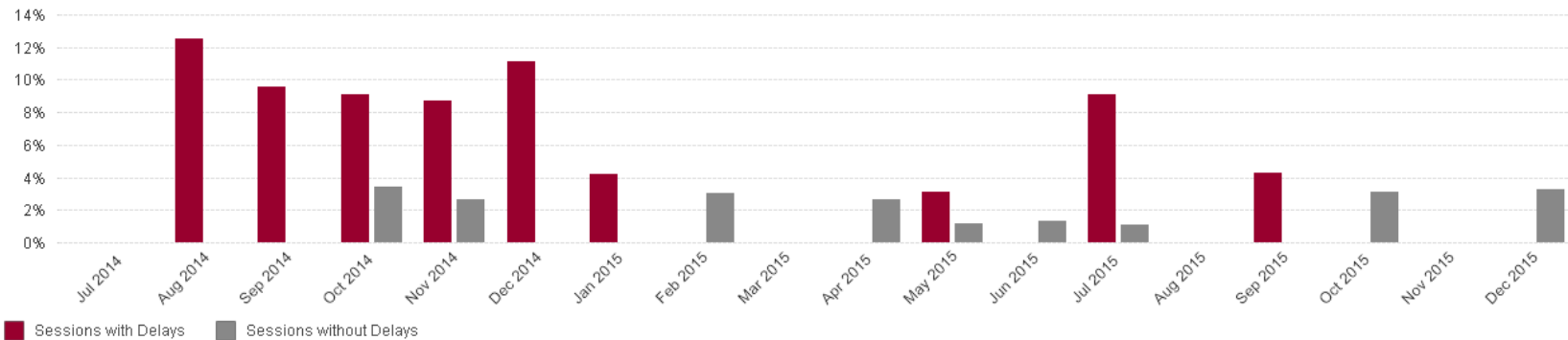


Note: Blank months indicate a nil result.

Patient initiated cancellations in sessions with delays

Displays the percentage of sessions with a 30 minutes or more delayed start that has contributed to a patient initiated cancellation on the day of surgery compared to sessions without a 30 minute delay.

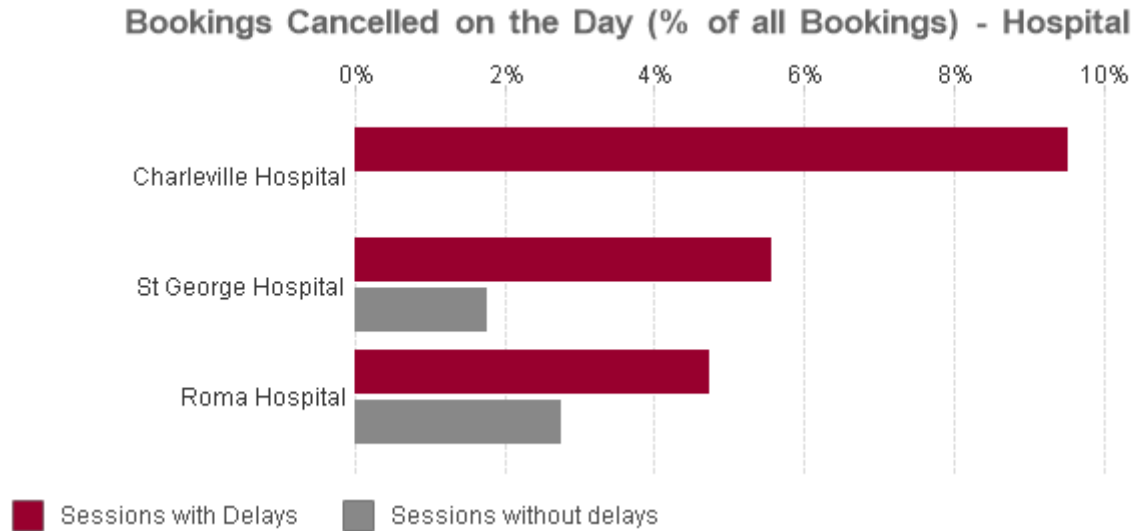
Patient Related Bookings Cancelled on the Day (Proportion of Bookings Cancelled within Delay Margin) - over Time



Note: Blank months indicate a nil result.

Patient and hospital initiated cancellations in sessions with delays

Displays by hospital, the percentage of sessions with a delay of 30 minutes or more that have contributed to a cancellation on the day of surgery compared to sessions without a 30 minute delay.



12. Sunshine Coast Hospital and Health Service

Theatre performance statistics

Volume 2 of Report 15 of 2015–16 is to be read in conjunction with Volume 1 and should not be used and interpreted in isolation. The following graphs and charts represent a variety of performance metrics and trend data we used to assess theatre performance.

Approximately 39 per cent of the Sunshine Coast HHS surgeries have been undertaken in private hospitals under two contractual fee per surgery arrangements, representing approximately 29 per cent of their delivered weighted activity units. This activity is not captured in the Operating Room Management Information System (ORMIS) and performance data for has not been included in this audit. These arrangements require a minimum volume of activity be undertaken in private hospitals. The outsourcing arrangements commenced prior to the period analysed and continued for the duration of the audit.

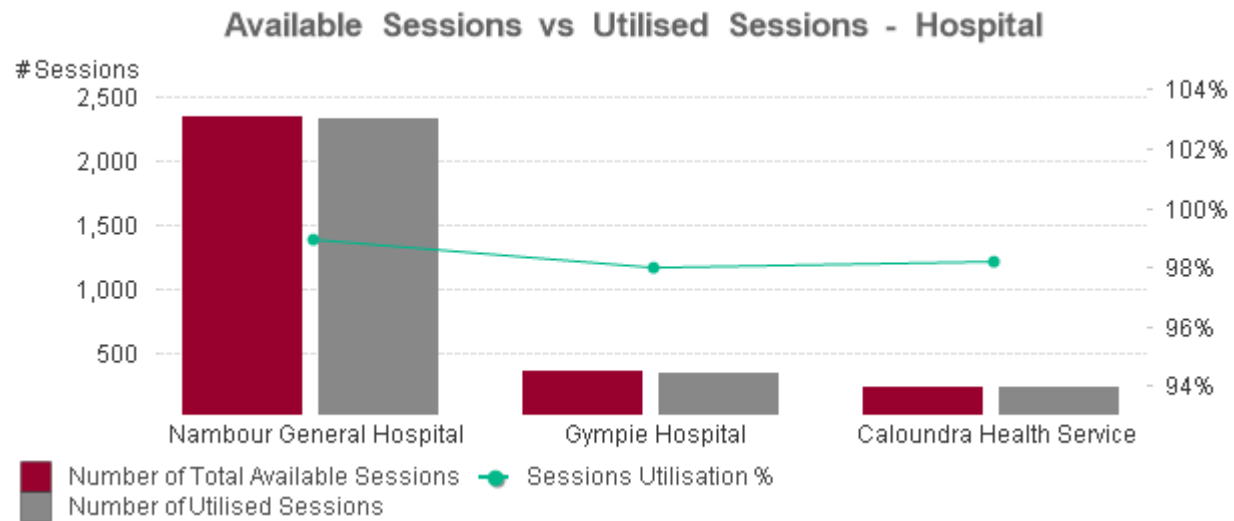
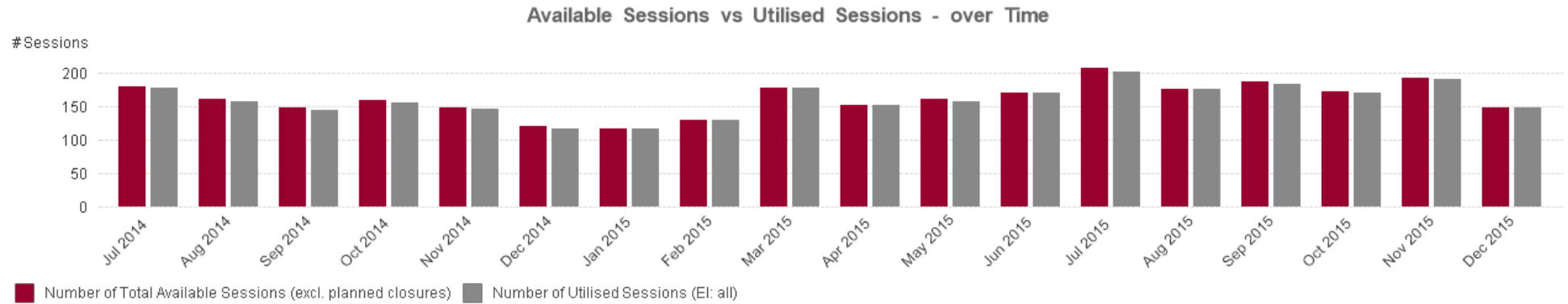
Care should be taken in comparing Hospital and Health Services and hospitals. Refer to Appendix E in Volume 1 for hospital peer groups.

Unless otherwise stated, all charts and graphs:

- cover July 2014 to December 2015
- are for elective sessions only
- include all hospitals within the Sunshine Coast Hospital and Health Service.

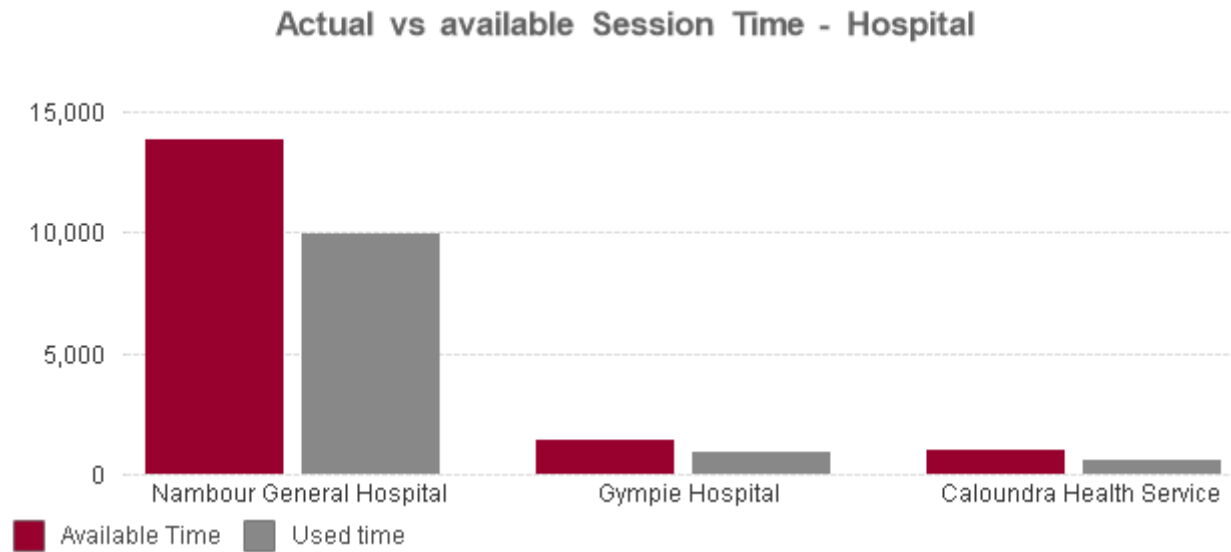
Session utilisation

Displays the number of sessions made available for bookings compared to the number of utilised sessions (at least one operation) over time and by hospital.



Actual versus available session time

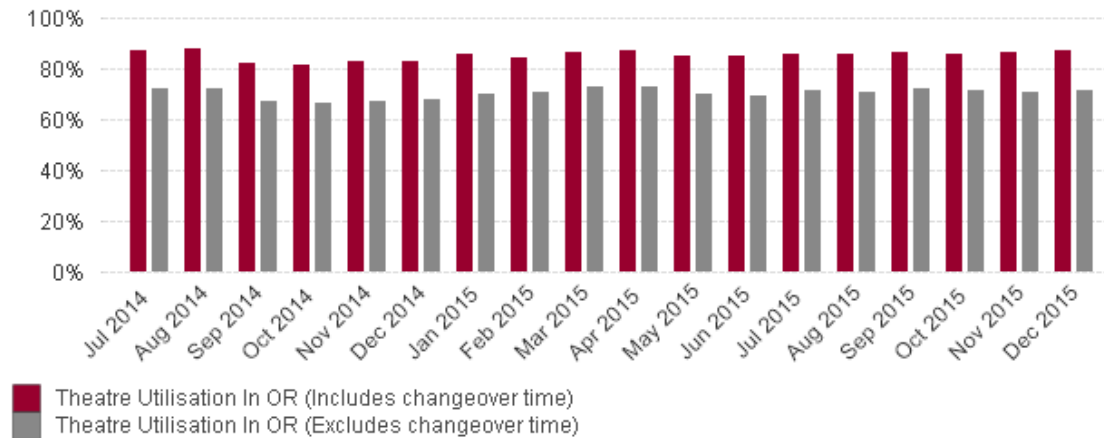
Displays the utilised session hours (wheeling the patient into the operating room (OR) to wheeling them out, less changeover time) against available session hours.



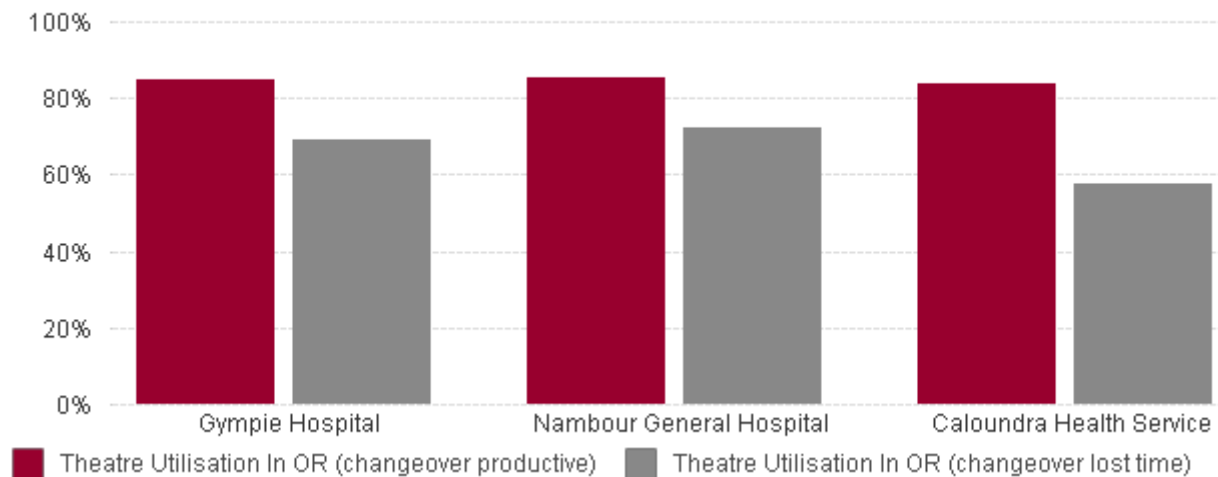
Theatre utilisation

Displays the percentage of time used in an elective session against the available hours. It measures from wheeling the patient into the OR to wheeling them out; it discounts early starts or overruns. The red bars include changeover time; the grey bars exclude changeover time.

Theatre Utilisation % (against Available Session Time) - over Time



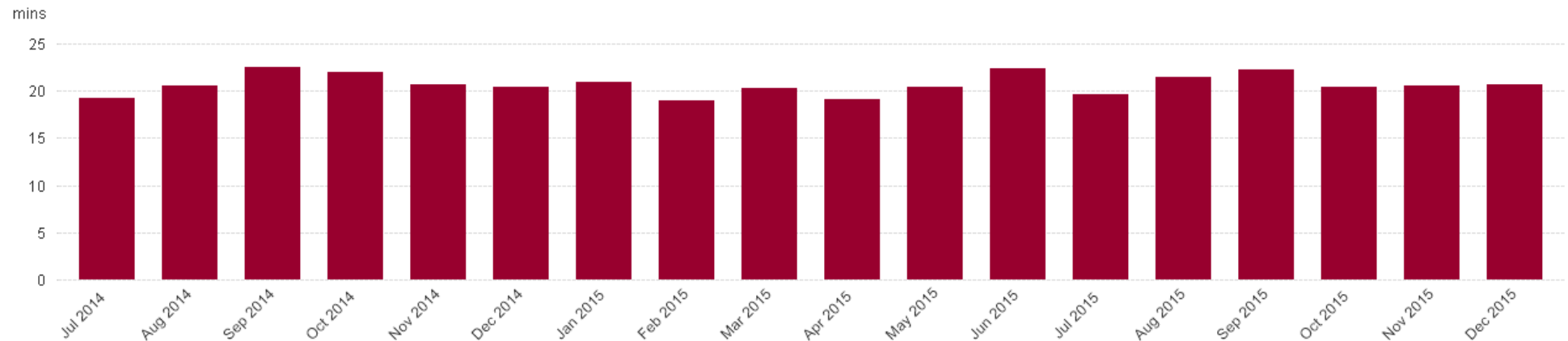
Theatre Utilisation % (against Available Session Time) - Hospital



Average changeover time

Displays the average changeover time between elective surgeries, measured from wheeling a patient out to wheeling the next patient in. It excludes any time the patient remains in the operating room waiting for an orderly to take them to recovery or waiting for a recovery bed to become available.

Avg Changeover Time between Surgery - over Time



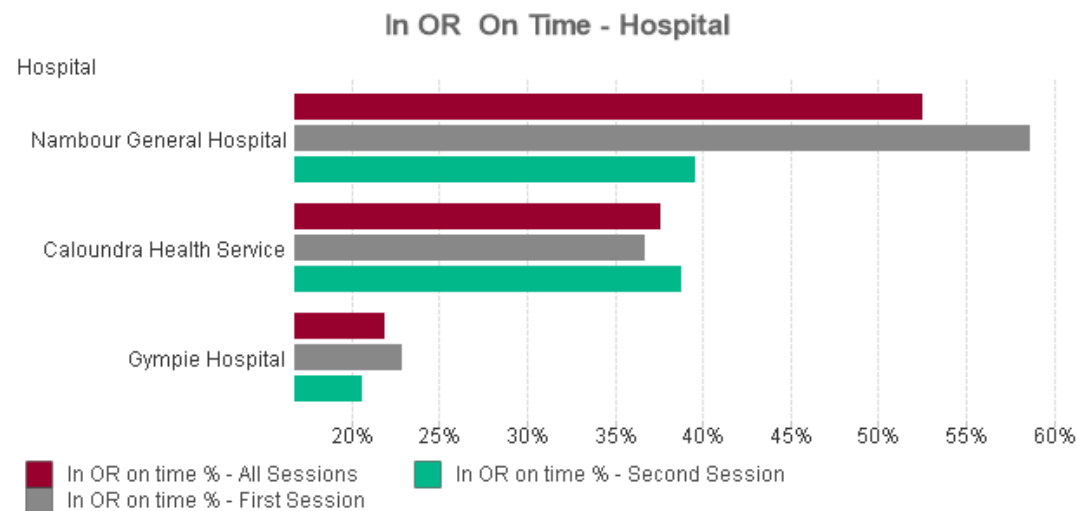
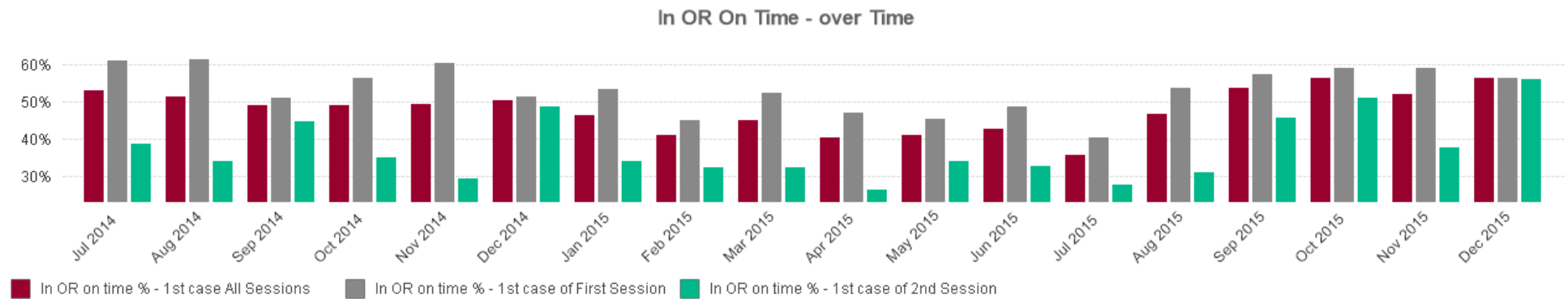
Avg Changeover Time between Surgery - Hospital



Starting on time

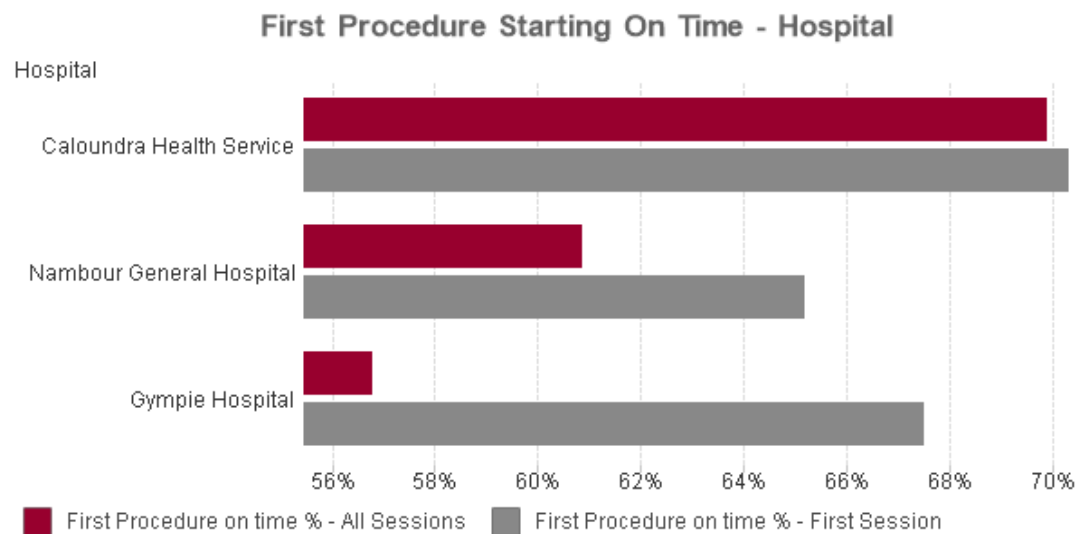
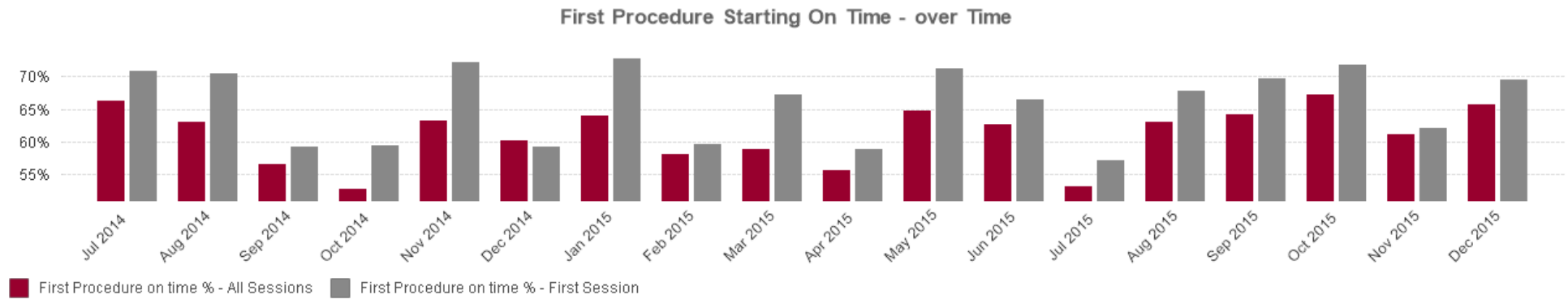
Wheeling patients into the operating theatre

Displays the percentage of first cases wheeled into theatre by the scheduled start time for the first session (grey bar), second session (green bar) and all sessions (red bar) over time and by hospital.



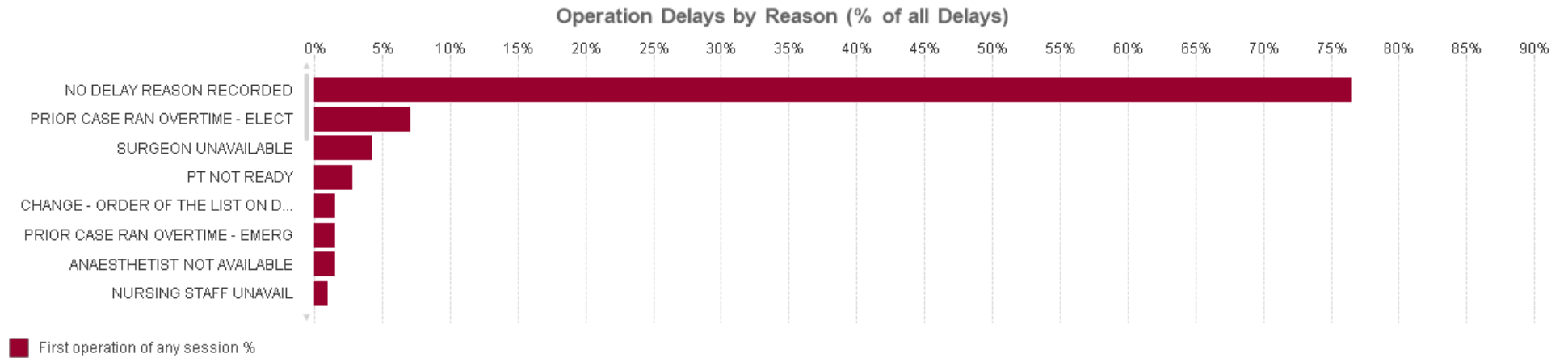
Commencing the first procedure

Displays the percentage of procedures in all sessions (red bar) and in the first session (grey bar) that commenced within 30 minutes of the scheduled start time over time and by hospital.



Delay reasons

Displays the top eight reported reasons that the first surgery of any session was delayed by 10 minutes or more.

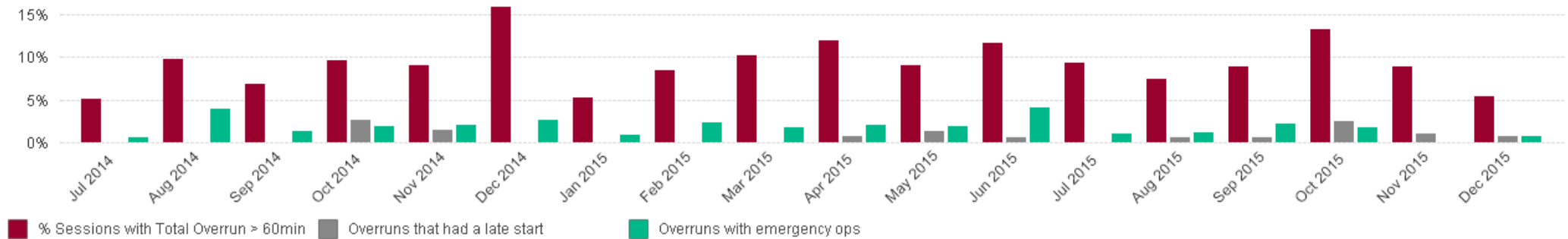


Session overruns

Displays the percentage of:

- sessions with an overrun of 60 minutes or more (red bar)
- sessions with a 30 minute delay or more contributing to overruns of 60 minutes or more (grey bar)
- overruns of 60 minutes or more that had emergency operations in the session (green bar).

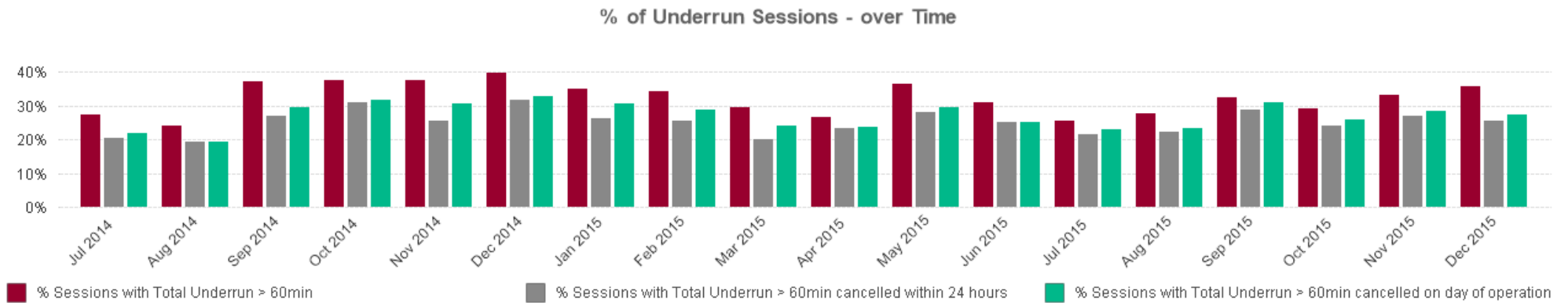
% of Overrun Sessions - over Time



Session underruns

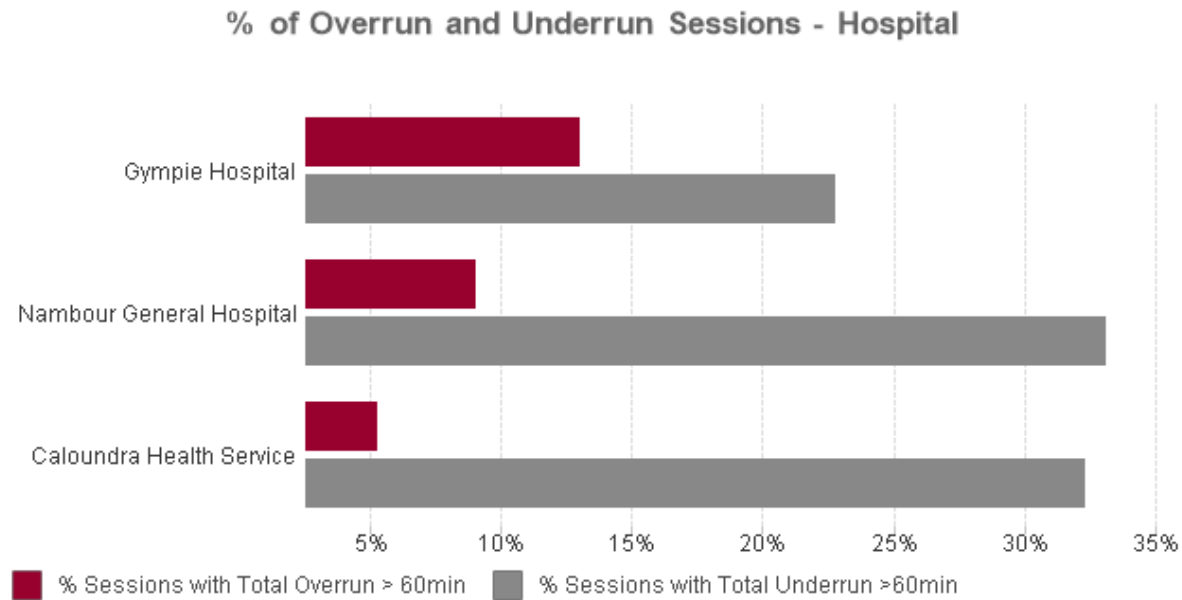
Displays the percentage of:

- sessions with an underrun of 60 minutes or more (red bar)
- sessions with an underrun of 60 minutes or more that had a booking cancellation within 24 hours of surgery (grey bar)
- sessions with an underrun of 60 minutes or more that had a booking cancellation on the day of surgery (green bar).



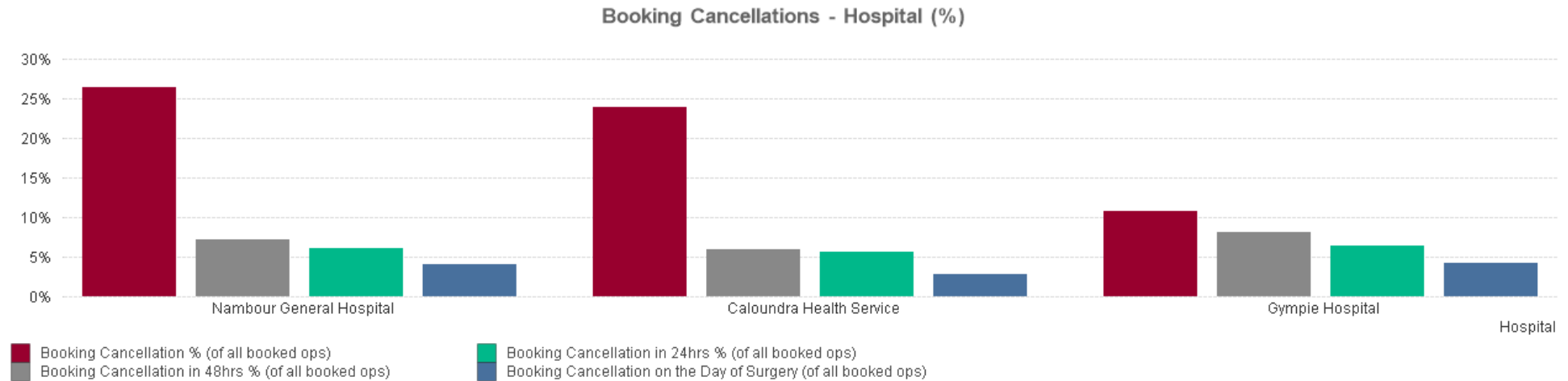
Overruns and underruns

Displays the percentage of sessions with an overrun or underrun of 60 minutes or more by hospital.

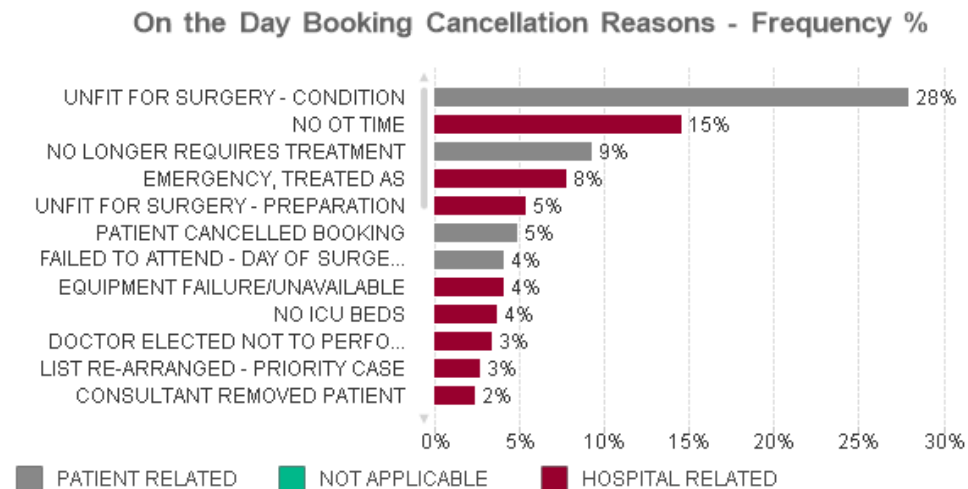


Cancellations

Displays the percentage of surgeries cancelled (red bar), within 48 hours (grey bar), within 24 hours of surgery (green bar) and on the day of surgery (blue bar).



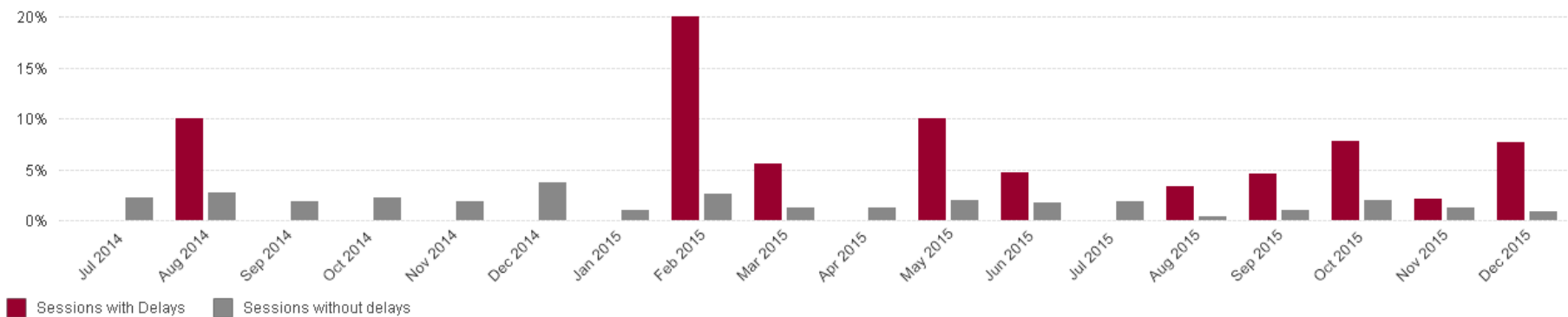
Displays the top 12 reported patient (grey bar) and hospital (red bar) related reasons for cancellations on the day of surgery.



Hospital initiated cancellations in sessions with delays

Displays the percentage of sessions with a 30 minutes or more delayed start that have contributed to a hospital initiated cancellation on the day of surgery compared to sessions without a 30 minute delay.

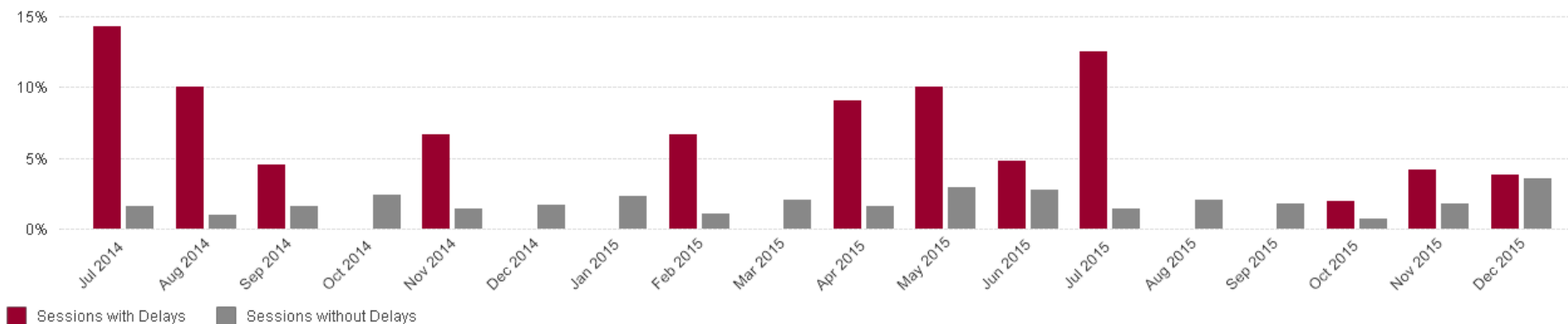
Hospital Related Bookings Cancelled on the Day (Proportion of Bookings Cancelled within Delay Margin) - over Time



Patient initiated cancellations in sessions with delays

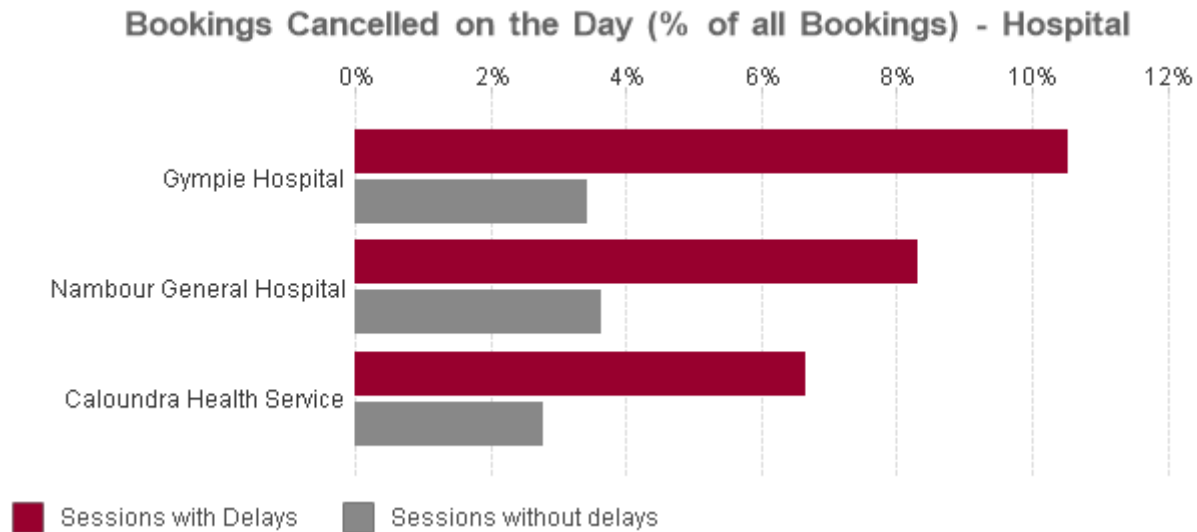
Displays the percentage of sessions with a 30 minutes or more delayed start that has contributed to a patient initiated cancellation on the day of surgery compared to sessions without a 30 minute delay.

Patient Related Bookings Cancelled on the Day (Proportion of Bookings Cancelled within Delay Margin) - over Time



Patient and hospital initiated cancellations in sessions with delays

Displays by hospital, the percentage of sessions with a delay of 30 minutes or more that have contributed to a cancellation on the day of surgery compared to sessions without a 30 minute delay.



13. Torres and Cape Hospital and Health Service

Theatre performance statistics

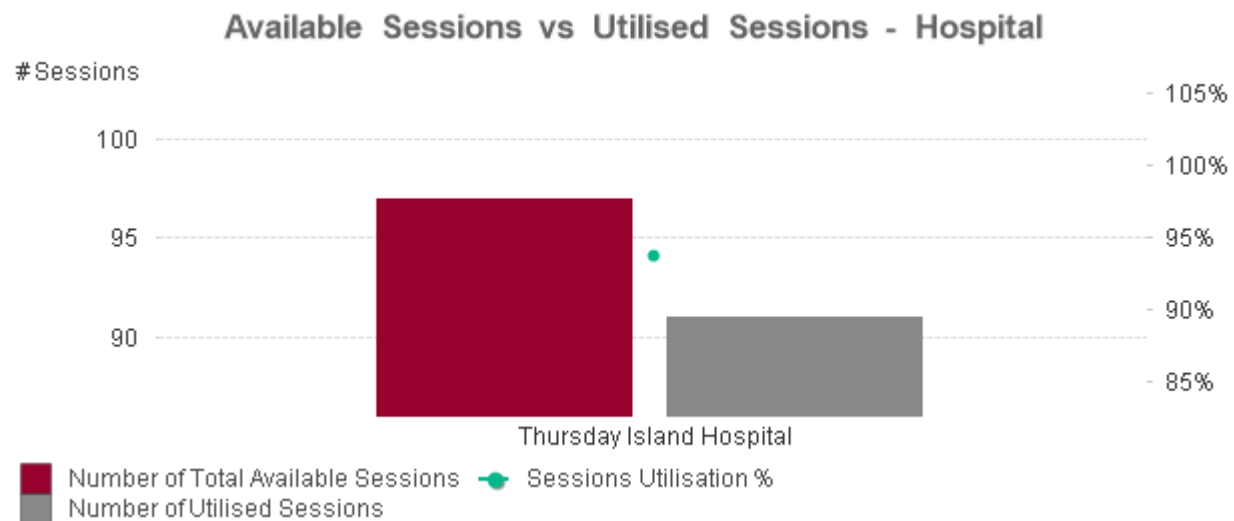
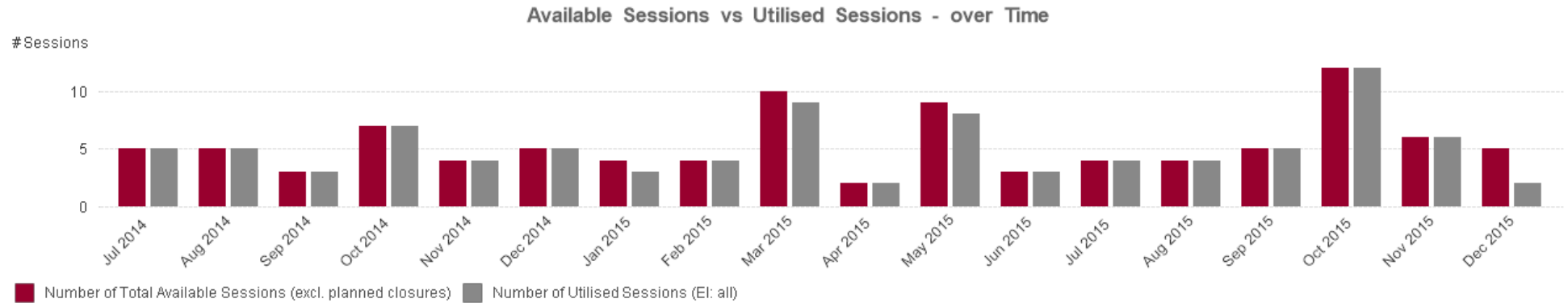
Volume 2 of Report 15 of 2015–16 is to be read in conjunction with Volume 1 and should not be used and interpreted in isolation. The following graphs and charts represent a variety of performance metrics and trend data we used to assess theatre performance. Care should be taken in comparing Hospital and Health Services and hospitals. Refer to Appendix E in Volume 1 for hospital peer groups.

Unless otherwise stated, all charts and graphs:

- cover July 2014 to December 2015
- are for elective sessions only
- include all hospitals within the Torres and Cape Hospital and Health Service.

Session utilisation

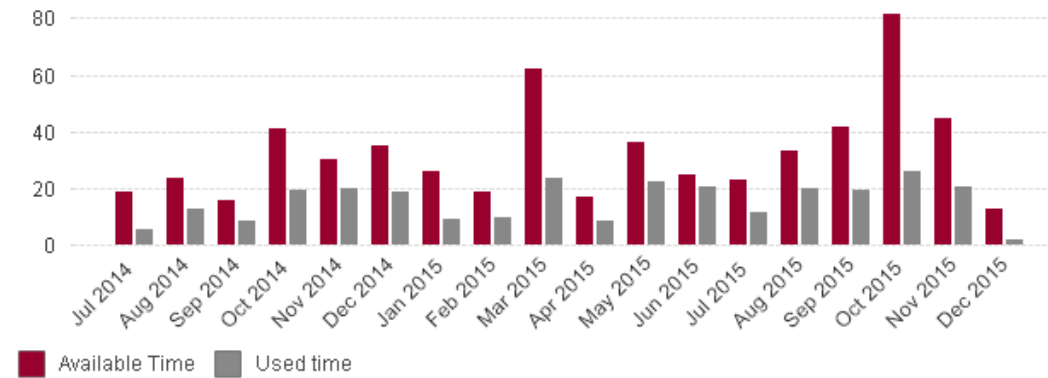
Displays the number of sessions made available for bookings compared to the number of utilised sessions (at least one operation) over time and by hospital.



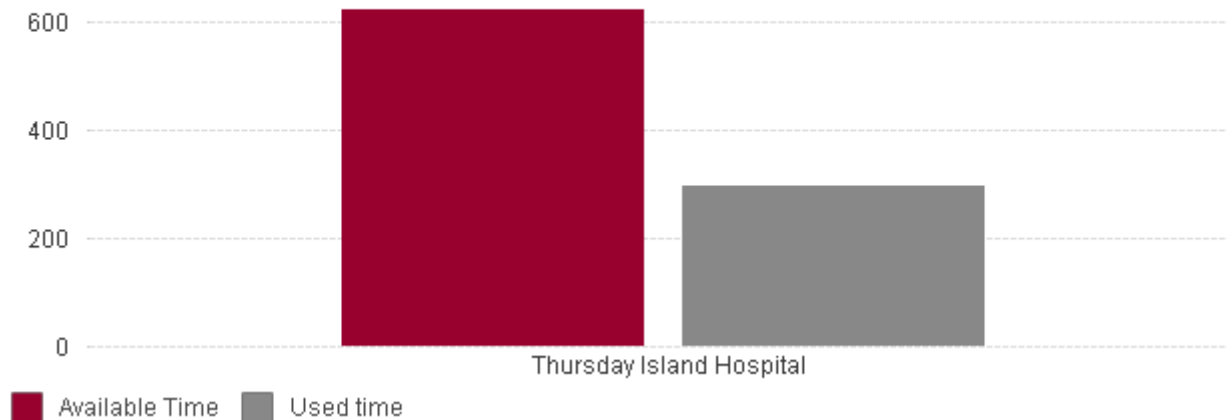
Actual versus available session time

Displays the utilised session hours (wheeling the patient into the operating room (OR) to wheeling them out, less changeover time) against available session hours.

Actual vs available Session Time - over Time



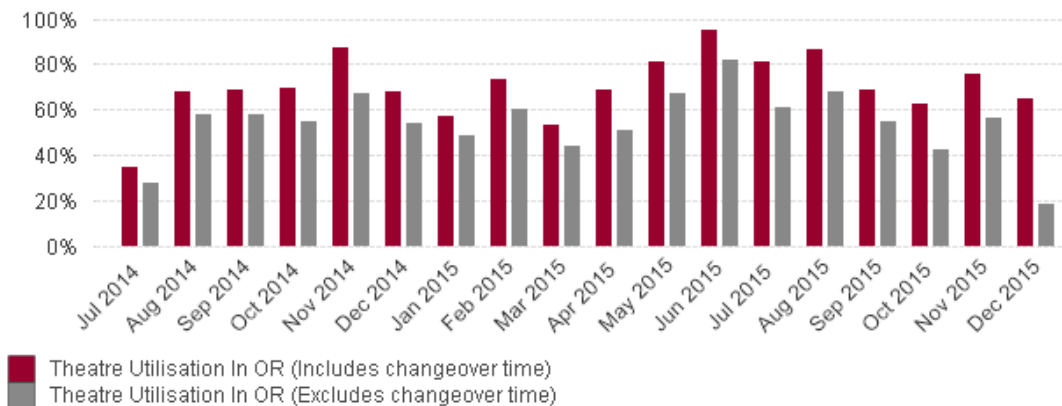
Actual vs available Session Time - Hospital



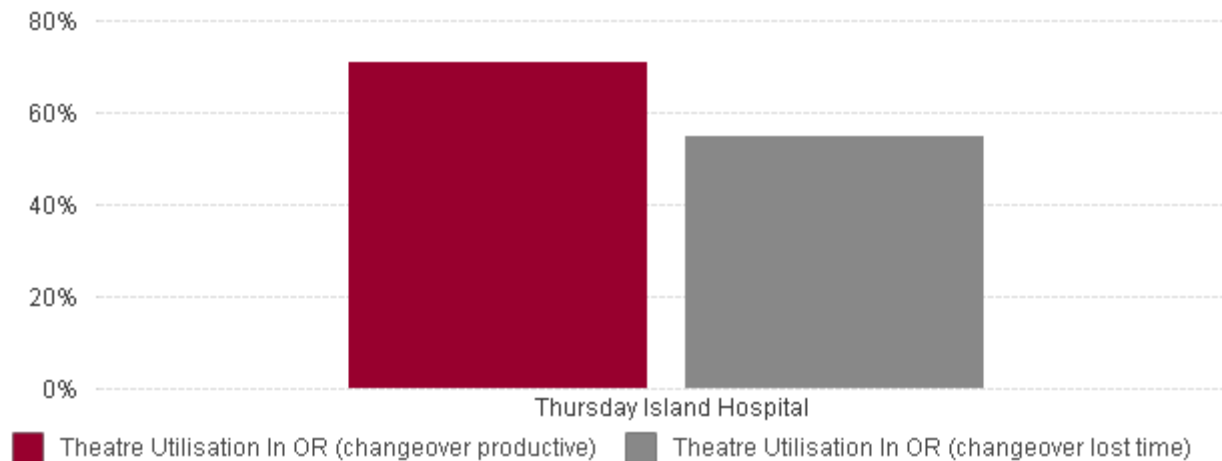
Theatre utilisation

Displays the percentage of time used in an elective session against the available hours. It measures from wheeling the patient into the OR to wheeling them out; it discounts early starts or overruns. The red bars include changeover time; the grey bars exclude changeover time.

Theatre Utilisation % (against Available Session Time) - over Time



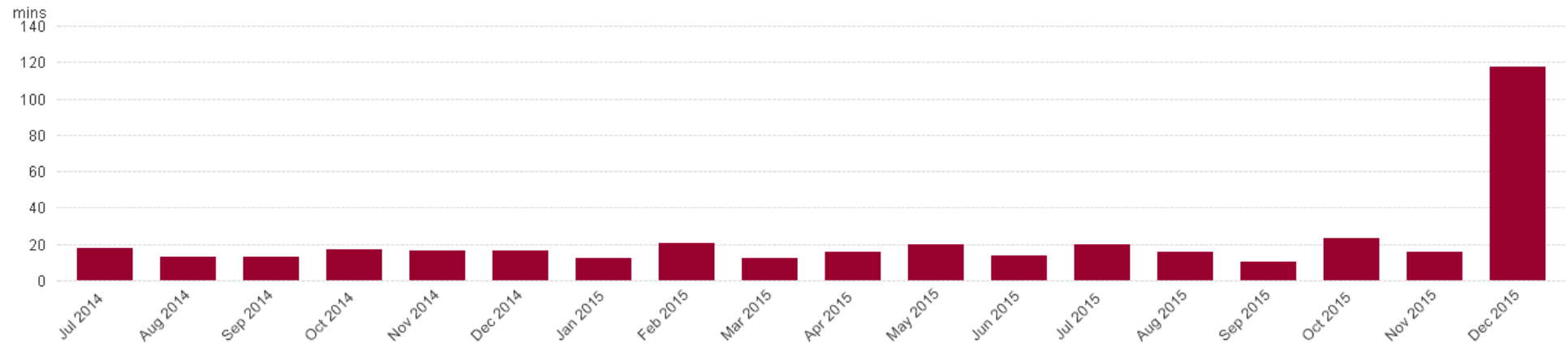
Theatre Utilisation % (against Available Session Time) - Hospital



Average changeover time

Displays the average changeover time between elective surgeries, measured from wheeling a patient out to wheeling the next patient in. It excludes any time the patient remains in the operating room waiting for an orderly to take them to recovery or waiting for a recovery bed to become available.

Avg Changeover Time between Surgery - over Time



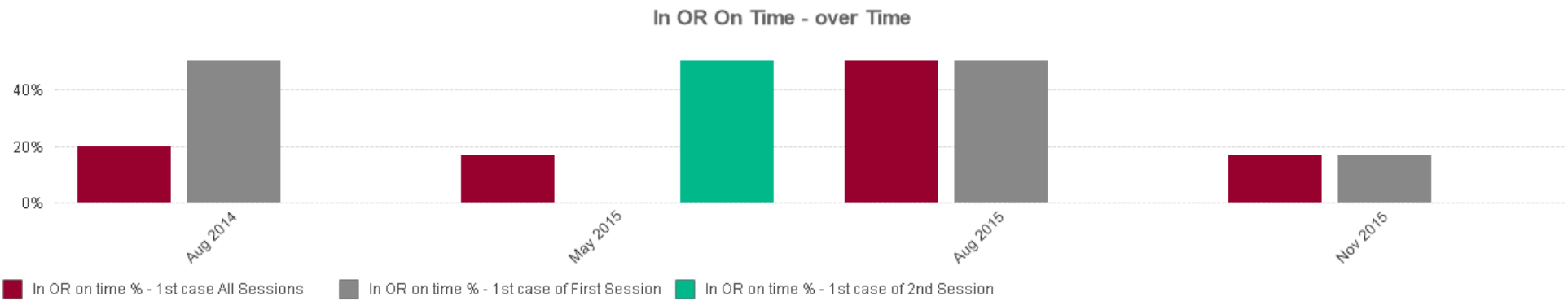
Avg Changeover Time between Surgery - Hospital



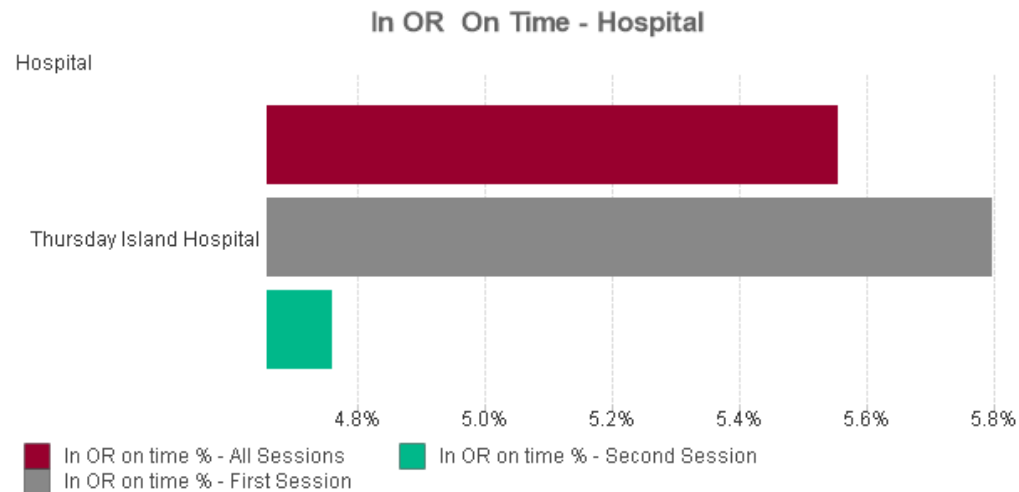
Starting on time

Wheeling patients into the operating theatre

Displays the percentage of first cases wheeled into theatre by the scheduled start time for the first session (grey bar), second session (green bar) and all sessions (red bar) over time and by hospital.

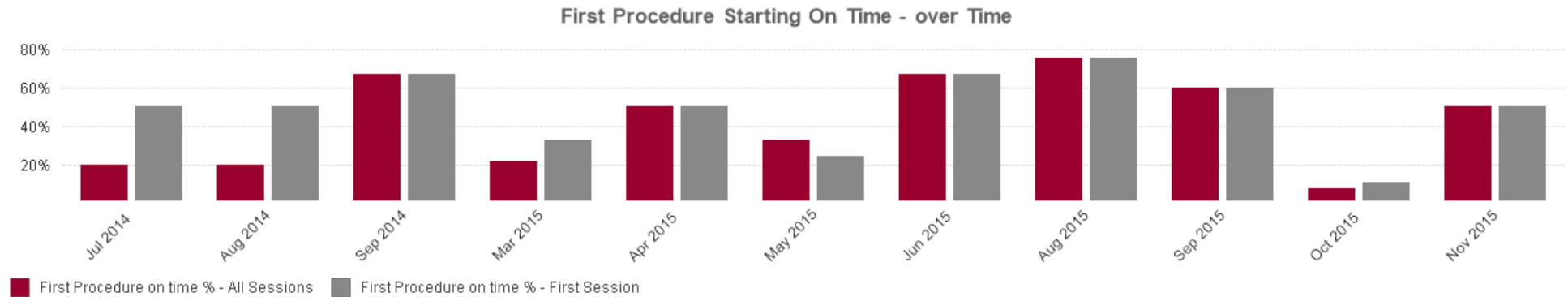


Note: Blank months indicate a nil result.

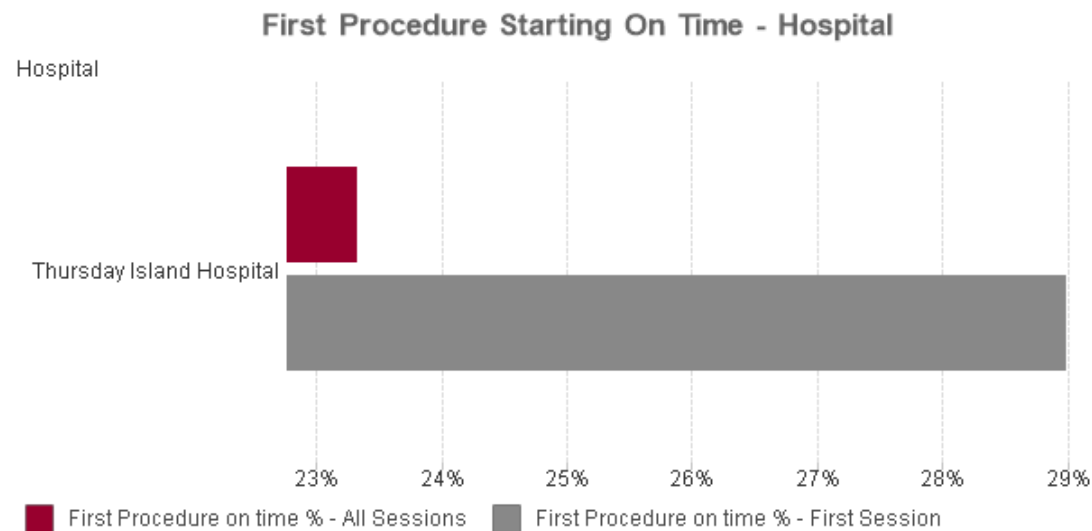


Commencing the first procedure

Displays the percentage of procedures in all sessions (red bar) and in the first session (grey bar) that commenced within 30 minutes of the scheduled start time over time and by hospital.

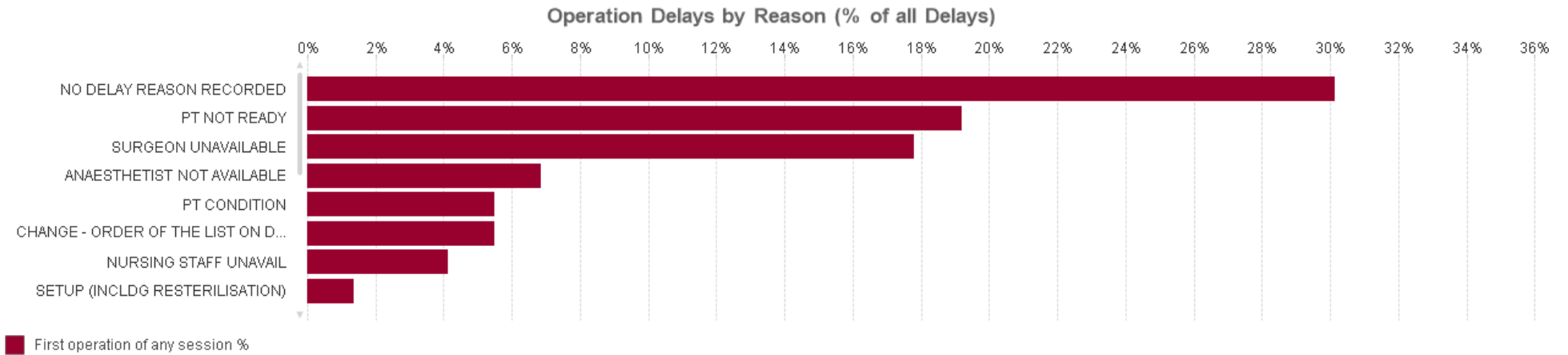


Note: Blank months indicate a nil result.



Delay reasons

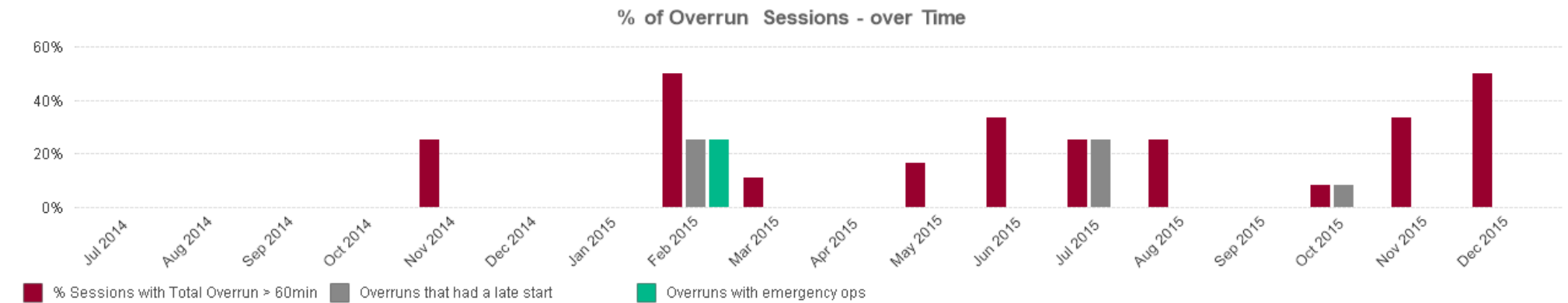
Displays the top eight reported reasons that the first surgery of any session was delayed by 10 minutes or more.



Session overruns

Displays the percentage of:

- sessions with an overrun of 60 minutes or more (red bar)
- sessions with a 30 minute delay or more contributing to overruns of 60 minutes or more (grey bar)
- overruns of 60 minutes or more that had emergency operations in the session (green bar).

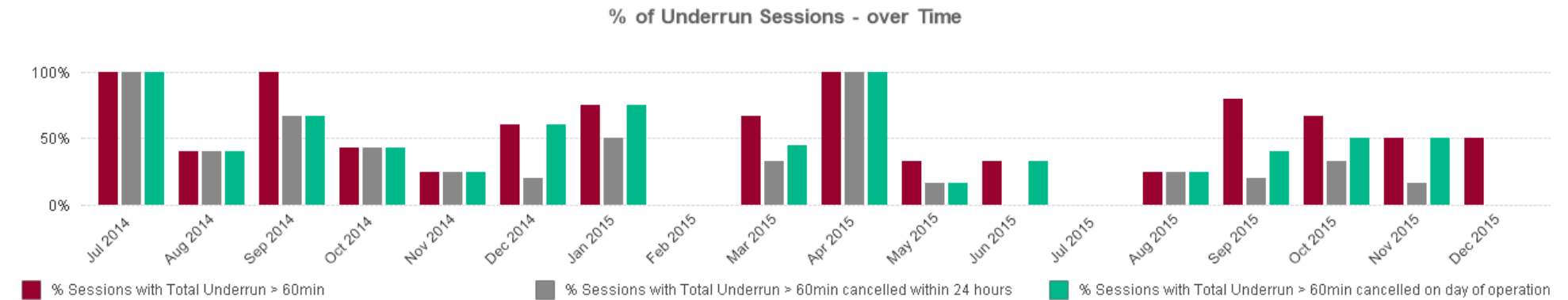


Note: Blank months indicate a nil result.

Session underruns

Displays the percentage of:

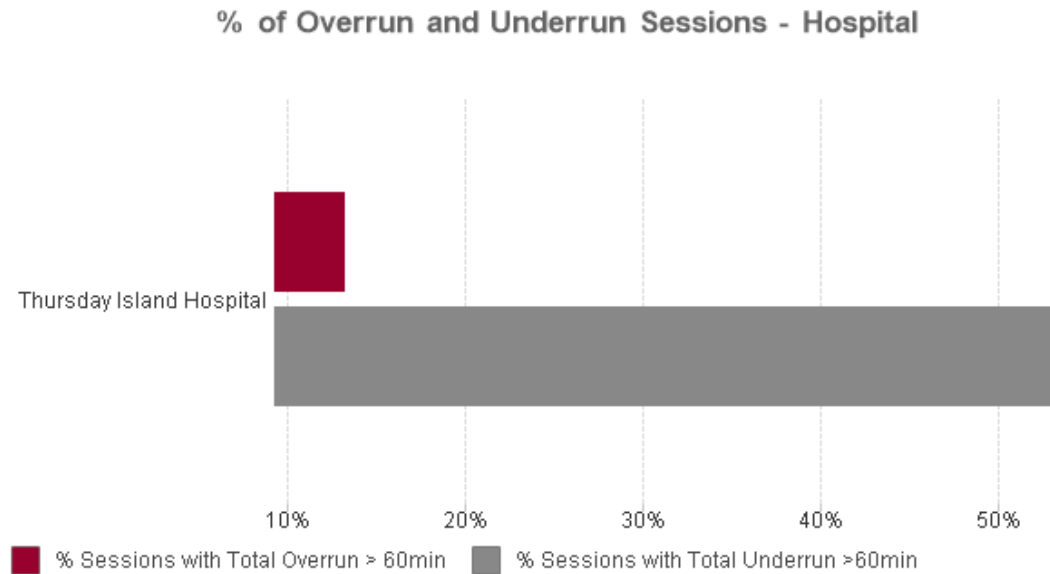
- sessions with an underrun of 60 minutes or more (red bar)
- sessions with an underrun of 60 minutes or more that had a booking cancellation within 24 hours of surgery (grey bar)
- sessions with an underrun of 60 minutes or more that had a booking cancellation on the day of surgery (green bar).



Note: Blank months indicate a nil result.

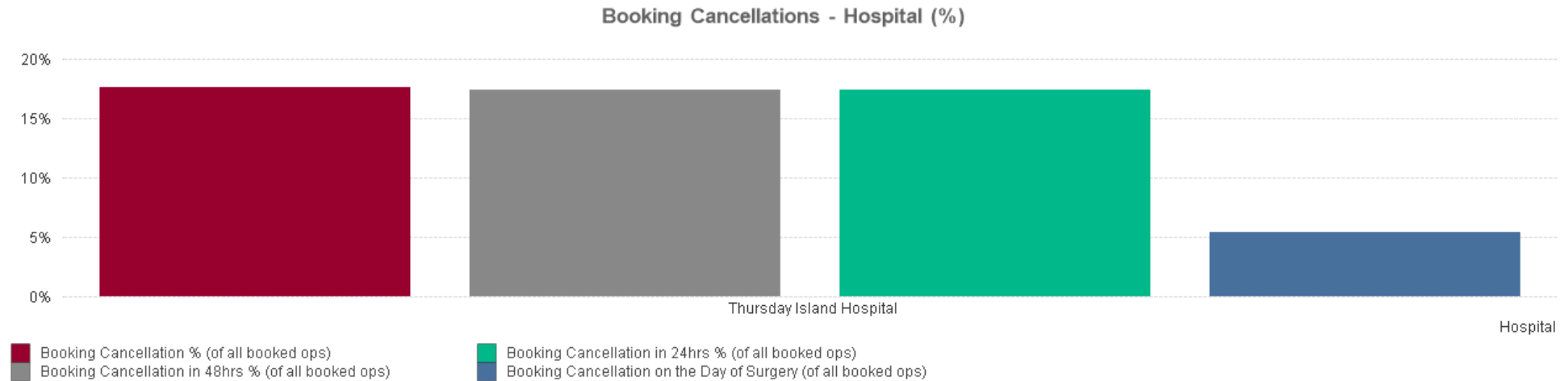
Overruns and underruns

Displays the percentage of sessions with an overrun or underrun of 60 minutes or more by hospital.

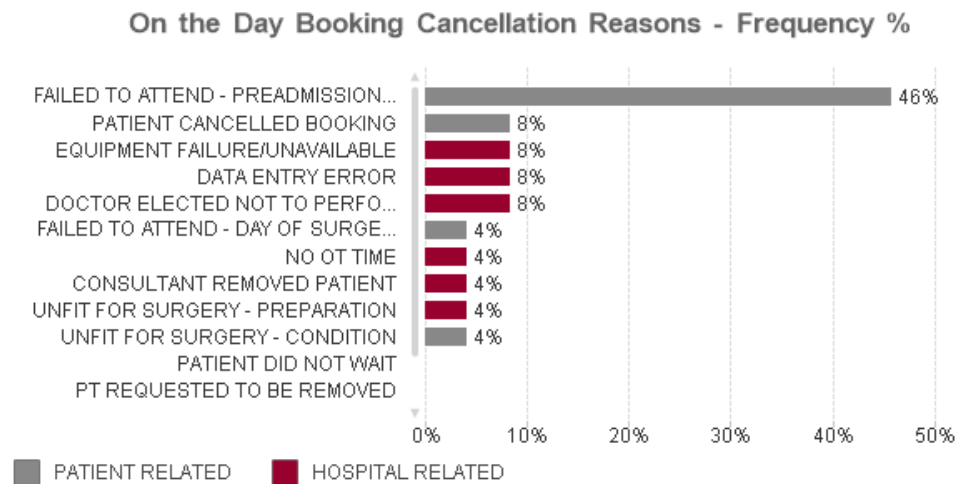


Cancellations

Displays the percentage of surgeries cancelled (red bar), within 48 hours (grey bar), within 24 hours of surgery (green bar) and on the day of surgery (blue bar).



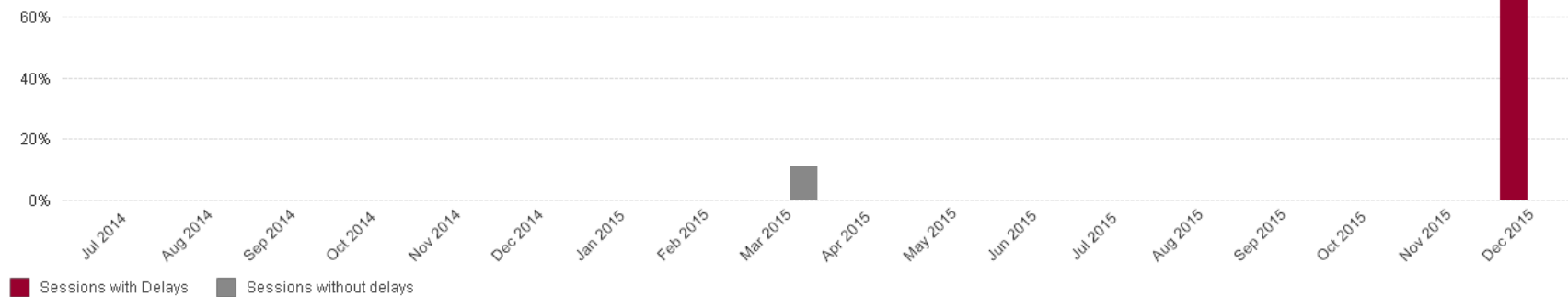
Displays the top 12 reported patient (grey bar) and hospital (red bar) related reasons for cancellations on the day of surgery.



Hospital initiated cancellations in sessions with delays

Displays the percentage of sessions with a 30 minutes or more delayed start that have contributed to a hospital initiated cancellation on the day of surgery compared to sessions without a 30 minute delay.

Hospital Related Bookings Cancelled on the Day (Proportion of Bookings Cancelled within Delay Margin) - over Time

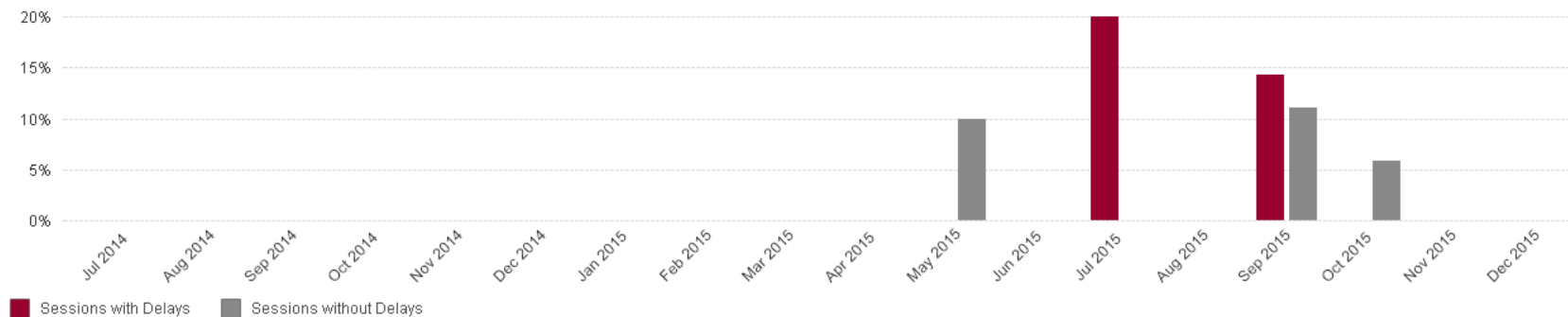


Note: Blank months indicate a nil result.

Patient initiated cancellations in sessions with delays

Displays the percentage of sessions with a 30 minutes or more delayed start that has contributed to a patient initiated cancellation on the day of surgery compared to sessions without a 30 minute delay.

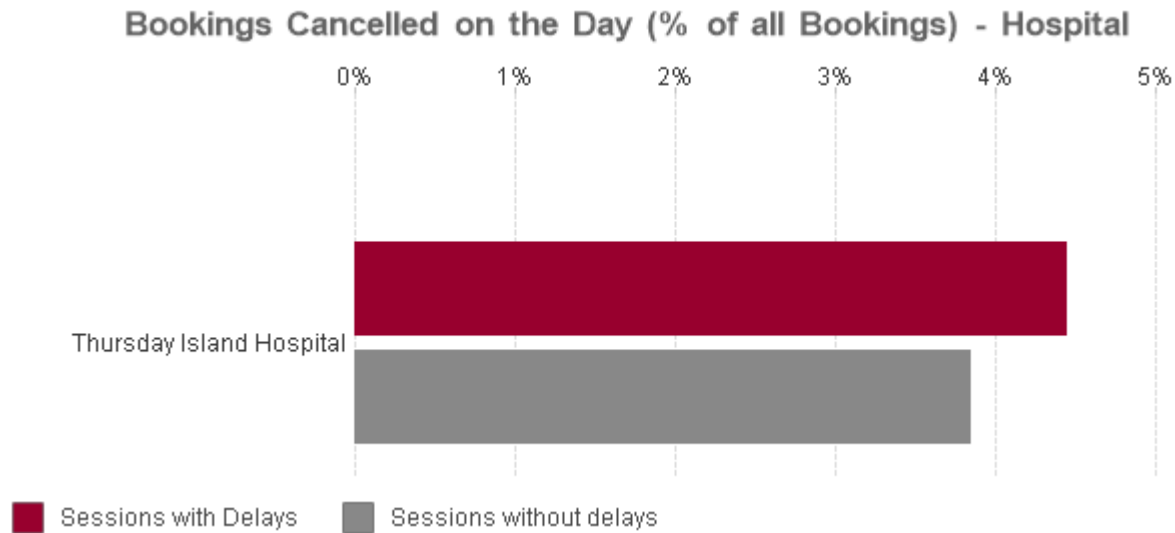
Patient Related Bookings Cancelled on the Day (Proportion of Bookings Cancelled within Delay Margin) - over Time



Note: Blank months indicate a nil result.

Patient and hospital initiated cancellations in sessions with delays

Displays by hospital, the percentage of sessions with a delay of 30 minutes or more that have contributed to a cancellation on the day of surgery compared to sessions without a 30 minute delay.



14. Townsville Hospital and Health Service

Theatre performance statistics

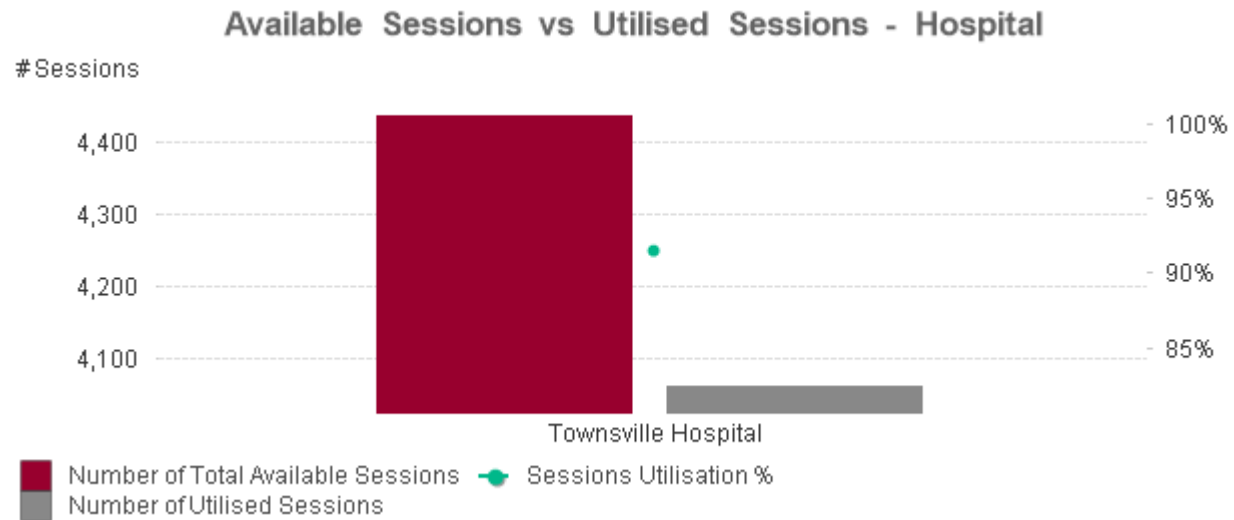
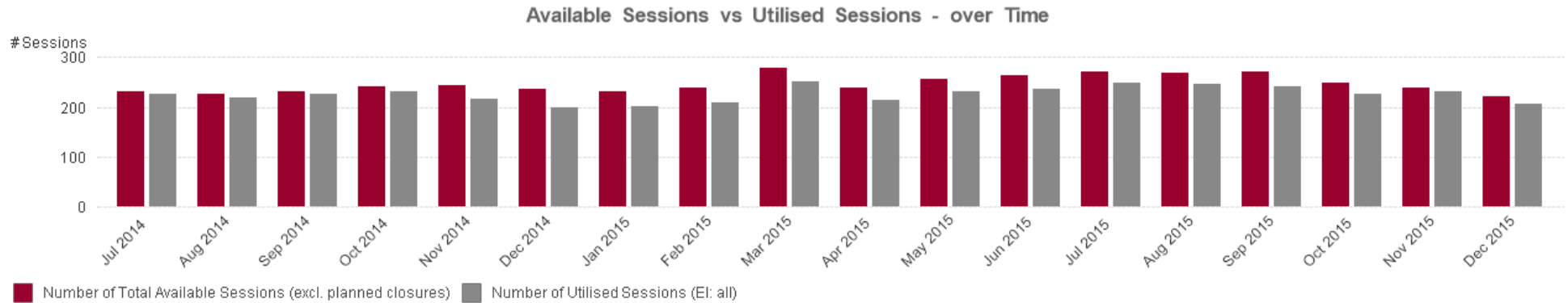
Volume 2 of Report 15 of 2015–16 is to be read in conjunction with Volume 1 and should not be used and interpreted in isolation. The following graphs and charts represent a variety of performance metrics and trend data we used to assess theatre performance. Care should be taken in comparing Hospital and Health Services and hospitals. Refer to Appendix E in Volume 1 for hospital peer groups.

Unless otherwise stated, all charts and graphs:

- cover July 2014 to December 2015
- are for elective sessions only
- include all hospitals within the Townsville Hospital and Health Service.

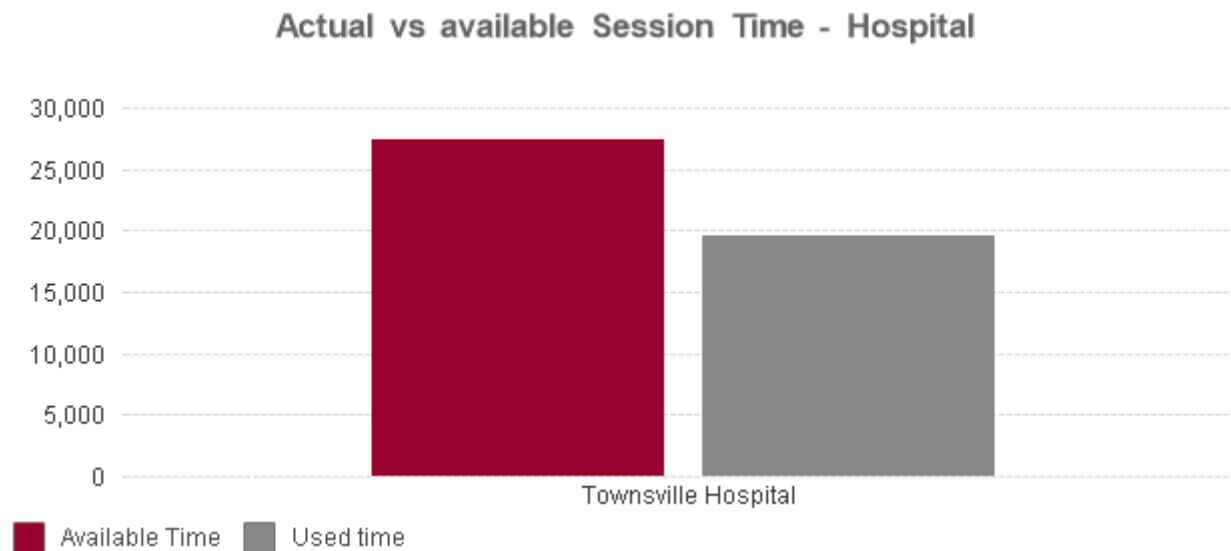
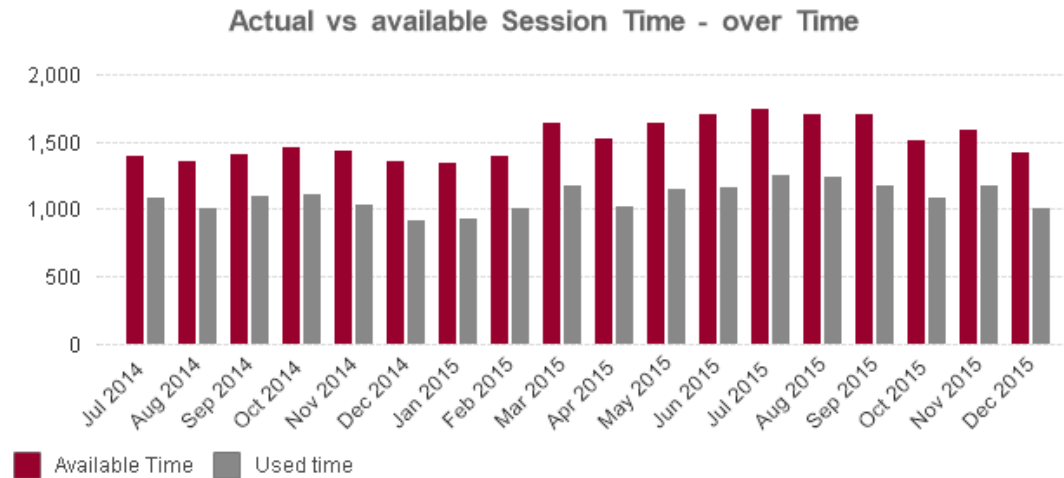
Session utilisation

Displays the number of sessions made available for bookings compared to the number of utilised sessions (at least one operation) over time and by hospital.



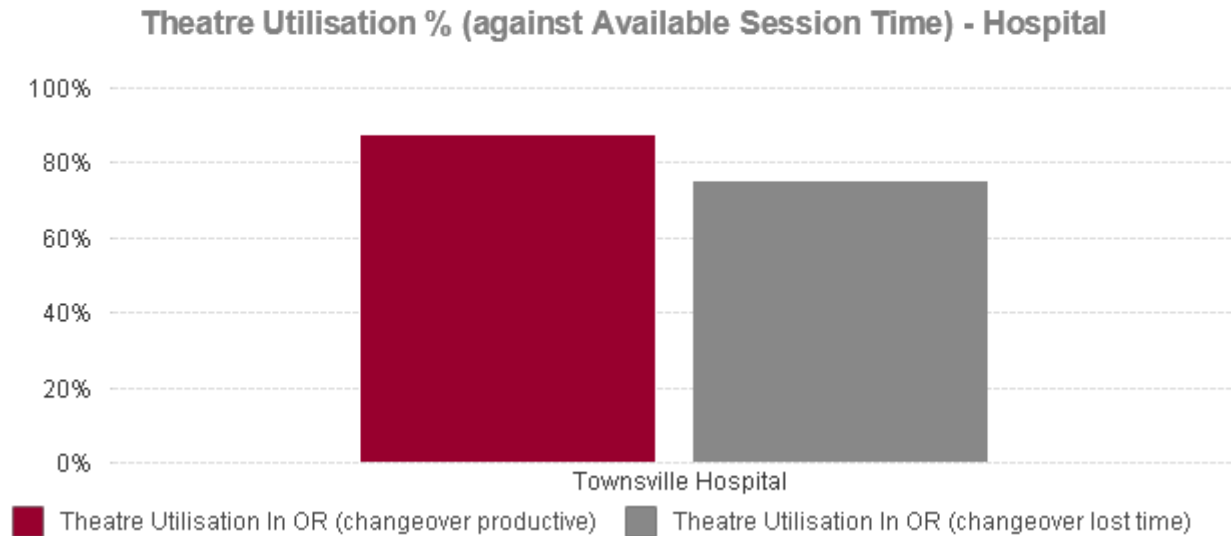
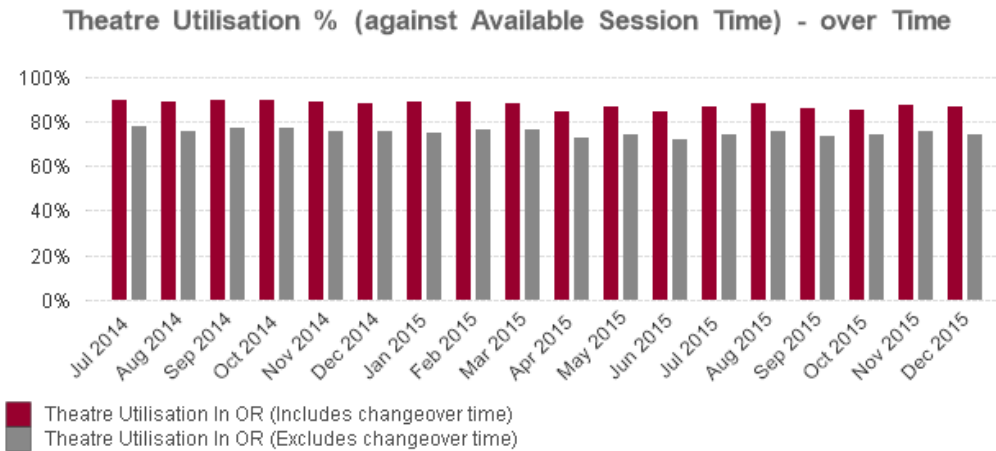
Actual versus available session time

Displays the utilised session hours (wheeling the patient into the operating room (OR) to wheeling them out, less changeover time) against available session hours.



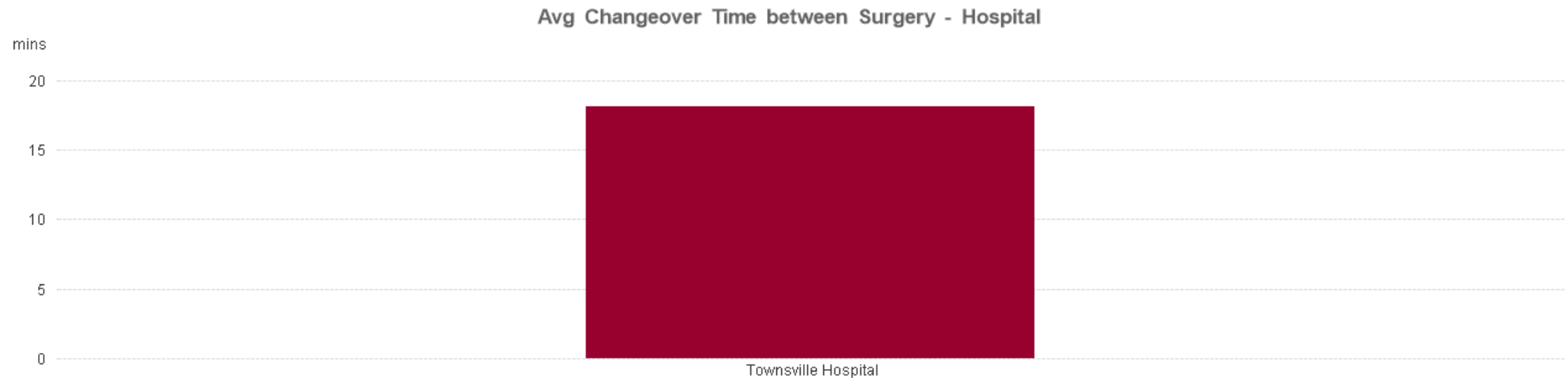
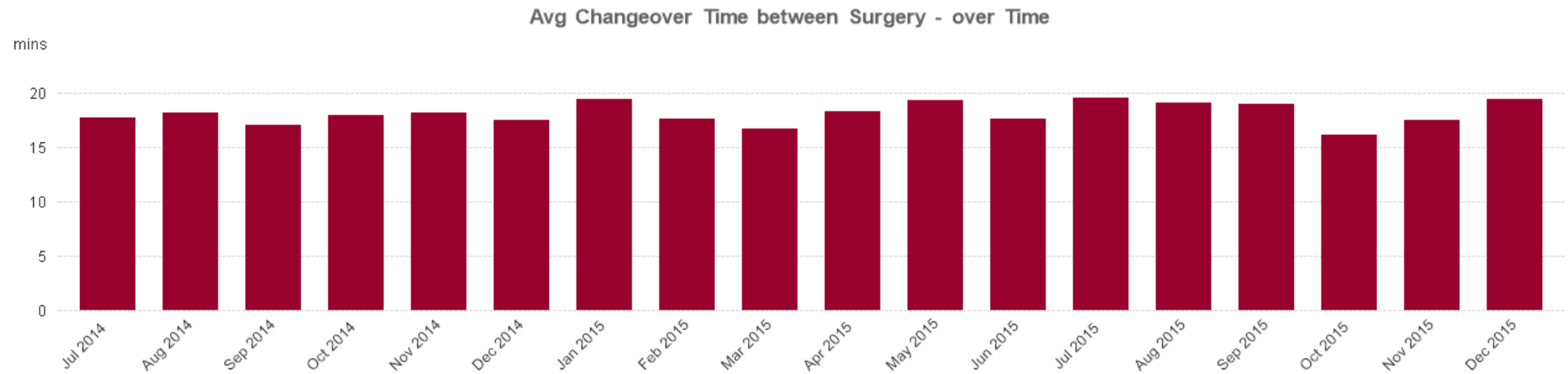
Theatre utilisation

Displays the percentage of time used in an elective session against the available hours. It measures from wheeling the patient into the OR to wheeling them out; it discounts early starts or overruns. The red bars include changeover time; the grey bars exclude changeover time.



Average changeover time

Displays the average changeover time between elective surgeries, measured from wheeling a patient out to wheeling the next patient in. It excludes any time the patient remains in the operating room waiting for an orderly to take them to recovery or waiting for a recovery bed to become available.

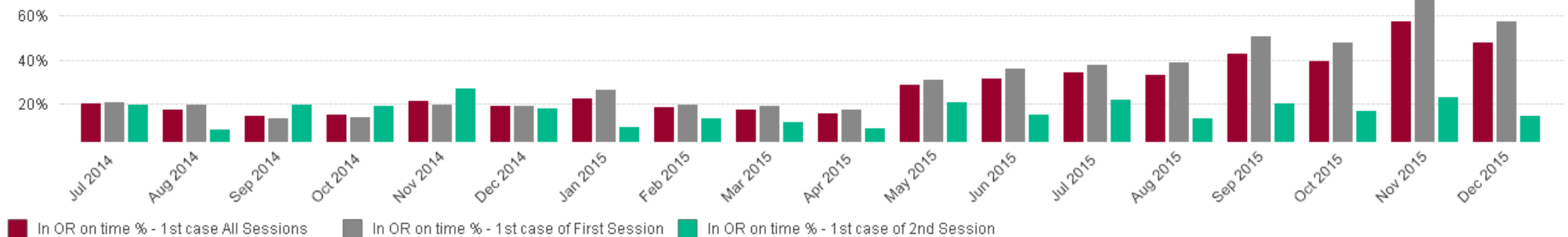


Starting on time

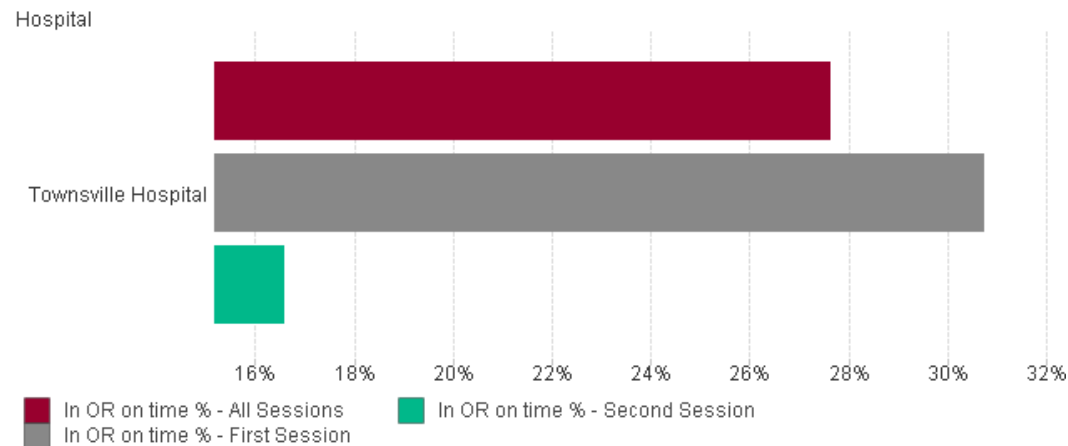
Wheeling patients into the operating theatre

Displays the percentage of first cases wheeled into theatre by the scheduled start time for the first session (grey bar), second session (green bar) and all sessions (red bar) over time and by hospital.

In OR On Time - over Time



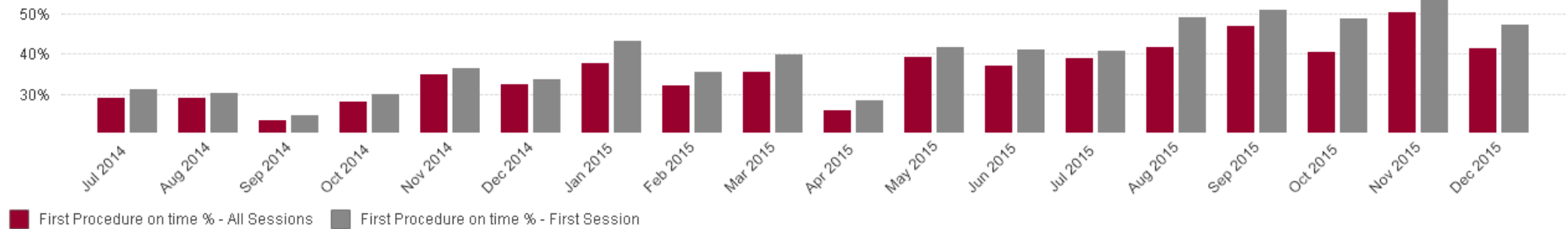
In OR On Time - Hospital



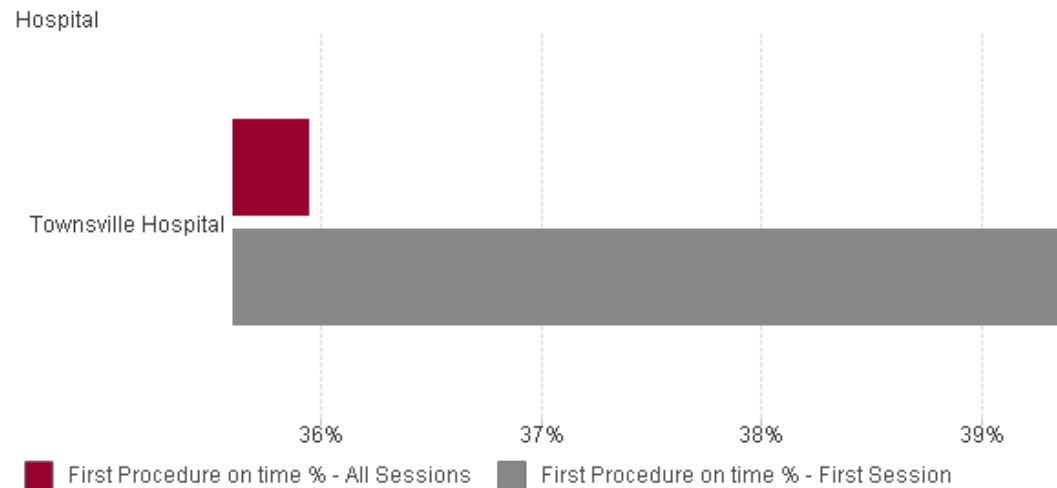
Commencing the first procedure

Displays the percentage of procedures in all sessions (red bar) and in the first session (grey bar) that commenced within 30 minutes of the scheduled start time over time and by hospital.

First Procedure Starting On Time - over Time

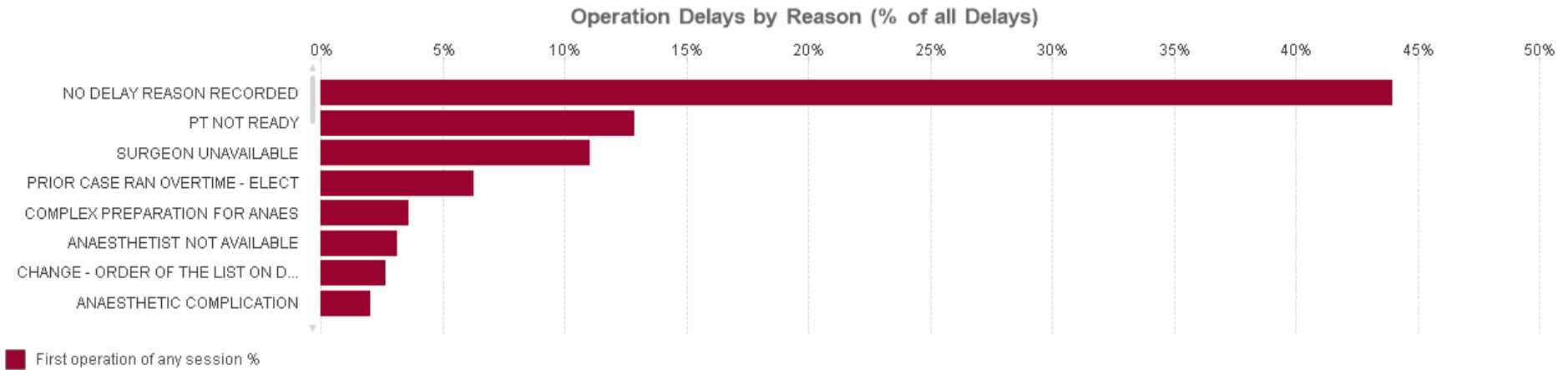


First Procedure Starting On Time - Hospital



Delay reasons

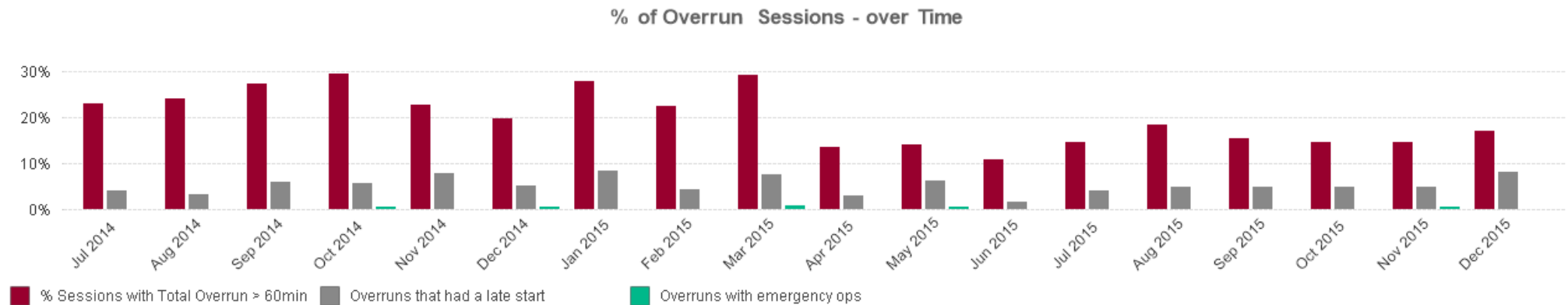
Displays the top eight reported reasons that the first surgery of any session was delayed by 10 minutes or more.



Session overruns

Displays the percentage of:

- sessions with an overrun of 60 minutes or more (red bar)
- sessions with a 30 minute delay or more contributing to overruns of 60 minutes or more (grey bar)
- overruns of 60 minutes or more that had emergency operations in the session (green bar).

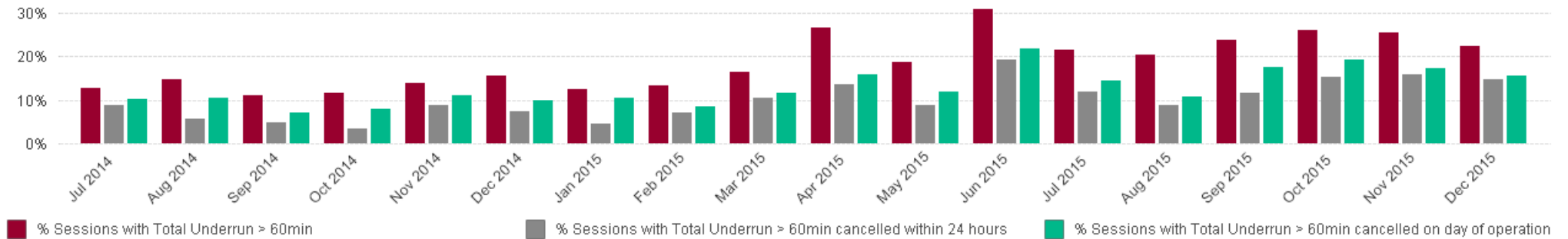


Session underruns

Displays the percentage of:

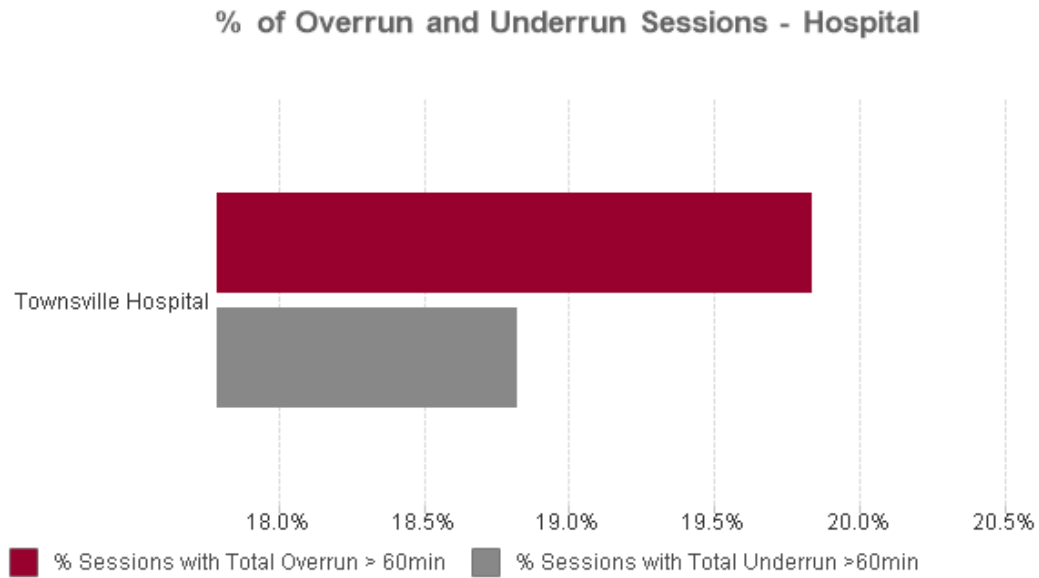
- sessions with an underrun of 60 minutes or more (red bar)
- sessions with an underrun of 60 minutes or more that had a booking cancellation within 24 hours of surgery (grey bar)
- sessions with an underrun of 60 minutes or more that had a booking cancellation on the day of surgery (green bar).

% of Underrun Sessions - over Time



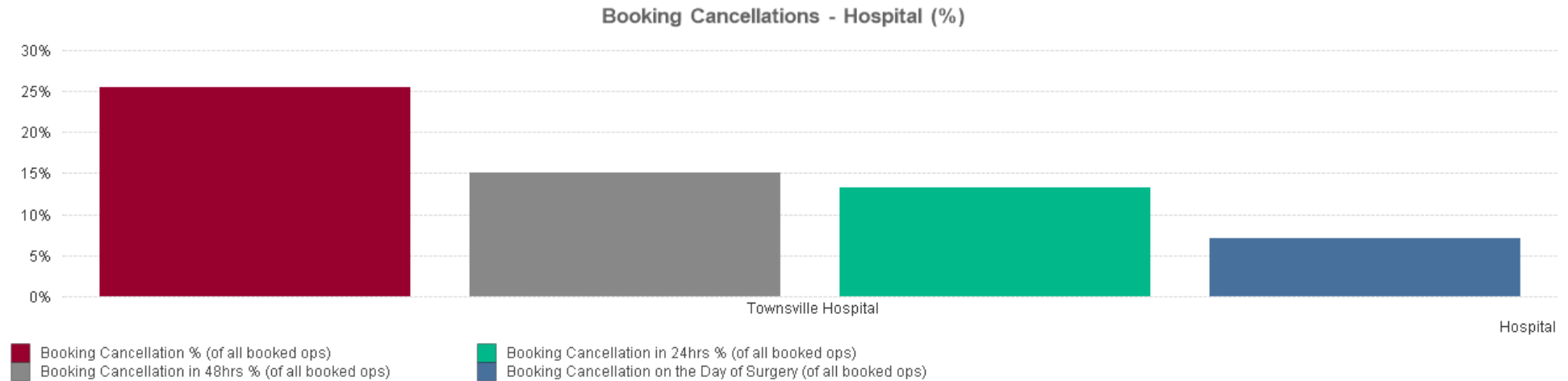
Overruns and underruns

Displays the percentage of sessions with an overrun or underrun of 60 minutes or more by hospital.

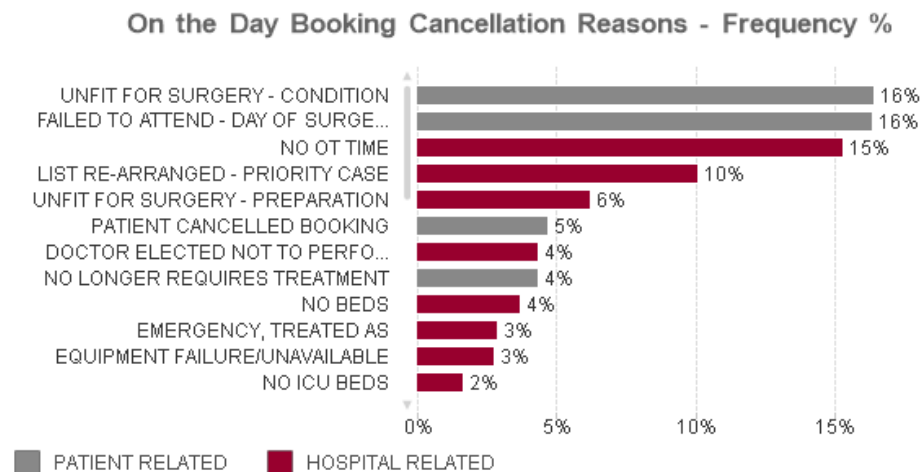


Cancellations

Displays the percentage of surgeries cancelled (red bar), within 48 hours (grey bar), within 24 hours of surgery (green bar) and on the day of surgery (blue bar).

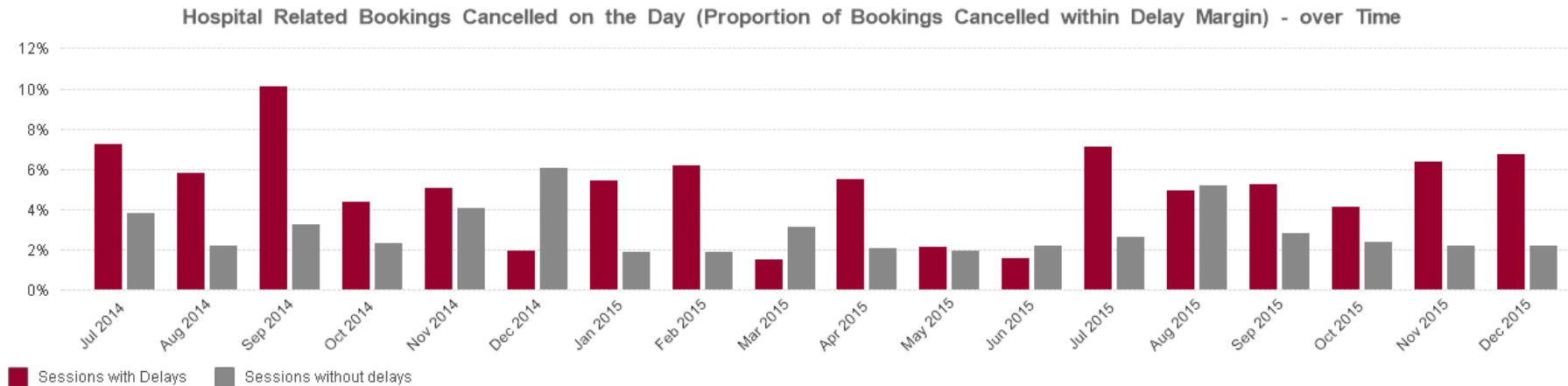


Displays the top 12 reported patient (grey bar) and hospital (red bar) related reasons for cancellations on the day of surgery.



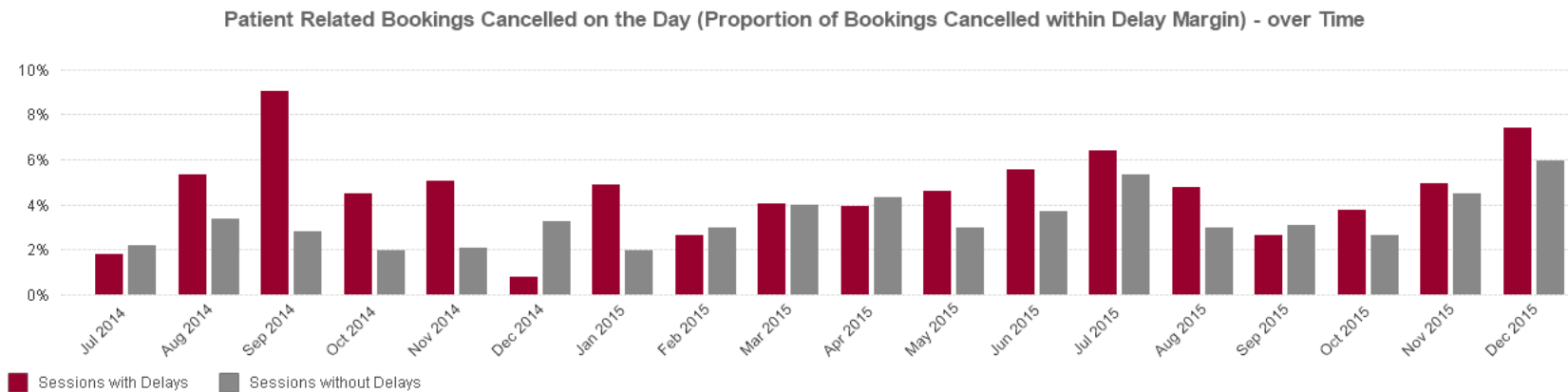
Hospital initiated cancellations in sessions with delays

Displays the percentage of sessions with a 30 minutes or more delayed start that have contributed to a hospital initiated cancellation on the day of surgery compared to sessions without a 30 minute delay.



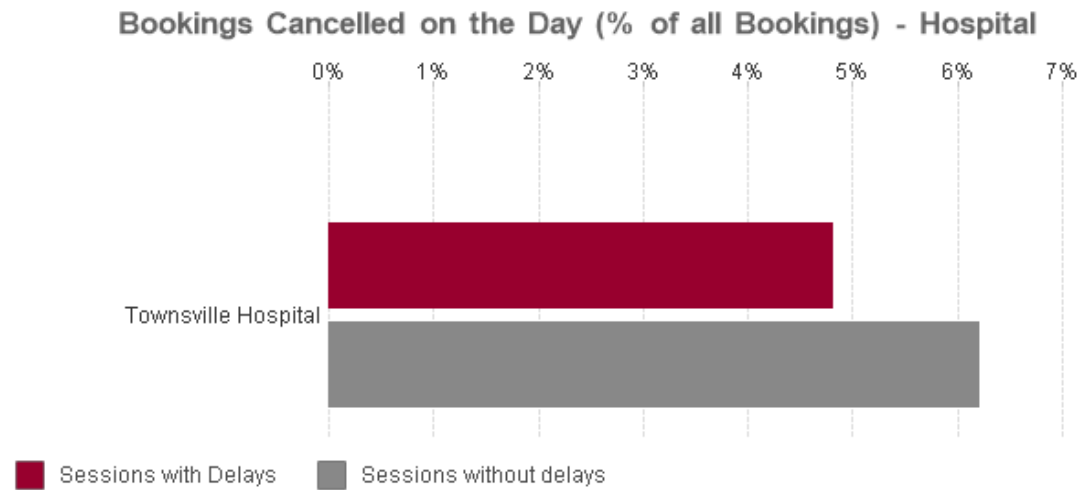
Patient initiated cancellations in sessions with delays

Displays the percentage of sessions with a 30 minutes or more delayed start that has contributed to a patient initiated cancellation on the day of surgery compared to sessions without a 30 minute delay.



Patient and hospital initiated cancellations in sessions with delays

Displays by hospital, the percentage of sessions with a delay of 30 minutes or more that have contributed to a cancellation on the day of surgery compared to sessions without a 30 minute delay.



15. West Moreton Hospital and Health Service

Theatre performance statistics

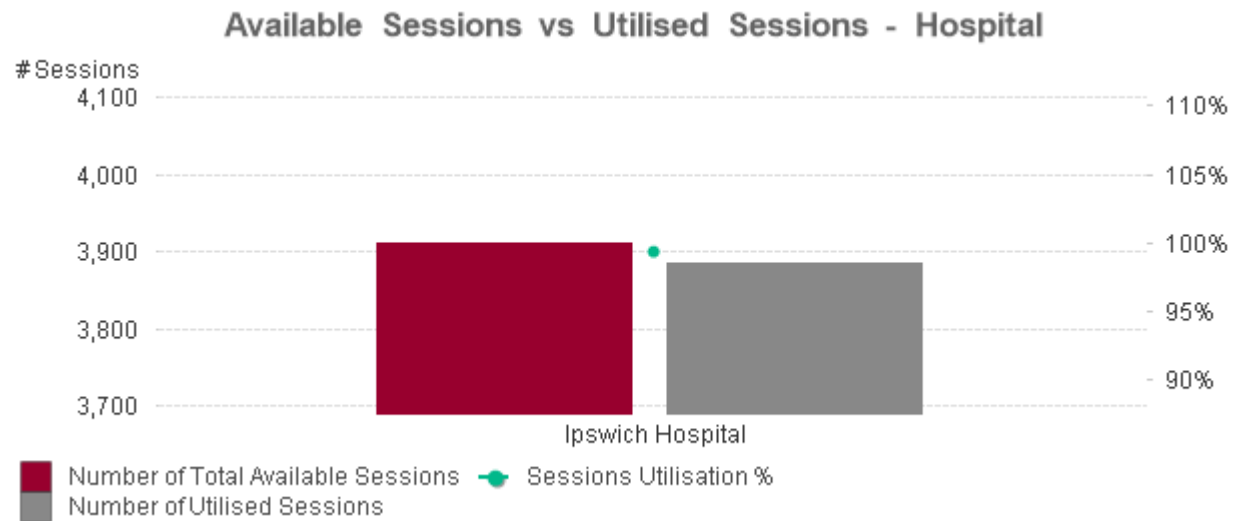
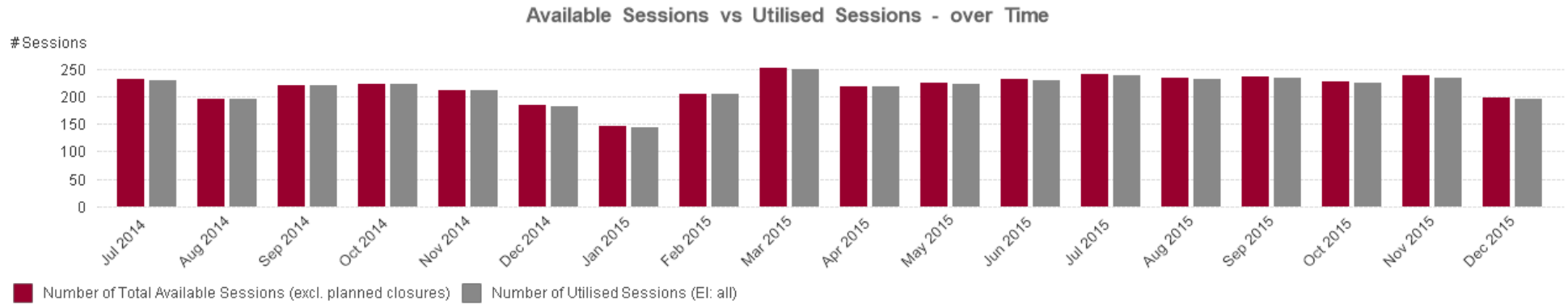
Volume 2 of Report 15 of 2015–16 is to be read in conjunction with Volume 1 and should not be used and interpreted in isolation. The following graphs and charts represent a variety of performance metrics and trend data we used to assess theatre performance. Care should be taken in comparing Hospital and Health Services and hospitals. Refer to Appendix E in Volume 1 for hospital peer groups.

Unless otherwise stated, all charts and graphs:

- cover July 2014 to December 2015
- are for elective sessions only
- include all hospitals within the West Moreton Hospital and Health Service.

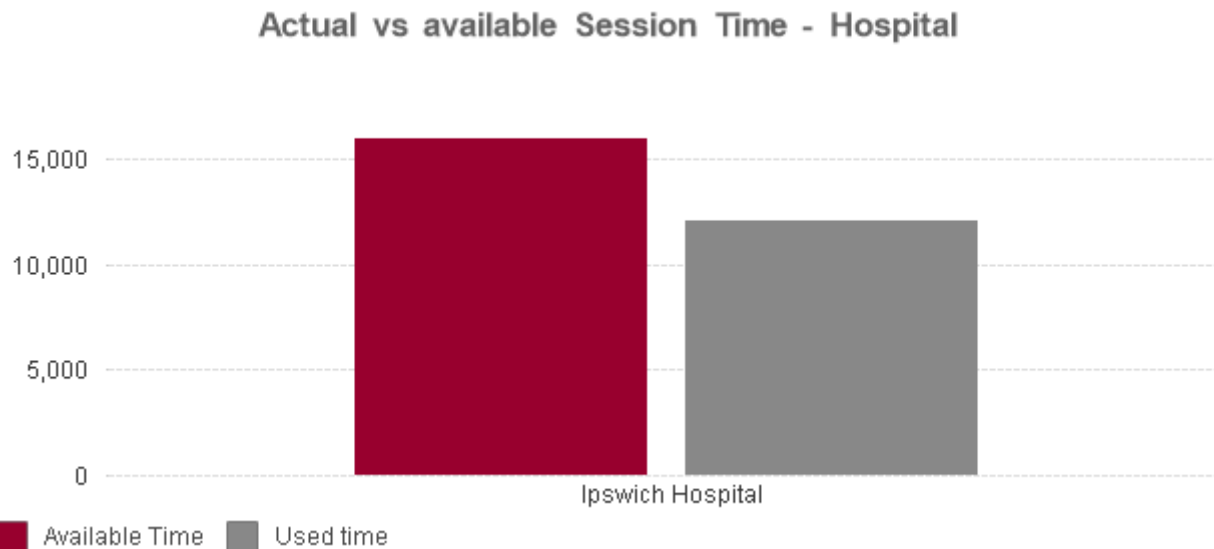
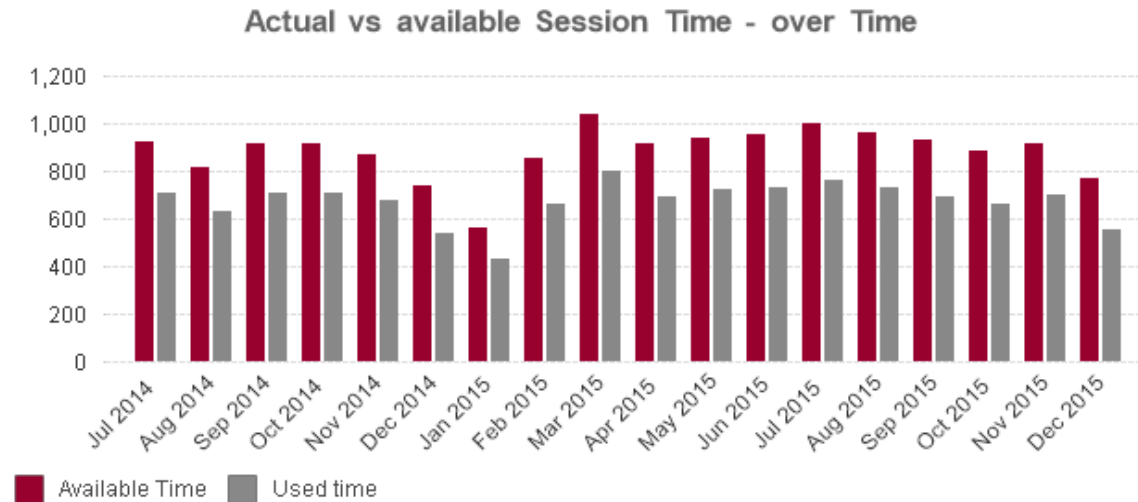
Session utilisation

Displays the number of sessions made available for bookings compared to the number of utilised sessions (at least one operation) over time and by hospital.



Actual versus available session time

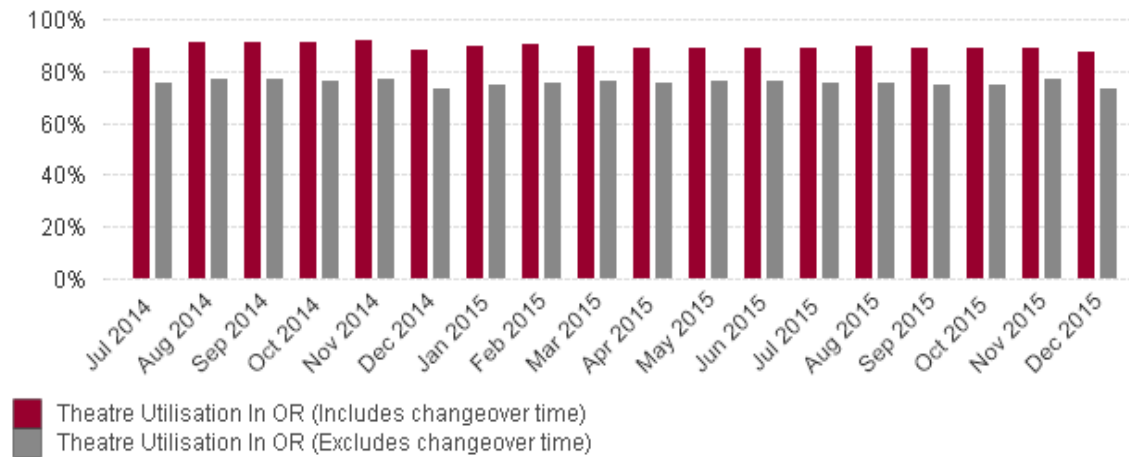
Displays the utilised session hours (wheeling the patient into the operating room (OR) to wheeling them out, less changeover time) against available session hours.



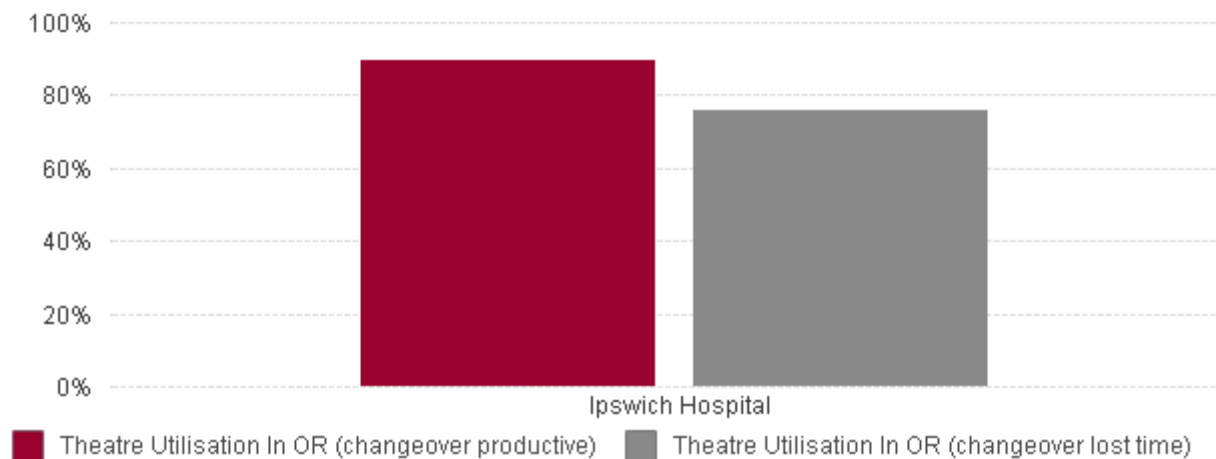
Theatre utilisation

Displays the percentage of time used in an elective session against the available hours. It measures from wheeling the patient into the OR to wheeling them out; it discounts early starts or overruns. The red bars include changeover time; the grey bars exclude changeover time.

Theatre Utilisation % (against Available Session Time) - over Time

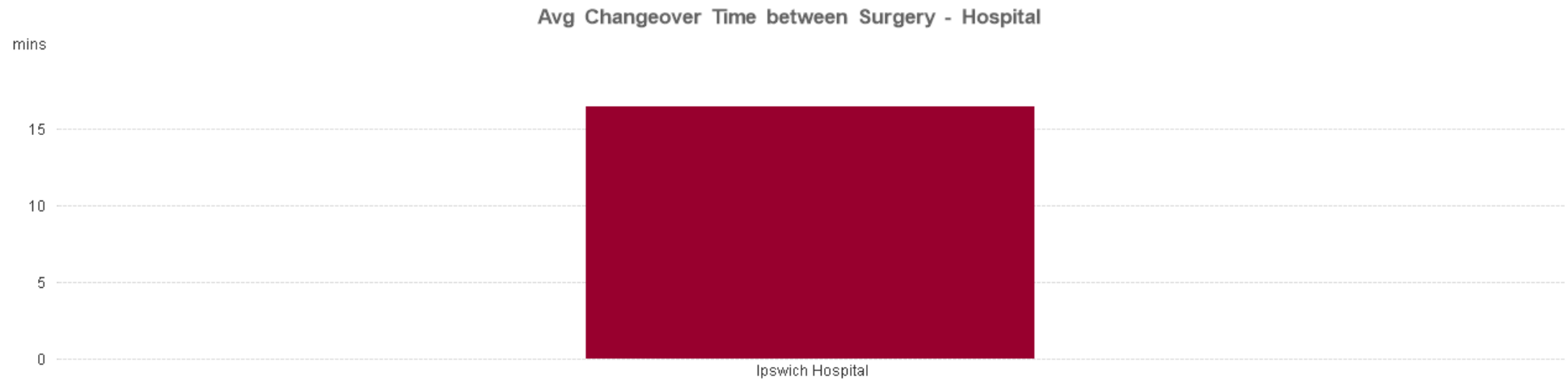
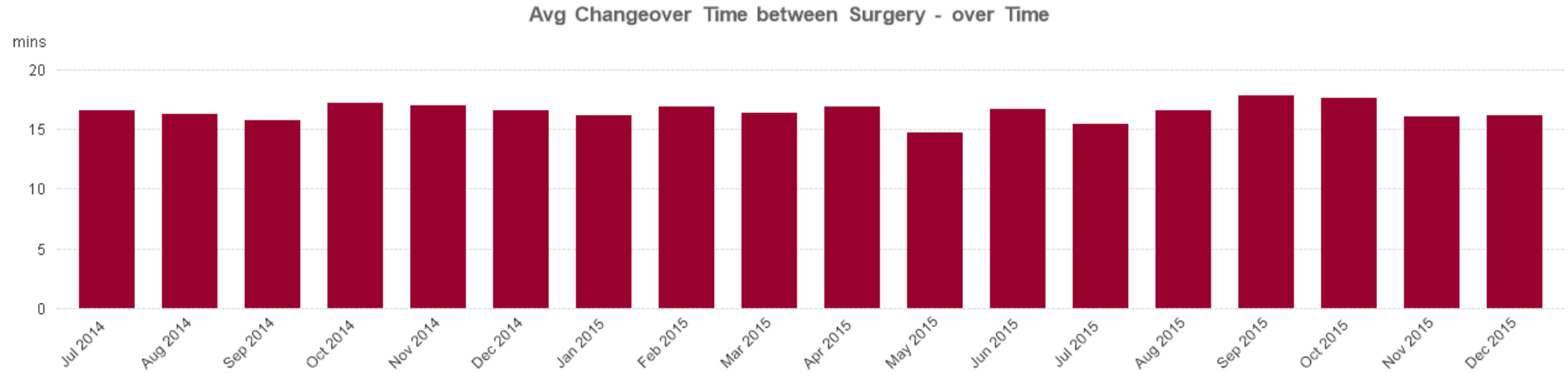


Theatre Utilisation % (against Available Session Time) - Hospital



Average changeover time

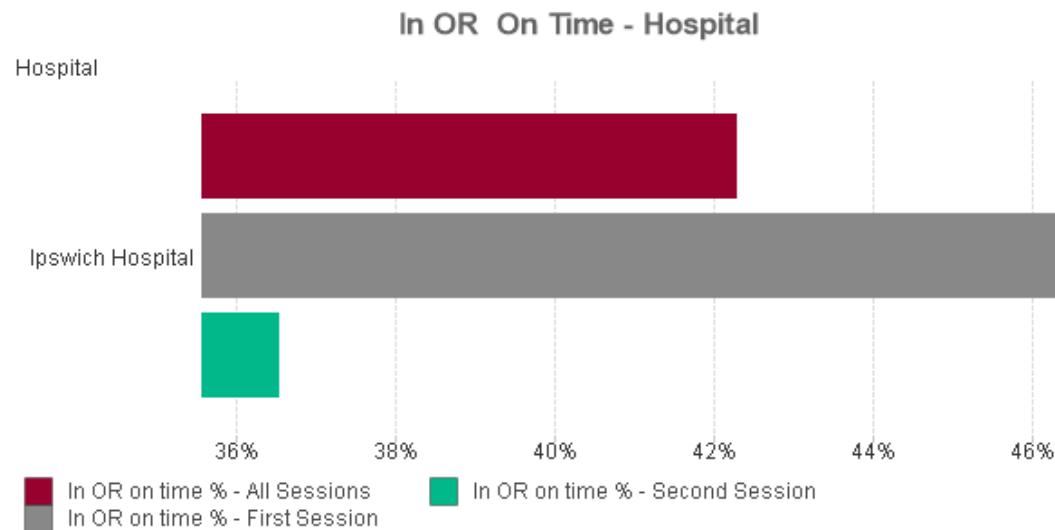
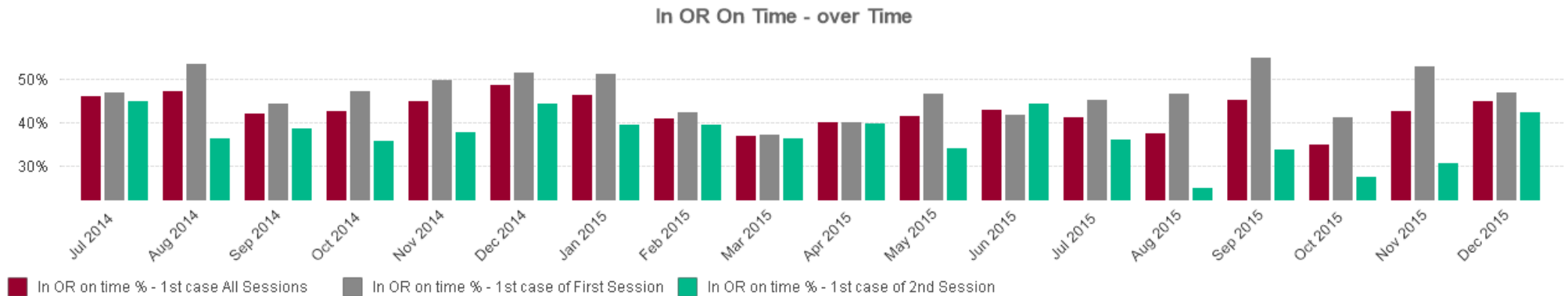
Displays the average changeover time between elective surgeries.



Starting on time

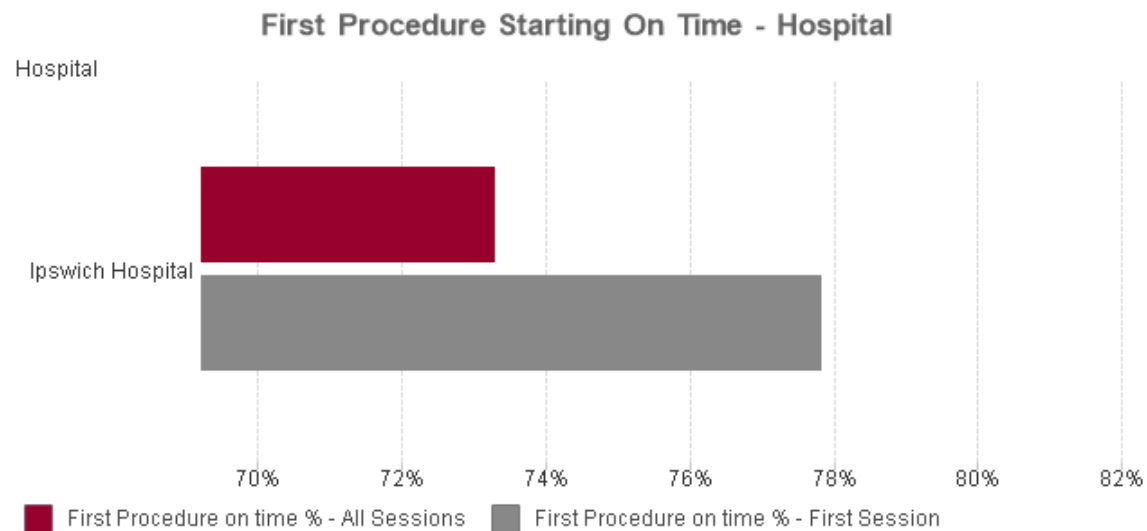
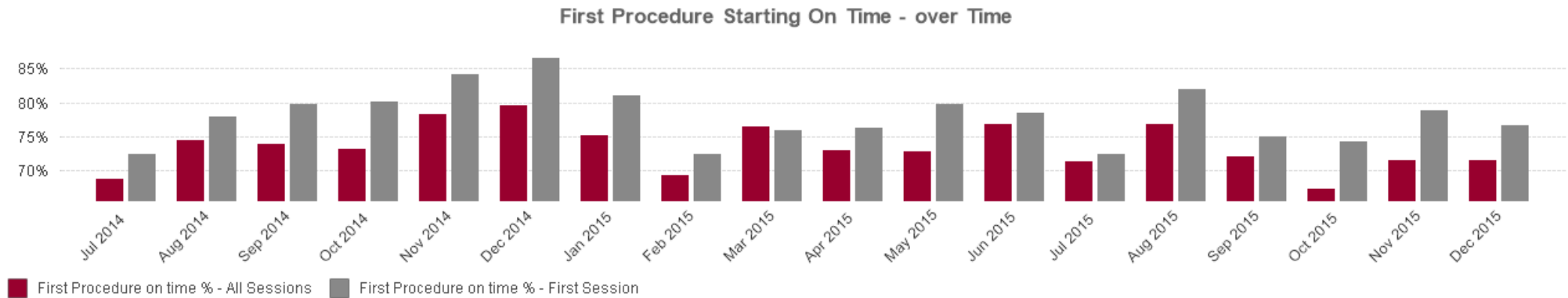
Wheeling patients into the operating theatre

Displays the percentage of first cases wheeled into theatre by the scheduled start time for the first session (grey bar), second session (green bar) and all sessions (red bar) over time and by hospital.



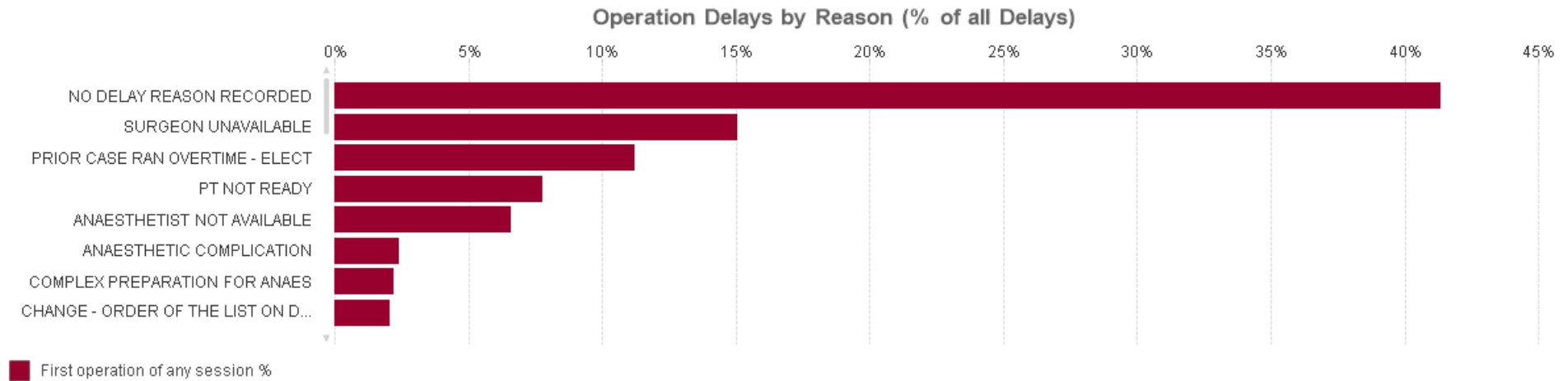
Commencing the first procedure

Displays the percentage of procedures in all sessions (red bar) and in the first session (grey bar) that commenced within 30 minutes of the scheduled start time over time and by hospital.



Delay reasons

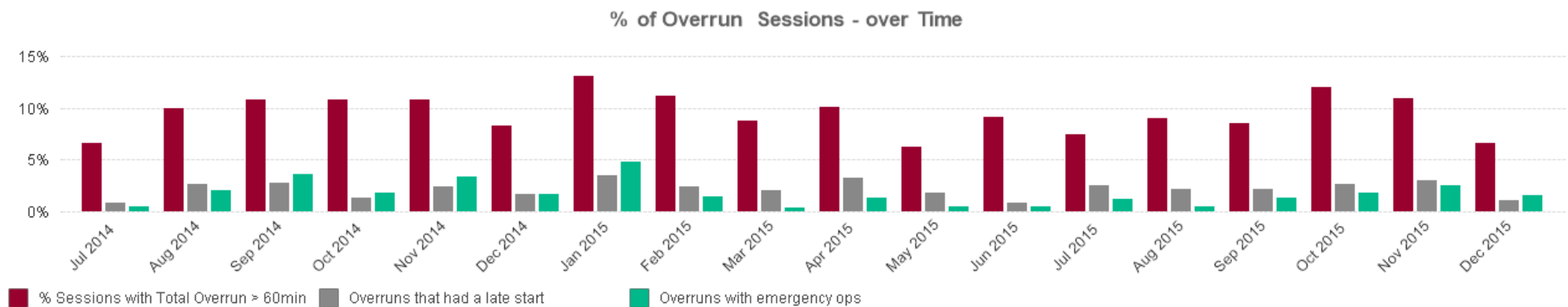
Displays the top eight reported reasons that the first surgery of any session was delayed by 10 minutes or more.



Session overruns

Displays the percentage of:

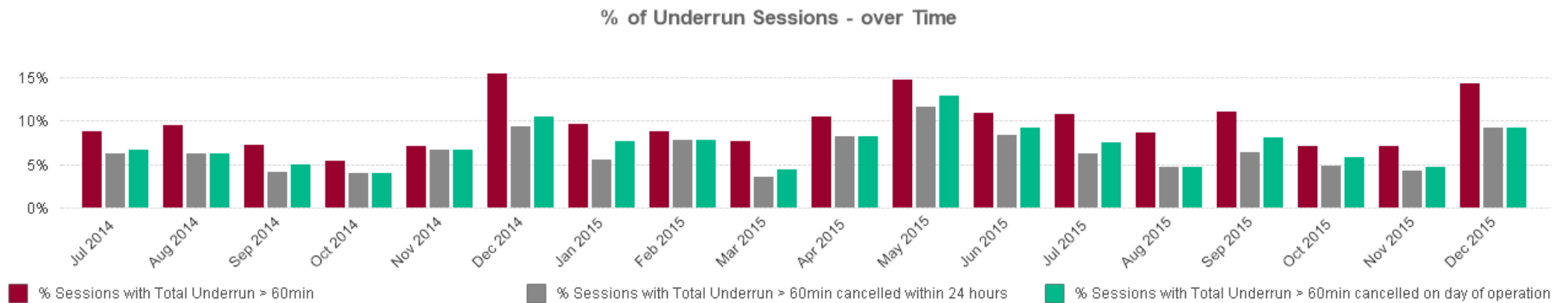
- sessions with an overrun of 60 minutes or more (red bar)
- sessions with a 30 minute delay or more contributing to overruns of 60 minutes or more (grey bar)
- overruns of 60 minutes or more that had emergency operations in the session (green bar).



Session underruns

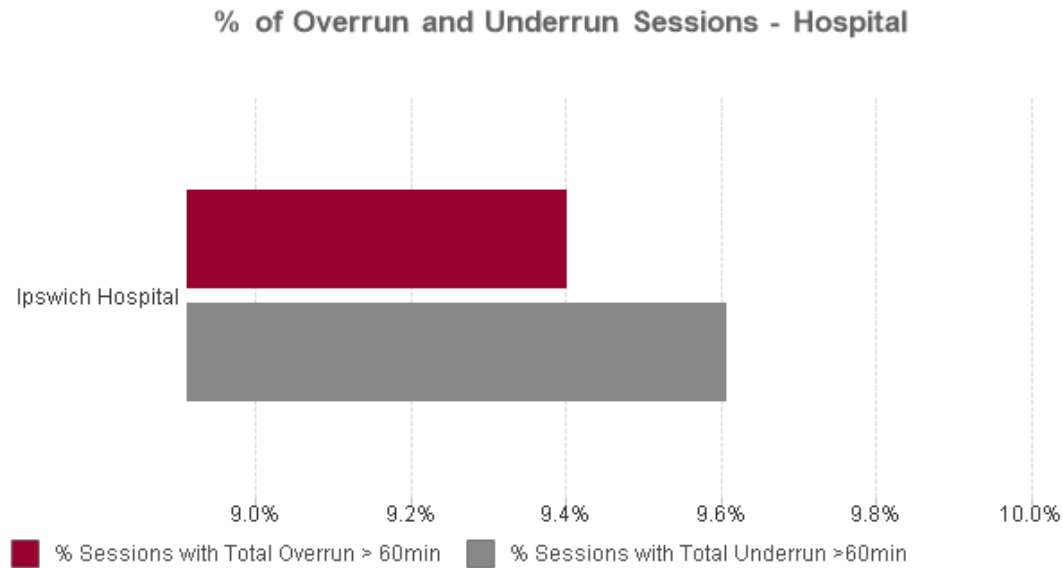
Displays the percentage of:

- sessions with an underrun of 60 minutes or more (red bar)
- sessions with an underrun of 60 minutes or more that had a booking cancellation within 24 hours of surgery (grey bar)
- sessions with an underrun of 60 minutes or more that had a booking cancellation on the day of surgery (green bar).



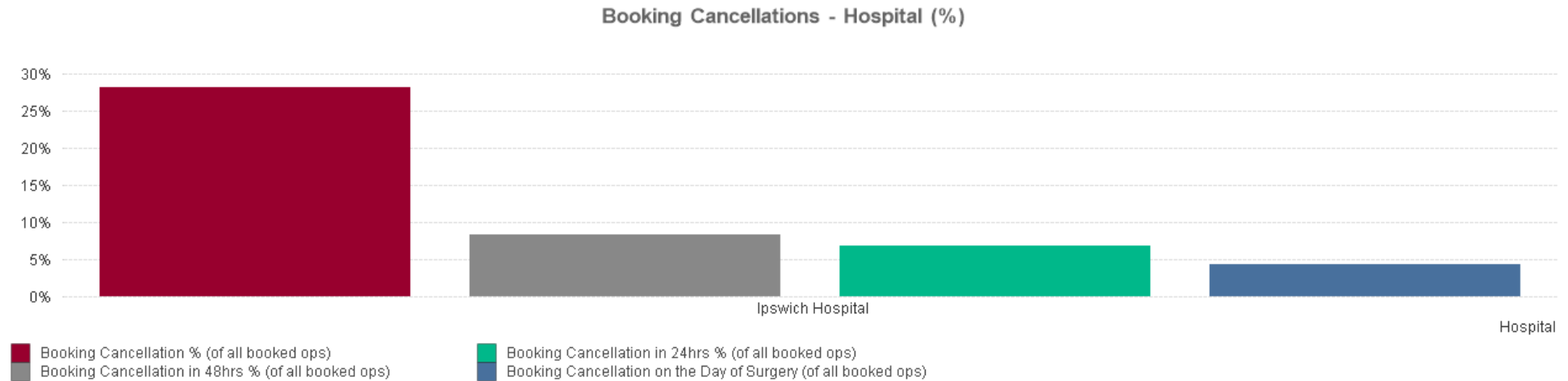
Overruns and underruns

Displays the percentage of sessions with an overrun or underrun of 60 minutes or more by hospital.

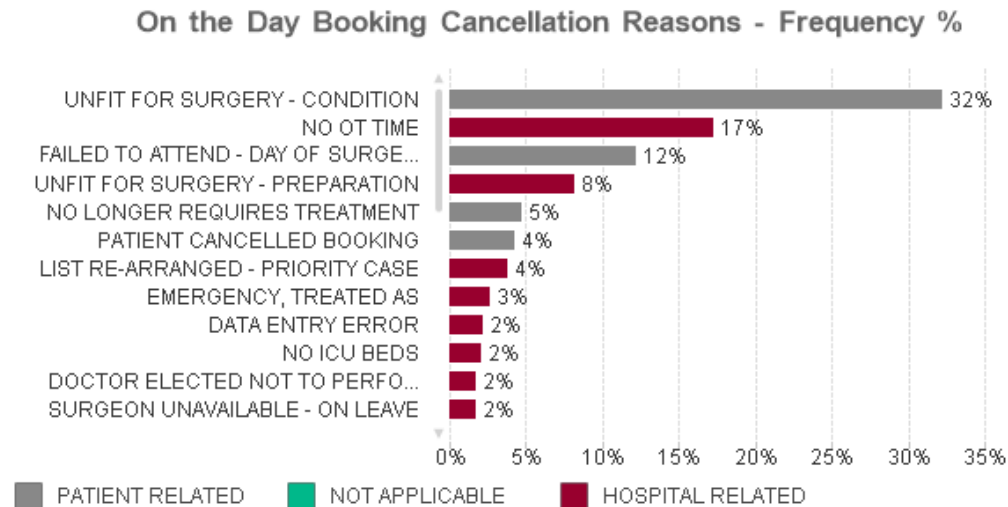


Cancellations

Displays the percentage of surgeries cancelled (red bar), within 48 hours (grey bar), within 24 hours of surgery (green bar) and on the day of surgery (blue bar).



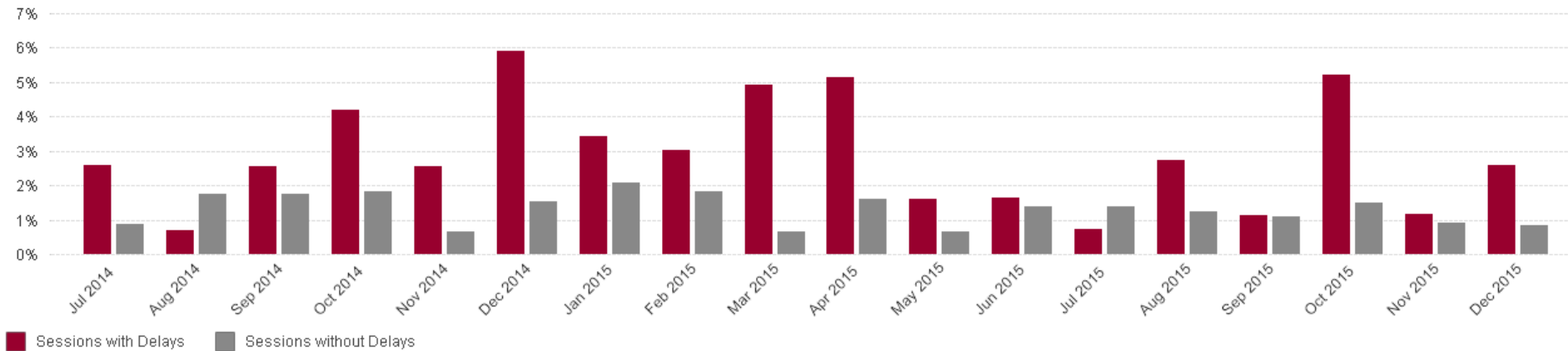
Displays the top 12 reported patient (grey bar) and hospital (red bar) related reasons for cancellations on the day of surgery.



Hospital initiated cancellations in sessions with delays

Displays the percentage of sessions with a 30 minutes or more delayed start that have contributed to a hospital initiated cancellation on the day of surgery compared to sessions without a 30 minute delay.

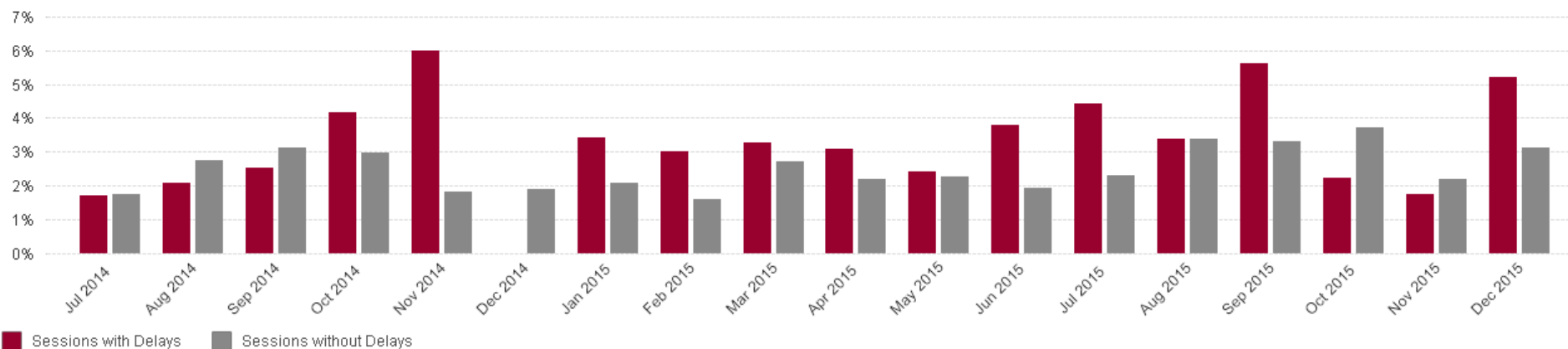
Hospital Related Bookings Cancelled on the Day (Proportion of Bookings Cancelled within Delay Margin) - over Time



Patient initiated cancellations in sessions with delays

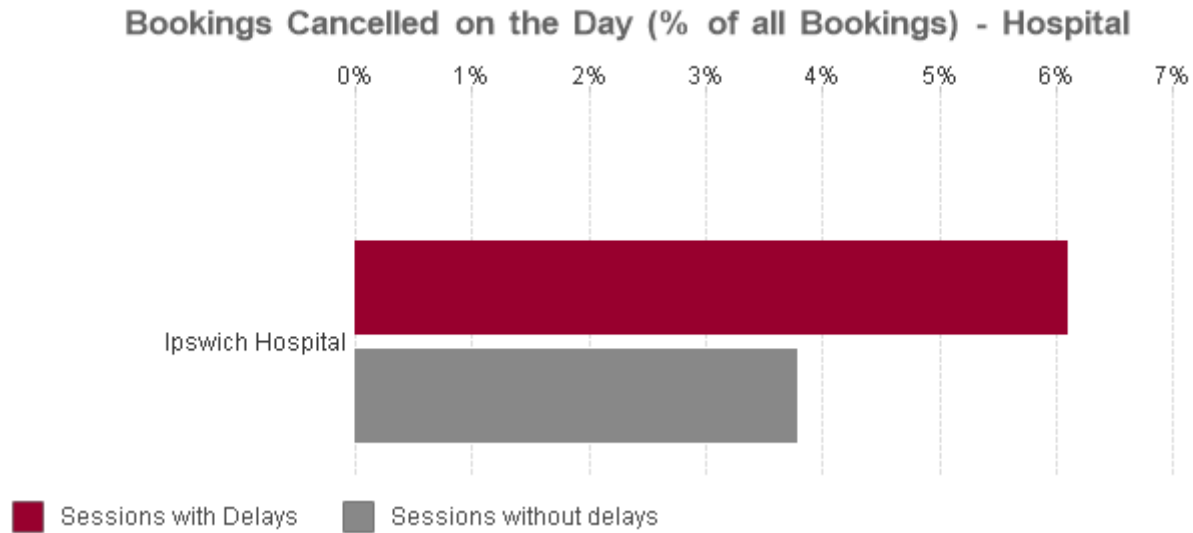
Displays the percentage of sessions with a 30 minutes or more delayed start that has contributed to a patient initiated cancellation on the day of surgery compared to sessions without a 30 minute delay.

Patient Related Bookings Cancelled on the Day (Proportion of Bookings Cancelled within Delay Margin) - over Time



Patient and hospital initiated cancellations in sessions with delays

Displays by hospital, the percentage of sessions with a delay of 30 minutes or more that have contributed to a cancellation on the day of surgery compared to sessions without a 30 minute delay.



16. Wide Bay Hospital and Health Service

Theatre performance statistics

Volume 2 of Report 15 of 2015–16 is to be read in conjunction with Volume 1 and should not be used and interpreted in isolation. The following graphs and charts represent a variety of performance metrics and trend data we used to assess theatre performance. Care should be taken in comparing Hospital and Health Services and hospitals. Refer to Appendix E in Volume 1 for hospital peer groups.

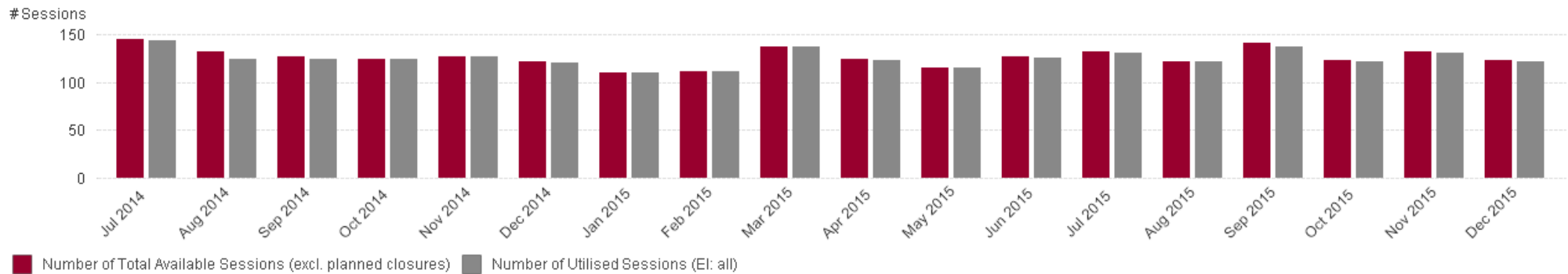
Unless otherwise stated, all charts and graphs:

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- are for elective sessions only
- include all hospitals within the Wide Bay Hospital and Health Service.

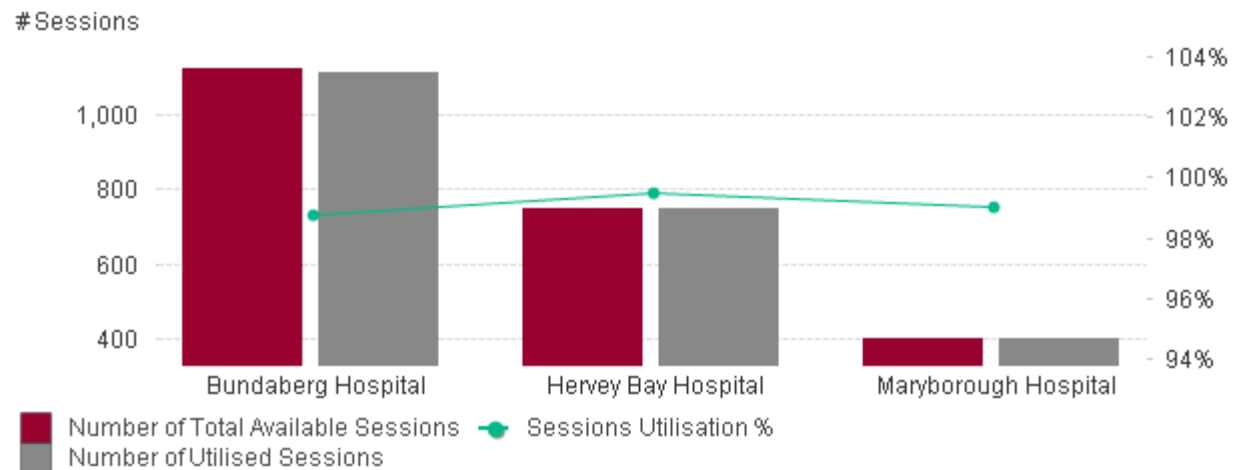
Session utilisation

Displays the number of sessions made available for bookings compared to the number of utilised sessions (at least one operation) over time and by hospital.

Available Sessions vs Utilised Sessions - over Time



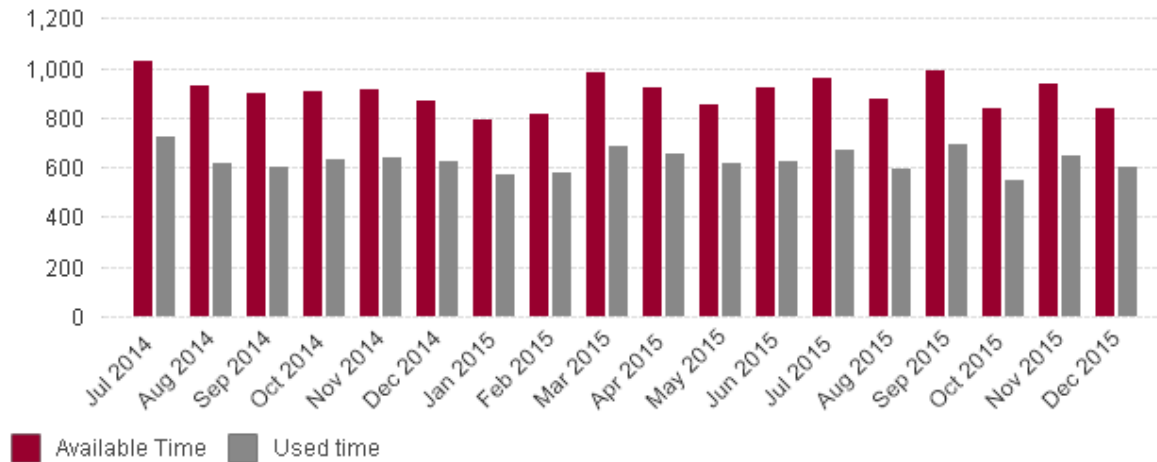
Available Sessions vs Utilised Sessions - Hospital



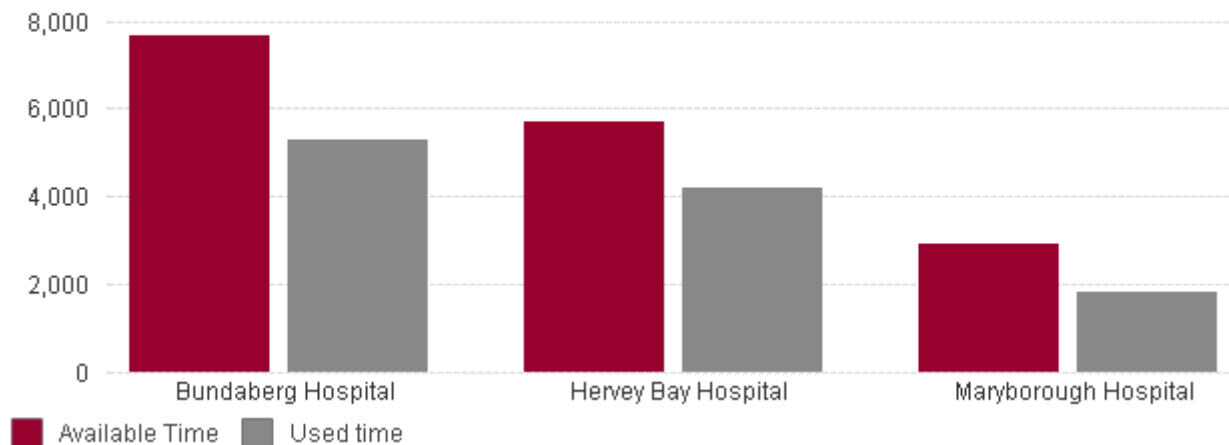
Actual versus available session time

Displays the utilised session hours (wheeling the patient into the operating room (OR) to wheeling them out, less changeover time) against available session hours.

Actual vs available Session Time - over Time



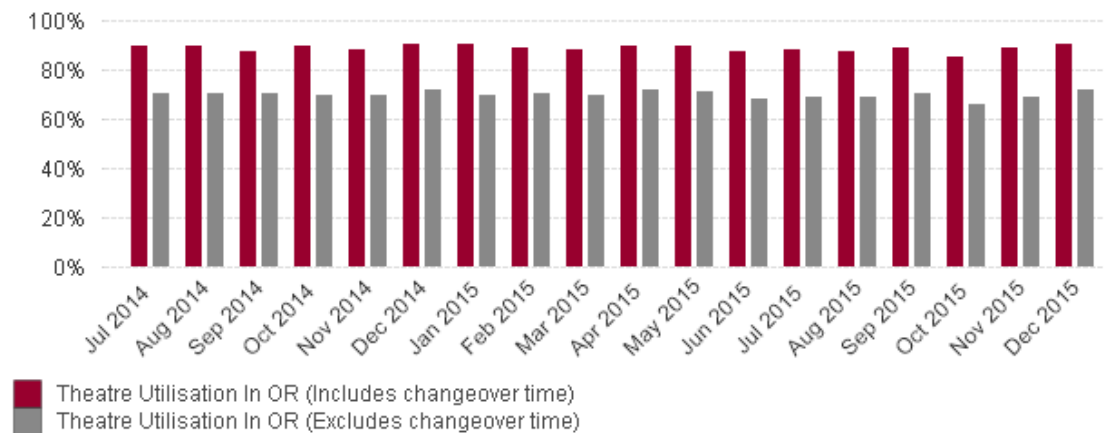
Actual vs available Session Time - Hospital



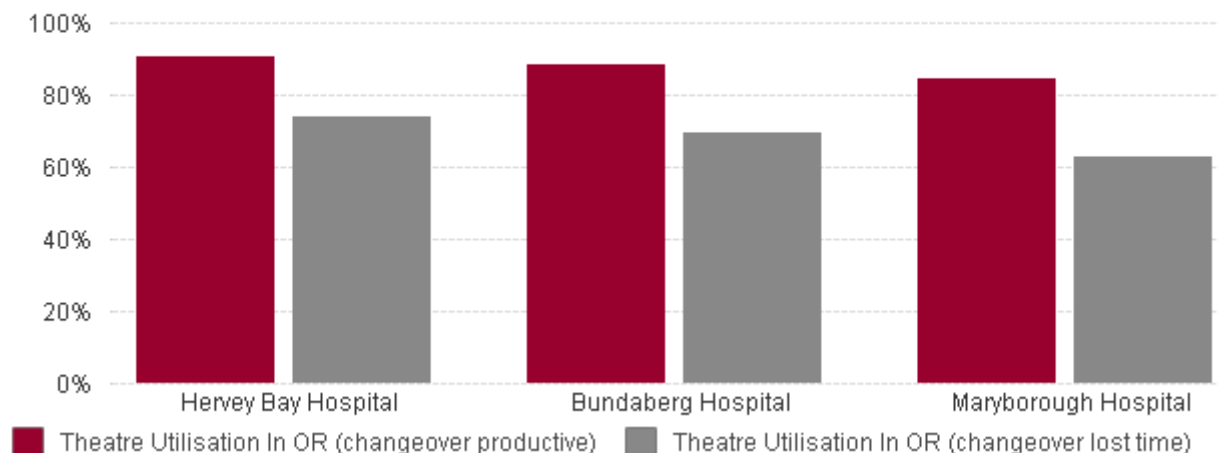
Theatre utilisation

Displays the percentage of time used in an elective session against the available hours. It measures from wheeling the patient into the OR to wheeling them out; it discounts early starts or overruns. The red bars include changeover time; the grey bars exclude changeover time.

Theatre Utilisation % (against Available Session Time) - over Time



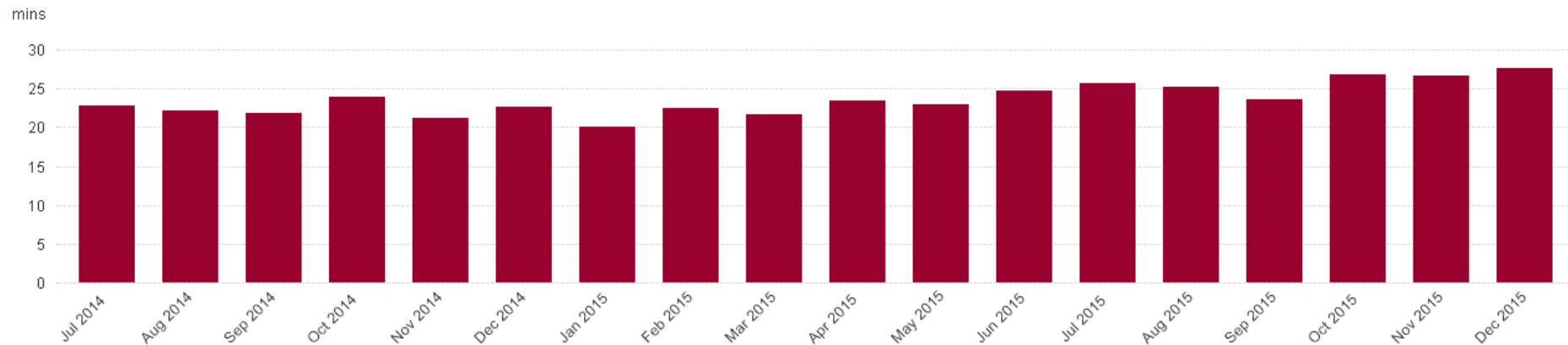
Theatre Utilisation % (against Available Session Time) - Hospital



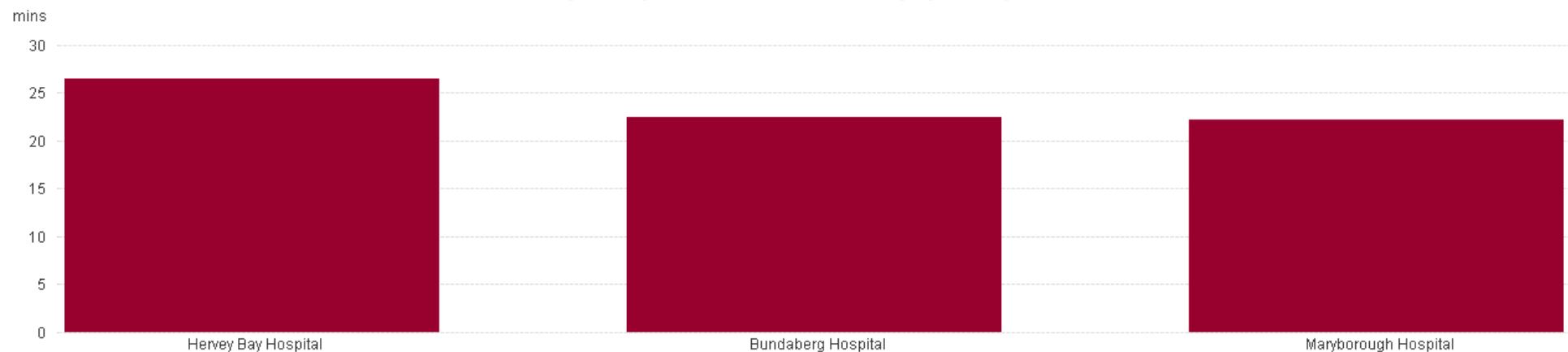
Average changeover time

Displays the average changeover time between elective surgeries, measured from wheeling a patient out to wheeling the next patient in. It excludes any time the patient remains in the operating room waiting for an orderly to take them to recovery or waiting for a recovery bed to become available.

Avg Changeover Time between Surgery - over Time



Avg Changeover Time between Surgery - Hospital

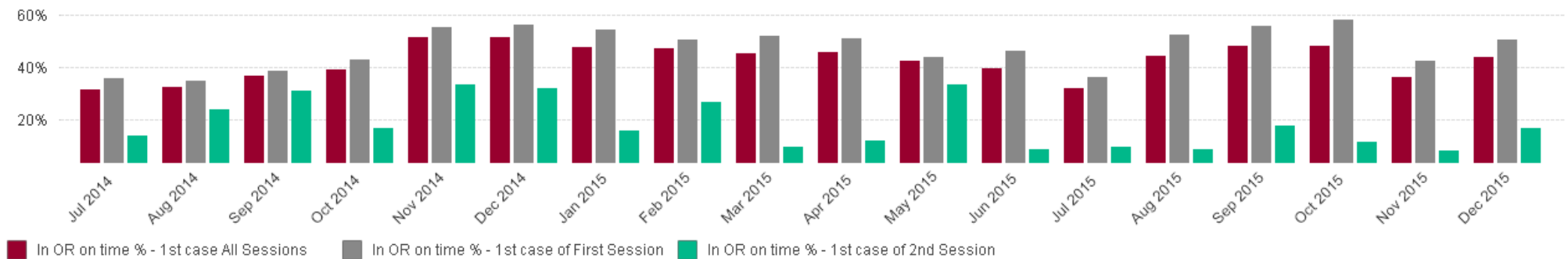


Starting on time

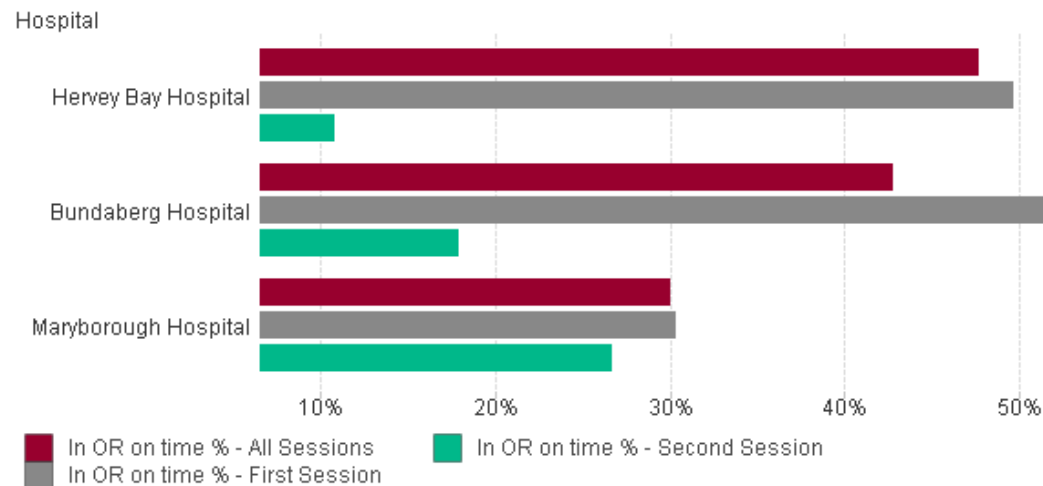
Wheeling patients into the operating theatre

Displays the percentage of first cases wheeled into theatre by the scheduled start time for the first session (grey bar), second session (green bar) and all sessions (red bar) over time and by hospital.

In OR On Time - over Time

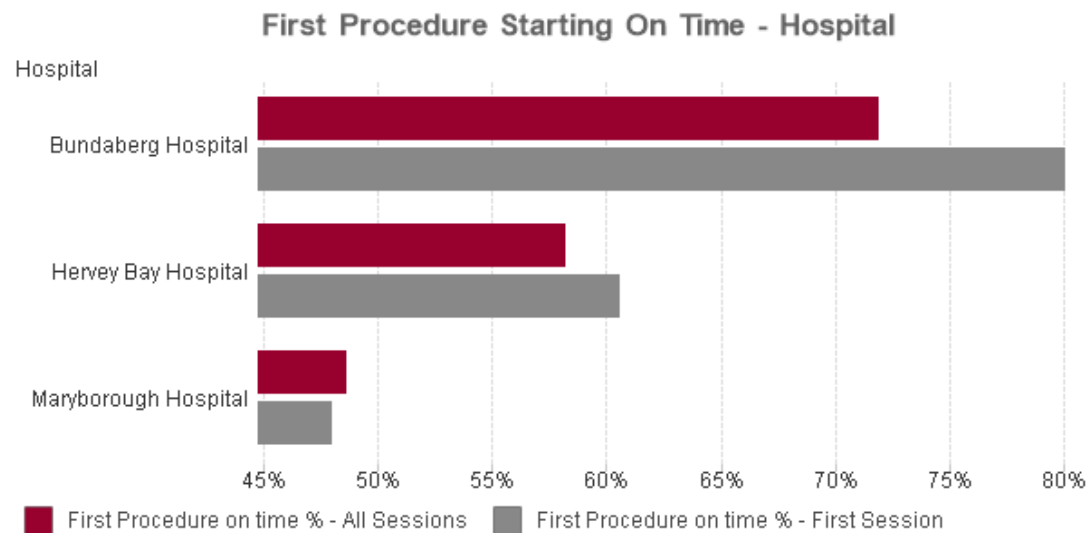
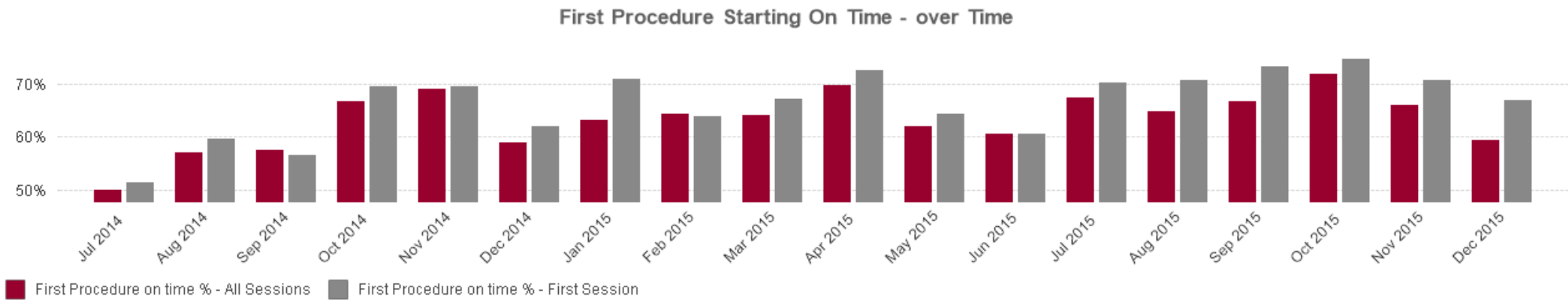


In OR On Time - Hospital



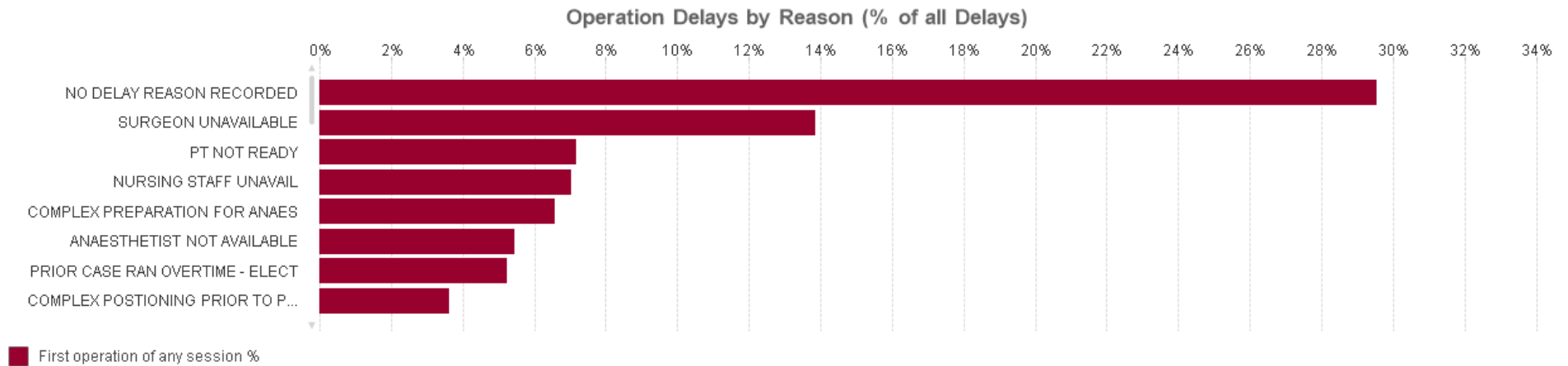
Commencing the first procedure

Displays the percentage of procedures in all sessions (red bar) and in the first session (grey bar) that commenced within 30 minutes of the scheduled start time over time and by hospital.



Delay reasons

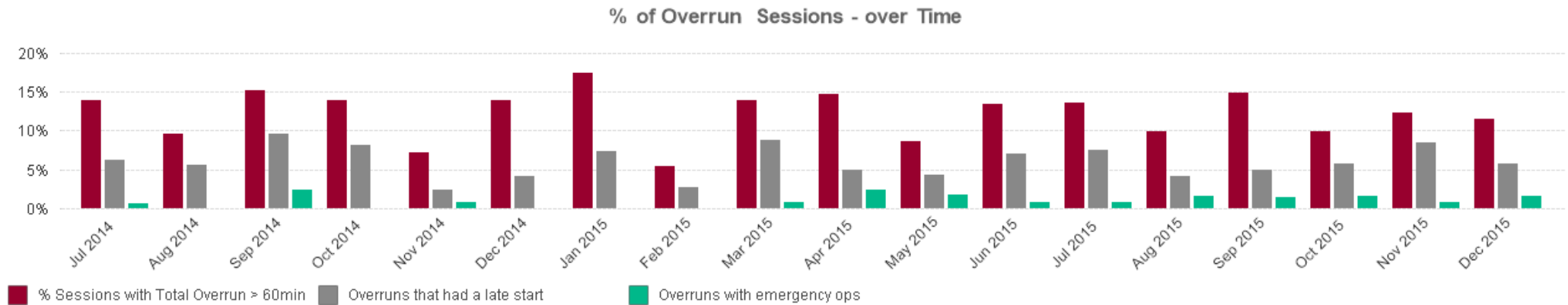
Displays the top eight reported reasons that the first surgery of any session was delayed by 10 minutes or more.



Session overruns

Displays the percentage of:

- sessions with an overrun of 60 minutes or more (red bar)
- sessions with a 30 minute delay or more contributing to overruns of 60 minutes or more (grey bar)
- overruns of 60 minutes or more that had emergency operations in the session (green bar).

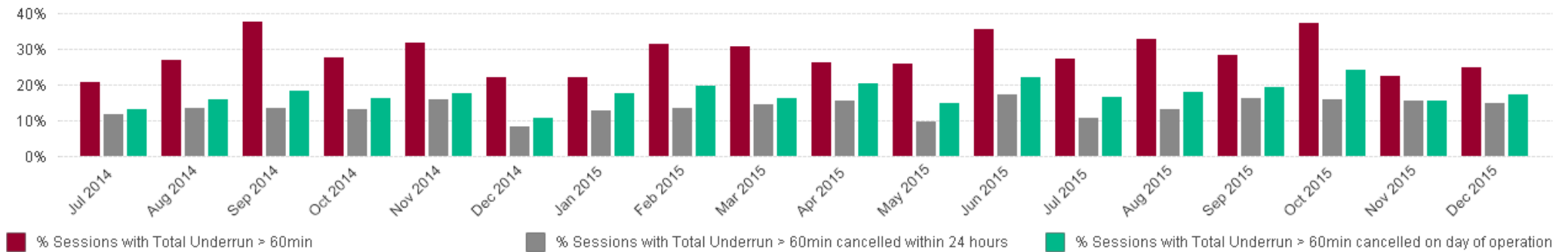


Session underruns

Displays the percentage of:

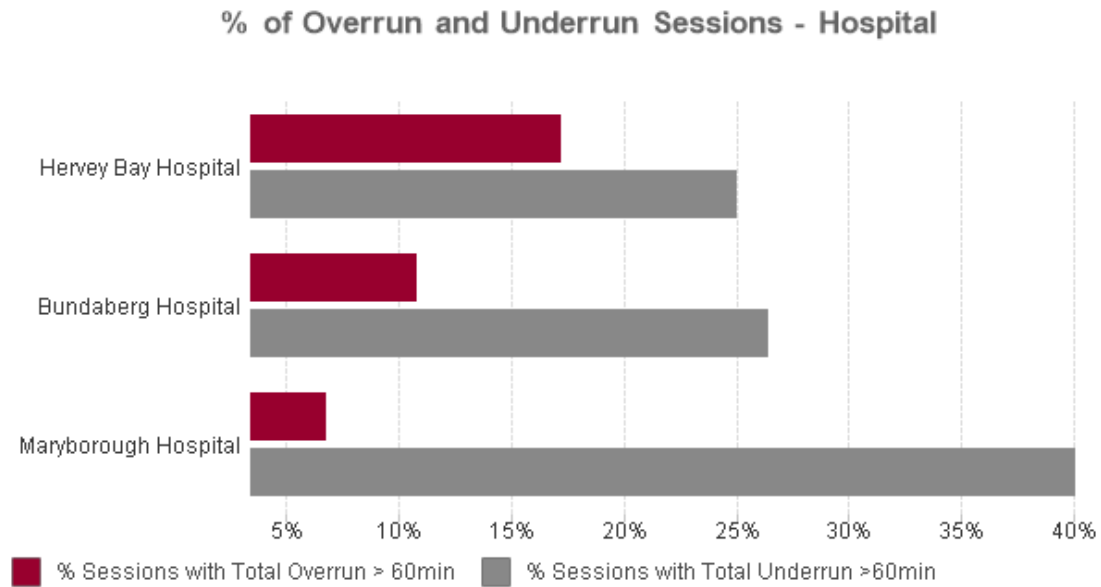
- sessions with an underrun of 60 minutes or more (red bar)
- sessions with an underrun of 60 minutes or more that had a booking cancellation within 24 hours of surgery (grey bar)
- sessions with an underrun of 60 minutes or more that had a booking cancellation on the day of surgery (green bar).

% of Underrun Sessions - over Time



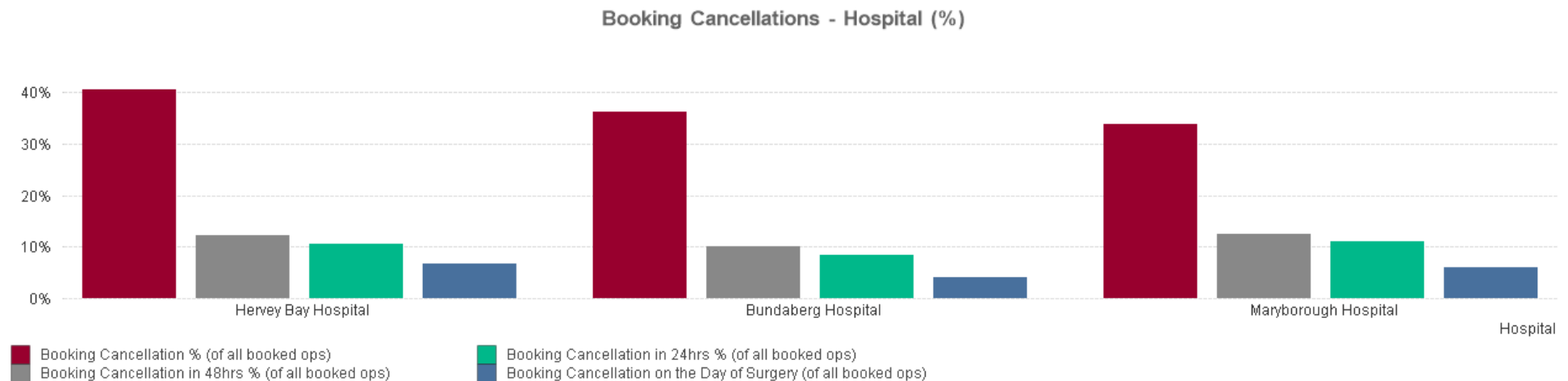
Overruns and underruns

Displays the percentage of sessions with an overrun or underrun of 60 minutes or more by hospital.

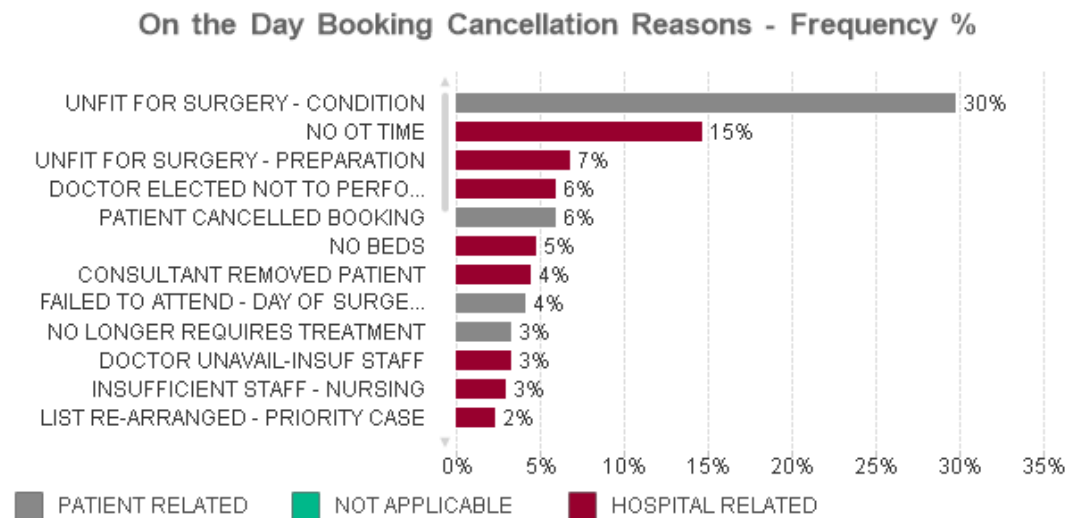


Cancellations

Displays the percentage of surgeries cancelled (red bar), within 48 hours (grey bar), within 24 hours of surgery (green bar) and on the day of surgery (blue bar).



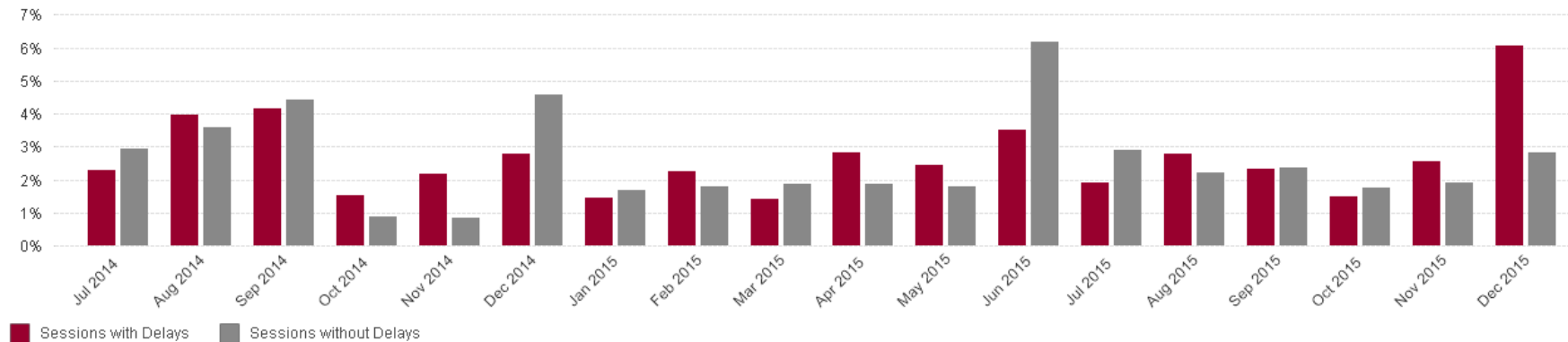
Displays the top 12 reported patient (grey bar) and hospital (red bar) related reasons for cancellations on the day of surgery.



Hospital initiated cancellations in sessions with delays

Displays the percentage of sessions with a 30 minutes or more delayed start that have contributed to a hospital initiated cancellation on the day of surgery compared to sessions without a 30 minute delay.

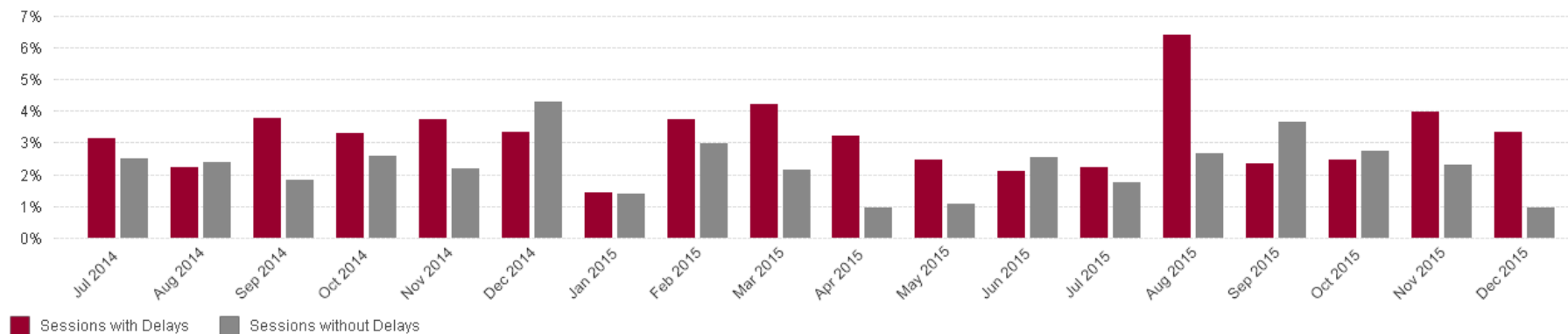
Hospital Related Bookings Cancelled on the Day (Proportion of Bookings Cancelled within Delay Margin) - over Time



Patient initiated cancellations in sessions with delays

Displays the percentage of sessions with a 30 minutes or more delayed start that have contributed to a patient initiated cancellation on the day of surgery compared to sessions without a 30 minute delay.

Patient Related Bookings Cancelled on the Day (Proportion of Bookings Cancelled within Delay Margin) - over Time



Patient and hospital initiated cancellations in sessions with delays

Displays by hospital, the percentage of sessions with a delay of 30 minutes or more that have contributed to a cancellation on the day of surgery compared to sessions without a 30 minute delay.

